

JBSA

LEGACY

WWW.JBSA.MIL

JOINT BASE SAN ANTONIO

MARCH 12, 2021



COL. JOSELITO LIM

Lt. Col. Cleve Sylvester, a member of the Army Capability Manager-Army Health System team, uses Army-issued snowshoes to maneuver in the training area during Arctic Warrior 2021 at Fort Greely, Alaska.

Army team supports Arctic Warrior 2021

Page 6



668th ALIS Airmen support JBSA after winter storms

Page 11



12th FTW exec talks love of flying

Page 16

Three JBSA-Randolph Airmen among 2020 Vice Chief of Staff's Challenge winners

By Secretary of the Air Force
Public Affairs

The 2020 Vice Chief's Challenge "Saving Airmen Time" results were announced Feb. 22. The 15 winning submissions were selected for their innovative approach to work faster, smarter, and ability to find ways for giving Airmen back their time. Three Joint Base San Antonio-Randolph Airmen were among the winning entries.

The challenge, which launched in February 2020, focused on identifying time-consuming tasks that provide the least direct value to generating combat effects; proposing innovative solutions to streamline current processes through the novel application of technology; and partnering directly with Headquarters Air Force to bring Airmen's voices to ongoing efforts.

Participants submitted ideas to the Vice Chief's Challenge via the Airmen Powered by Innovation platform.

"We asked for our Airmen's help in identifying and eliminating drains on time that do not directly contribute to warfighting readiness — and our Airmen delivered," said Air Force Vice Chief of Staff Gen. David Allvin. "The response to this challenge was impressive. I want to thank everyone who participated and congratulate the winners."

Proposals were initially evaluated along a Department of the Air Force return of investment model, based on Airmen's inputs and expert knowledge on the Air Staff. Winners were then selected based on the highest ROI and a wide range of other factors.

"Operating in an environment characterized by peer competition requires unleashing our Airmen to think differently and leverage their tremendous talents," Allvin said. "We need the insights of our Airmen. They are key to providing the whitespace to get after our hardest problems."

2020 Vice Chief's Challenge winners:

- Lt. Col. Mary Magnum from Air Education Training Command
Finance Customer Service Chatbot - Provides an online live customer service function. Customers will be able to complete finance requirements through an online chat. The software will be programmed to answer common questions and route customers to the appropriate team.
- Lt. Col. Michael Ressa from Air Education Training Command

Automated Flying Squadron Scheduling Software - Forecasts and builds tailored flying schedules based on the requirements of not only the flying unit but individual pilots based upon qualifications, upgrade syllabus, etc.

- Master Sgt. Samuel Spaethe from Air Force Personnel Center

Standardizing additional duty appointment and retention processes by Robotic Process Automation.

- Lt. Col. Jared Jurgensmeier from Air Force Reserve Command

Update Advanced Distributed Learning System Training — Economizes the "video game" style Cyber Awareness Challenge to save thousands of hours per year. This approach could be taken to a myriad of other training modules, saving thousands of hours more that could be put towards mission training.

- Lisa Williams from Air Mobility Command

Exceptional Family Member Program One Stop - Co-locates all EFMP services. It would include a school liaison specialist and contract for an EFMP specialist/navigator to provide direct advocacy & education/training for families. This will eliminate the need for families to "self-route" through EFMP-M & EFMP-FS systems, provide a mechanism for quick capture and aid to families in crisis, as well as increasing communications between all EFMP elements.

- Master Sgt. Justin Bower from Air Combat Command

A personally designed heating element used for C-130 wheel overhaul. It doesn't require any heavy lifting on the repairman's part and can be used in any facility with a standard 100 Volt power receptacle.

- Theresa Rogers from Air Force Material Command

Master Asset and Vulnerability Tracking System - Automates scanning of active assets on the network in order to generate a consolidated and near-real-time inventory and vulnerability/risk assessment solution, that could be used to maintain continuous cybersecurity monitoring and asset tracking.

- Maj. Joseph Oletti from Air Force Material Command

AFH 33-337 Tongue and Quill Microsoft Word templates — Digital template files for commonly accessed and formatted documents.

- Master Sgt. Alvah Mills from Air Force Special Operations Command

Enlisted Performance Report opt-out — Allows Airmen who are separating or retiring to actively select whether or not to receive an EPR, similar to how Airmen have to actively choose to sell or keep leave when re-enlisting.

- Tech. Sgt. Tyler Givens from Air Mobility Command

Automation/Innovation Teams - Cross-functional teams at several levels in the organization that assist in bringing ideas to fruition, especially in the areas of automation and digitalization.

- Senior Master Sgt. Jessica Reilly from the Air National Guard

In/Out-Processing (Base/Wings/Units - PCS/Deployments/Schools) — Personally identifiable information protected program with upload capabilities to accomplish out/in-processing actions.

- Maj. Eric Newman from Headquarters Air Force

Automating Data for the Air Force Child Care Program - Automates data collection, stores it in a secure environment, and makes the data available through interactive user dashboards provided to commanders, staffs, and senior leaders to make informed, accurate, and timely decisions to fix systemic problems in the program. This system would gather enrollment data from sign-ins/outs, building use data, waitlist data, and FCC and fee assistance use data.

- Staff Sgt. Devin Platt from Air Force Global Strike Command

Protective cover for Launch Facility - Launcher closure mag switch that uses a sheet of metal to cover the entire mag switch enclosure, ensuring proper fit and integrity.

- Staff Sgt. Jordyn Fetter from Air Force District of Washington

Updated Fitness Report Link on Air Force Fitness Management System II - Revamps the software entirely to improve the user experience.

- First Lt. Nicholas Forrest from Headquarters Air Force

Consolidating and Automating New Member Onboarding - Creates an onboarding platform to provide new members with base/organization resources, training links, and a consolidated list of new member information input fields. Upon submission, Robotic Process Automation software can be used to rapidly auto-fill all paperwork, send paperwork to corresponding mailboxes via email, process new member data and input into various internal systems, and send confirmation email to new members for reassurance.

JBSA LEGACY

Joint Base San Antonio Editorial Staff

502nd Air Base Wing and JBSA Commander

BRIG. GEN.
CAROLINE M. MILLER

502nd ABW/JBSA Public Affairs Director

LT. COL. KIM BENDER

Editor STEVE ELLIOTT

Staff

LORI BULTMAN
DAVID DEKUNDER
RACHEL KERSEY
AIRMAN 1ST CLASS
TYLER MCQUISTON
SABRINA FINE

JBSA LEGACY
ADVERTISEMENT OFFICE
EN COMMUNITIES
P.O. BOX 2171
SAN ANTONIO, TEXAS 78297
210-250-2052

This Department of Defense newspaper is an authorized publication for members of the DoD. Contents of the JBSA Legacy are not necessarily the official views of, or endorsed by, the U.S. Government, the DoD, or the U.S. Air Force.

Published by EN Communities a private firm in no way connected with the U.S. Air Force under exclusive written contract with the 502nd Air Base Wing and Joint Base San Antonio. The editorial content of this publication is the responsibility of the 502nd Air Base Wing Public Affairs Office.

Everything advertised in this publication will be made available for purchase, use, or patronage without regard to race, color, religion, sex, national origin, age, marital status, physical handicap, political affiliation or any non-merit factor of the purchaser, user, or patron.

Feedback Fridays

Brig. Gen. Caroline M. Miller
502D AIR BASE WING COMMANDER

Feedback Fridays is a weekly forum that aims to connect the 502d Air Base Wing with members of the Joint Base San Antonio community. Questions are collected during commander's calls, town hall meetings and throughout the week.

If you have a question or concern, please send an email to jbsapublicaffairs@gmail.com using the subject line "Feedback Fridays." Questions will be further researched and published as information becomes available.

Q. I was told to wear my mask while I was jumping rope at the JBSA-Lackland Warhawk Fitness Center.

I disagree with this requirement/policy because of the physical effort required for me, a

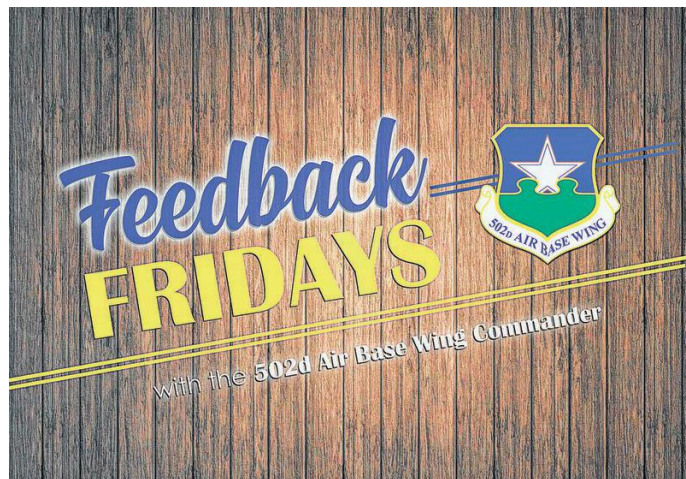
64-year-old person, to jump rope.

A. Thank you for your question about masks.

In addition to already identified Department of Defense exceptions for mask wear, the Air Force Guidance on Use of Masks released Feb. 16, 2021, does include the exception to wearing a mask while actively participating in physical fitness activities, either indoors or outdoors, as long as either proper physical distancing is maintained or additional measures are implemented to mitigate the threat of transmission.

Additionally, a patron does not have to wear a mask when underlying health conditions that prohibit the wear of a face covering exist, and the individual is in possession of medical documentation from a health care provider outlining that condition.

Please see the full JBSA guidance memorandum at <https://go.usa.gov/xsnPb>.



COURTESY GRAPHIC

DLA Intelligence publishes new controlled unclassified information policy

By Christine Born

DEFENSE LOGISTICS AGENCY PUBLIC AFFAIRS

Say goodbye to For Official Use Only. A Defense Logistics Agency policy published Jan. 28 by DLA Intelligence provides new guidance on labeling unclassified information that's sensitive but doesn't require classification.

In March 2020, the Defense Department released DOD Instruction 5200.48 directing the use of "Controlled Unclassified Information" on documents, emails and other products previously labeled by various designations including "For Official Use Only," "Sensitive But Unclassified," "Limited Official Use" and "Law Enforcement Sensitive."

"At least 17 DOD and other federal agencies have over time adopted various identification, marking and safeguarding schemes to control access and dissemination of unclassified information that's sensitive but doesn't require classification. This inconsistency led to misunderstanding regarding what protection standards should be applied to those products," said DLA Information Security Program



COURTESY GRAPHIC

Manager Matthew Baker.

The new DLA policy, DLA I 5200.48, outlines how employees should apply the new markings as well as standards like encrypting emails containing CUI. It also helps employees identify information that requires protection and provides instructions on applying appropriate safeguards to prevent unauthorized disclosure.

New mandatory training on CUI was launched Feb. 2 through the Learning Management System.

"It is important to take the CUI training because this is a new approach to identifying and protecting information, and employees need to understand how to do so. They have a responsibility to follow the guidance of the CUI program," Baker said.

Baker said some of the changes

include a requirement to include the following CUI designation indicator on the first page of all documents, unclassified or classified, that contain CUI:

- » Controlled by: [Name of DOD Component] (Only if not on letterhead)
- » Controlled by: [Name of Office]
- » CUI Category: [List category or categories of CUI]
- » Distribution/Dissemination Control: [Who is authorized to receive the information]
- » POC: [Phone or email address]

"The new policy streamlines how sensitive, unclassified information is protected and eliminates confusion on how to protect data that is often an adversary's path of least resistance," said DLA Intelligence Director Stephanie Samergedes. "When employees fail to protect sensitive information, they risk consequences for negligence and become unwitting insider threats."

A DOD CUI registry also identifies CUI information.

Employees should direct CUI questions to their local DI office. A CUI resource page is available on eWorkplace.

Air Force finalizes PT uniform design; begins production process

By Brian Brackens

AIR FORCE LIFE CYCLE MANAGEMENT
CENTER PUBLIC AFFAIRS

After numerous tests and feedback from Airmen around the world, the Air Force Uniform Office has finalized the design of the new Physical Training Gear, or PTG, uniform and is preparing to begin the production process.

This is the first update to the PT uniform in more than 16 years, and more than 150 Airmen participated in testing the uniform.

“Our main requirement from Air Force leaders was to develop a PT uniform that people really wanted to wear and is as good as if not better than commercially available athletic wear,” said Tracy Roan, chief of the Air Force Uniform Office, which is aligned under the Agile Combat Support Directorate’s Human Systems Division. “The new uniform now includes all of the great performance features that you find in athletic wear today.”

In addition to improving performance, the uniform is

designed to accommodate various athletic interests.

“In the past, there was one uniform for all athletic pursuits, whether you were running, playing basketball or lifting weights,” said Col. Paul Burger, 88th Air Base Wing Mission Support Group Commander, one of the test participants and an official with the Air Force Marathon. “The approach the Air Force has now taken is to develop a uniform that is earmarked for runners or running and one that is better designed for some of those other athletic activities.”

With the new gear, Airmen will be issued a jacket, a pair of pants, a T-shirt and shorts.

The ensemble will have improved fabrics that include soft, quick drying, and have antimicrobial technology that helps with moisture and odor control.

Other significant changes include the design of the jacket.

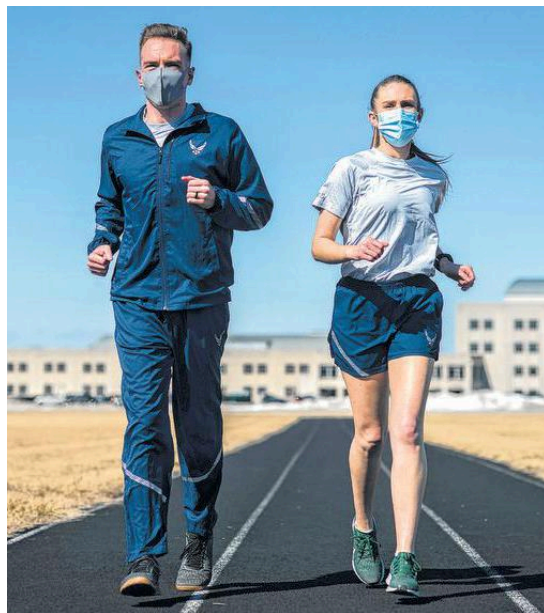
“With the ‘notorious’ track jacket, we’ve made updates to the fabric to minimize the noise it makes during workouts,” said 2nd Lt. Maverick Wilhite, the

Office’s Program Manager for PT gear. “The jacket will be sleeker-looking, so instead of having a bulky jacket, you’ll have a fit and tailored design. In addition, the jacket will have a zipper chest pocket for holding things like your CAC [common access card].”

The workout ensemble will include two variations of shorts; a shorter running style, and a longer all-purpose short. The all-purpose shorts are unlined knit with zipper hip pockets you can close. The runners are a lightweight stretch woven fabric with mesh side panels to improve airflow and improved stretch liner for modesty. The performance shirt is designed to be untucked during workouts or tucked as required by the command.

Overall, the entire PTG uniform has updated styling with stretch materials to provide comfort and increase performance.

The new uniform will be available to Airmen in 2022, and there will be a four-year transition period for mandatory wear.



JIM VARHEGYI

Air Force Uniform Office members 1st Lt. Avery Thomson and 2nd Lt. Maverick Wilhite put updated versions of the Air Force physical training uniform through their paces at Wright-Patterson Air Force Base, Ohio, Feb. 25.

Remember to set clocks, ‘spring forward’ March 14



GRAPHIC ILLUSTRATION BY SENIOR AIRMAN ANDREA POSEY

By Steve Elliott

502ND AIR BASE WINGS PUBLIC AFFAIRS

It’s that time of year when people need to remember to set their clocks an hour ahead March 14 as Daylight Saving Time begins.

Daylight Savings Time is the practice of moving the clocks forward one hour from Standard Time during the summer months, and changing them back again in the fall. The general idea is that this allows us all to make better use of natural daylight. To remember which way to set their clocks, folks often use the expression, “Spring Forward, Fall Back.”

While most of the United States adheres to the time change, there are a few exceptions, such as Arizona (except for the Navajo Nation), Hawaii, Puerto Rico, the U.S. Virgin Islands, Northern Mariana Islands, Guam, and American Samoa.

Some trace DST’s origin back to an idea by Benjamin Franklin in 1784, when he advocated laws to compel citizens to rise at the crack of dawn to save the expense of candlelight, according to the Old Farmer’s Almanac.

It was officially adopted by the U.S. in 1918, during World War I, when the Standard Time Act was signed into law. It allowed for additional daylight hours to be added into the day to help save energy costs. The law also established the five time zones that we now know.

The current federal policy being enacted in 1966 as the Uniform Time Act. Portions of the law have been changed a few times since, including the dates when the “spring” forward and “fall” back happen. The current policy was implemented in 2005, extending daylight saving time by a few weeks. It now starts on the second Sunday in March and ends on the first Sunday in November.

Women's History Month: Honoring past, present contributions

By Rachel Kersey

502ND AIR BASE WING
PUBLIC AFFAIRS

Even in the midst of the coronavirus pandemic, Joint Base San Antonio will safely celebrate the contributions women have made to the military.

During March, Women's History Month posters will be displayed throughout JBSA, said Maria Rodriguez, affirmative employment program manager at the 802nd Force Support Squadron, JBSA-Fort Sam Houston.

Esther McGowin Blake has the distinction of being the first woman to serve in the U.S. Air Force. She enlisted July 8, 1948, on the first minute of the first hour of the first day regular U.S. Air Force duty was authorized for women. It came on the heels of the passage of the Women's Armed Services Integration Act, according to Tracy English, a JBSA-Lackland historian.

Thirty years later, in 1978, a school in Sonoma, California, hosted an event that set the stage for what is now a national celebration of Women's History Month in March. The district decided to set up a week of special observances around International Women's Day, including presentations, an essay contest, and a parade. The idea eventually spread to other schools, communities and organizations.

The poster for this year's Women's History Month commemorates the 75th anniversary of World War II. The Defense Equal Opportunity Management Institute provided the imagery for the posters.

"World War II played a significant role in the type of work and the amount of work that women did," said Michael Del Soldato, JBSA-Lackland historian.

Approximately 350,000 women served in the U.S. military during World War II.



COURTESY GRAPHIC

These women put their lives on the line, and some made the ultimate sacrifice.

"Women's Air Force Service Pilots, known as WASPs, ferried planes from factories to bases, transported cargo, and participated in simulation strafing and target missions, accumulating more than 60 million miles in flight distances and freeing thousands of male U.S. pilots for active duty in World War II," Del Soldato said. "WASPs were the first women to fly American military aircraft and 38 of them lost their lives during the war doing that."

The Army Nurse Corps lost

16 women to the war, and there were 68 female prisoners of war held in Japan after being captured in the Philippines. On the fourth day of the 1944 D-Day invasion, nurses stepped in to aid on the beaches.

"Approximately 1,600 nurses were decorated for either bravery under fire or meritorious service, with 565 members of the Women's Army Corps receiving combat decorations for actions in the Pacific Theater of Operations," Del Soldato said.

"Generations of women have courageously broken down barriers, shattered stereotypes,

and changed our Air Force and our society," said Brig. Gen. Caroline M. Miller, 502d Air Base Wing and JBSA commander. "We owe it to the women who came before us, and to the women who will come after us, to continue the work toward ensuring dignity, equality, and human rights for all."

"As a woman, it's important to me to celebrate how far we've come; it's also important to me to never lose sight of how much farther we can go. We are unstoppable when we empower one another," Miller added.

Women's History Month commemorative posters can be seen at:

- JBSA-Fort Sam Houston: Keith A. Campbell Memorial Library, Kilmer Student Activity Center
- JBSA-Randolph: Library, Kendrick Club
- JBSA-Lackland: Gateway Club, Arnold Hall Community Center

FORT SAM HOUSTON

Army Capability Manager-Army Health System team supports Arctic Warrior 2021

By Tish Williamson

U.S. ARMY MEDICAL CENTER OF
EXCELLENCE PUBLIC AFFAIRS

An Army Capability Manager-Army Health System team from Joint Base San Antonio-Fort Sam Houston provided their expertise from Feb. 6-12 during Arctic Warrior 21 at Fort Greely, Alaska, to assess the Army Health System, resolve Arctic warfare gaps, enhance readiness and inform modernization.

Arctic Warrior 2021, or AW21, is a cold-weather training event that incorporates airborne operations, situational training exercises, and live-fire exercises at the Donnelly Training Area near Fort Greely, Alaska, and the Richardson Training Area near Joint Base Elmendorf-Richardson, Alaska.

The exercise validates winter field training in an arctic environment and tests the ability of maneuver units to fight and win against a near-peer threat, despite subfreezing temperatures or extreme cold weather.

The Army Capability Manager-Army Health System, or ACM-AHS, was previously aligned under Joint Base San Antonio-Fort Sam Houston's U.S. Army Medical Center of Excellence, U.S. Army Training and Doctrine Command, or TRADOC, as the TRADOC Capability Manager.

As of Nov. 1, 2020, ACM-AHS was realigned with operational control to the Army Futures Command, but administrative control remains with TRADOC. On Nov. 1, 2021, ACM-AHS will complete the transition to the Futures and Concepts Center, Army Futures Command.

The ACM-AHS team



COL. JOSELITO LIM

(From left) The Army Capability Manager-Army Health System, or ACM-AHS, team of Col. Joselito Lim, Lt. Col. Cleve Sylvester, and Master Sgt. David Edwards, provided their expertise during Arctic Warrior 21 at Fort Greely, Alaska, from Feb. 6-12 to assess AHS, resolve Arctic Warfare gaps, enhance readiness and inform modernization.

consisted of Col. Joselito Lim, Lt. Col. Cleve Sylvester and Master Sgt. David Edwards.

For Sylvester, it was the team's first time assessing military operations in an extreme cold weather environment.

"Somehow, I do not think it will be the last — at least not for the ACM-AHS," Sylvester said. "This was really a great experience as it provided an opportunity for us to integrate with our counterparts, but most importantly the warfighters in the field, and assess how the extreme climate affects operations."

ACM-AHS is the modernization proponent and the capability developer for all things medical. They serve as the centralized manager for fielded force integrator activities associated with medical commands, brigades, field medical units and the Army Health System.

ACM-AHS coordinates, integrates and synchronizes doctrine, organization, training, materiel, leadership and education, personnel, facilities and policy, or DOTMLPF-P, domain activities in support of the Army Health System as a whole.

"We project that ACM-AHS will remain physically located at Joint Base San Antonio-Fort Sam Houston within the MEDCoE footprint which ensures synchronization of effort," Sylvester said.

During AW21, the ACM-AHS mission was to support the larger U.S. Army Combined Arms Center, or CAC, study looking at the capabilities of Arctic-capable units in extreme cold weather, snow, high-latitude or high-altitude environment and what is needed to sustain the force in that operational environment.

Sylvester said their assessments largely focused on the operational missions of the 1st Stryker Brigade Combat Team, 25th Infantry Division (1/25 SBCT) and the 4th Brigade 25th Infantry Division (4/25 IBCT).

Primary assessment focus areas included medical equipment, medical supplies, evacuation equipment, communications and procedures, capability and execution of Tactical Combat Casualty Care in extreme cold weather.

"We were able to augment the efforts of the USARAK (U.S. Army In Alaska) Surgeon's office personnel by doing the field assessments while they focused on COVID-19 testing and managing the real-world cold-weather injuries," Sylvester said. "The true impact of ACM-AHS, as well as that of other Centers of Excellence on AW21 will be evident in the near future as assessment findings are refined and coordinated with different agencies to look at trends and solutions."

This year's Arctic Warrior had the added challenge of ensuring adherence to COVID-19 mitigation measures to include a 14-day quarantine before the exercise began.

Sylvester said protection from cold weather, however, was less practiced than protecting themselves from COVID has become.

"Without a doubt, the elements posed the biggest challenge — not just for our assessment team but for the assessed units."

He recalled how the Army-issued extreme cold weather gear proved very useful when used properly.

"The medical aspect of extreme cold weather operations in the Arctic cannot be overlooked," Sylvester added. "The USARAK commanding general recognizes that as part of his overall safety posture for his formation."

"The team feels like their efforts will make a significant impact on future operations and that the experience was a great opportunity," Sylvester said. "We appreciate and seize any opportunity to interact with our fellow Soldiers as their representatives for integration and synchronization of the Army Health System across the DOTMLPF-P domains."

Sylvester also said he expected that ACM-AHS will continue to build on lessons learned during AW21. For future assessments, they will look to assess even more areas, such as hospitalization, laboratory, radiology, and behavioral health care delivery in extreme cold weather conditions.

New BAMC infusion clinic offers treatment option for some COVID-19 patients

By Lori Newman

BROOKE ARMY MEDICAL CENTER
PUBLIC AFFAIRS

Brooke Army Medical Center opened a new infusion clinic to help high-risk COVID-19-positive patients whose symptoms are mild to moderate.

The treatment involves IV infusion of investigational antibody medications that are not Food and Drug Administration approved but are authorized under an FDA emergency use authorization.

"The goal of this treatment is to halt the progression of COVID-19 and to hopefully prevent inpatient admission," said Air Force Maj. (Dr.) Joseph Yabes Jr., Infectious Disease Clinic officer in charge. "Overall people have had good responses to this therapy."

The infusion therapy can be given to patients 12 and older who weigh at least 88 pounds. However, the most benefit from this treatment has been seen in patients who are more than 65 years old and those with a body mass index over 35.

"People who are immunocompromised, diabetic, or people who are age 55 with hypertension or COPD (chronic obstructive pulmonary disease) may also benefit from this therapy," Yabes explained.

A primary care manager must refer the patient to the COVID-19 Infusion Clinic. If the patient meets the criteria, someone from the infusion clinic will contact them to schedule the appointment. Once the patient arrives at BAMC, they have a designated parking space and are instructed to call the clinic.

"We don't want to bring someone who is acutely sick with COVID-19 and infectious

"People who are immunocompromised, diabetic, or people who are age 55 with hypertension or COPD (chronic obstructive pulmonary disease) may also benefit from this therapy."

Maj. (Dr.) Joseph Yabes Jr., Infectious Disease Clinic officer in charge



GREG MASON

Brooke Army Medical Center opened a new infusion clinic to help high-risk COVID-19-positive patients whose symptoms are mild to moderate.

to sit next to someone who is immunocompromised," Yabes said. "The clinic was opened to provide a safe and monitored environment to facilitate antibody infusion and to prevent potential exposures to others."

After the patient calls the clinic, a technician goes to meet the patient and escorts them from the entrance to the clinic to ensure they don't get lost. Once in the clinic, a nurse takes their vital signs to ensure they don't need to be admitted to the hospital for treatment.

"The goal of this is to prevent hospital admission," Yabes said. "If you are at the point where you need to be admitted to the hospital, the

best course of action is to be admitted and receive alternative therapies, not a monoclonal antibody."

Once the patient reviews the disclosure documents and agrees to the treatment, the pharmacy begins to prepare the medications. The technician retrieves the medication from the pharmacy and starts the infusion process. The patient is continually monitored during the infusion process, which takes about an hour. After the infusion is complete, the patient is monitored for another hour, before leaving the clinic.

"During the treatment, the patient can watch TV, read,

listen to music or just relax," Yabes said. "We do ask that they keep their masks on at all times and not eat or drink while they are here."

Currently, the COVID-19 Infusion Clinic can support up to four patients per day. Prior to the clinic opening, patients were able to receive the antibody infusion therapy in the emergency department.

Retired Command Sgt. Maj. Paul Cardona, 69, and his wife, retired Sgt. 1st Class Marie Cardona, 66, tested positive for COVID-19 and fit the criteria for the monoclonal antibody therapy.

"I was provided literature about the treatment and the clinic called me to see if I

would be interested in receiving the treatment," the retired command sergeant major said. "Before I received the treatment, I was feeling pretty bad."

He had a sore throat, headache, chills and body aches.

"I was hurting all over," he said. "As soon as I received the antibody treatment, within days my symptoms started to calm down and went away. I started feeling 100 times better."

Marie Cardona's COVID-19 symptoms included extreme fatigue, body aches, cramps and an intense headache.

"I would walk into the living room and pass out on the couch," she said. "The body aches and cramping would wake me up in the middle of the night. I wasn't able to sleep because I was in so much pain."

"I had seen the reaction Paul had to the treatment so I went in and did it," Marie Cardona said. "The first night after the treatment I didn't see a difference, but the next day the cramps, body aches and the headache were better."

People who have already received their COVID-19 vaccination are not eligible for this treatment, and patients who receive the infusion therapy should wait at least 90 days before getting the COVID-19 vaccine.

So far, BAMC has provided antibody therapy treatment to 59 patients. Of those, only five required hospital admission.

The Cardona's were thankful they were able to receive the monoclonal antibody infusion therapy.

"They have a bunch of professionals in that clinic," Paul Cardona said. "The nurses constantly monitored me throughout the treatment and told me exactly what was happening."

BAMC expands COVID-19 vaccination operations

By Daniel J. Calderón
BROOKE ARMY MEDICAL CENTER
PUBLIC AFFAIRS

Brooke Army Medical Center has relocated its COVID-19 vaccine operations to a new location at Joint Base San Antonio-Fort San Houston to safely accommodate a greater number of daily vaccinations.

The vaccine site is located in building 4110 at 2536 Garden Ave. The new location is by appointment only, from 8 a.m. to 4 p.m. Monday through Friday.

"We made the move to this facility because of the availability of space for social distancing and it can accommodate our desired throughput," said Army Col. Elizabeth M. Stanley, chief of the Department of Preventive Medicine and officer in charge of the COVID-19 vaccination clinic. "It will enable us to increase the number of vaccinations per day in a safe and efficient manner."

Currently, the site is accepting appointments for Phase 1a and 1b. Service members and civilian employees in those categories who wish to make an appointment must do so through their unit leadership.

The new site is currently accepting appointments for beneficiaries age 65 and older. Eligible beneficiaries 65 and older can use the TRICARE Online website, <https://www.tricareonline.com>, or call the CAMO line at 210-916-9900 to make an appointment.

Leaders worked to put a plan in place to ensure a safe and more efficient vaccination process.

Individuals who come to the site for their vaccination will enter through a main door, their appointment will be confirmed and they will be pre-screened for COVID-19 symptoms before proceeding, said Army Maj. Jared H. Brynildsen, BAMC's



COREY TOYE

Personnel from Brooke Army Medical Center's Information Management Division connect one of more than 40 computers at the new Joint Base San Antonio-Fort Sam Houston COVID-19 Vaccine Site, located in building 4110 at 2536 Garden Ave., to the systems at BAMC in order to ensure patients' information transfers between the two sites.

COVID-19 vaccine program officer in charge.

"Right now, it's by appointment only due to the massive amount of people we are expecting," Brynildsen said.

Brynildsen said patients will be kept a minimum of six feet apart the entire time. Staff at the vaccination clinic will ensure patients are in socially-distanced chairs and administer the vaccine while the patients are seated. Patients will then wait for the required 15 to 30 minutes, depending on health history, after being vaccinated, and then check out with staff at

the front of the main room in the facility.

"This is a one-stop-shop," said Cheryl Crochran, BAMC Information Management Division telecommunication officer and network operations infrastructure manager. "They'll check-in, vaccinate, then they'll exit with their second appointment scheduled."

Patients who come in for their first vaccination will be scheduled their appointment for the second dose while they are at the clinic. Crochran and her staff have ensured the computer systems at the vaccination site are connected

with the systems at BAMC. She said the team has set up more than 40 computers, both wireless and wired connections to update patients' records.

Brynildsen said the overall effort to prepare and run the new clinic is the result of a strong partnership among several organizations.

BAMC personnel, along with personnel from the 502nd Air Base Wing, U.S. Army North and the U.S. Army Medical Center of Excellence at JBSA-Fort Sam Houston, worked together to get the facility ready and will continue working together

The new vaccination site is located in building 4110 at 2536 Garden Avenue at JBSA-Fort Sam Houston and is currently accepting appointments for beneficiaries age 65 and older. Eligible beneficiaries 65 and older can use the TRICARE Online website, <https://www.tricareonline.com>, or call the CAMO line at 210-916-9900 to make an appointment.

throughout the life of the clinic. In addition, volunteers from BAMC's Volunteer Services are on hand to provide assistance.

"Personnel should get vaccinated to protect not only themselves and their family, but also to help get us all to a place where we can continue with our life in a more pre-COVID manner," Stanley said.

The clinic will continue following DOD guidance for personnel who are eligible to receive vaccines.

As the program expands, information will be posted online, on social media, and through secure messaging. The information will detail which beneficiaries are eligible to receive a vaccine and will reiterate the process to call for an appointment. Changes in personnel eligibility can be found at <https://www.jbsa.mil/coronavirus>.

JBSA-Fort Sam Houston Community Pharmacy opens at new Exchange

By Lori Newman

BROOKE ARMY MEDICAL CENTER
PUBLIC AFFAIRS

Brooke Army Medical Center leaders participated in a Facebook Live ribbon-cutting ceremony March 3 for the Joint Base San Antonio-Fort Sam Houston Community Pharmacy, which relocated to the new Army and Air Force Exchange Service (Exchange) in February.

"More than just being a beautiful space, this move will improve the overall experience for our beneficiaries picking up their prescriptions," said BAMC Commanding General Brig. Gen. Shan Bagby.

In addition to all the amenities the new Exchange offers, patrons will experience shorter waiting times to get their prescriptions filled, the general said.

The new pharmacy is located at 2500

Funston Road at JBSA-Fort Sam Houston. Hours of operation are 9 a.m. to 5 p.m. The contact number remains the same at 210-295-9965.

"The relocation of the Community Pharmacy into this new facility will provide customers with a one-stop shopping experience for both their prescriptions and other shopping needs," said Army Col. Stacey Causey, BAMC pharmacy chief. "It will also allow us to provide the best pharmacy experience for the JBSA community."

The new pharmacy is about 1,600 square feet larger than the old location and is designed to allow a better overall operational flow and more work space for the pharmacy team to safely work.

"The pharmacy has eight prescription windows, which is a vast improvement over our old location," Causey said. "Additionally, the pharmacy now has a dedicated patient counseling space to allow for private

one-on-one counseling. The location of the pharmacy also provides a safer and larger parking experience for patrons as the previous parking lot became heavily congested with patient traffic."

The Community Pharmacy fills an average of 330 new prescriptions and 1,440 refills daily.

"That's more than 417,600 new and refilled prescriptions a year," Causey said. "Those are some impressive numbers and with this new space I'm sure we will be able to do even more."

Currently, people are required to call all the BAMC pharmacies in advance to have new electronic prescriptions processed for pick-up which is being done to assist with COVID-19 social distancing requirements. New and renewal electronic prescriptions will be processed and ready for pick up within one hour. However, prescriptions received within one hour of the pharmacy closing will be ready for pick

up the next business day after 9 a.m.

On average, new prescriptions take about 30 minutes to fill. For prescription refills, customers generally wait about two minutes for pick up.

"In mid-March, people will have another option when picking up their prescriptions at the Main and JBSA-Fort Sam Houston PX pharmacies," Causey said. "They will be able to pick up their prescription by using the ScriptCenter Express Prescription Pickup kiosk."

Pharmacy personnel will load the patient's prescription into ScriptCenter kiosk and the patient will simply log in to retrieve them.

"We are proud of our pharmacy staff," Causey said. "They work very hard to serve our patients and we want our patients to have the best experience possible when they visit any of our pharmacies."

JBSA-Fort Sam Houston prepares for command cyber readiness inspection

By U.S. Army Signal Network
Enterprise Center

Joint Base San Antonio-Fort Sam Houston will undergo a command cyber readiness inspection, or CCRI, as an inspection team from the Defense Information Systems Agency will conduct a thorough evaluation of all network systems from March 22 to April 2.

The main focus of the inspection will be on the Nonsecure Internet Protocol Router Network, or NIPRNet, the Secret Internet Protocol Router Network, known as the SIPRNet, and supporting traditional security practices.

The agency will inspect work centers, looking for adherence to standards and will also check JBSA-Fort Sam Houston's technical and information systems for vulnerabilities.

In addition, DISA will inspect technical and operational adherence to the Department of Defense standard practices and policies, which include secure and non-secure cybersecurity network compliance and physical security practices.

In order to ensure JBSA-Fort Sam Houston passes the inspection successfully, every unit and network user has a responsibility for being

knowledgeable on proper cybersecurity, traditional security and physical security practices.

Commanders and senior civilian leaders at all levels within their organizations are asked to check and re-check that these standards are being adhered to — down to the individual user — to ensure awareness and compliance with cybersecurity measures.

The following are some tips network users can follow to ensure compliance success:

Cyber Security

- Read your Acceptable Use Policy, or AUP. As users of the Army network, you sign an AUP when first being allowed access to any Army network. It contains all the basics you need to know to keep you compliant when using Government computer systems. Mobile device users are required to sign an additional AUP tailored for the device usage.

- At the conclusion of the business day, log computers off the NIPRNet system and reboot at the beginning of the next duty day to ensure security patch compliance.

- Power on and log in to SIPRNet systems during mandatory SIPRNet "uptime" periods as established by the

senior commander's operation order. Staying connected during the entire period is essential to systems getting the required updates.

- Do not pass any information, especially critical operational traffic, over unclassified communications, such as phone, email, Facebook, etc.
- Remove Common Access Cards, SIPR tokens and secure all SIPR drop lockboxes and hard drives prior to leaving computers unattended.
- Do not plug unauthorized electronic devices, like thumb drives, hard drives, portable media players or cell phones into a government NIPRNet or SIPRNet computer system unless you have an approved exemption letter.

Traditional Security

- Know who your security managers, information management officers and information assurance support officers are and how to contact them.
- Verify security clearances and escort unauthorized personnel.
- Properly safeguard classified systems to include proper completion of applicable Standard Form 700 (security container information), SF 701 (activity security checklist) and SF 702 (security container check sheet).
- Use proper document cover sheets

and face your monitors away from your doors and windows to eliminate viewing by unauthorized personnel.

- Properly label disc media and have proper classification markings, such as a Department of Defense Form 2056 (telephone monitoring notification decal) on communications equipment like computers, monitors, phones, etc., in a mixed environment.

- Know how to identify and respond to a network security incident or classified message incident by using the network incident reporting aid located on the NEC Information Assurance SharePoint site at <https://army.deps.mil/netcom/sites/106SAM/CSD/SitePages/Home.aspx> under the cybersecurity links.

- Never bring portable or wireless electronic devices within three meters of a classified system.

For assistance, contact your unit's G2/S2/security manager or your unit technical support G6/S6/information mission officer or internet assurance training officer.

- Ensure all Common Access Cards and SIPRNET tokens are not left unattended in personal computers. They must be with you at all times.

For NEC support, call 210-221-8000 or email usarmy.jbsa.106-sig-bde.mbx.fsh-nec-operations-center@mail.mil.



COURTESY PHOTO

Above: Lt. Gen. Doug Gabram (left), commanding general of Installation Management Command, speaks to a Soldier in the barracks at Fort Hood after a historic winter storm damaged the garrison. IMCOM is leading the recovery effort. Right: Gabram meets with installation staff at Fort Hood to survey storm damage at the garrison.



MAJ. GERALD ROBINSON

IMCOM uses 'Power of the Patch' against unprecedented winter storm

By Scott Malcom

U.S. ARMY INSTALLATION
MANAGEMENT COMMAND
PUBLIC AFFAIRS

While the historic winter storms of February have passed, the work to assess and repair damages at Army installations around the country will last for months.

Although 22 installations were impacted by the storm, the bases with the most damage were Fort Hood, Texas; Fort Sill, Oklahoma; Fort Polk, Louisiana; and Fort Carson, Colorado.

Leading the recovery is U.S. Army Installation Management Command, led by Lt. Gen. Doug Gabram.

From the global operations center at IMCOM headquarters at Joint Base San Antonio-Fort

Sam Houston, Gabram and his team of experienced professionals provide support to garrison commanders and their teams on the ground to coordinate a rapid but thorough recovery project.

Each afternoon, Gabram and his staff communicate directly with garrison commanders to go over their challenges in detail. As part of the larger Army Materiel Command team, Gabram can leverage the "Power of the Patch," or the capabilities that exist at AMC or any of its subordinate commands, to assist garrisons.

For example, the extreme temperatures at Fort Hood caused a number of HVAC heating coils to fail. Because of their age, they are hard to get and almost impossible to replace.

"It's like you need an alternator for your 1965 classic hot rod but nobody makes them anymore," Gabram said.

Gabram knew about the coils first hand because he had visited Fort Hood the day prior to walk the ground and view the damages himself. Gen. Ed Daly, commanding general of Army Materiel Command, had made a similar visit to hard-hit Fort Sill the previous week.

Renee Mosher, AMC's deputy chief of staff for logistics integration, offered an idea to explore options available at the additive manufacturing capability at Joint Manufacturing and Technology Center at Rock Island Arsenal, Illinois. The center has the ability to create a working new part using the old one as a template.

The Mission and Installation Contracting Command, also headquartered at JBSA-Fort Sam Houston, is also part of the "Power of the Patch." Led by Brig. Gen. Christine Beeler, the MICC provides real-time synchronized business solutions and acquisition support to Army installations across the United States throughout inclement weather.

Gabram and his multifunctional team also pay very close attention to the status of the 138 families across the Army who were displaced from their homes due to winter storm damages. The number is down below 100 now and decreasing each day. The families, temporarily housed in hospitality suites at each installation, return to homes that have been repaired and

inspected.

Before parting ways at the evening update March 2, Greg Kuhr, IMCOM's director of logistics and public works, reminded garrison commanders of the need for speed.

"While there is a process to determine reimbursements for storm damages, do not slow down on making repairs to wait on money. If you need to purchase parts or services to make these repairs, move out and we will sort out the funding later," Kuhr said.

Gabram reminded the team to stay on the offense.

"This is where we need rapid coordination at the appropriate level. It's all about taking care of the Army's number one priority, people," Gabram said.

LACKLAND

668th Alteration and Installation Squadron Airmen support JBSA after winter storms

By Sharon Singleton

SIXTEENTH AIR FORCE (AIR FORCES CYBER) PUBLIC AFFAIRS

Airmen from the 668th Alteration and Installation Squadron, also known as the "Roadrunners," collaborated with Joint Base San Antonio-Lackland's 502nd Civil Engineering Squadron to help ensure safety of base tenants during the worst winter storms in Texas history.

Winter storm Uri blasted its way through Texas Feb. 15, dropping more than two inches of snow and causing below-freezing temperatures, which lead to major structural and water damage to many buildings on JBSA-Lackland and shutting down local infrastructure. A second storm followed mid-week.

A 12-person team of active duty Roadrunners specializing in civil engineering worked eight- to ten-hour weekend shifts repairing damaged buildings, including the Child Development Center, Youth Center and permanent party lodging used to support pivotal Air Force missions.

U.S. Air Force Lt. Col. Peter Nazarechuk, 668th ALIS commander, said he could not be prouder of the sacrifices made by his team during the time of crisis for Lackland occupants.

"During this year's winter vortex, our Airmen went above and beyond," he said. "Airmen who recently returned on station volunteered their technical abilities to collaborate with the 502nd CES to fix plumbing, ceilings and architectural failures in multiple buildings around

JBSA-Lackland, ensuring continued operations and solidifying partnerships."

Winter storm Uri took most of the local San Antonio community by surprise, but the challenging conditions did not deter the efforts of 668th ALIS Airmen but fueled their efforts to create new partnerships.

"Airmen were able to build partnerships and work side-by-side with the 502nd CES in defense of the JBSA infrastructure," said Senior Master Sgt. Jeremie Wilson, 668th ALIS CE flight superintendent. "Together both units removed and repaired water line breaks, flooded basements, leaks, and interior damage. This joint effort put JBSA-Lackland back on the road to recovery."

The 668th ALIS is comprised of 163 Total Force Airmen who specialize in logistics, communication and civil engineering, and is the only organization in the Air Force tasked with engineering, constructing, and installing information systems throughout Sensitive Compartment Information Facilities, or SCIFs. The Roadrunners, described as the Air Force's experts in SCIFs, provide Sixteenth Air Force (Air Forces Cyber) with an array of logistics, communications and civil engineering services.

The ALIS Airmen collectively deploy 7,000 days per year, some who returned only to find themselves braving the winter storms and immediately putting their skills to work.

Wilson highlighted several Airmen who worked outside of



SENIOR MASTER SGT. JEREMIE WILSON

A 668th Alteration and Installation Squadron Airman removes water-damaged sheetrock from the ceiling of the Joint Base San Antonio-Lackland Child Development Center caused by winter storms in Texas Feb. 15-20.

their fields of expertise to ensure expedited repairs, resulting in an impromptu visit from Lt. Gen. Marshall Webb, the Air Education and Training commander who thanked them for the work they accomplished.

Technical Sgt. Sean Benoit,

crew lead for a multi-craft emergency response team and an electrician by trade, led his team in response to several ruptured pipes, isolating leaks and pumping water out of the flooded Child Development Center.

Senior Airman Owen M.

"Airmen were able to build partnerships and work side-by-side with the 502nd CES in defense of the JBSA infrastructure. Together both units removed and repaired water line breaks, flooded basements, leaks, and interior damage."

Senior Master Sgt. Jeremie Wilson, 668th ALIS CE flight superintendent

Mulder, a structural journeyman by trade, assisted with repairs to the Children's Association for Maximum Potential facility. He worked diligently to remove 1,200 square feet of water-saturated sheetrock, allowing plumbers to expedite repairs and mitigate mold hazards throughout the building.

Although the storms have moved on, there is more work to complete. The 668th ALIS Airmen continue to assist the 502nd CES in completing more than 2,000 facility assessments and making continued repairs to JBSA-Lackland facilities, while also repairing the infrastructure within the ALIS compound.

"Our Airmen are continuing the work it takes to get the JBSA-Lackland community back to normal," Wilson said.

59th MDW medic shines as ceremonial guardsman

By Staff Sgt.
Amanda Stanford

59TH MEDICAL WING PUBLIC AFFAIRS

The Air Force Honor Guard has been an elite unit of ceremonial guardsmen for more than 70 years. The traditional, yet competitive, nature of the honor guard forces Airmen to reach for the highest standards of discipline, military bearing, as well as dress and appearance.

Joint Base San Antonio's Honor Guard covers a 65,000-square-mile region across 69 counties in Texas. In order to cover this vast area, JBSA Honor Guard has over 40 members including trainers, operations and leadership.

The opportunity to join this elite force is one that had eluded Senior Airman Jean Garcia Hiciano, Wilford Hall Ambulatory Surgical Center



STAFF SGT. AMANDA STANFORD

Senior Airman Jean Garcia Hiciano, Wilford Hall Ambulatory Surgical Center Family Health Clinic aerospace medical technician, poses with his ceremonial guardsman awards and coins Feb. 26 at Joint Base San Antonio-Lackland.

Family Health Clinic aerospace medical technician, until September 2020.

"Ever since basic training, I've been in love with marching," Garcia Hiciano stated. "I was a black rope in

technical school and I was marching flights. I did research to find out what the honor guard does and it's something I've wanted to do since I joined the Air Force." After notification of his

selection for JBSA honor guard, Garcia Hiciano made a promise to his leadership he would be the best guardsman they had seen, and it's a promise he has lived up to.

During his time as a ceremonial guardsman, Garcia Hiciano completed 74 funeral honors, including three active duty funerals, traveling more than 8,000 miles in just six months.

"What meant the most to me was what we were giving to the families of the fallen service members," Garcia Hiciano stated. "It gives you a sense of pride, too. When your time is up, you hope someone will do what we do."

In recognition of his efforts, Garcia Hiciano was awarded Guardsman of the Month, Airman of the Quarter, and the Praetorian Award for the 502nd Air Base Wing.

The Praetorian Award is the most prestigious award to

be earned as a ceremonial guardsman and is given to the guardsman who embodies the Air Force core values.

"Honestly, it was a surprise to be award the Praetorian because everything we do is based on team effort," Garcia Hiciano said. "I guess I was always the one to take charge of the details. I was always focused on making sure there were no mistakes and they noticed that."

With Honor Guard being a six-month duty, there are many opportunities for Airmen to step outside of their current career field to volunteer.

"If you get the chance to volunteer, do it," Garcia Hiciano said. "But once you are there, give it 100 percent. This is not a job you can do halfway."

Garcia Hiciano returned to the Family Health Clinic in January 2021.

Air Force Assistance Fund: Airmen taking care of their own

By 37th Training Wing Public Affairs

The annual Air Force Assistance Fund, or AFAF, campaign kicked off March 1, 2021, providing an opportunity to help fellow Airmen/Guardians when they need it most.

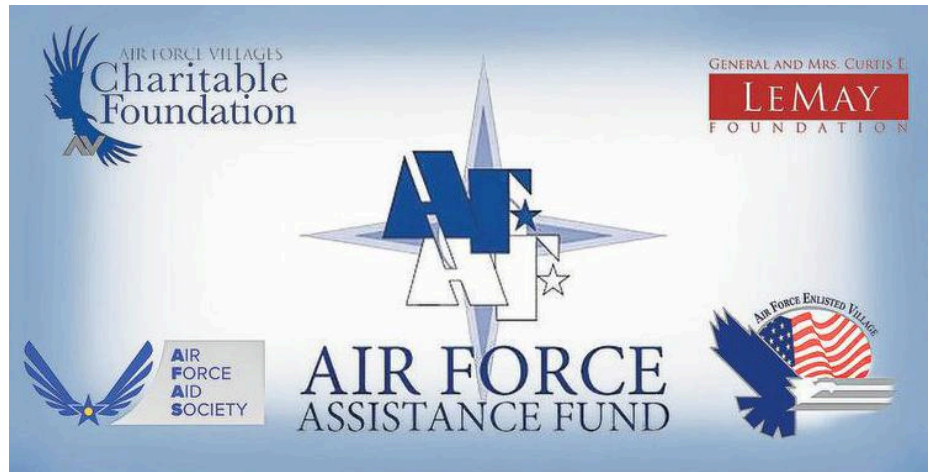
The AFAF campaign supports four charities that are dedicated to caring for Airmen from induction through retirement and beyond.

The four charities are the Air Force Aid Society, the Gen. and Mrs. Curtis E. LeMay Foundation, the Air Force Villages Charitable Foundation, and the Air Force Enlisted Village. These aren't charities that were part of the Combined Federal Campaign. They are an example of Air and Space Force people taking care of their own — Airmen helping Airmen. The annual campaign demonstrates that "Airmen Take Care of Our Own!"

The allotted time period for the campaign is March 1 through April 30, 2021.

For questions or concerns, the AFAF points of contact are:

- ▶ JBSA-Lackland: 1st Lt. Frank J. Rosette at frank.rosette.1@us.af.mil or Tech. Sgt. Darryl Williams at darryl.williams.14@us.af.mil.
- ▶ JBSA-Lackland (502nd Air Base Wing only): Master Sgt. Scott Hendrickson at scott.hendrickson.1@us.af.mil or Master Sgt. Sherwin Sterling at sherwin.sterling@us.af.mil.



AIRMAN 1ST CLASS CODY DOWELL

- ▶ JBSA-Randolph: 1st Lt. Grisel Ortiz Hernandez (grisel.ortiz_hernandez@us.af.mil) or Master Sgt. Antonio Wiggins at antonio.wiggins@us.af.mil.

- ▶ JBSA-Fort Sam Houston: Capt. Panashe Nhekairo at panashe.p.nhekairo.mil@mail.mil or Master Sgt. Priscilla Sanchez at priscilla.sanchez.1.mil@mail.mil.

Air Force Security Forces Center to improve U.S. government-wide working dog programs

By Malcolm McClendon

AIR FORCE INSTALLATION AND
MISSION SUPPORT CENTER
PUBLIC AFFAIRS

The Air Force Security Forces Center-led Government Working Dog Category Intelligence Team aims to improve the cost, process and procurement of government working dogs across 14 federal agencies.

The team recently submitted the Working Dog Category Intelligence Report, which looked into the requirements of maintaining working dogs within the Department of Defense, Department of State, Department of Homeland Security and the Department of Justice, in an effort to identify gaps and opportunities, recommend more effective and efficient sourcing strategies, close gaps between current practices and share government and industry best practices.

Scott R. Heise, Team Lead and Director of Air Force Security & Protection Category Management's Program Management Office for AFSFC, said "The report identified some crucial gaps, such as the procurement process."

"All of us have the same need for working dogs, but the way we source them is very different," Heise said. "Even our requirements are different and this inconsistency makes it difficult for the vendors to try to keep up and maintain a supply of high-quality working dogs. Simple things, like the age of the dog or the type of socialization it gets prior to delivery, present challenges for the vendors."

"If all the agencies give vendors one integrated demand forecast, then the vendors can develop a better plan to meet our needs and



AIRMAN 1ST CLASS JASON W. COCHRAN

Soft, 9th Security Forces Squadron military working dog, waits with her handler, Staff Sgt. Jason Herrier, at a simulated checkpoint during military working dog detection training at Beale Air Force Base, California, Nov. 19, 2020.

satisfy the demand," Heise added.

"The improved procurement process will allow Air Force Defenders the ability to better manage their MWD programs, making them healthier and stronger at the tactical, operational and strategic levels," said Master Sgt. Steven Kaun, Military Working Dog Program Manager at AFSFC.

"This streamlined process will pair up more canines with more handlers across the Air Force and allow garrison, and even up to combatant commanders, to have more assets on hand to accomplish their missions," Kaun said. "And it also helps give some of our older, hard-working dogs a much deserved, timely retirement."

In addition to the procurement process, the report provided six recommendations to improve the GWD program:

- ▶ Establish an annual purchase forecast to both CONUS and OCONUS vendors, which will help with the breeding and preparation process;
- ▶ Implement acquisition best practices to guide agencies during the procurement process;
- ▶ Provide the Customs and Border Protection Agency opportunities to work with OCONUS vendors, which will give the agency more options to source working dogs;
- ▶ Establish a small business breeder communication plan to help develop a larger U.S. vendor base;

- ▶ Build standardized U.S. Government-wide working dog travel requirements for airlines; and
- ▶ Develop a national emergency response plan for explosive detection working dogs.

"What we expect from these recommendations is continued growth and maturation of the working dog program not only for the Air Force but all 14 agencies," Heise said. "We also see great potential to build the U.S. industrial base for government working dogs and ensure the participation of small businesses, and advance the goals of category management."

Category management is an approach the federal government is implementing to help standardize

procurement functions and share best practices across its agencies in the hopes of providing savings, better value, and efficiency. It is divided into 10 categories.

The AFSFC originally started a Category Intelligence Report on the Air Force-led DOD Military Working Dog program, but Heise saw opportunities to look beyond the services and include other federal agencies.

"Once we started, we saw how closely TSA worked with DOD at Joint Base San Antonio-Lackland, so I recommended to the Federal Category Manager that we make the CIR a government-wide effort," Heise said. "She agreed and assigned me as the Government-wide Working Dog Team lead for the Security and Protection category."

The newly formed multi-agency team then researched and presented the six recommendations in the final Category Intelligence Report to Jaclyn Rubino, the government-wide Security & Protection Category Manager. Rubino approved all recommendations and teams will now be assembled to create a category execution plan for each.

"This is the Air Force's first interagency category management and Category Intelligence Report effort, and it's an honor to be part of the team that will not only bring change to the Air Force but other federal agencies as well," Heise said. "I feel it speaks to the Security Forces Center's mission, but on a larger, cross-agency scale — to train, equip and manage program execution and provide expertise, and drive integration, innovation and advancement of Security Forces mission sets."

IAAFA International Military Student Officer Team named best in Air Force

By Vanessa R. Adame
37TH TRAINING WING
PUBLIC AFFAIRS

The International Military Student Officer, or IMSO, team at the Inter-American Air Forces Academy at Joint Base San Antonio-Lackland has earned the Air Force Team of the Year Award, Large Category, for 2020.

This is the second time the IMSO team has earned this distinction. The Air-Force level award recognizes the outstanding efforts of training activity for organizations that provide exceptional management and administrative support to International Military Students, or IMS, across the Air Force. Nominees are scored on job performance, educating staff, innovation and initiative in the Field Studies Program, and effectiveness in managing IMS issues.

“Winning the IMSO Team of The Year award is a great and humbling honor and a testament to the hard work of each and every International Student Manager,” said Javier Peraffán, IAAFA IMSO Director.

The IAAFA IMSO team competed against three major commands in the large category. The group’s accomplishments during the last year included the reopening of in-residence training during COVID-19, the implementation of COVID-19 procedures, and coordinating emergency evacuations of nearly 90 international students across nine countries.

IAAFA has been the only Department of Defense academy to conduct in-person training for America’s international partners since the beginning of the global pandemic. Their work and dedication



VANESSA R. ADAME

Members of the International Military Student Officer Team at the Inter-American Air Forces Academy gather for a photo at Joint Base San Antonio-Lackland.

supported the graduation of 38 in-person and 121 virtual learning environments IMS in December 2020, a first for the Air Force.

The IAAFA IMSO provides non-academic support to approximately 900 international students per year. The international

student support members care for the students from their arrival at IAAFA until they depart. This includes many hours accompanying the non-English speaking students to official appointments, such as obtaining identification cards, to facilitate translation.

“This award is a reflection of the team’s commitment to excellence, ability to adapt during unprecedented times and continued interaction with our combatant commanders to better understand the training needs of our partner nations,” said Col. Rockie Wilson, 37th Training Wing commander. “It’s clear to anyone who has worked with or visited IAAFA that they are passionate ambassadors to our partner nations in Latin America and experts in the use of ‘soft power’ in our efforts to compete globally.”

RANDOLPH

Women in Flight: 12th FTW exec talks about her love of flying

By Benjamin Faske
12TH FLYING TRAINING WING
PUBLIC AFFAIRS

In 1987, Congress passed Public Law 100-9, which designated the month of March as “Women’s History Month.”

Since then, each president has issued a proclamation to celebrate the contributions women have made in the United States. The 12th Flying Training Wing will highlight one female pilot each week in March by having them answer a series of questions about their Air Force careers.

This week highlights Maj. Vanessa Beaudreault, the 12th FTW wing executive officer, a 2010 U.S. Air Force Academy graduate who grew up in Plano, Texas. She currently flies with the 560th Flying Training Squadron and has flown the T-38, U-28, and PC-12 aircraft.

Q. Why did you join the Air Force?

A. It came about when I was applying for colleges. I was going to either go to school in Texas, get a sports scholarship or go to a military academy. My parents and other family members have previously served in the military. My sister was already at the Air Force Academy, so that is how the idea came about.

I love making lists, so I made a pro-and-con list. There were a number of reasons, such as “free” education from one of the best colleges in the U.S. and opportunities like jumping



BENJAMIN FASKE

Maj. Vanessa Beaudreault, 12th Flying Training Wing executive officer, steps into the cockpit of a T-38 Talon aircraft Feb. 1 at Joint Base San Antonio-Randolph.

and soaring and being in Colorado. Also, there is a guaranteed job after graduation, uniforms — I wore uniforms all my life and it makes things so much easier — as well as playing Division 1 volleyball and I also liked the military structure.

When I found out I got into the Academy, I immediately called my sister. Before I could say that I was going, she started telling her friends “my sister is coming to the Academy.”

Q. What made you want to be a pilot?

A. Growing up in a family of six, we typically drove for vacations. In high school, my sister and I flew to see our grandparents in California during the summer. We knew we sounded like little kids instead of teenagers, but it was super exciting. However, it hadn’t crossed my mind that I could be a pilot.

During Operation Air Force in the summer of my freshman to sophomore year

at the Academy, I went to Ellsworth Air Force Base, South Dakota. In high school, I wanted to be an architect, but at the Academy, the closest option was a civil engineer.

I visited the civil engineering squadron while I was there and the next day, I went to the B-1 squadron. A previous academy graduate was the aircraft commander and he gave me an opportunity to taxi the B-1 to the hold short line. I wasn’t able to get a flight, but even

being able to taxi the B-1 couldn’t compare to anything else I had done. From then on, I knew what I wanted.

Q. What challenges did you face as a female pilot?

A. I am of average height for a female, but shorter than most male pilots. The first time I strapped into the T-38, I didn’t adjust my seat height, so I couldn’t reach the rudder pedal adjustment handle.

But seriously, I think it is all about timing. The women who went through pilot training before me are really are the ones who faced and overcame challenges. I have been pretty lucky in that the people I have trained with never treated me differently because I’m a woman.

My husband, Matthew, is also an Air Force pilot. We have flown all the same aircraft and been in the same squadrons and done all our deployments together, for a combined total of 14. I can’t say it has really been different between us.

We do compete and people like to joke about who is the better pilot. I will say that male and female brains work differently, so one of us may excel in different areas than the other. I bring this up because I think there is an advantage to being married to another pilot.

Q. What do you love most about flying?

A. Do you ever have bad days and there is one person that

Tech Tuesday brings Air Force innovators together

By Aryn Lockhart

NINETEENTH AIR FORCE PUBLIC AFFAIRS

Nineteenth Air Force and Second Air Force held their first virtual Tech Tuesday event March 2 at Joint Base San Antonio-Randolph.

This event was the first in a series designed to bring together innovative individuals and teams from across the Air Education Training Command. The goal was to collaborate and showcase the variety of ways Airmen are moving training forward.

The open forum allowed peers and leaders to ask questions and poke holes in their problems while providing suggestions on how to make it better.

“So often we ask ourselves the question, ‘Wouldn’t it be nice if we could....?’ and then continue on with our daily tasks or training methods using the tools we’ve been given,” said Maj. Kimberly Hoffman, Nineteenth Air Force deputy of pilot training transformation.

“When we asked the question throughout AETC, the result was

multiple answers to the same problems,” Hoffman said. “We decided to collect those well-thought-out plans and connect them with other resources to work towards a sustainable solution that allows Airmen to focus on their primary mission.”

Solutions collected varied in depth and scope. Some answers were organically created, using only the Airmen within their organization who had the passion to create something from scratch. Other solutions involved extensive research on how funding and contracts work to procure or develop something with industry or academia.

The first session covered applications from basic aviation communication training and interconnecting databases to wargaming course of action analysis. The following is a breakdown of the presentations:

Air Traffic Control Pocket App (334th Training Squadron, Keesler Air Force Base, Mississippi) – **Briefer:** Maj. Matthew Francom

► ATC training tools outside the classroom and operational ATC facilities

► A training tool that Airmen have “in their pocket” that organizes an abundance of pertinent ATC knowledge in one place

Wargaming Commodity Course of Action Automated Analysis Method (WCCAAM) - (Air Force Institute of Technology — Air University) – **Briefer:** Dr. Ken Hopkinson

► Applications applied towards advancing Air Force and Space Force wargaming

► Inserts war gaming inputs into algorithms to find the most effective COA

► Creator — Capt. Tyler DeBerry
Multi-Agent Space Simulation Framework (AFIT — Air University) – **Briefer:** Dr. Ken Hopkinson

► Facilitates the rapid development of AI-based approaches for space scenarios

► Creator — John Beighle
Low Code NEST'D (97th Training Squadron — Altus Air Force Base, Oklahoma) – **Briefer:** Lt. Col. Matt Tarnowski and Brian Walker

► A system of apps that bring information together in a “Data Lake”

instead of the multiple silos that we operate in currently

PlaneEnglish (479th Flying Training Group — Naval Air Station Pensacola, Florida) – **Briefer:** Maj. Marshall Nye

► An aviation communication app that allows undergraduate aviators the opportunity to listen and practice ATC radio calls on their own time outside of regularly scheduled upgrade events.

One success from the event was the real-time/on-call connection of the Second Air Force's ATC Pocket and Nineteenth Air Force's PlaneEnglish. Each team was aware that other units were working on similar apps, but had never connected or collaborated. Now the two organizations gained the information necessary to expand the discussion and design greater solutions.

“The innovations are really phenomenal to listen to and watch. I enjoyed the presentations, the passion. I really look forward to more of the same,” said Brig. Gen. Lisa Craig, Air Force Recruiting Service deputy commander.

Presentations are available at <https://www.milsuite.mil/video/4u78>.

ADLS training transitions to ‘myLearning’ in first step for new force development learning management system

By Dan Hawkins

AIR EDUCATION AND TRAINING COMMAND
PUBLIC AFFAIRS

As part of Air Education and Training Command's efforts to aggressively and cost-effectively modernize education and training, Airmen and Guardians can access the “myLearning” digital platform on the Air Force Portal beginning March 18, 2021.

The AETC Learning Services division is launching the new secure learning management system, or LMS, that will enable student learning, automation and reporting for roughly 800,000 Total Force users in three phases, with the first phase consisting of a modernized and interactive training platform that allows Airmen to access training modules previously found on the Advanced Distributed Learning Service, or ADLS.

“Our training systems that support Force Development must be relevant to

today's Airmen so we can accelerate the change we need to keep pace with the fast-paced virtual learning world,” said Maj. Gen. Jeannie Leavitt, AETC director of operations and communications. “To develop an Airman's competencies to out-think and out-perform any adversary in complex operational environments, we need to leverage modern information technology ... myLearning helps us modernize how we train our force.”

Users are advised they should complete all training coursework in ADLS not later than March 10. The ADLS website will be inaccessible to users March 26.

“Users who log in to myLearning March 18 may not initially see their historical training transcripts reflected in the system,” said Denise Padilla-Rorie, AETC myLearning program manager, said while emphasizing patience with the new system. “The transcript data is

scheduled to migrate into myLearning.”

According to Padilla-Rorie, the platform's vision is to centralize LMS platforms across the force and allows the student to access multiple databases and training curriculum with a single login, which eliminates the need for Airmen to have multiple passwords for access.

“How and where Airmen learn continues to change and we must account not only for “learn-from-work,” but also “learn-from-anywhere,” said Floyd A. McKinney, AETC chief of learning services. “If we are going to meet the challenges of an uncertain future, we need to bring learning to Airmen instead of sending Airmen to learning — there has never been a better time to innovate.”

Phase two of the rollout is slated to begin this spring when the Enterprise Blended Learning Service, or EBLs, is migrated to the new system, Padilla-Rorie said. Phase three will

begin later this year and involve added system capabilities and additional integration of other learning systems.

“By the end of phase III, the goal of myLearning is that the system will meet Airmen for training where they are, whether it's on a network computer or a tablet in the comfort of their own home, giving them control over the time and place training can occur,” said Rotary Green, AETC myLearning product development program lead.

Currently, users must log-in with their Common Access Cards, but officials are working to add two-factor authentication protocols in the coming months. Additional features of myLearning will be announced over the next year as the site continues to build functionality and expand to other learning systems.

Those experiencing technical difficulties with the site or have feedback for the development team can email aetc.scoh.asdhelpdesk@us.af.mil.

JBSA-Randolph residents ensure commissary opens during winter storm

By Staff Sgt. Preston Cherry

502ND AIR BASE WING

PUBLIC AFFAIRS

Joint Base San Antonio-Randolph residents volunteered to stock and replenish food items at the base commissary after winter storms caused record low temperatures, interrupted services and increased demand for grocery items, Feb. 17, 18, and 22.

The volunteers consisted of service members and their families who were on station and who had shorter commutes and clearer roads than off-base commissary employees.

The volunteers ensured the store was fully prepared to provide goods to the base populace.

“Due to the weather conditions, we needed to get people home and off the streets because of refreezing dangers, and if the volunteers had not shown up, we would not have been able to get all the cases out,” said Mark Watkins, JBSA-Randolph Commissary officer. “Many of our normal stockers were unable to get far from home and just could not risk making it to base.”

Members of the



AIRMAN 1ST CLASS TYLER MCQUISTON

Commissary customers stand in line to enter the store following winter storms at Joint Base San Antonio -Randolph, Feb. 19.

JBSA-Randolph Commissary, the 802nd Civil Engineer Squadron's housing office, and the 502nd Security Forces Group helped spread the word about the need for volunteers.

“This was a true team effort,” said U.S. Air Force Col. James Masoner, 502nd SFG commander. “We didn’t think about asking for help until shortly before the store’s

closing. Within minutes of putting the word out through emails and word of mouth, we had dozens of eager volunteers there to assist in any way necessary.”

With the store’s limited employee availability and a significant increase in customers, the volunteers took the initiative to provide more than what was asked of them.

“The original intent was to get help conducting vital restocking of supplies,” Masoner said. “But they eagerly volunteered to also assist with resetting the store for the next day by collecting shopping carts, cleaning the parking lot, shoveling snow off the sidewalks, cleaning the store, and bagging groceries to help speed up the checkout process.”

Watkins said on the first night of volunteering, 35 individuals helped stock approximately 900 cases in an hour and a half. The next night, 20 volunteers distributed another 500 cases onto shelves.

“My best friend and I restocked the rice and international foods aisle,” said Ashley Hudson, volunteer and daughter of Col. Kyle Hudson, Air Force Medical Readiness Agency medical services division chief. “I know rice is one of those foods that people always stock up on in times of need. I am sure restocking and unpacking over thirty boxes of rice really helped the community out.”

On the third night, eight volunteers continued to help, even as commissary employees returned to the store. One volunteer stayed until 3 a.m. the following day.

The assistance from the residents was much by commissary employees.

“I cannot express how grateful we are to the volunteers that came out,” Watkins said. “As shoppers know, lines were long and items were scarce. We are thankful to see those in the community that want to help others.”

FLYING

From page 16

you can go to that helps brighten your day? Flying is the same concept. You are on the ground and the weather is gloomy, but then you take off and bust through the weather to clear skies.

In my mission design series, the mission was exhilarating. It got your heart rate going and the adrenaline rushing.

We were there to get the friendlies/Eagles home safely or make sure the bad guys were found, so they couldn’t hurt anyone else.

Flying at night is amazing

as well. If you are downrange, that is when it gets exciting. If you are wearing night-vision goggles, you can see shooting stars, which is kind of cheating! Watching the afterburners light at night during takeoff is amazing.

Q. Do you have any advice for other aspiring female pilots?

A. Apply for it. My family really pushed and encouraged me to apply even when I was getting advice from counselors that I wasn’t good enough. My dad always taught me never to pull yourself out of the running for something.

Q. Do you have any interesting stories to share about flying in the Air Force?

A. While teaching at undergraduate pilot training, you get to see the day’s people are the happiest — learning to land the plane, going solo or doing well on a sortie.

It’s rewarding when one of your students is struggling with a maneuver and you give them a different technique to try and when they return they are super excited to tell you it worked!

I remember while being a Nacho’s Flight Commander, there was one particular student who was struggling

and getting down on themselves. I had a chat with them about looking for the positives (or lack of negatives) in their sorties, debriefs and grade sheets and use that to build their confidence.

To build confidence, I once made my students go to an escape room and figure out how to work together as a team. I learned later how much that meant to them.

When I deployed, there was a large-scale ground operation going on for a few days with multiple sets of friendlies on the ground. Some days were quieter than others.

On this particular day, I was overhead and unable to

see the ground due to the cloud ceiling but I was relaying between the JTAC (joint terminal attack controller) and the JOC (joint operations center).

There were troops in contact and they were taking a turn for the worse. Unfortunately, the helicopter overhead had to split time between two operations and his time was running out. You could hear it in the JTAC’s voice that if he lost that close air support his team would be in trouble.

Luckily, we were able to get the helo to stay and I’ll never forget the gratitude we received after that from the JTACs on the ground.