

JBSA

LEGACY

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JOINT BASE SAN ANTONIO

NOVEMBER 22, 2019



COURTESY PHOTO

From left: U.S. Air Force Lt. Col. Eric Bissonette, 558th Flying Training Squadron commander; Maj. Gen. Craig Wills, 19th Air Force commander; Nancy Crawford, wife of the late Oliver "Ollie" Crawford; James Clark, family friend of the Crawford family; and Col. Mark Robinson, 12th Flying Training Wing commander, gather in front of the plaque naming the 558th Flying Training Squadron building Crawford Hall during the dedication ceremony Nov. 13 at Joint Base San Antonio-Randolph.

# Building dedication ceremony honors Air Force advocate

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## 343rd TS Airmen volunteer at Veterans Day event

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## BAMC hones wartime mission, response skills

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# ‘What’s Your Warrior?’

## Army’s new recruiting effort targets Gen Z

By Thomas Brading

ARMY NEWS SERVICE

With the pool of qualified recruits shrinking, a new Army marketing campaign debuted on Veterans Day to target younger cohorts — known as Generation Z — and focus beyond traditional combat roles.

To do this, the Army is asking 17-to-24-year-olds one question: What’s Your Warrior?

The query is at the heart of the new strategy, and is designed to introduce young adults — who may know nothing about the military — to the diverse opportunities on tap through Army service, said Brig. Gen. Alex Fink, chief of Army Enterprise Marketing.

Over the next year, 150 Army career fields — along with eight broad specialty areas — will be interlinked through digital, broadcast, and print outlets, Fink explained, and show why all branches are vital to the Army’s overall mission.

The ads, designed to be hyper-targeted and highly engaging, he said, will give modern youth an idea of how their unique identities can be applied to the total force.

So, instead of traditional ads with Soldiers kicking in doors or jumping out of helicopters, What’s Your Warrior pivots toward the wide array of military occupational specialties that don’t necessarily engage on the front lines — like bio-chemists or cyberoperators.

The campaign will unfold throughout the year with new, compelling, and real-Soldier stories meant for “thumb-stopping experiences,” Fink explained, regarding mobile platforms.

And, with so many unique Army career fields to choose from, Fink believes the force offers something to match all the distinctive skill sets needed from future Soldiers.

One of the vignettes featured is Capt. Erika Alvarado, a mission element leader for the Army Reserve’s Cyber Protection Team, where she is on the front lines of today’s cyber warfare.

Another example is 2nd Lt. Hatem Smadi, a helicopter pilot who provides air support to infantrymen, engineers and other branches to secure the skies.

Their stories — along with others — will tell the Army mission more abundantly, something previous marketing strategies “didn’t do the best job of,” Fink admitted.

“Young adults already know the ground



COURTESY GRAPHIC

combat role we play. We need to surprise them with the breadth and depth of specialties in the Army,” Fink said. “This campaign is different than anything the Army has done in the past — or any other service — in terms of look and feel.”

The backbone of the new push isn’t just showing the multitude of unique Army branches — such as Alvarado’s and Smadi’s stories. It goes beyond that, he said, and is meant to show how individual branches come together as one team to become something greater than themselves — a sentiment their research says Gen Z is looking for.

“Team” is also the key subject of chapter one. An initial advertisement, unveiled as a poster prior to Veterans Day, depicts a team of Soldiers from five career tracks — a microbiologist, a signal Soldier, an aviator, a cyberoperator, and a ground combat troop — all grouped together.

“By focusing on the range of opportunities available, What’s Your Warrior presents a more complete view of Army service by accentuating one key truth — teams are exponentially stronger when diverse talents join forces,” Fink said.

Roughly five months after the team in chapter one, chapter two will be unveiled and focus on identity, he said. At this checkpoint, Soldier’s personal stories will be shared through 30-60 ad spots, online videos, banner ads and other formats to tell their story.

“We know today’s young men and women want more than just a job. They desire a powerful sense of identity, and to be part of something larger than themselves,” said Secretary of the Army Ryan D. McCarthy. “What’s Your Warrior highlights

the many ways today’s youth can apply their unique skills and talents to the most powerful team on Earth.”

The campaign will be the first major push for the Army’s marketing force since they moved from their previous headquarters near the Pentagon to Chicago — in an effort to be near industry talent, Fink said.

Although not quite settled in, the force’s marketing team started their move to the “Windy City” over the fall. Since then, they have led the charge on a variety of advertisements and commercials, both in preparation of What’s Your Warrior, and other ongoing efforts.

At the Chicago-based location, the office makeup is roughly 60% uniformed service and 40% civilian employees, Fink said.

Chicago is also one of 22 cities tapped by Army leaders as part of the “Army Marketing and Recruiting Pilot Program.” The micro-recruiting push — focusing on large cities with traditionally lower recruiting numbers — has utilized data analytics, and been able to tailor messaging for potential recruits based on what’s popular in their location, sometimes down to the street they live on, Fink said.

How “What’s Your Warrior” will target those cities — and others — remains to be seen.

That said, Fink believes the new campaign will speak to today’s youth on their terms, in their language, and in a never-before-seen view of Army service and show how their skill sets are needed to form the most powerful team in the world: the U.S. Army.

For more information on What’s Your Warrior and opportunities in the Army, visit goarmy.com.

### JBSA LEGACY

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# Feedback Fridays

By Brig. Gen. Laura L. Lenderman

502D AIR BASE WING AND  
JOINT BASE SAN ANTONIO COMMANDER

Feedback Fridays is a weekly forum that aims to connect the 502d Air Base Wing with members of the Joint Base San Antonio community. Questions are collected during commander's calls, town hall meetings and throughout the week.

If you have a question or concern, please send an email to [RandolphPublicAffairs@us.af.mil](mailto:RandolphPublicAffairs@us.af.mil) using the subject line "Feedback Fridays." Questions will be further researched and published as information becomes available.

## Personnel Issues

**Q.** I have a question concerning the Department of Defense Management and Appraisal Program, or DMAP, Elements in MyBIZ/DCPDS.

From my last evaluation, I heard that our director was told that that they cannot give us a rating of "5" because upper management told them not to. I thought that elements should be achievable, and you should be able to go above and beyond to have at least the possibility of achieving a 5.

Basically, I heard that to get a 5, we would have to save someone's life (that is what going above and beyond is according to their standards).

I don't think that is fair to anyone who is really doing an outstanding job in their jobs and occupations. Shouldn't a 5 be at least possible to achieve and shouldn't the criteria to achieve a 5 be known?

Aside from the DMAP inputs, we are still being told to do the old APF Self-Evaluation. What is the purpose of moving to the new DMAP and online evaluation system if the staff are required to use the old forms? What is the purpose and what will the old forms be used for (since we cannot get a 5 rating anyways)? This appears to be a systemic problem.

**A.** Thank you very much for your question. First and foremost, supervisors are absolutely authorized to rate an employee's performance element(s) and/or overall performance as a 5.

For those unfamiliar with the civilian performance rating system, DPMAP allows supervisors to rate each element of an employee's performance plan



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based on three numerical ratings 1, 3 or 5. A rating of 3 signifies that the employee is meeting the requirements of the element and is fully successful at that element. A rating of 5 is achievable by creating/implementing new or more efficient processes, programs, ideas, etc. that provide evidence of working beyond just what is required for that element.

Often, when employees are providing their personal feedback they are reiterating the content of the element itself, and combined with the supervisor's observations are determined to be meeting the requirements of the element, which is appropriately rated as a 3, fully successful.

In terms of feedback forms, your program may have additional internal self-evaluation forms that request feedback from you to assist supervisors with making changes within the management of the program, but are also meant to create prompts to assist you with developing the feedback you can provide within the DPMAP system.

I encourage you to have candid and open discussion with your rater and/or supervisor to fully understand the rating criteria, as well as provide transparency within your chain so that you can perform your duties as required, and know what steps to take to go above and beyond.

**Q.** I retired after working for more than 31 years as a government employee, and I was hired at JBSA-Randolph as a Civil Engineer in August.

However, I have been earning only 4 hours of annual leave per pay period since then and believe I should be earning 8 hours. I have been waiting to have my Service Computation Date, or SCD, calculated for over a year, but it has not yet occurred.

I have inquired about this issue several times during the year from Personnel, Civilian Pay and several other offices, and none of them has been able to provide any information. Every time I have inquired, they have told me that they are waiting on my "personnel packet." Nobody has been willing or able to provide an office or point of contact for me to call regarding this so called "personnel packet".

I know you are a very busy person, but I would appreciate it very much if you would give me a person's name and phone number for me to contact about this issue.

**A.** Thank you very much for bringing this to my attention. Our Force Support Group Deputy Commander, Lt. Col. Rahsul Freeman, is personally looking into your situation and ensuring that everything gets sorted out. Please feel free to contact Lt. Col. Freeman directly at [rahsul.j.freeman.mil@mail.mil](mailto:rahsul.j.freeman.mil@mail.mil) and

he'll take great care of you.

## Installation & Facilities

**Q.** At JBSA-Randolph, is there any way to open the west gate at 5:30 a.m. or 5:45 a.m.? Some contractors and military personnel need to be on base at duty station at 6 a.m.

However, the Main Gate always has a long line in the morning and the West Gate does not open until 6 a.m.

By the time the West Gate opens, the line is quite long at both the main and west gates on the north side of the base.

**A.** Thank you for question on gate hours, as gate operations and traffic flow are a top priority for JBSA Defenders.

The biggest factors determining a gate's accessibility and hours are traffic volume and available manpower to assign to gates. We've looked at opening at 5:30 and 5:45 a.m. in the past and found that the peak morning volume actually begins after 6 a.m.

Unfortunately, opening some gates earlier comes at the cost of opening other gates later or not opening at all. By having at least one 24-hour gate at all installations, everyone with a 6 a.m. shift start has the opportunity to report on-time.

While that may be inconvenient to some, it provides an acceptable balance

FEEDBACK FRIDAYS continues on 5

# Air Force releases criteria for new Remote Combat Effects Campaign Medal

From Secretary of the Air Force Public Affairs

Air Force officials announced nomination criteria for the new Remote Combat Effects Campaign Medal following the official establishment of the decoration May 22.

The new medal, established by then-Secretary of the Air Force Heather Wilson, is part of a continuing effort to recognize U.S. Air Force military members in a non-deployed status who directly participated in a Department of Defense combat operation from a remote location.

“Our remote operations community makes vital contributions to our national security and the security of our allies,” said Air Force Chief of Staff Gen. David L. Goldfein. “These Airmen play a crucial role in every campaign we undertake, and this medal is for them.”

The RCECM will be awarded to Airmen serving in remotely piloted aircraft, cyber, space and intelligence, surveillance and reconnaissance career fields, who create direct combat effects from remote locations and lead to strategic outcomes or the delivery of lethal force. In some circumstances, Airmen from other career fields may be considered for the RCECM, which will be considered on a case-by-case basis.

Service members may be awarded the RCECM for actions completed on or after Sept. 11, 2001, while also serving under the following conditions:

- » Was assigned or attached to a unit directly in support of a DOD combat operation as approved by the chief of staff of the Air Force (listed below)
- » Was serving in a remotely piloted aircraft; cyber;



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space or intelligence, surveillance and reconnaissance career field

- » Personally provided hands-on employment of a weapon system that has direct and immediate impact on combat operations

- » Was not physically exposed to hostile actions or at risk of exposure to hostile action

Qualifying DOD combat operations:

- » Enduring Freedom, Sept. 11, 2001-to be determined
- » Iraqi Freedom, March 29, 2003 — Aug. 31, 2010
- » New Dawn, Sept. 1, 2010 — Dec. 31, 2011
- » Nomad Shadow, Nov. 5, 2007 — TBD

- » Freedom's Sentinel, Jan. 1, 2015 — TBD
- » Inherent Resolve, June 15, 2014 — TBD
- » Odyssey Lightning, Aug. 1, 2016 — Dec. 19, 2016
- » Pacific Eagle — Philippines, Oct. 5, 2017 — TBD

Airmen who have received a DOD or Air Force campaign or expeditionary medal or ribbon for the same period of service are not eligible to receive the RCECM.

For more information and full eligibility criteria or submission procedures, visit myPers at <https://mypers.af.mil> and enter “RCECM” in the search window.

## U.S. Army proposes innovative solution for historic housing

From U.S. Army Public Affairs

The Department of the Army recently notified the Advisory Council on Historic Preservation of the Army's intent to request a “Program Comment for Army Inter-War Era Historic Housing (1919-1940)” in order to efficiently rehabilitate historic homes while preserving their historical integrity.

“The Program Comment for Army Inter-War Era Housing is the Army's top historic-preservation priority,” said Alex A. Beehler, Assistant Secretary of the Army for Installations, Energy and Environment. “It will help improve quality of life, health and safety for our Soldiers and families living in thousands of historic housing units while improving Army compliance with the National Historic Preservation Act.”

Section 106 of the National Historic Preservation Act requires federal agencies to identify and assess the effects of projects carried out on historic properties, in consultation with stakeholders, to identify ways to avoid, minimize or mitigate adverse effects. This program comment will address all 2,700 Inter-War Era Army housing units built between 1919 and 1940 programmatically, as a group, instead of addressing each one separately. The Army Quartermaster Corps led the design and construction of housing during this era and adopted standardized housing plans from the nationally popular Colonial Revival design style.

Recognizing the inefficiencies in reviewing each project for each housing unit separately, the Army determined that a program comment was the best

solution for Inter-War Era housing. This program comment addresses all management actions (maintenance, repair, rehabilitation, renovation, abatement, demolition, replacement, transfer, sale and lease) for Army Inter-War Era housing, associated structures and landscape features.

The Inter-War Era program comment will also identify mitigation measures, including the use of industry-standard and imitative materials that replicate historic design elements. Replacing historical materials (such as lead-based paint), which could potentially be hazardous, with modern, industry-standard, replica materials will mitigate health and safety risks while preserving the historical and architectural character of the housing.

The Army's notification to the ACHP formally initiates an extensive period of consultation with stakeholders. The ACHP is expected to take action on the Army's program comment request in November 2020. With the ACHP's approval, the program comment will address National Historic Preservation Act requirements for Inter-War Era housing Army-wide.

The proposed Program Comment for Army Inter-War Era Historic Housing (1919-1940) follows the precedent set by the highly successful “Program Comment for Army Capehart-Wherry Housing (1949-1962),” which was issued by the ACHP in 2002 (see <https://www.achp.gov/success-stories/capehart-wherry-army-housing>).

For more information, call 703-693-6477.

## FEEDBACK FRIDAYS

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of security to availability for all gates given the number of Defenders we have. As traffic volumes and our manpower pool change over time, we will adjust gate hours and accessibility to maintain that balance.

**Q.** I've noticed that the fine Airmen at the JBSA-Randolph main entry gate seem to be in animated conversations with each other the majority of the times that I drive up, even across lanes if multiple lanes are open.

I have felt like I am interrupting their conversations. I think everyone entering JBSA-Randolph should see laser focused, undistracted security personnel, and receive the same professional courtesy.

**A.** Thank you very much for your input regarding our Defenders at JBSA-Randolph. Our Defenders continually strive to present the utmost professionalism and top notch security. We appreciate your feedback and will continue to engage with our Airmen to ensure they remain a proud, professional first line of defense at our gates.

**Q.** I am writing to express my deep

concern for the traffic situation at the JBSA-Randolph main gate. Every morning by 6 a.m., there is a line a half-mile long in every direction.

People get frustrated and tempers are flaring. I've witnessed at least two near head-on collisions every morning as people get fixated on getting through the intersection and fail to pay attention to the oncoming traffic, or they just run the red lights because they are frustrated with sitting through yet another cycle.

One simple solution that would go a long way to alleviating this problem would be to open the third lane at 5:30 a.m. One reason the traffic is so heavy at this time is that the earliest most non-shift workers can report to work is 6 a.m., and it appears there are many who do report, or try to report, at 6 a.m.

It doesn't matter if you get in line at the main gate at 5:30 a.m. or wait until two minutes before 6 a.m. and go to the East or West gate, you end up at work at about the same time.

Opening the third lane at 5:30 a.m. would reduce the wait times for traffic entering the base while causing minimal additional workload on the security forces personnel.

**A.** Thank you for your question and proposed solution for JBSA-Randolph's entry control.

Our Security Forces team works closely with the Texas Department of Transportation to adjust traffic lights off of the installation in response to traffic flow and surges. Additionally, Security Forces allocates additional manpower to gates to avoid safety concerns due to traffic.

If you are interested in learning more about Security Forces operations or have specific questions, Hunt Housing offers "Coffee with a Cop" every first Friday of the month at 9 a.m. in the JBSA-Randolph housing office. Security Forces leadership addresses concerns or feedback presented by attendees. Thank you for the feedback, and hope to see you there!

### Miscellaneous

**Q.** We live on JBSA-Fort Sam Houston, but every base struggles with the giant voice being understandable. Is there a way that residents can sign up to receive text messages that tell us what the giant voice is saying?

It would be helpful for residents when the base is on lockdown or weather warnings are being issued. Not everyone uses social media platforms, making Facebook notices or tweets unhelpful.

**A.** Thank you for your concern, as we understand that it is often difficult to

hear the Giant Voice system. The Giant Voice is intended to notify personnel, who are outdoors, of a situation that may require their attention or action.

If personnel are indoors, they will not be able to hear the system clearly, and this is where our AtHoc notification system kicks in. All individuals with .mil network access are able to update their AtHoc profile with their contact information to include home phone, personal cell phone and personal email where they can opt to receive notifications.

You can also add additional phone numbers to your profile so that family members without .mil access can receive the notifications as well.

In addition to phone calls and emails, the AtHoc app is available for anyone to download and receive notifications. Once the app is downloaded, you are able to access the system using the email address that was updated in your profile.

Once AtHoc verifies the email address, personnel should enter the Mobile App Code: AFEMNSAETC. This will update the location for JBSA and ensure that you will receive pertinent information, such as lockdown or weather warnings, as applicable.



# FORT SAM HOUSTON

## BAMC hones wartime mission, response skills

By Lori Newman

BROOKE ARMY MEDICAL CENTER  
PUBLIC AFFAIRS

Brooke Army Medical Center recently participated in two major exercises to test the organization's ability to handle a significant amount of casualties using two different scenarios.

BAMC participated in a Forces Command Emergency Deployment Readiness Exercise Nov. 4, testing the staff's ability to receive and provide definitive care to combat wounded as part of its Role IV wartime mission.

"This exercise demonstrates how we would typically execute our casualty receiving mission in the height of operations during wartime," said BAMC Commanding General Brig. Gen. Wendy Harter.

Using an Air Force C-17 Globemaster transport aircraft, three Blackhawk medical evacuation helicopters and hundreds of personnel, the joint exercise included the cross-country transport of simulated critically wounded troops from the point of injury to a combat support hospital in a theater of operations for initial stabilization.

The critically wounded troops were then transported across country from the combat support hospital to BAMC for definitive lifesaving care at BAMC's Level 1 trauma center as part of its Role IV wartime mission.

During a time of war, medical care is categorized in different roles.

For example, Role I represents a battalion aid station staffed by a doctor and medics on the battlefield, while Role II typically has a limited surgical capability and is supported by a medical company. Role III is a



COURTESY PHOTO

*Soldiers offload a simulated casualty from an Air Mobility Command C-17 aircraft after arrival at Joint Base San Antonio-Kelly Airfield during a U.S. Army Forces Command Emergency Deployment Readiness Exercise Nov. 4.*

field hospital with expanded surgical capability and Role IV is a major medical center, such as BAMC, with the capability to provide definitive care to war wounded, explained Steve Burton, BAMC emergency management specialist.

"It is very realistic," Harter said. "It's not every day you get to participate in a major strategic readiness exercise alongside Forces Command with a C-17 aircraft and three Blackhawks at your disposal."

The day of the exercise, BAMC staff implemented expanded 24-hour operations in support of increased surgical volume generated by the simulated combat casualties. Operations and readiness staff stood up the National Disaster Medical System Federal Coordinating Center and

deployed a Patient Reception Team to Port San Antonio (JBSA-Kelly Airfield).

Twenty-six simulated patients were transported from Sierra Army Depot in California on a C-17 aircraft to San Antonio. Once they arrived, the Patient Reception Team, along with members from the San Antonio Fire Department, triaged them.

"The BAMC team coordinated seamlessly with STRAC (Southwest Texas Regional Advisory Council) personnel and resources to rapidly transport role-player patients by helicopter, civilian ground ambulance and an ambulance bus to the BAMC Emergency Department," said Army Col. Michael Wirt, BAMC deputy commanding officer. "This was a great opportunity to hone our wartime readiness

skills, while strengthening our community partnerships."

At BAMC, the simulated patients were re-triaged by emergency department staff, processed by patient administration personnel at the ED and further evaluated for definitive care, concluding the exercise.

"This type of training helps us prepare for the next conflict, and keeps our skills on-point to provide lifesaving care to our nation's most precious resources — our men and women in uniform," Harter said.

"We treat more than 10,000 trauma cases a year, between BAMC, University Hospital and the STRAC system. This allows us to get the wartime training and readiness value we need by seeing real-world trauma," she added.

On Nov. 6, BAMC participated in the San Antonio Mass Casualty Exercise and Evaluation. SAMCEE is an annual exercise designed to assess the surge capabilities of the hospitals in a 26,000-square-mile region.

SAMCEE-19 was organized by the Southwest Texas Regional Advisory Council, whose members include hospitals, health systems, and EMS agencies.

This year, the exercise specifically tested the region's capabilities to respond to a pandemic flu-novel virus by assessing the patient reception, procedures, treatment processes and patient tracking abilities at participating hospitals. In addition, the exercise tested regional communications and logistics.

Nearly 700 volunteers and role players acted as victims, friends and family members to stress the system. BAMC received and processed 54 simulated patients through the ED during the event.

"This type of training prepares us for real-world events, so that we know what to do," said Air Force Tech. Sgt. Shenique Deninger, noncommissioned officer in charge of the triage team.

The patients were quickly triaged based on their severity of symptoms when they arrived, and Patient Administration personnel processed them as doctors and nursing staff evaluated and treated them.

Army Col. Stewart McCarver, chief of the Department of Emergency Medicine, thought the exercise was very successful.

"This is something that we should be prepared for all the time, not just for an exercise," McCarver said.

# Cole HS receives Purple Heart medal of namesake

By David DeKunder

502ND AIR BASE WING  
PUBLIC AFFAIRS

The Purple Heart medal awarded posthumously to Lt. Col. Robert G. Cole 75 years ago has found its way to the school that bears his name.

During a Veterans Day observance ceremony at the Robert G. Cole High School gymnasium on Joint Base San Antonio-Fort Sam Houston Nov. 8, Col. William LaChance, Cole Middle and High School Junior ROTC program senior Army instructor, made the announcement that the school had the Purple Heart medal of Robert G. Cole in its possession.

The ceremony was attended by students, teachers, parents and World War II veterans who were being recognized.

"It is with great pleasure that I announce that the Purple Heart medal awarded to Robert G. Cole's family 75 years ago has made the long journey back to Fort Sam and his namesake Robert G. Cole," LaChance said.

Cole, commander of the 3rd Battalion, 502nd Parachute Infantry Regiment, during the D-Day invasion of Normandy in 1944, was awarded the Purple Heart medal posthumously after he was killed by a German sniper on Sept. 18, 1944, in the Netherlands at the age of 29.

He was also awarded the Medal of Honor for his actions June 11, 1944, when he led his battalion to capture a strategically important bridge at Carentan, France, overcoming strong German resistance and allowing Allied forces to advance further inland after the D-Day invasion.

Cole's surviving family members, including his mother, wife and young son, accepted both medals a month after he was killed Oct. 30, 1944, at the main parade field at Fort Sam Houston.

LaChance said the Purple Heart medal made its way back



DAVID DEKUNDER

*Dr. Isabell Clayton, right, Cole High School principal, holds the Purple Heart medal of Lt. Col. Robert G. Cole for parents, teachers, students and World War II veterans who were present to see at a Veterans Day observance at the Cole High School gymnasium Nov. 8.*

to JBSA-Fort Sam Houston and to Cole High School because of the efforts of Lisa Ludwig, a resident of Long Island, N.Y., who found and purchased the medal at a gun show on Long Island.

After spotting Robert G. Cole's name on the back of the Purple Heart medal, LaChance said Ludwig began to do research on Cole and found out that a school was named after him. Through social media, Ludwig was able to get in contact with school staff, including LaChance, two months ago.

Since Cole's wife and son are deceased, Ludwig felt it was appropriate to donate the medal to the school.

Ludwig was unable to make the Veterans Day observance and presentation of the Purple Heart medal, but she sent a

video message that was played at the event. In the message, Ludwig apologized for not being able to make it for the presentation of the medal. She explained how she ended up with the medal.

"I was at a gun show and I happen to come across the Robert G. Cole Purple Heart," Ludwig said. "I was not supposed to get it. I was supposed to get a Purple Heart with no name on it. It just happened it fell into my hands."

"I did the research and I found out that there was a high school (named after Cole)," Ludwig added. "So I reached out to the school and I wanted to see if you guys wanted to accept the donation, which of course you did. So happy to see that it got home to Texas where it belongs and where it will be

honored for the rest of the time on this earth. I hope you enjoy the Purple Heart for many generations to come."

LaChance said he would like to personally thank Ludwig for what she did to bring the Purple Heart medal to the school.

"That's a great American with extreme patriotism to find this, to go through all the effort to make sure it comes back to us," LaChance said.

Cole was born March 19, 1915, at Fort Sam Houston. The son of an Army physician, he enlisted in the Army in 1934 before being honorably discharged to accept an appointment to the U.S. Military Academy at West Point. He graduated from West Point in 1939 and was commissioned as a second lieutenant.

While in the Army, Cole rose through the ranks quickly. Within five years, he became a lieutenant colonel in charge of a battalion.

LaChance said as commander of the 3rd Battalion, 502nd Parachute Infantry Regiment, Cole parachuted into Normandy, France on D-Day. He only had half of the troops from his battalion when he landed and was given a mission to secure the bridge at Carentan, France.

For two days, Cole and approximately 200 troops from his battalion attempted to seize the bridge against German forces for two days, taking loss after loss. Pinned down, LaChance said Cole made a bold decision that changed the outcome of the fight.

"In an action that resulted in his nomination for the Medal of Honor, he ordered his troops to fixed bayonets and led a bayonet charge into the German resistance," LaChance said. "In the process, seizing the bridge intact over the Carentan River."

LaChance played a video of a newsreel in which Cole talked about the details of the fight that resulted in his battalion seizing the bridge and the actions he took that resulted in his being recommended for the Medal of Honor.

"He was known as a soldier's commander, which means he put their needs ahead of his own," LaChance said. "He took care of his soldiers. In fact, he was killed by a German sniper while attempting to protect his own unit from friendly fire."

Members of the Cole Junior ROTC program presented the Purple Heart medal to Cole Principal Dr. Isabell Clayton, who accepted the medal on behalf of the school.

LaChance said plans are to put the Purple Heart medal in a display at a mosaic of Robert G. Cole located at the entrance of the school so future generations of students will be able to see it and understand the significance of it.



## VETERANS HONORED AT WREATH-LAYING CEREMONY



*The Joint Base San Antonio Color Guard parades the colors during the 2019 U.S. Military Veterans Wreath-laying Ceremony at the Alamo. The ceremony was part of Celebrate America's Military week which is 18 days of events hosted by the San Antonio City Chamber of Commerce to honor active duty, reserve and veterans for their service.*

PHOTOS BY PETTY OFFICER 1ST CLASS DAVID KOLMEL



*Capt. Elizabeth Montcalm-Smith, center, acting deputy commander of Navy Medicine Education, Training and Logistics Command, joined by other local service leaders, salutes during the playing of taps at the 2019 U.S. Military Veterans Wreath-Laying Ceremony Nov. 11 at the Alamo in San Antonio.*



# NRD San Antonio spouses join America's Navy

By Burrell Parmer

NAVY RECRUITING DISTRICT  
SAN ANTONIO PUBLIC AFFAIRS

Serving one's nation is one of many reasons why a person would join the armed forces, and at Navy Recruiting District San Antonio, two Navy spouses joined in to be able to serve with their active-duty spouses.

Petty Officer 3rd Class Christian Brown of Gallatin, Tennessee, rejoined America's Navy as a Reservist during an enlistment ceremony held at Navy Recruiting District San Antonio headquarters at Joint Base San Antonio-Fort Sam Houston Oct. 16.

He first entered the Navy in 2013, serving four years, and is married to Petty Officer 2nd Class Angelica Brown, the NRD San Antonio community relations coordinator.

According to Christian Brown, who has served aboard USS Mesa Verde (LPD 19) and USS Gunston Hall (LSD 44), he missed the camaraderie and being able to contribute toward the military's mission.

Angelica Brown is happy for her husband.

"He misses being a boatswain's mate, and



PHOTOS BY BURELL PALMER

Petty Officer 3rd Class Christian Brown (left) rejoined America's Navy as a Reservist during an enlistment ceremony held at Navy Recruiting District San Antonio headquarters Oct. 16.

even though it's not full time, he still gets to do what he loves," she said. "We will have to plan our duty stations when we move to ensure we aren't separated."

On Oct. 23, Christopher Delaney of Houston joined America's Navy during an enlistment ceremony held at the San Antonio Military Entrance Processing Station.

Delaney, who will served in the aviation ordnance career field, is married to Petty Officer 1st Class Kamitria Delaney, a personnel specialist assigned to NRD San Antonio.

"I love my country and would love to serve in the military," said future Sailor Delaney. "I want to earn a better life for my family."

Delaney, who has been

**"I look forward to the challenge and understand the added resilience it will take to be dual active-duty spouse. I believe being an active duty spouse will be a great investment in our future that will come with sacrifice; it will be worth it."**

**Christopher Delaney,**  
Navy recruit

married to her husband for two years, was excited about her husband's decision to join America's Navy.

"I look forward to the challenge and understand the added resilience it will take to be dual active-duty spouse," Delaney said. "I believe being an active duty spouse will be a great



Christopher Delaney of Houston joined America's Navy during an enlistment ceremony held at the San Antonio Military Entrance Processing Station Oct. 23. Delaney, who will serve in the aviation ordnance career field, is married to Petty Officer 1st Class Kamitria Delaney (right), assigned to Navy Recruiting District San Antonio.

investment in our future that will come with sacrifice; it will be worth it."

"I am excited about being part of a military household," said Christopher Delaney, a 2005 graduate of Robert E. Lee High School in Houston. "My wife inspires me towards what is possible

for me to achieve."

NRD San Antonio's area of responsibility includes more than 34 Navy Recruiting Stations and Navy Officer Recruiting Stations spread throughout 144,000 square miles of Central and South Texas territory.

**Joint Base San Antonio**  
**HOTLINES**

• **Sexual Assault Hotline**  
210-808-SARC (7272)

• **Domestic Abuse Hotline**  
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• **DOD Safe Helpline**  
877-995-5247

• **Suicide Prevention**  
800-273-TALK (8255)

• **Duty Chaplain**  
210-221-9363

# Homeland Defense: our nation's new front line

Once formidable geographical barriers of entry into the U.S. have evolved into possible avenues of attack

**By Maj. Bonnie Conard**  
U.S. ARMY NORTH PUBLIC AFFAIRS

Once again, the Association of the United States Army delivered on their commitment to provide an informative and impactful forum on all things Army at this year's annual meeting in Washington, D.C., Oct 13-16. AUSA featured presentations on the state of the Army and its future, as well as panel discussions on military and national security topics.

Two of AUSA's panel discussions featured U.S. Army North's Commanding General, Lt. Gen. Laura Richardson. The Multi-Domain Homeland Defense panel focused on how the Army defends the nation at home across several domains — ground, cyber, air, and space, to be ready for today's threats while investing in modernization and readiness for tomorrow.

Army North's panel, "America's Disaster Response: The Army's Preparedness for a Complex Catastrophe," was co-hosted with the U.S. Army Corps of Engineers. The panel discussed the importance of unity of effort between the Army and local, state and federal partners during a complex disaster response.

## Multi-Domain Homeland Defense

Joining Richardson on this panel were David P. Pekoske, the Department of Homeland Security's acting deputy secretary; Theresa Whelan, the Principal Deputy Assistant Secretary of Defense for Homeland Defense and Global Security; Vice Adm. Michael J. Dumont, U.S. Northern Command deputy commander; Lt. Gen. James Dickinson, U.S. Army Space and Missile Defense Command commander; and Maj. Gen. Stephen Hager, Cyber National

Mission Force deputy commander.

The panelists discussed the various complexities associated with defending the nation, its critical functions, and infrastructure to protect the American people and their way of life.

## The homeland is not a sanctuary

Real world threats exist in both the physical and virtual realms and there are consequences to leaving any domain insecure or uncontested.

Dumont's presentation highlighted U.S. Northern Command's strategy, which is focused on the new normal. Once formidable geographical barriers of entry to the United States, such as the Pacific and Atlantic Oceans and the Arctic, have evolved from protective features into possible avenues of attack.

So what should today's defense look like? According to Dumont, a credible defense is a globally integrated one, capable of effectively deterring and defeating attacks while maintaining the capability to project power forward, rapidly respond in support of civilian authorities, and fight at a time and place of the nation's choosing. Northern Command's new Homeland Defense strategy is focused on exactly those items.

When asked how Homeland Defense is more than counterterrorism, Richardson noted the importance of effectively engaging adversaries during the competition phase to deter escalation, deny encroachment, and defeat destabilization efforts.

"These efforts expand competitive space for policy makers to achieve their national objectives," Richardson said.

## The new front line is Homeland Defense

Counterinsurgency still has its place, but according to Whelan, many of the threats the nation faces are unconventional, existing in what is known as the gray zone.

This is the space in which adversaries can achieve their national objectives without triggering full-scale conflict. Instead of having to physically attack, conquer, or hold ground to win, adversaries can challenge the U.S. in other domains through nonkinetic attacks on critical infrastructure to delay and possibly prevent troops from reaching the fight.

Cyber Command's Hager further elaborated on both points as he explained that physical and geographical barriers do not matter within the cyber domain. Rather, entry for adversaries in the cyber realm is easy, inexpensive, and provides them a rapidly changing environment to persistently attack our nation's networks and systems without triggering an armed conflict.

To protect the nation against such malicious cyberactivity, Cyber Command employs a three-prong strategy. First, defending forward to disrupt and stop cyberthreats at their source. Second, using persistent engagements to gain insight and generate opportunities to contest how adversaries fight and operate. Lastly, the command directly responds to incidents against the Department of Defense Information Network or other networks, as requested by civil authorities.

Coordinating with other departments and agencies helps the command engage at levels below armed conflict while providing public and private sector partners with indicators and warnings

needed to preempt, defeat, and deter cyberattacks.

## Partnerships and security fundamentals matter

Threats of an attack impact everyone. A successful national defense is a joint effort that takes a whole-of-government approach that includes state and local communities, as well as the private sector. Therefore, despite all of our technological advances, security fundamentals still matter. The basics start at home and work.

For example, private citizens and businesses can protect themselves and the nation by simply signing and encrypting e-mails and routinely patching their systems. These steps help prevent entry level vulnerability gaps such as exposure of Personally Identifiable Information.

## America's Disaster Response: The Army's Preparedness for a Complex Catastrophe

Army North's second panel event featured Damon Penn, Federal Emergency Management Agency's Assistant Administrator of the Response Directorate; Robert G. Salesses, Deputy Assistant Secretary of Defense for Homeland Defense Integration and DSCA; and Lt. Gen. Todd Semonite, U.S. Army Corps of Engineers Commander, as well as Richardson.

Richardson focused the discussion on the command's role in Defense Support of Civil Authorities, or DSCA, and the responsibility to support disaster response missions. She described key takeaways as understanding one's organizational role during a response, identifying requirements to support others, and building relationships prior to a disaster.

In particular, the discussion

centered on the complexities involved in a catastrophic event that would tax all federal and state systems on a massive scale. Such an event would require a coordinated, multistate Total Army force response across a geographically dispersed region.

## Complex catastrophes tax every system, invest and plan now

Lessons learned from recent disaster responses set the focus for the future. Hurricanes Harvey, Irma, and Maria in 2017 taught us that the true challenge for Department of Defense forces and federal agencies in any complex catastrophe lies in responding to cascading events following the disaster.

"Find synergy to make things happen," Semonite recommended. "A good organization can do any one storm and be able to handle it."

However, it is the complexities that come with responding to one disaster while preparing teams for the next that stresses our systems and procedures. This is why pre-event planning and training are so important. He expressed the need to continue to build and sustain relationships with other partners and agencies at multiple levels before a crisis happens.

For the states and National Guard forces, this includes creating tailored mission packages so the state only pays for what it needs. Pre-identifying a Dual Status Commander as well as examining immediate needs such as evacuation, shelter, power, fuel, transportation, and communication capabilities helps save lives. We never know when a disaster will strike, but the past has taught us that it is never too late to prepare.



# BAMC receives national recognition

By Lori Newman

BROOKE ARMY MEDICAL CENTER  
PUBLIC AFFAIRS

The American College of Surgeons recognized Brooke Army Medical Center at Joint Base San Antonio-Fort Sam Houston for achieving meritorious outcomes for surgical patient care in 2018, ranking the hospital among the top 10 percent of participating hospitals for surgical care.

"Achieving meritorious recognition means that BAMC ranks in the top 10 percent of more than 722 hospitals on this composite surgical quality score," said Army Lt. Col. George Kallingal, ACS National Surgical Quality Improvement Program surgeon champion and urologic oncologist. "This achievement shows our patients that the surgical care they receive at BAMC is among the highest quality in the nation. What is even more impressive is that we are able to do this in our high-risk surgeries as well. BAMC performs among the highest complexity surgeries in the Department of Defense."

BAMC is one of 88 ACS NSQIP participating hospitals across the nation that have achieved meritorious recognition for surgical patient care. Additionally NSQIP recognized 72 hospitals on its "All Cases" list and 72 hospitals on its "High Risk" list. As a further distinction, BAMC was among only 56 hospitals recognized on both meritorious lists.

"This is a significant accomplishment," said BAMC Commanding General Brig. Gen. Wendy Harter. "It is a testament to the commitment our entire staff has to provide safe, quality care for our patients each and every day."

Air Force Col. Patrick Osborn, surgeon-in-chief, San Antonio Military Health System, and BAMC deputy



COURTESY PHOTO

*The American College of Surgeons recognizes Brooke Army Medical Center for achieving meritorious outcomes for surgical patient care in 2018.*

commander for surgical services, agrees.

"This accomplishment is a direct reflection of the knowledge, skill and dedication of every member of the BAMC team," Osborn said. "I am particularly proud of our people who provide this highest quality of care for the most complex patients in the Military Health System and the San Antonio area."

As a participant in ACS NSQIP, BAMC is required to track the outcomes of inpatient and outpatient surgical procedures and collect data that directs patient safety and the quality of surgical care improvements.

The ACS NSQIP recognition program commends a select group of hospitals for achieving a meritorious composite score in either an "All Cases" category or a category which includes only "High Risk" cases. Risk-adjusted data from the July 2019 ACS NSQIP Semiannual Report, which presents data from the 2018 calendar year, were used to determine which hospitals demonstrated meritorious outcomes.

Each composite score was determined through a different weighted formula combining eight outcomes. The outcome performances

related to patient management were in the following clinical areas: mortality, unplanned intubation, prolonged ventilator use, renal failure, cardiac incidents including cardiac arrest and myocardial infarction; respiratory illness such as pneumonia; surgical site infections-superficial and deep incisional and organ-space; or urinary tract infection.

ACS NSQIP is the only nationally validated quality improvement program that measures and enhances the care of surgical patients. This program measures the actual surgical results 30 days postoperatively as well as risk

**"This achievement shows our patients that the surgical care they receive at BAMC is among the highest quality in the nation. What is even more impressive is that we are able to do this in our high-risk surgeries as well. BAMC performs among the highest complexity surgeries in the Department of Defense."**

Army Lt. Col. George Kallingal, ACS National Surgical Quality Improvement Program surgeon champion and urologic oncologist

adjusts patient characteristics to compensate for differences among patient populations and acuity levels.

The goal of ACS NSQIP is to reduce surgical morbidity (infection or illness related to a surgical procedure) and surgical mortality (death related to a surgical procedure) and to provide a firm foundation for surgeons to apply what is known as the "best scientific evidence" to the practice of surgery.

"These results should give our patients comfort and optimism that BAMC is committed to providing our patients the best quality surgical experience every step of the way," Harter said.

# LACKLAND

## 343rd TS Airmen volunteer at Veterans Day event

By Allison Miller

502ND AIR BASE WING PUBLIC AFFAIRS

Three 343rd Training Squadron Airmen participated in a Veterans Day ceremony for residents of Legend Oaks Healthcare and Rehabilitation Nov. 8.

Staff Sgt. Bradley Rayburn, Staff Sgt. Victor Medina-Ornelas and Tech. Sgt. Caleb Hoferman distributed certificates and pins to veterans who were recognized in the ceremony organized by Beacon Hospice of San Antonio.

"Myself, and the others recognized that volunteering for something as simple as handing out certificates to these veterans would mean so much more to them than we could possibly realize," Hoferman said. "The love and many thanks for being present at the event from each of the veterans and staff members painted a clear picture of just how great of an impact we had."

Maintaining a strong bridge between the military and local civilian community is crucial to the U.S. Air Force mission said Hoferman.

"This event was a great opportunity to get involved with the local community especially with one that has



Staff Sgt. Victor Medina-Ornelas, 343rd Training Squadron Block One instructor, shakes the hand of a veteran Nov. 8 during the Veterans Day ceremony at Legend Oaks Healthcare and Rehabilitation in San Antonio.

so many veterans," Hoferman added. "It was very humbling and has motivated me and others to get more involved with our local veteran

community."

Hospice organizations host these events to celebrate the services and efforts of veterans who are staying in

long-term care facilities or are not able to attend veteran activities on their own.

"It's important to us to come in and honor the veterans and to show our appreciation for serving our country and everything that they've done for our freedom," said Valerie Casanova, Beacon Hospice regional director. "We partner up with all of our facilities that have long-term residents who are veterans in order to do so. It's just a day of recognizing and honoring them."

Casanova and Hoferman said that they both have veterans who have impacted their lives and contributed to where they are today. Having the opportunity to be involved in events that give back to the veterans is very important to them.

"To see and hear the stories of what they've done, it really makes you have a deeper appreciation because a lot of society today just isn't aware of what these men and women actually go through," Casanova said. "So to be able to hear and see these stories firsthand it really puts things in perspective for you of why they do what they do and how grateful we really all should be."

## AFIMSC announces topics for I-WEPTAC 2020

By Joe Bela

AIR FORCE INSTALLATION AND MISSION  
SUPPORT CENTER PUBLIC AFFAIRS

The topics have been selected and the chairpersons will be on board this month.

What remains is determining who will fill the ranks of the four Mission Area Working Groups charged with tackling some of the Air Force's biggest Agile Combat Support challenges at the 4th Annual Installation and Mission Support Weapons and Tactics Conference in April 2020.

"We're gathering the brightest minds from across the force to help us develop innovative solutions for today's warfighter challenges," said Brig. Gen. Stewart Hammons, director of

expeditionary support and innovation at the Air Force Installation and Mission Support Center, whose directorate plans and conducts the conference. "We provided more than 30 recommendations to the Air Force as a result of our previous three I-WEPTACs, such as the combat support wing concept and development of multi-function Airmen.

"These and others are innovations that can deliver a more lethal and ready force as they're further developed and fielded, and we look for more of these game-changing solutions to come out of I-WEPTAC 2020."

I-WEPTAC leverages the expertise of Airmen on cross-functional teams who study and develop courses of action for specific mission topics. I-WEPTAC 2020 topics are:

- » Installation Air Base Air Defense
- » Passive Defense Tactics, Techniques and Procedures
- » Right Size the Foundation: Optimize Base Operating Support for the Air Force We Need
- » Leveraging Contracting and Logistics to Enable Agile Operations

The theme for the 2020 I-WEPTAC conference is Targeted Agile Combat Support ... Offsetting Risk. Working group members will convene early in the new year to research and develop solutions to the topics that were selected by a panel of general officers and senior civilians. They'll present their recommendations April 8 at outbriefs attended by Air Force senior leaders, mission support group leaders and Airmen from across Joint Base San

Antonio.

Air Force Chief of Staff Gen. David L. Goldfein attended I-WEPTAC 2019 and lauded the teams for their presentations.

"That was spectacular," he said at the conclusion of the outbriefs. "It's the kind of thought we need to design the Air Force of the future in alignment with the National Defense Strategy. I couldn't be happier and I am leaving as a believer in this process."

I-WEPTAC was established as the only innovation forum for the installation and mission support community a year after more than 150 I&MS capabilities centralized at AFIMSC. Because of the Center's mission execution across the entire Agile Combat Support enterprise, I-WEPTAC was a natural extension in support of that mission.



# Fallen SF Airmen honored at 12th Annual Defender Ruck



1ST LT. KAYSHIEL TRUDELL

*Security Forces Airmen cross the finish line Nov. 8 during the 12th Annual Defender Ruck, which was hosted by the 343rd Training Squadron at Joint Base San Antonio in honor of 186 Defender Airmen who made the ultimate sacrifice.*

**By 1st Lt. Kayshiel Trudell**

37TH TRAINING WING  
PUBLIC AFFAIRS

More than 1,100 Security Forces Airmen gathered for the 12th Annual Defender Ruck, hosted by the 343rd Training Squadron, in honor of all 186 Defender Airmen who have made the ultimate sacrifice in defense of freedom, Nov. 8 at Joint Base San Antonio-Camp Bullis.

“We host the Defender Ruck to keep the memory alive of the 186 Defenders we have lost in service of this country and to honor their families and the sacrifices they have made,” said Maj. Jaime Hernandez, 343 TRS commander. “Being out here and seeing the Airmen’s energy — singing Jodies and chanting no one will every be left behind — is a proud moment. When you see that teamwork and heritage instilled into these Airmen you

know they will carry it on from the training environment to the operational force.”

The ceremony started with a plaque unveiling and words from Gold Star mother Christine Herwick, whose son, Staff Sgt. Travis Griffin, lost his life from an improvised explosive device Apr. 3, 2008, in Baghdad, Iraq.

Herwick spoke about what it means to be part for the Defender family and how everyone will always have each other’s back. Her son had already completed six deployments, but volunteered for the seventh because he wanted to share his knowledge and experience with his team down range.

“There are no failures, only learning lessons to build upon and share with this family of Defenders,” Herwick stated.

“This event proves what it

**RUCK continues on 15**

# RUCK

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means to be on this team together,” she added.

Herwick said she knows the Annual Defender Ruck will only continue to grow, and the legacy of Airmen who gave their life for this nation will never be forgotten.

A plaque was unveiled during the ruck that displayed the 186 names of all Air Force Security Forces Defenders who died performing their duties since 1950. It will be hung in Carter Hall, JBSA-Lackland, which is the location where all Air Force Security Forces training takes place — from technical training at the Security Forces Apprentice Course, to upgrade and advanced courses and all officer training at the Security Forces Academy.

“I am thankful the Defender Ruck is held here at the Gateway to Defender Nation because this new generation of Defenders get to see, with their own eyes, how we respect and memorialize those who came before us, specifically those who lost their lives,” said Chief Master Sgt. Donald Gallagher, 343 TRS



1ST LT. KAYSHEL TRUDELL

*Defender Airmen march 4-miles in honor of all Security Forces Airmen who came before them during the 12th Annual Defender Ruck hosted by the 343rd Training Squadron Nov. 8 at Joint Base San Antonio-Camp Bullis.*

chief enlisted manager. “These Airmen got to see how this affected families with the Gold Star families who join us, and we get to honor and thank them for their sacrifice.”

Gallagher was personally associated with five of the 186 individuals who gave everything, serving along side two and training three others at the 105th Security Forces Squadron, Moody Air

Force Base, Georgia.

Defenders from across JBSA participated, including Airmen from the Security Forces Center, Installation Mission and Support Center, 149th Fight Wing, 902nd Air Base Wing, 502nd Air Base Wing, 341st Training Squadron, the Security Forces Academy, 343 TRS and others.

The ruck began at the JBSA-Camp

Bullis parade grounds and required all participants to carry a 35-pound-minimum ruck over the 4-mile trail throughout the base.

“I have been excited to be a part of this event all week,” said Airman Basic Lance Gray, 343 TRS Security Forces Apprentice Course technical training student. “As I was competing, I realized this is more than just a run, it is about the heritage and legacy of all the Defenders who came before me and the sacrifices they have made. I cannot wait to graduate and become a Defender and serve along side this team.”

Each of the 186 fallen Defenders’ names was printed on a dog tag to be worn by an Airmen during the ruck to honor their heroism and selfless service. The first, second and third place individual and fire team finishers of the ruck were recognized at a medal presentation that concluded the event.

“I am extremely proud of all of my fellow Defenders,” Hernandez said. “Keep fighting the fight, and we look forward to seeing you out here next year!”

To view the closing ceremony, visit <https://www.facebook.com/37thTrainingWing/videos/711701596004924?sfn=mo>.



# RANDOLPH

## Building dedication ceremony honors AF advocate

By David DeKunder

502ND AIR BASE WING  
PUBLIC AFFAIRS

The building that houses the 558th Flying Training Squadron was dedicated in honor of the late Oliver “Ollie” Crawford, pilot, U.S. Air Force advocate and former president of the Air Force Association, during a ceremony at Joint Base San Antonio-Randolph Nov. 13.

An electronic display of the plaque designating the 558th FTS building as Crawford Hall was unveiled before Air Education and Training Command senior leaders, including Maj. Gen. Craig Wills, commander of the 19th Air Force, and Lt. Col. Eric Bissonette, 558th FTS commander, and friends and family members of Crawford, including his wife, Nancy.

The plaque will be displayed in front of the entrance to Crawford Hall, with the name designation prominently display on the exterior of the building.

Crawford died July 21 in San Antonio, two days after turning 94 years old. Born on July 19, 1925, he enlisted in the U.S. Army Air Corps during World War II at the age of 18 as an aviation student, earning his wings and commission in early 1945. Crawford served in the U.S. Army Corps Reserve, later the U.S. Air Force Reserve until 1957.

He was one of several Airmen who was a charter member of the Air Force Association in 1946, later becoming president and then chairman of the board of the organization.

Wills said the dedication of the building in Crawford's honor was a great day for the



SEAN WORRELL

*U.S. Air Force Maj. Gen. Craig Wills, 19th Air Force commander, shares a smile alongside Nancy Crawford, wife of the late Oliver “Ollie” Crawford, during the 558th Flying Training Squadron’s building dedication ceremony Nov. 13 at Joint Base San Antonio-Randolph.*

Air Force. He said naming the training squadron's building for Crawford was honoring an aerospace legend.

“Today, we gather to honor one of our best,” Wills said. “We built the Air Force on the foundation of those who have come before us. We stand on the shoulders of giants like Ollie Crawford.”

Retired Air Force Col. James Clark, director for the Q Group, Air Force Warfighting Integration Capability, deputy chief of staff for Strategy, Integration and Requirements at the Pentagon, was a friend of Crawford and his family for 35 years.

Clark said Crawford was one of the best that came out of the greatest generation out of World

War II. While Crawford never got the chance to fly a combat mission during the war, Clark said his greatest contributions came after the war ended, which included being one of the charter members of the Air Force Association and raising awareness for the “Flying Tigers,” the group of American volunteer pilots who fought the Japanese before and during the early stages of World War II.

Clark said Crawford logged more than 14,000 hours flying 100 different types of aircraft, including the Curtis P-40 Warhawk, which Crawford flew and was affiliated with for 60 years. He said he flew the P-40, flown by the “Flying Tigers,” to honor the courage of the flying group.

Clark said through the efforts of Crawford, the “Flying Tigers” were recognized with a Presidential Unit Citation in 1992 and 1996. Gen. Ronald Fogleman, then U.S. Air Force Chief of Staff, awarded the “Flying Tiger” pilots the Distinguished Flying Cross and their ground and support crew, including nurses, the Bronze Star Medal.

Speaking to the Airmen in attendance currently attending undergraduate remotely piloted aircraft pilot training, Clark said, “When you walk into this building as a member of the 558th, you are part of a proud legacy. This building honors my friend who was a great American, a great aviator and a true friend.”

Also speaking during the event, retired Air Force Maj. Gen. Douglas Raaberg, Air Force Association representative, said that AFA was a big part of Crawford's legacy.

“He was a dedicated and unshakeable advocate of air power who worked vigorously to spread the word,” Raaberg said. “He was also fiercely devoted to helping Airmen any way he could.”

Raaberg said Crawford was instrumental in the formation of the Air Force Memorial Foundation, with his efforts leading to the dedication of the Air Force Memorial in Washington, D.C., in 2006.

Raaberg echoed the quotes of Gen. Michael Moseley, former U.S. Air Force Chief of Staff at the time the memorial was dedicated, who said “without Ollie, there would not be an Air Force Memorial.”

Col. Mark Robinson, 12th Flying Training Wing commander, said the contributions and advocacy of Crawford serve as an inspiration to the members of the 558th.

“It's fitting that the aviators who will continue to pass through these doors onto this very stage, unwinged upon entry, winged upon exit, will now be following in the footsteps and the legacy of an Air Force and air power hero,” Robinson said.

Nancy Crawford said nothing makes her feel prouder than having a building named after her husband, where future RPA pilots are trained.

“It just fills me with a sense of joy to know that he is being recognized and that as long as Randolph is there, Ollie's name will be there,” she said.

# For 50 years, Sweetwater stylist beautifies Randolph ladies

By Sabrina Fine

502ND AIR BASE WING  
PUBLIC AFFAIRS

Hairstyles come and go, but one thing remained persistent at the Joint Base San Antonio-Randolph beauty salon for 50 years: Lucy Richardson.

"One afternoon, my husband came home and I told him I am going to run to the BX and I will be right back," she said. "He had no idea I was going to apply for a job."

Richardson is thought to be the first African-American hair stylist at the salon. The salon manager Annette Vasquez believes Richardson's presence changed perceptions of the time, making patrons and colleagues feel more beautiful.

"People are inspired by her," Vasquez said. "She is a trailblazer, she makes everything else in life seem trivial, if she can overcome this ... we all can. She is living history we don't want people to go on without knowing."

Born in Sweetwater, Texas, Richardson attended beautician school and ran her own salon.

"My husband was in the military and we got stationed here at Randolph," Richardson said. "We have been here ever since."

Grandparents raised Richardson after her mother died in childbirth. Her grandfather was a minister and taught her faith; at Randolph, she became active at church.

"I would meet people at the chapel and they would ask 'what do you do,'" Richardson recalled. "I said I am a hair operator, and they said 'do you work on base?'"

That innocent question planted a seed. Her passion was styling hair and she wanted to continue.

"BX management told me to go to the beauty shop and they would call and tell the manager that they were sending an operator over," Richardson said. "Honestly, the salon manager didn't know that I was black so when I came in she kind of just looked at me."

She was scheduled to work the nighttime shift.

"When she first started working here, she wasn't allowed to work on the floor,"



SABRINA FINE

Lucy Richardson attends to Verna Ford Nov. 7 at the Joint Base San Antonio-Randolph AAFES beauty salon.

Vasquez said. "She had to work behind a closed door. She wasn't allowed to come out until a certain time of day."

"It was very challenging and hurtful and she shed many tears but again she continued to persevere through the strength of family that

supported her and encouraged her."

One evening after work, Richardson returned home and told her husband that she had to quit. She told him she could not take it anymore.

"He said no, you have to make the way for the others,"

Richardson said. "Sure enough as life and years went on we got more and more blacks in to the shop, getting their hair done and working."

When a client started to question why she was only allowed to style hair in the evening, Richardson recalls, those questions reached upper management. Some of her coworkers also stood up for her, insisting Richardson also have a spot in the front at the salon.

"We've been through thick and thin together," said Verna Webb, who has been getting her hair cut by Richardson for 45 years. "We know each other's lives inside and out."

A quiet, confidence radiates from Richardson's kind-hearted demeanor. Many of her customers know her story, feel her strength, and keep coming to see her, Vasquez says.

"Her story is history," said Yolanda Shaw, a hairstylist colleague. "Even through the midst of it, in the hard times, the persecution, she kept going. She kept her head up and now she even shares it with the ladies. She encourages and builds us up."

# Despite decline in use, smoking remains a major health hazard

By Robert Goetz

502ND AIR BASE WING  
PUBLIC AFFAIRS

Smoking has been declining for years, but statistics compiled by the Centers for Disease Control and Prevention show that an alarming number of Americans continue to smoke tobacco products — nearly 50 million cigarette and cigar smokers alone.

A habit with dire consequences, smoking causes about one of every five deaths in the United States each year — or more than 480,000 deaths — according to the CDC.



COURTESY GRAPHIC

During Tobacco Awareness Month in November, Joint Base San Antonio health professionals addressed the dangers of smoking by providing outreach via information tables at facilities such as the JBASA-Lackland Commissary, Wilford Hall Ambulatory Surgical Center and JBASA medical clinics, said Claudia Holtz, 559th Aerospace Medicine Squadron Health Promotions Program manager. "Resources that include the 559th Aerospace Medicine Squadron Health Promotions office at JBASA-Lackland, the

SMOKING continues on 18



## SMOKING

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Army Wellness Center at JBSA-Fort Sam Houston's Vogel Resiliency Center and JBSA health care providers are also available throughout the year to provide smoking cessation advice," she said.

Smoking's consequences include lung cancer, other lung diseases, heart attacks and strokes. It is also a habit that's hard to kick.

Addiction is especially problematic for young smokers, Holtz said.

"Nicotine affects brain development, which continues to age 25," she said. "Since addiction is a form of learning, adolescents are more susceptible to getting addicted than adults. This is not just for tobacco products, but for other addictive substances such as cocaine."

Vaping — the act of inhaling and exhaling aerosol produced by an electronic cigarette and other devices — poses its own problems.

The aerosol used in vaping can contain harmful and potentially harmful chemicals including nicotine; ultrafine particles that can be inhaled; volatile organic compounds such as benzene, found in car exhaust; and heavy metals such as nickel, tin and lead.

Although research continues into the possible dangers of inhaling these chemicals, the CDC still recommends refraining from vaping, Holtz said.

Vaping is of particular concern to the military because of its attraction to the young. In the United States, youth are more likely than adults to use e-cigarettes, according to the CDC.

Smoking is a difficult habit to stop, but the benefits of quitting accrue quickly, Holtz said.

Within 20 minutes, the heart rate falls. Within 24 hours, the risk of heart attack drops. In two to three weeks, lung function improves and walking becomes easier. In one year, the risk of coronary heart disease is half that of a continuing smoker.

"Quitting smoking also helps with thinning the blood, so it is less likely to form blood clots," Holtz said. "It will also lower the levels of cholesterol and fats circulating in your blood, which lowers the risk of new fatty deposits in arteries."

"It helps stop lung damage, prevents emphysema and returns cilia to regrow and regain function, not to mention the decreased risk of cancer, lowering belly

## "Quitting smoking also helps with thinning the blood, so it is less likely to form blood clots."

**Claudia Holtz, 559th Aerospace Medicine Squadron Health Promotions Program manager**

fat, normalizing estrogen levels, promoting proper healing, and helping build stronger muscles and bones that increase sport performance," she said.

Smokers who quit the habit benefit from better vision, a cleaner mouth and clearer skin.

There are steps smokers can take to address their problem, Holtz said.

"Seek help with replacement therapy for adults, by discussing your problem with a medical provider or by using websites that help smokers kick their habit," she said. "Youth should seek the advice of leadership, school teachers and counselors, or their parents for more guidance on how to receive help."

A program provided by Air Force Health Promotions called HeRO — Health and Readiness Optimization — helps Air Force leaders improve the health of their officers and Airmen by addressing problems such as smoking and vaping, Holtz said.

"Leaders are able to get an up-to-date report on their unit's health in a number of areas," she said. "By improving and focusing on the health status of active-duty members, leaders can positively influence mission readiness and force protection. Health Promotions can assist with the implementation of initiatives to help decrease unhealthy behaviors through education, skill building, marketing and awareness, policy and evaluations."

Efforts to curb smoking are especially important because of the habit's impact on youth, Holtz said.

"Emphasizing the explicit details of what happens to people when they smoke should be warned throughout the year, not just this month," she said. "There are new, inventive ways to smoke as time moves on and people have to be warned and updated about these dangers."