



17 March 2020

JBSA Teammates,

As DoD communications teams work rapidly to scale the capacity of the Army and Air Force networks and facilitate telework options across JBSA, request leaders at all levels prioritize their units' use of our limited Virtual Private Network (VPN) capability to ensure we can sustain our most critical missions.

In addition, there are a limited number of commercial telephone lines coming into JBSA. In order to keep mission essential phone capability for various emergency operation centers, request leaders ask their personnel to add alternate phone numbers to their signature blocks and desk phone voicemail instead of using call forwarding.

If you or your teams have any questions or need further information, please contact the Army Network Enterprise Center or the 502d Communications Squadron for additional support.

Thank you for your patience as we navigate this evolving situation.

LAURA L. LENDERMAN
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