

JOINT BASE SAN ANTONIO FIRE & EMERGENCY SERVICES ANNUAL REPORT 2023

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Registered Agency

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MESSAGE FROM THE FIRE CHIEF



MICHAEL GUZMAN, Fire Chief

Joint Base San Antonio Fire & Emergency Services is committed to providing world-class structural, wildland, and aircraft rescue firefighting, to include technical rescue, emergency medical services, hazardous materials response, fire inspections, code enforcement and public fire & life safety education.

Every single day, the men and women of our organization wake to serve and protect 85,000 service members, civilians, contractors, and family members, who live and work on this amazing installation. This includes tens of thousands of visitors.

Every firefighter does their best to live by our motto: "Protecting the Bravest Armed Forces in the World and their families every day!" Joint Base San Antonio has a tremendous and rich history, with its military lineage stretching back nearly to the beginning of the State of Texas.



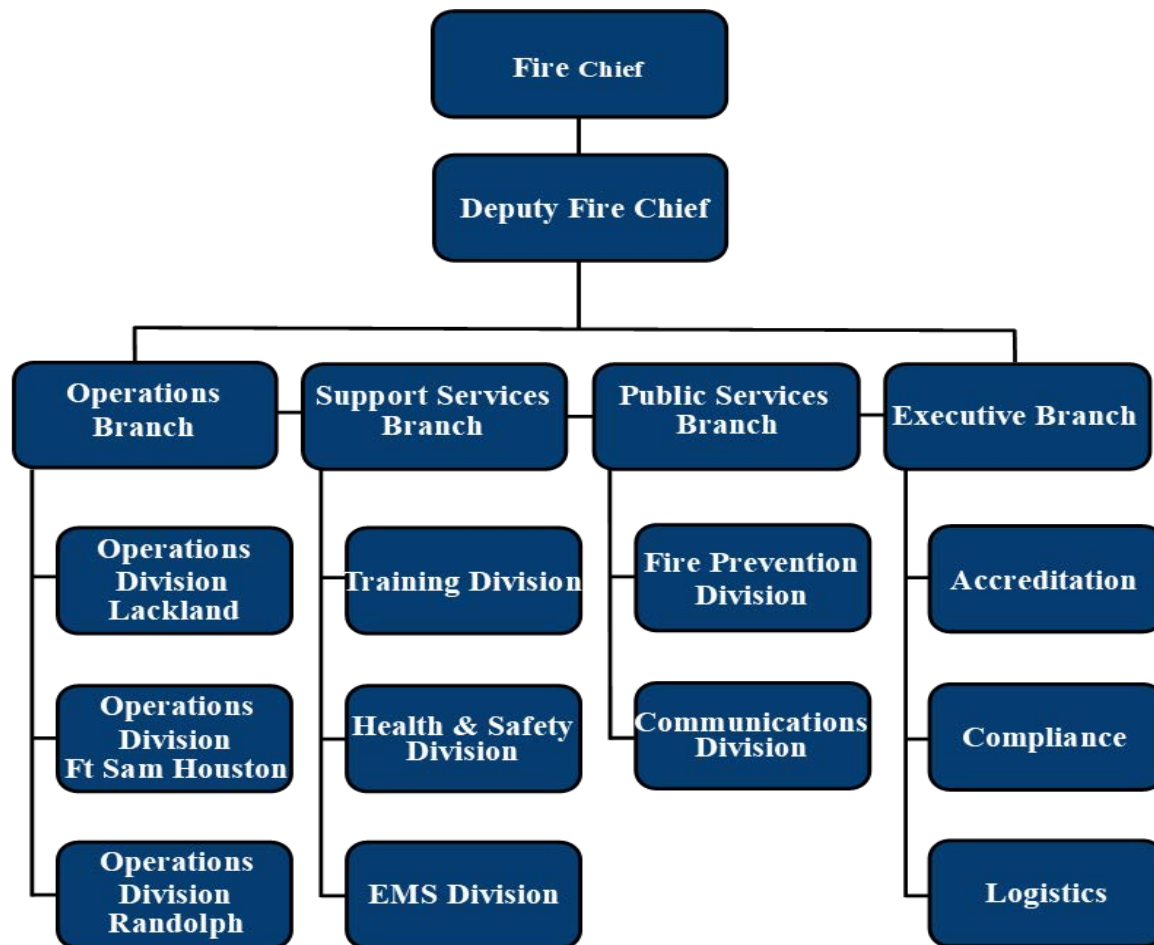
SMSGT JUSTIN HRUSOVSKY, Deputy Fire Chief

Deputy Chief SMSgt Justin Hrusovsky and I are honored and proud to lead the incredible men and women of our professional emergency services organization. We look forward to the success, challenges, and growth the future brings. Our expectation is the pursuit of excellence and the display of greatness as we proudly serve our Joint Base San Antonio community.

Michael guzman

MICHAEL GUZMAN
Fire Chief

Joint Base San Antonio Fire & Emergency Services Organization



COMMUNITY

Joint Base San Antonio - Lackland



Lackland was named after Brig. Gen. Frank Lackland, who commissioned into the Army after serving in the District of Columbia National Guard.

Construction on the base began in 1941 and was originally part of Kelly Field. One year later, it became an independent organization called the San Antonio Aviation Cadet Center. On Feb. 3, 1948, the facility became Lackland Air Force Base, Gateway to the Air Force.

The base consists of more than 24,000 active duty members; 10,000 DOD civilians; and 11,000 contractors and family members.

Lackland is comprised of the 37th Training Wing; 149th Fighter Wing; 59th Medical Wing; the Air Force Intelligence, Surveillance and Reconnaissance Agency; 24th Air Force Wing, 67th Network Warfare Wing; the Cryptologic Systems Group; the National Security Agency; and 70 additional associate units.

Joint Base San Antonio - Fort Sam Houston



Fort Sam Houston traces its roots as far back as 1845 when the Army established a garrison in San Antonio.

In 1876, the Army began constructing the Quadrangle on land donated by the city, and the Army garrison moved to the site a few years later. Fort Sam Houston was formally named for Gen. Sam Houston, the hero of the battle of San Jacinto and the first president of the Republic of Texas in 1890.

It is unique among Army posts. On the one hand, it is a major, active military installation that plays a vital role in the defense of the nation. On the other hand, it contains some of the oldest structures on any Army installation.

Fort Sam Houston is home to more than 36,000 active duty and DOD civilians; 48,000 family members; and 76,000 retirees. It is home to 502d Air Base Wing, U.S. Army North, U.S. Army South, the Army Medical Department, Army Regional Health Command Central, Brooke Army Medical Center, U.S. Army Medical Center of Excellence, Navy Regional Recruiting, and the Medical Education and Training Campus, which graduates over 16,500 students from 49 medical programs annually.

COMMUNITY

Joint Base San Antonio - Randolph



Randolph Field was dedicated June 20, 1930, as a flying training base and continues in this mission today.

The idea for Randolph began soon after the establishment of the Air Corps Act in 1926, which changed the name of the Army Air Service to the Army Air Corps. Gen. Frank P. Lahm was placed in charge of all flying training and established the Air Corps Training Center and set up its headquarters at Duncan Field, next to Kelly Field. After deciding the facilities at Kelly and Brooks Fields were not enough for proper training, the Air Corps soon decided an additional training field was needed.

Randolph Field was named after Capt. William M. Randolph, who crashed his AT-4 on takeoff returning to duty at Kelly. He contributed immeasurably to the progress of aviation and served on the base name selection committee. After the Air Force became a separate service Sept. 18, 1947, Randolph Field was officially named Randolph Air Force Base Jan. 14, 1948.

Joint Base San Antonio - Camp Bullis



Camp Bullis Military Training Reservation is a U.S. Army training camp comprising more than 27,000 acres in Bexar County, Texas, just northwest of San Antonio. The camp is named for Brig. Gen. John. L. Bullis.

Camp Bullis provides base operations support and training support to JBSA. It is used primarily as a maneuvering grounds for U.S. Army, Air Force and Marines combat units. It is also utilized as a field training site for the various medical units stationed at Brooke Army Medical Center in nearby Fort Sam Houston.

In 1906, the U.S. military bought more than 17,000 acres from all or parts of six ranches. This area was designated the Leon Springs Military Reservation and was to be used as a maneuvers and training area for troops based at Fort Sam Houston. The first major maneuvers were held in 1908, involving regular Army and National Guard infantry, cavalry and field artillery units. The first documented firing of artillery occurred in 1909. Mobilization of troops in response to upheavals in Mexico in 1911 led to large-scale maneuvers at the reservation. With increased tension at the U.S.-Mexico border from 1912-1916, activity at the reservation decreased as troops from Fort Sam Houston were deployed along the border.

MUTUAL AID

Joint Base San Antonio is divided into nine fire districts. Joint Base San Antonio is spread across the Greater San Antonio Area which includes Fort Sam Houston, Lackland, Randolph and three annexes; Camp Bullis, Chapman Annex and Seguin Auxiliary Field.

Mutual Aid Agreement

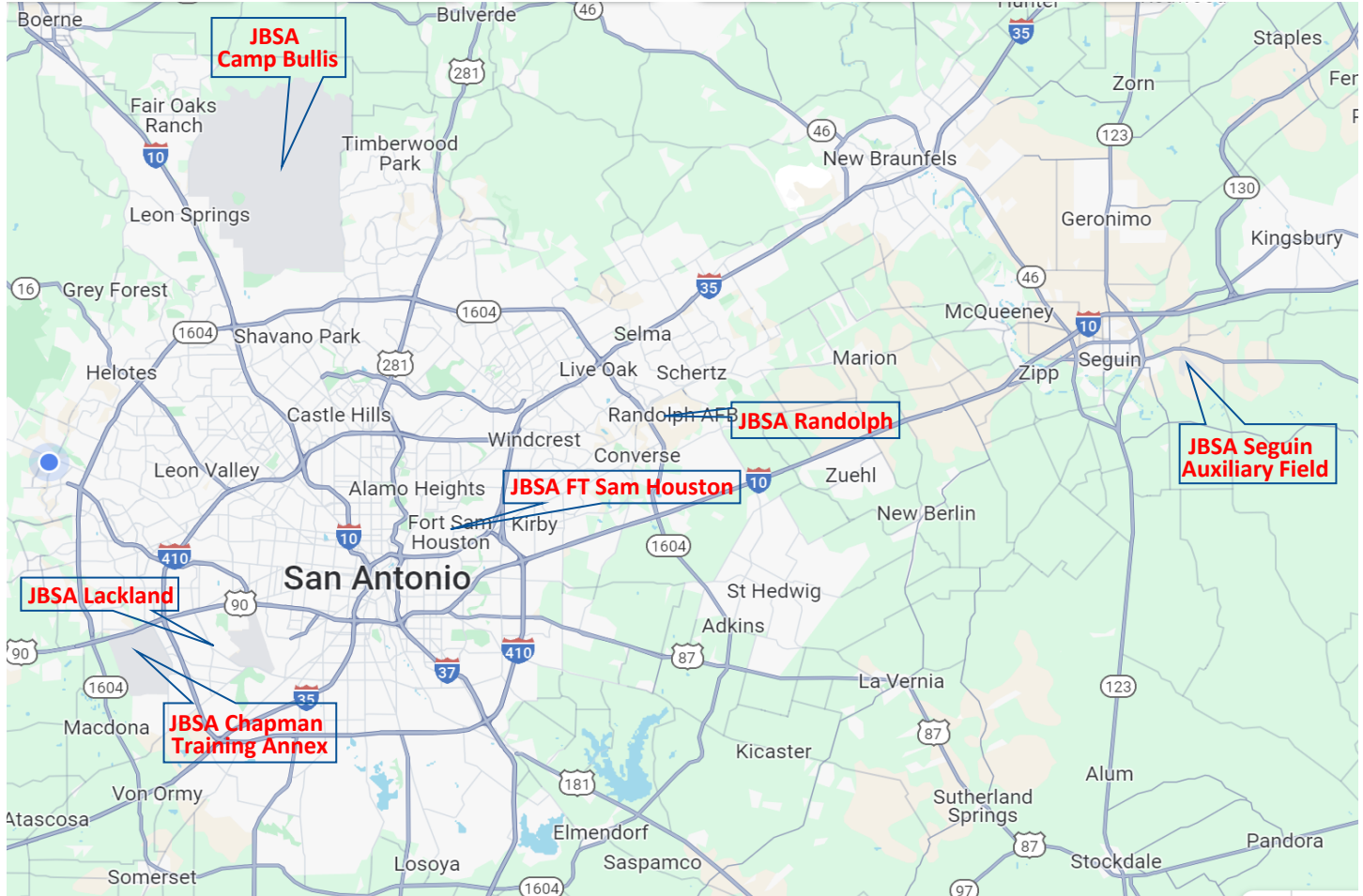
Mutual Aid assistance to outside agencies in the surrounding community for various types of support is expected and provided at the discretion of the Fire Chief. These services are covered under 17 mutual aid agreements. JBSA Fire & Emergency Services has formed partnerships with a total of 17 municipalities surrounding the greater San Antonio area in order to meet response times and provide emergency care to our community without delay.

Mutual Aid Partners

Alamo Heights Fire Department
Canyon Lake Fire Department
Kirby Fire Department
New Braunfels Fire Department
Seguin Fire Department
Terrell Hills Fire Department

Bexar Bulverde Fire Department
Cibolo Fire Department
Leon Springs Fire Department
San Antonio Fire Department
Selma Bulverde Fire Department
Universal City Fire Department

Boeing Fire Department
Converse Fire Department
Live Oak Fire Department
Schertz Fire Department
Shavano Park Fire Department
Windcrest Fire Department



FIRE STATIONS



FIRE STATION 1

1910 Kenly Ave., JBSA-Lackland, TX 78236

Built 1995. Fire District 1 Lackland

Fire Chief, Deputy Chief, Accreditation Manager, Fire Prevention, Health & Safety, Ambulance, Engine Company and Rescue Company

FIRE STATION 2

120 Dominguez St., JBSA-Lackland, TX 78243

Built 2001. Fire District 2 Kelly Airfield Annex

Command, 4 Aircraft Rescue Firefighting Apparatus and Engine Company



FIRE STATION 3

200 Medina Base Rd., JBSA-Lackland, TX 78236

Built 1955. Fire District 3 Chapman Training Annex

Engine Company



FIRE STATION 4

3201 Schofield Rd., JBSA-Fort Sam Houston, TX 78234

Built 1996. Fire District 4 Fort Sam Houston

Command, Engine Company and Rescue Company



FIRE STATION 5

1704 Winans Rd JBSA-Fort Sam Houston, TX 78234

Built 2013. Fire District 5 Watkins Terrace

Engine Company



FIRE STATIONS



FIRE STATION 6

3920 Rawley Chambers Pass, JBSA-Fort Sam Houston, TX 78234

Built 2022. Fire District 6 Brook Army Medical Center
Ladder Company



FIRE STATION 7

4716 Wilkerson Rd., JBSA-Camp Bullis, TX 78257

Built 1995. Fire District 7 Camp Bullis
Engine Company



FIRE STATION 8

2080 5th Street East, JBSA-Randolph, TX 78150

Built 1966. Fire District 8 Randolph
Command, 3 Aircraft Rescue Firefighting Apparatus and
Engine Company



FIRE STATION 9

1033 Airport Rd., JBSA-Seguin, TX 78150

Built 1991. Fire District 9 Seguin Airfield Annex
Aircraft Rescue Firefighting Apparatus and Water Tender



FIRE DEPARTMENT HIGHLIGHT

Fire Station 3

FACTS

Built in 1955

Staffing 4

Engine Company 53

Water Tender 43

Fire District 3

Mutual Aid Partners: Bexar County ESD 2 and 5

Mission: Special Warfare Wing, Basic Military Training,

Tech Training, Military Working Dog Training

March 2020 Renamed Chapman Training Annex



Fire Department Apparatus

Rescue & Ladder Companies

4

Water Tender Companies

4

Engine Companies

8

Wildland Resources

8

Aircraft Rescue Firefighting Companies

11

Special Operations Resources

15



Areas of Responsibility

Geographically Separated Sites

11

Response Area Square Miles

48

Mission Partners Served

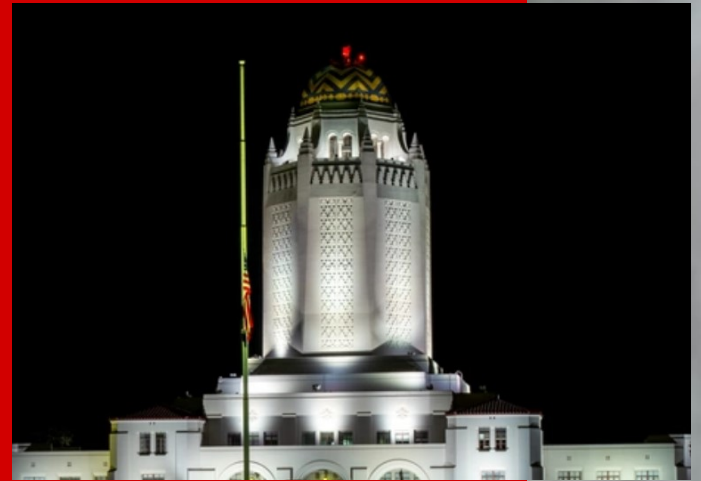
266

Daily Work Force Population Served

80,000

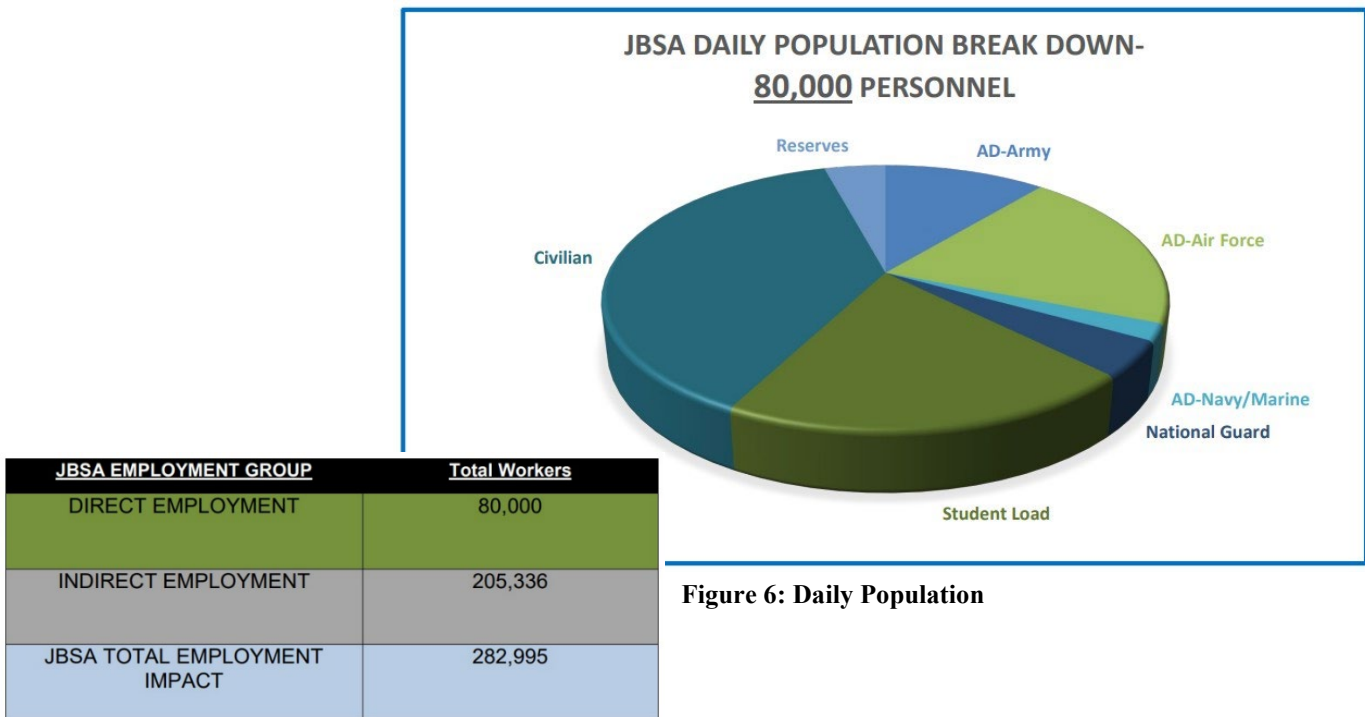
Community Population Served

250,000



Population/Population Densities

Joint Base San Antonio (JBSA) supports a population of 80,000 and supports students at three installations annually of up to 138,000.



Community Demographic Features

JBSA civilian workforce is a diversified community. The figure below breaks down the skills that make up JBSA civilian workforce across the three primary operating locations.

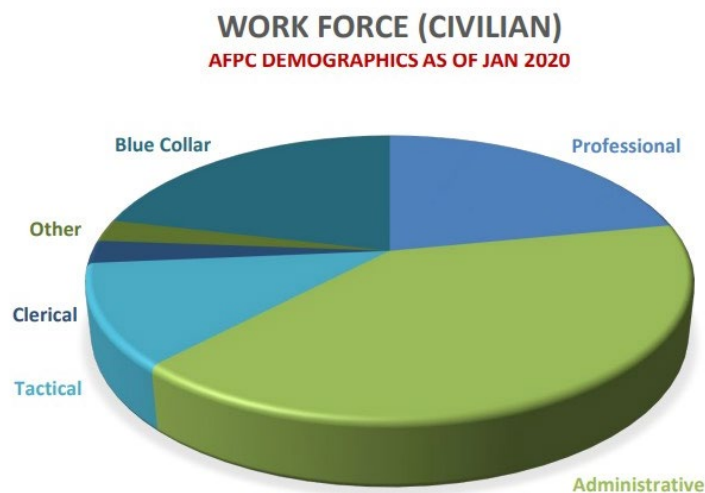


Figure 7: Civilian Workforce Types (January 2020)

The civilian workforce demographics are very similar to the City of San Antonio (CoSA) demographics.

History

Provisionally formed in 2010, Joint Base San Antonio (JBSA) F&ES is comprised of the three legacy F&ES agencies from Fort Sam Houston, Lackland Air Force Base, and Randolph Air Force Base.

1955 – Fire Station 3 was established in the Medina Annex of Lackland AFB to provide structural and wildland services.

1966 – Fire Station 8 was established on Randolph AFB to provide ARFF and structural services.

1991 – Fire Station 9 was established on Seguin Auxiliary Airfield to provide ARFF services.

1995 – Fire station 1 was established on Lackland AFB to provide structural and EMS services

1995 – Fire Station 7 was established on Camp Bullis to provide structural and wildland services.

1996 – Fire Station 4 was established on Fort Sam Houston to provide structural and EMS services.

2001 – Fire Station 2 was established on Lackland AFB to provide ARFF services.

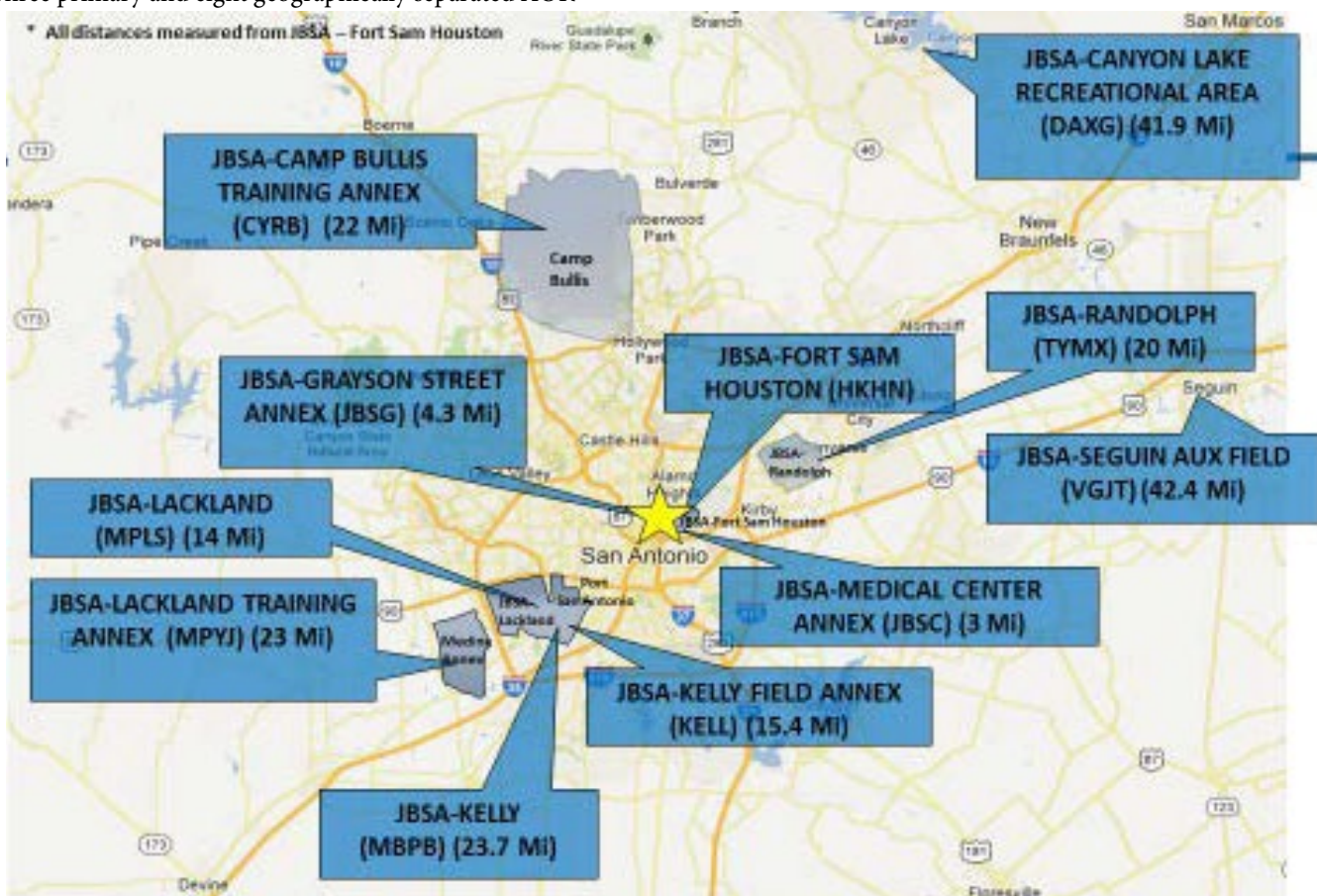
2013 – Fire Station 5 was established on JBSA Fort Sam Houston to provide structural services.

2022 – Fire Station 6 was established on JBSA Fort Sam Houston to provide structural and hazmat services.

Current Legal Boundary of Service Area

Map 31: JBSA Installations in the City of San Antonio Region

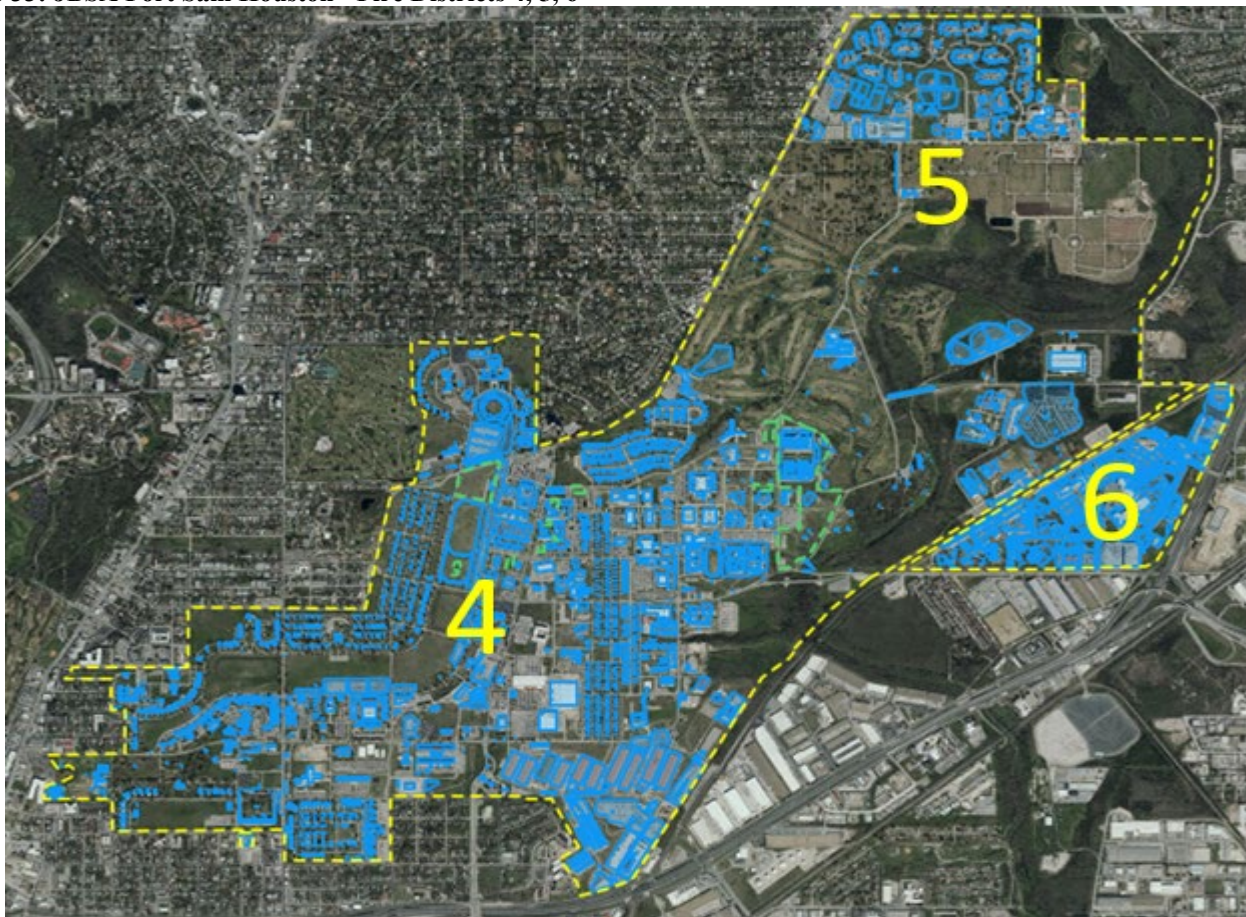
Three primary and eight geographically separated AOR



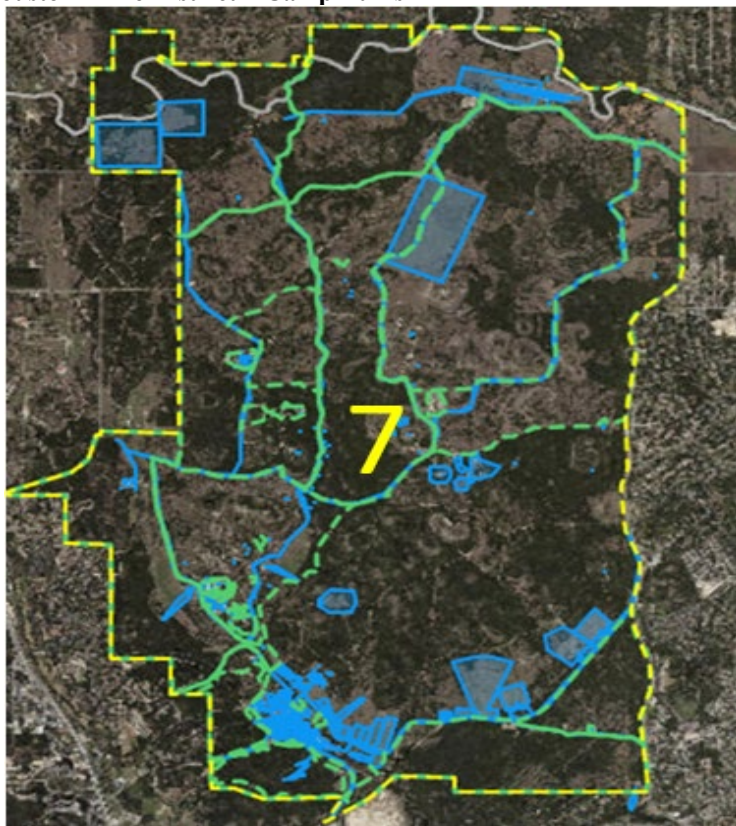
Map 32: JBSA Lackland - Fire Districts 1, 2, 3



Map 33: JBSA Fort Sam Houston - Fire Districts 4, 5, 6



Map 34: JBSA Fort Sam Houston - Fire District 7 Camp Bullis



Map 35: JBSA Randolph – Fire District 8



Map 36: JBSA Randolph – Fire District 9, Seguin Field

These maps show the vast geographical spread of JBSA within the City of San Antonio, Bexar County, and the surrounding region. JBSA identifies 11 sites across the region that have a military mission and community impact. JBSA F&ES works to build community relations and mutual aid partners to help meet response and provide fire prevention and education across the entire region.



Agency Stakeholder Strategic Plan Work Session Participants 2023

Operations Branch

FACTS

TEAM:

Operations Branch

Ashley, Robert “Bob”, Branch Chief, Joint Base San Antonio

TEAM COMPONENTS:

171 Operations Personnel

54 Fire Apparatus and Support Vehicles/Trailers

9 Fire Stations

155 MSA G1 Self Contained Breathing Apparatus

RESPONSIBILITIES:

Structural Firefighting

Aircraft Rescue Firefighting

Wildland Firefighting

Emergency Medical Services

Technical Rescue

Hazardous Material Response

PROGRAM MANAGEMENT:

Respiratory Protection Program

Hazardous Materials Response Program

Ground Ladders Program

Hose and Nozzle Testing

Fire Apparatus Pump Testing

Fleet Management



Operations Division Fort Sam Houston

FACTS

TEAM:

Pena, Michael, Assistant Chief
Green, Steven, Assistant Chief
Born, Mark, District Chief
Fabela, Armando, District Chief
Adams, Alan, District Chief
Davis, Samario, District Chief

TEAM COMPONENTS:

59 Operations Personnel
4 Fire Stations
3 Engine Companies
1 Ladder Company
1 Rescue Company
1 HAZ-MAT Company



PROGRAM MANAGEMENT:

Hazardous Materials Response Program
Ground Ladders Program
Hose and Nozzle Testing
Structural Apparatus Pump Testing
Fleet Management
Personal Protective Equipment Program

MISSION:

502d Air Base Wing
U.S. Army North
U.S. Army South (Sixth Army)
Medical Education & Training Campus (METC)
San Antonio Military Medical Center (SAMMC)



Operations Division Lackland

FACTS

TEAM:

Martinez, Cliff, Assistant Chief
Smith, Dionysis, Assistant Chief
Longueuil, Kenneth, District Chief
Coscarelli, Michael, District Chief
Owens, Anthony, District Chief
Salinas, Lawrence, District Chief
Hayes, Ali, District Chief
Camarillo, Ramiro, District Chief

TEAM COMPONENTS:

66 Operations Personnel
3 Fire Stations
3 Engine Companies
4 ARFF Companies
1 Rescue Company

PROGRAM MANAGEMENT:

Respiratory Protection Program
Emergency Medical Services Program
Aircraft Rescue Firefighting Pump Testing
Firefighting Foam Program

MISSION:

37th Training Wing
59th Medical Wing
67th Cyberspace Wing
149th Fighter Wing
433rd Airlift Wing
Special Warfare Training Wing
HQ Air Force Security Forces Center



Operations Division Randolph

FACTS

TEAM:

Perea, Xavier, Assistant Chief
MSgt Stanchfield, Anthony, Assistant Chief
TSgt Mejia, Christian, District Chief
Martinez, Adam, District Chief

TEAM COMPONENTS:

46 Operations Personnel
2 Fire Stations
2 Engine Companies
1 Rescue Company
3 ARFF Companies

PROGRAM MANAGEMENT:

Technical Rescue Program
Airfield Drivers Training Program
Facility Management Program

MISSION:

Air Education and Training Command
Air Force Personnel Center
12th Flying Training Wing
Air Force Recruiting Service
19th Air Force



Emergency Medical Services Division

FACTS

TEAM:

Garza, Bobby, Assistant Chief Lead, EMS Division Chief
Burns, Joseph, Captain, EMS Program Manager
Dr. Shannon Thompson, Maj, USAF, Medical Director

RESPONSIBILITIES:

CPR Certification and EMS Continuing Education
JBSA Fire offers Basic Life Support with no Transport
Plan and Execute Medical Exercises
Support San Antonio Military Medical Center with Physician Fellowship Program



ADVANCED LIFE SUPPORT AND TRANSPORT

Lackland: 59th Medical Wing
Randolph: Schertz Emergency Medical Services
Fort Sam Houston: San Antonio Fire Department

EMS DASHBOARD:

65 National Registry Emergency Medical Responder
94 National Registry Emergency Medical Technician - Basic
6 National Registry Emergency Medical Technician - Paramedic
17 Emergency Medical Service Instructors
27 American Red Cross Basic Life Support Instructors
5 American Red Cross Basic Life Support Instructor Trainers

FUTURE PLANS:

Implement New Air Force EMT Protocols
Plan for advanced life support and transport capability



Training Division

FACTS

TEAM:

Morris, Matthew, Assistant Chief Lead, Joint Base San Antonio
Willett, Anthony, Assistant Chief, Lackland
Msgt Webb, Derrick, Assistant Chief, Randolph

TRAINING FACILITIES:

2 Flashover Trainers
2 Aircraft Fire Training Facilities
3 Structural Fire Training Facilities
1 Confined Space Rescue Trainer

RESPONSIBILITIES:

Coordinates and host fire service training vendors
Develop and execute fire service training exercises
Encourages joint training with 17 mutual aid partners
Manages wing and unit funding for fire service courses
Oversight of Department of Defense Fire Academy Courses
Instructor-In-Charge for structural and aircraft live fire training
Manages the enrollment, testing and practicals for Firefighter Career Development Courses
Fire Emergency Services Training Program

FUTURE PLANS:

Purchase of rotary wing (Helicopter) aircraft fire training facility
Blue Card Incident Command System training for Incident Commanders
Swiftwater Rescue Operations training with New Braunfels Fire Department
Coordination with Texas Forest Service for National Wildfire Coordination Group Wildland Fire
Fighter Red Card



Health and Safety Division

FACTS

TEAM:

MSgt Walker, Justin, Assistant Chief Lead, Joint Base San Antonio
Garza, Bobby, Assistant Chief, Lackland
Miyasaki, Joseph, Assistant Chief, Fort Sam Houston
Dr. Steven Hetrick, Medical Director, Occupational Medicine
Dr. Stephen "Hyper" Kasteler, Maj, USAF, Occupational Medicine

RESPONSIBILITIES:

NFPA 1500 Fire Station Inspections
NFPA 1581 Infectious Control Disease Program
NFPA 1582 Firefighter Physicals
Work Place Injury Reporting
Confined Space Permit Team Member
Respiratory Protection Program Manager
Fire Department Health and Safety Officer
Incident Safety Officer for all Hazard Incidents
Health, Wellness and Safety Education for Firefighters

ADDITIONAL DUTIES:

Government Purchase Card Approving Official
Wing Inspection Team Members (WIT Members)
902d Civil Engineer Squadron Safety Representative

FUTURE PLANS:

Standardized NFPA Safety Stand Down Day



Fire Prevention Division

FACTS

TEAM:

Tannert, Darrin, Assistant Chief Lead, Joint Base San Antonio
Campos, Ricardo, Assistant Chief Lackland
Rake, Gary, Assistant Chief, Fort Sam Houston
14 Fire Inspectors

AREA OF RESPONSIBILITY:

47 thousand acres
177 military aircraft
Performed 2,000 fire inspections annually
Four active military and joint use runways
Estimated facility value of 37 billion dollars
Team inspects 41 million square feet of facilities

RESPONSIBILITIES:

Plans Review
Fire Inspections
Code Enforcement
Fire Evacuation Drills
Public Fire and Life Safety Education
Emergency Support Function (ESF4 Firefighting) for Emergency Operations Center

FUTURE PLANS:

Recruit two GS-0081-09 Plans Examiners
Add Military Fire Inspector



Communications Division

FACTS

TEAM:

Barrera, Ricardo, Chief 911 Communications
Blackwell, Antonio, Supervisor 911 Communications
Webb, Jerney, Lead 911 Communications

AREA OF RESPONSIBILITY:

47 thousand acres
177 military aircraft
4 active military and joint use runways
Estimated facility value of 37 billion dollars

RESPONSIBILITIES:

Supervises Monaco Fire Alarm System
Receive and process incoming 911 calls
Records calls and actions taken in response
Communicates information to first responders
Dispatches fire and emergency medical services

FUTURE PLANS:

Consolidation of existing communications centers
Recruit one GS-2151-10 Chief of 911 Communications



Accreditation

FACTS

TEAM:

TSgt Villela, Sergio, Assistant Chief, Accreditation Manager
Walker, Austin, Captain, Assistant Accreditation Manager
Guzman, Michael, Fire Chief, Accreditation Support
SMSgt Hrusovsky, Justin, Deputy Chief, Accreditation Support
Barrera, Ricardo, 911 Communications Supervisor, Data Support
Center for Public Safety Excellence (CPSE) Technical Advisor Program



TIMELINE:

Apr 2023 Department makes decision to seek excellence through accreditation
May 2023 Partnered with CPSE Technical Advisor Program
Jun 2023 Applied for Commission on Fire Accreditation International (CFAI) Registered Agency
Jun 2023 TSgt Sergio Villela was appointed by the Fire Chief as our CFAI Accreditation Manager
Jun 2023 Department starts construction on Strategic Plan
Jul 2023 Department starts construction on Community Risk Assessment and Standard of Cover
Jul 2023 Add accreditation support element to DoD Performance Management Appraisal Program
Aug 2023 Department starts Fire Emergency Services Assessment Model (FESSAM)

ACCOMPLISHMENTS:

CFAI Registered Agency Status
Established Weekly Accreditation Meetings
Certified 2 Peer Assessors (TSgt Villela and Captain Walker), CPSE Symposium 2023, Chicago, IL
Hosted two CPSE Quality Improvement for Fire Emergency Services (QIFES) Workshops
Certified Peer Assessor (Fire Inspector Campos) CPSE Peer Assessor Online Course
Volunteered to host future DoD QIFES Workshops with CPSE
Coordinated Community Stakeholder Meetings with External Customers from each Operating Location





JBSA, TX - Total Self-Assessment Project Work Plan

June 22, 2023

Project Steps	Step Details	Step Timing	Step Responsibility
1. Project Acceptance	<ul style="list-style-type: none"> Finalized work plan Contract execution Construction of updated shared web site 	By Tuesday, June 20, 2023	CPSE and Joint Base San Antonio Fire Emergency Services
2. Project Executive Orientation	<ul style="list-style-type: none"> Discussion of final work plan and identification of resources needed for each step Overview of shared web site Identification of CPSE and agency project points of contact 	By Friday, June 23, 2023	CPSE
3. Post Required Materials to Shared Site	<ul style="list-style-type: none"> Agency primary contact information Agency and community images, including <u>high resolution agency logo</u> Agency organizational chart Agency current mission and values, if available Agency background information, as available 	By Friday, June 30, 2023	CPSE and Joint Base San Antonio Fire Emergency Services
4. CRA/SOC Instruction Part 1	<ul style="list-style-type: none"> Onsite tour of agency service area On-site instruction of the CRA/SOC Modules 1, 2, and 3 Instruction on use of the of the CPSE TAP CRA/SOC Module Templates 	Monday, July 10, 2023 through Wednesday, July 12, 2023	CPSE
5. Current Community Served and Fire Department Profile	Agency Upload of CRA/SOC Module 1 & 2 Drafts <ul style="list-style-type: none"> Identification of the community served (Module 1) History of fire department organization Existing fire department programs, and profile of emergency response deployment and coverage (Module 2) 	By Friday, August 18, 2023	Joint Base San Antonio Fire Emergency Services
6. Technical Review of Modules 1&2	<ul style="list-style-type: none"> Technical Review of Modules 1 & 2 Drafts 	By Friday, August 25, 2023	CPSE
7. Invite Community Stakeholders	<ul style="list-style-type: none"> Send invitations to request community stakeholder participation in the community stakeholder meeting 	By Monday, August 28, 2023	Joint Base San Antonio Fire Emergency Services
8. Post Required Materials to Shared Website	<ul style="list-style-type: none"> List of community stakeholders 	By Thursday, September 7, 2023	Joint Base San Antonio Fire Emergency Services
9. Instruction of CRA/SOC (Part 2) & Community Stakeholder Meeting	<ul style="list-style-type: none"> Conduct a feedback session with community stakeholders Tour and meeting with the agency's emergency communications center On-site review of agency CRA/SOC Module 1 & 2 drafts On-site instruction of the CRA/SOC Modules 3, 4, 5, and 6 	Monday, September 11, 2023 through Wednesday, September 13, 2023	CPSE



JBSA, TX - Total Self-Assessment Project Work Plan
June 22, 2023

10. Study of Community Hazards and Risks	Agency Upload of CRA/SOC Module 3 Draft <ul style="list-style-type: none"> • Community all-hazard risk-assessment methodology applied • Emergency operations critical task analysis • Community risk classification and categorization documentation • Establishment of operation geographic planning zones 	By Friday, November 3, 2023	Joint Base San Antonio Fire Emergency Services
11. Web Meeting for Module 3 Review	<ul style="list-style-type: none"> • Technical Review of Module 3 Draft 	By Friday, November 10, 2023	CPSE
12. Strategic Planning Process Executive Orientation	<ul style="list-style-type: none"> • Discussion of the strategic planning process work plan • Introduction of CPSE TAP facilitators and staff 	By Friday, December 1, 2023	CPSE and Joint Base San Antonio Fire Emergency Services
13. Measurement of Systems Performance	Agency Upload of CRA/SOC Module 4 Draft <ul style="list-style-type: none"> • Geographical analysis of first due and effective response force emergency unit distribution, concentration, and reliability data • Emergency response performance data by response grid and planning zone 	By Friday, December 8, 2023	Joint Base San Antonio Fire Emergency Services
14. Web Meeting for Module 4 Review	<ul style="list-style-type: none"> • Technical Review of Module 4 Draft 	By Friday, December 15, 2023	CPSE
15. Invite Agency Stakeholders to Participate in Strategic Planning	<ul style="list-style-type: none"> • Invite agency stakeholders for the scheduled strategic planning work session 	By Thursday, December 28, 2023	Joint Base San Antonio Fire Emergency Services
16. Agency Stakeholder Work Sessions	<ul style="list-style-type: none"> • Review input from community stakeholders • Develop, revise, or update Mission Statement • Develop, update, or revise Value Statements • Conduct environmental scanning • Identify critical issue and service gaps • Determine strategic initiatives with outcomes expected • Develop strategic plan goals, objectives, and critical tasks • Develop, update, or revise Vision Statement 	Tuesday, January 16, 2024 through Thursday, January 18, 2024	CPSE
17. Evaluation of Emergency Response Delivery Systems	Agency Upload of CRA/SOC Module 5 Draft <ul style="list-style-type: none"> • Establishing agency benchmark emergency response objectives • Establishing agency baseline emergency response objectives • Establishing emergency response gaps by risk classification and category of severity 	By Friday, January 19, 2024	Joint Base San Antonio Fire Emergency Services
18. Web Meeting for Module 5 Review	<ul style="list-style-type: none"> • Technical Review of Module 5 Draft 	By Friday, January 26, 2024	CPSE

Executive Branch

FACTS

TEAM:

Guzman, Michael, Fire Chief

SMSgt Hrusovsky, Justin, Deputy Chief

NOTE: MSgt Perry, Benjamin, Interim Fire Chief (Jan to Apr 2023)

TEAM COMPONENTS:

Reeves, Kenneth, Support Services Branch Chief

Ridenour, Scott, Public Services Branch Chief

Ashley, Robert, Operations Branch Chief

TSgt Villela, Sergio, Accreditation Manager

Walker, Austin, Captain, Assistant Accreditation Manager

TSgt Anderson, Chad, Logistics Officer



Historical Performance Goals

Response times are measured by the arrival of the first and then subsequent fire suppression units at the scene. ARFF vehicles must be on scene of an aircraft emergency within 5 minutes for an unannounced call and 1 minute for an announced emergency. On structural responses, including EMS, the first arriving structural company must arrive within 7 minutes. In every emergency, there is a sequence of events that are critical elements with respect to time and evaluation of the response system, known as the cascade of events, and it occurs on every emergency call. Part of the risk assessment includes the evaluation of the department's ability to respond to emergencies. DoDI 6055.06 Table E3.T1 below outlines aggregate response times (ART) regarding minimum LOS objectives to the emergency scene. If ART objectives are missed, then the cascade of event time will increase before the initial and full alarm assignment arrives on scene.

Table 13: Response Times and Level of Service for FES Operations

Response Times and Level of Service for FES Operations					
PROGRAM ELEMENT	O =OLS R =RLS C =CLS	ART (minutes)	RATE (%)	COMPANIES	STAFF
Structural Fire					
First Arriving Company	C	7	90	1	4
Initial Full Alarm Assignment	O	12	90	3	13
Other Fire Response/Investigative Response					
First Arriving Company	C	7	90	1	4
HazMat/CBRNE					
First Arriving Company (Defensive Operations)	C	7	90	1	4
Full Alarm Assignment (Offensive Operations)	O	22	90	3	15
Emergency Medical					
First Arriving Company (basic life support (BLS) with automatic external defibrillator (AED)) (no EMT)	O	7	90	1	2
Transport Unit (BLS with AED)	N/A	10	90	1	2
Advanced Life Support (ALS) Capability	N/A	12	90	1	2
ARFF					
Unannounced First Arriving Company	C	5	90	1	3
Announced First Arriving Company	C	1	90	1	3
Additional Units – should arrive at 30-second intervals					
Technical Rescue					
First Arriving Company	C	7	90	1	4
Full Alarm Assignment	O	22	90	3	13

Joint Base San Antonio Fire & Emergency Services 2023 ANNUAL REPORT DATA



JBSA 2023 Totals		
Incident Type	JBSA	TOTAL
Structural	614	614
Medical	2646	2646
Vehicle	34	34
Rescue	29	29
Hazmat	17	17
Wildland	14	14
ARFF Announced- Inflight	85	85
ARFF UnAnnounced- Ground	8	8
Mutual Aid	60	60
Total	3507	3507

JBSA 2023 90th Percentile				
Average Times	Alarm Handling	Turnout	Travel	90 Percentile TRT
Structural	0:00:31	0:01:06	0:03:46	0:05:20
Medical	0:01:00	0:00:54	0:03:32	0:05:23
Vehicle	0:00:44	0:00:45	0:03:13	0:04:43
Rescue	0:00:38	0:01:09	0:03:02	0:04:49
Hazmat	0:00:32	0:00:49	0:03:13	0:04:23
Wildland	0:00:39	0:00:47	0:07:47	0:09:12
ARFF Announced- Inflight	0:00:39	0:00:35	0:00:30	0:01:44
ARFF UnAnnounced- Ground	0:00:57	0:00:17	0:01:46	0:03:00
2023 JBSA Total 90th Percentile TRT	0:00:43	0:00:48	0:03:21	0:04:49



JOINT BASE SAN ANTONIO F&ES 2024-2028 STRATEGIC PLAN

GOALS



Create a holistic health and wellness program for JBSA Fire & Emergency Services to maximize fitness and wellbeing.



Cultivate human capital for the enhancement of service delivery and organizational health.



Enhance physical assets to ensure mission readiness while building a sustainable future for Joint Base San Antonio.



Refine administrative processes to improve mission capabilities, enhance transparency, strengthen communications, and solidify integration.



Improve external communication processes to strengthen transparency and relationships within the community.

VISION

We will be an innovative organization, dedicated to respecting tradition while planning for our future, and committed to the safety of our community and the development of our members as a leader in DoD Fire & Emergency Services.

VALUES

Integrity - Accountability and ownership in the community and the fire department.

Tradition - Respect for the past while striving for a sustainable future through innovation.

Ethics - Teamwork embodying diversity, trust, loyalty, and honesty.

Professionalism - Selfless compassion towards the community and peers with respect.

Resilience - Adapting to internal and external change with a positive attitude.

MISSION

JBSA Fire & Emergency Services provides high-quality all-hazard response to save lives and protect property with courage and compassion that exceed established standards and community expectations.

“Because We Care”



AGENCY STAKEHOLDER INPUT
COMMUNITY STAKEHOLDER FEEDBACK





2023 ANNUAL REPORT