



23 April 2020

JBSA Teammates,

This memo provides additional guidance for JBSA units regarding expired Uniformed Services ID (USID) cards (such as those issued to dependents and retirees) and DoD Common Access Cards (CAC). This guidance memorandum *rescinds* guidance previously given on 28 March in GM #20.

DoD guidance issued on April 16, 2020 states USIDs with a printed expiration date of January 1, 2020 or later and CACs with a printed expiration date of April 16, 2020 or later will continue to be accepted. This means the originally accepted USID expiration date of January 1 is unchanged but the accepted expiration date for DoD CACs has shifted right from January 1 to April 16. For printed expirations preceding these dates, a 72-hour visitor pass may be granted by the installation Visitor Control Center for the express purpose of proceeding to the Military Personnel Flight (MPF) for ID card reissuance.

During JBSA's Official Business Only posture, the following are approved purposes for requesting a temporary visitor pass for the purpose of ID card reissuance. ID card services are by appointment only at this time:

- 1) Pick up of USID card completed via virtual application
- 2) Customers age 65 or greater with an appointment for face-to-face DEERS update

Please remember that the expired credential must be successfully verified using an electronic physical access control system. An expired CAC or USID that fails to electronically verify may not be accepted, but shall not be confiscated unless believed to be counterfeit. Expired credentials of any other type remain subject to confiscation. This exception will remain in place until further guidance is given on the period of time for this short-term exception.

Thank you for your continued support.

LAURA L. LENDERMAN
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