

**Mandatory Language for Monitoring and Reporting Violation  
Chemical Sampling  
Revised Total Coliform Rule, MONITORING VIOLATION**

The **LACKLAND** water system PWS ID **0150114** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public water systems are required to collect and submit chemical samples of water provided to their customers, and report the results of those samples to the TCEQ on a regular basis.

We failed to report the following constituents: Revised Total Coliform Rule (RTCR)

These violations for RTCR occurred in the monitoring period of 2/01/2017 - 2/28/2017.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from chemical contamination. We did not complete all reporting for chemical constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue: First, no contaminants have been found in your water. A technical error prevented TCEQ from receiving the analysis results for the listed constituents. Our actions only address the technical issue. We are ensuring that the subject results are reported to TCEQ ASAP. We are also working to establish a mechanism to prevent technical issues in the future. **Your water is safe to drink.** We expect this issue to be resolved within 60 days.

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.**

This notice is being sent to you by Lackland. State Water System ID# 0150114.

If you have questions regarding this matter, you may contact JBSA-Lackland Bioenvironmental Engineering at 210-671-7061.

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