



JBSA-FORT SAM HOUSTON / CAMP BULLIS SERVICES

19 May 2020

AAFES	Legal Assistance
AMED & FSH Museums	Library
Aquatic Center	Lodging
Career Assistance Advisor	Mental Health
Child Development Centers	Military & Family Readiness Center
Chapels	Military Personnel (ID Cards)
Civilian Personnel	Military Prsnl (MPS,MPD, PSD)
Commissary	MWR Bowling Alley
Community Center	MWR Golf Course
Dental	MWR Outdoor Recreation
Dining Facilities (Meal Card)	Pharmacy
Education Center	Public Affairs/Photo/Graphics
Family Health	Public Health
Finance	Retiree Activities Office
Fitness Centers	Soldier for Life-TAP
Immunizations	Tax Center
Information, Tickets & Tours	Warrior & Family Support Center
Labs	Youth Center

CAMP BULLIS

AAFES Shoppette	MWR Outdoor Recreation
Dining Facility	Taylor Burk Clinic
Fitness Centers	Taylor Burk Pharmacy

 OPEN	 CLOSED	 MODIFIED OPERATIONS	 ACTIVE DUTY ONLY
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JOINT BASE SAN ANTONIO PHASED REOPENING



JBSA- Fort Sam Houston

BAMC	<p>Patients should expect to see the following changes at all BAMC clinics:</p> <p><u>Entrance Information and Hours: Monday – Friday</u></p> <ul style="list-style-type: none">• The Garden Entrance will be open 24/7<ul style="list-style-type: none">○ Primary entrance for all staff○ Only entrance for all personnel: 2000-0700.• The Bed Tower/Flagpole entrance will be open 0700-2000<ul style="list-style-type: none">○ Entrance for patients and visitors○ Entrance for staff riding the Garage Shuttle• The Women's Health entrance will be open 0700-2000<ul style="list-style-type: none">○ Entrance for patients and visitors• Emergency Department will be open 24/7<ul style="list-style-type: none">○ For emergent patients only <p><u>Entrance Information and Hours: Saturday and Sunday</u></p> <ul style="list-style-type: none">• The Garden Entrance will be open 24/7<ul style="list-style-type: none">○ For all personnel• Emergency Department will be open 24/7<ul style="list-style-type: none">○ For emergent patients only• Delayed elective surgeries• Temporary suspense of in-person routine care, telehealth appointments will be available <p>Pharmacy</p> <ul style="list-style-type: none">• <u>BAMC, Moreno Clinic, FSH Pharmacy</u><ul style="list-style-type: none">○ Mandatory curb-side drop of and pick up○ Mon – Fri 0800-1800• <u>Commissary Pharmacy: Closed</u>• BAMC drive-thru screening is available:<ul style="list-style-type: none">○ Mon – Fri 0700 to 1900○ Sat - Sun 1000 to 1600
	<p>The Army and Air Force Exchange Service and the Defense Commissary Agency are considers mission essential. Therefore, patrons will still be able to make purchases at the Base Exchange and Commissary.</p> <p>Please be aware that JBSA is currently open for Official Business only. Only military members, civilian employees and other Department of Defense affiliated personnel (e.g., retirees, dependents, contractors) who are conducting official duties or business, or have appointments at a medical or mission support facility, will be allowed on the installation.</p> <p>AAFES Food Services</p> <ul style="list-style-type: none">• To-go meals only

AAFES	<ul style="list-style-type: none"> • Main Exchange: Mon-Sun 0900-1900 • PXtra: Mon-Sun 0900-1730 • Food Court <ul style="list-style-type: none"> ○ Charley's: Mon - Sun: 1030-1930 ○ Anthony's Pizza: Mon-Sat: 1030-2000; Sun: 1030-1800 ○ American Eatery: Mon - Sun: 0900-1400 ○ Subway: Mon –Fri: 0700-1900; Sat –Sun: 0900-1800 ○ Baskin Robbins: Mon - Sun: 1200-1600
AAFES JBSA Barber Shops	<ul style="list-style-type: none"> • Main Store: Mon-Sun: 0900-1900 • Mini Mall: Mon - Fri:1100-1900; Sat:1000-1800; Sun:1000-1700 • MEDCoE: Closed • BAMC: Closed
AAFES Class VI	<ul style="list-style-type: none"> • M-T: 0900-2000; Fri - Sat: 0900-2100; Sun: 1000-1700
AAFES Shoppettes	<ul style="list-style-type: none"> • Walters Express: Mon - Sat: 0530-2300; Su: 0630-2200 • Schofield Express: Mon - Sat: 0630-1800; Su: Closed • MEDCoE Express: Closed • Mini Mall Troop Store: Mon - Sun: 0700-2100
Canyon Lake Recreation Area	<ul style="list-style-type: none"> • Opening 1 May: (resale store/lodging check-in/marina) • DoD ID card holders only admitted to park • Hancock Cove and Sunnyside Cove ONLY <ul style="list-style-type: none"> ○ Sun-Thu: 0800-1800 ○ Fri-Sat: 0800-1900
Chapels	<ul style="list-style-type: none"> • Walk-in/Telephone Counseling available • After hours call Command Post – (210) 221-9363 • In-person Worship and Religious Education Services cancelled
Child Development Center	<ul style="list-style-type: none"> • Supporting direct mission readiness
Civilian Personnel Office	<ul style="list-style-type: none"> • Virtual services only; <ul style="list-style-type: none"> ○ APF: (210) 221-1401 (Staffing), (210) 221-2028 (EMR) ○ NAF: (210) 808-0670
Commissary	<ul style="list-style-type: none"> • 100% ID check; • ID card holders only, no visitors • Hours: <ul style="list-style-type: none"> ○ 0900 to 2000 Mon. - Fri. ○ 0800 to 1800 Sat. ○ 0900 to 1800 Sun. • No "Early Bird"
Dental	<ul style="list-style-type: none"> • Urgent Care 0730-1630 Mon.-Fri. (210) 916-9900
Dining Facilities	<ul style="list-style-type: none"> • Meal Card Holders/ESM only
Education Center	<ul style="list-style-type: none"> • Virtual services only (210) 221-0597
Fam Camp	<ul style="list-style-type: none"> • Only open to current guests

Family Health	<ul style="list-style-type: none"> • Acute care only • Phone: (210) 916-9900
Finance	<ul style="list-style-type: none"> • Virtual services only • Phone: (210) 238-4025
Honor Guard	<ul style="list-style-type: none"> • Reduced services
IG	<ul style="list-style-type: none"> • Complains via phone or email; no walk-ins • Hotline: (210) 808-0120
Immunizations	<ul style="list-style-type: none"> • Acute care only
Information Protection	<ul style="list-style-type: none"> • Virtual services only via email or phone; no walk-ins • Finger-printing paused
JBSA Golf	<ul style="list-style-type: none"> • Opening 1 May, (pro shop/course/driving range) • DoD ID card holders only • 0630-Sunset Daily • Tee times taken in advance by phone 1000-1400 today thru Friday • (210) 222-9386
Legal	<ul style="list-style-type: none"> • All legal assistance will be Active Duty only, by appointment. • To make an appointment, please call: (210) 808-0169
Mental Health	<ul style="list-style-type: none"> • Acute care only, 0730-1630 • Phone: (210) 916-9900
Military and Family Readiness Center	<ul style="list-style-type: none"> • Virtual services only • Phone: (210) 221-2705/2428/9698
Military Personnel Flight ID Cards	<ul style="list-style-type: none"> • DEERS emergencies ONLY, (210) 816-0325 • All other services offered virtually • Online ID card renewal service is available to all dependents and retirees whose ID card expires soon • http://www.jbsa.mil/Resources/802d-Manpower-and-Personnel-Flight/ID-Cards/
Outdoor Rec	<ul style="list-style-type: none"> • JBSA-Outdoor Recreation and Equipment Rental. <ul style="list-style-type: none"> ○ Opening 1 May: DoD ID card holders only ○ Mon-Fri, 0900-1600 <p style="text-align: center;">Visit www.JBSAToday.com for more information</p>
Public Affairs	<ul style="list-style-type: none"> • All official photo appointments have been cancelled • No self-help service or equipment checkout
Retiree Activities Office	<ul style="list-style-type: none"> • Virtual Services Only, Phone: (210) 221-9004
SARC	<ul style="list-style-type: none"> • In person follow up or response for critical/urgent issues • Other normal services via email and phone • Phone: 210-808-8981 or Hotline for urgent issues 210-808-7272 • Email: usaf.jbsa.502-abw.mbx.502-abw-sarc-workflow@mail.mil.

Soldier For Life-TAP	<ul style="list-style-type: none"> • Virtual Services Only, Phone (619) 995-9124
Youth Center	<ul style="list-style-type: none"> • School Age Care supporting direct mission readiness
JBSA- Camp Bullis	
AAFES JBSA Barber Shops	<ul style="list-style-type: none"> • Mon - Sat: 1000-1700; Sun: Closed
AAFES Shoppette	<ul style="list-style-type: none"> • Camp Bullis Express: Mon - Fri: 0700-1800; Sat -Sun: 0900-1600
Outdoor Rec	<ul style="list-style-type: none"> • JBSA-Outdoor Recreation and Equipment Rental. <ul style="list-style-type: none"> ○ Opening 1 May: DoD ID card holders only ○ Mon-Fri, 0900-1600 <p style="text-align: center;">Visit www.JBSAToday.com for more information</p>
Pharmacy	<ul style="list-style-type: none"> • <u>Taylor Burk Pharmacy</u> - Drive through only