



1 May 2020

JBSA Teammates,

The health and safety of JBSA personnel remain my top priority as we execute a deliberate and phased approach to reopening JBSA based on public health officials' recommendations and in alignment with national, state, county/city, and higher headquarters public health guidance. Our goal is to return to providing Joint Base Common Output Level Standards (JB-COLS) of service based upon current conditions while strengthening JBSA's ability to respond and recover from future emergencies.

Currently, the installation is in Phase I of our recovery and remains in HPCON C and is open for "official business only" (Tab 1 - Table 1). In addition, the Public Health Emergency Order has been extended to 30 May 2020. JBSA services remain modified to limit mass gatherings, enforce physical distancing, and prioritize mission essential duties. Travel restrictions remain in place and the Trusted Traveler program remains suspended. JBSA will continue active health surveillance and monitoring while codifying the process of returning personnel and duties to support JB-COLS.

Phase II of our recovery will return some non-mission essential duties while continuing to limit mass gatherings, maintain some physical distancing, and incorporate telework and virtual meeting formats where practical. The transition from Phase I to Phase II would come after local government and public health triggers are met (Tab 1 - Table 2). These triggers include, but are not limited to, the state rescinding the public health emergency and sustained disease transmission is no longer evident, which would also drive JBSA towards HPCON B measures.

To assist us in recovery, we are expanding some resiliency services at this time. On 1 May, JBSA is reopening Canyon Lake, Outdoor Recreation, and golf courses with modified services. Details and operating hours can be found at <http://www.JBSAToday.com>

We ask all members of Team JBSA to continue to implement protective measures including social distancing, limiting mass gatherings, wearing face coverings, and taking appropriate actions if feeling sick. Commanders are encouraged to report any safety, health, and wellness concerns, as well as mission and training surges requiring additional or above JB-COLS mission support. We are taking those prudent measures to limit COVID-19's spread, while also ensuring our people are trained and ready to defend the nation.

Thank you for your continued support and patience.

LAURA L. LENDERMAN
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