



30 December 2020

JBSA Teammates,

To better posture the installation and help reduce community spread of COVID-19, we are transitioning to Health Protection Condition (HPCON) CHARLIE effective 0001 hours 4 January 2021. This action is necessary to protect the health of our people and continue the vital DOD missions we conduct.

Entry controllers will conduct 100% ID checks of passengers aged 17 and over at all JBSA entry control points and restrict visitor installation access beginning midnight 9 Jan 21 (4-8 Jan grace period due to personnel returning from EXODUS). All military, dependents, civilians, contractors, Veteran Health ID Card (VHIC) holders, retirees, and others currently in possession of authorized access credentials or with existing valid visitor passes may enter the installation as normal.

Any taxicab carrying valid ID card holders may enter the installation using the established process for DBIDS-carrying and non-DBIDS cab drivers. Commercial service providers in commercial vehicles will be allowed access to continue providing goods and services. The only gate authorized to use escort authority is BAMC for ID card-carrying patients who may bring no more than two (2) passengers in the same vehicle to assist with medical appointment(s).

All other visitors without credentials authorizing installation entry must be entering to conduct official government business at a government facility and must follow the process to obtain a HPCON C Unescorted Access Request signed by the hosting commander, posted at jbsa.mil/gate-hours/ (also attached).

Below are key highlights of services that will be maintained or modified. For the most up-to-date information, please reference the JBSA's COVID-19 website at <http://www.jbsa.mil/coronavirus>, and follow us on Facebook at <https://www.facebook.com/JointBaseSanAntonio/>

- JBSA will be accessible to DOD and Uniformed Services ID card holders at all 24-hour gates, as well as the ARNORTH walk-in gate, New Braunfels gate, Growden gate, and Security Hill gate. Full gate information is available here: <http://www.jbsa.mil/gate-hours/>
- Child Development Centers and Youth Center-School Age Care program will remain open to mission essential and critical personnel. However, there will be no open recreation or youth sports activities.
- Fitness Centers and Aquatic Centers/ Pools will remain open to Active Duty, Reserve, Guard and DoD Civilian mission essential and critical personnel only.

- The Golf Courses, Bowling Centers, Outdoor Recreation, Clubs, Community Centers, Student Activity Center, Auto Hobby Center, and modified chapel services will remain open with the current physical distancing protocols and limited capacity in place. Visit www.JBSAToday.com for details.
- Canyon Lake Recreation Area will remain open with current physical distancing protocol and limited capacity in place.
- Commissaries and AAFES will remain open with physical distancing protocols in place.
- For up-to-date information on medical services, please visit these websites: <https://www.bamc.health.mil/articles/covid19/> and <https://www.59mdw.af.mil/>

Per DOD guidance, JBSA meets all the criteria to implement HPCON CHARLIE measures with the increase in confirmed positive cases of COVID-19 and the increase of inpatients at our military MTFs. In addition, the sustained increase in community transmission has impacted the military MTFs capacity to treat patients and availability of adequate diagnostic testing.

Our increases per percentage of the JBSA community is still statistically small. In addition, there has not been a serious case of community spread on JBSA or within the training pipelines to date. One of the Emergency Use Authorized vaccines has arrived on JBSA; and the medical community is following CDC and DoD guidance on providing the vaccine. It will be some time before enough personnel have been vaccinated.

Commanders and supervisors at all levels need to balance employee schedules to accomplish the mission and accommodate high-risk members and other family considerations. This may include teleworking or adjusted work shifts.

The importance of minimizing the spread of COVID-19 and implementing public health recommendations is critical. This includes physical distancing, wearing face masks, practicing good hand washing protocols and taking appropriate actions if feeling sick.

We will continue to work with our public health experts and based on local conditions, we will determine the scale and speed to expand installation services.

Installation leadership is determined to take decisive measures to maintain a healthy workforce and safeguard our community. Thank you for your continued support.

CAROLINE M. MILLER
Brigadier General, USAF
Commander, Joint Base San Antonio