

# JBSA LEGACY

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JOINT BASE SAN ANTONIO

NOVEMBER 29, 2019



PHOTO BY STAFF SGT. LAUREN M. SNYDER

The Adame family considers gliding with the San Antonio Soaring Society Inc. during the Youth Aerospace Expo Nov. 16 at Kelly Field.

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# AF says CBD products not OK to use

From Secretary of the Air Force Public Affairs

Cannabidiol oil, also known as CBD oil, is growing in popularity as an ingredient in health and pet products, but is it okay for service members and federal employees to use? The simple answer is no.

These products may contain tetrahydrocannabinol and can cause Airmen to test positive during a urinalysis for the presence of marijuana, which is illegal to consume under federal law and Air Force Instruction 90-507, "Military Drug Demand Reduction Program."

"It's important for both uniformed and civilian Airmen to understand the risk these products pose to their careers," said Maj. Jason Gammons, Air Force Office of The Judge Advocate General spokesperson. "Products containing unregulated levels of THC can cause positive drug tests, resulting in the same disciplinary actions as if members had consumed marijuana."

CBD oil is derived from the Cannabis sativa L. plant, commonly known as marijuana, and is found in many products — gummy

bears, teas, vapes, lotions, bath salts and even pet treats. CBD alone is non-psychoactive, which means it doesn't produce the high associated with other marijuana components like THC.

While there has been a number of claims of its wide range of health benefits, CBD products are still unregulated by the Food and Drug Administration and may also contain varying levels of THC that may not be advertised on the label.

"The important point for Airmen to consider is the level of uncertainty for these products," Gammons said. "We want to ensure we arm them with the facts so they can make informed decisions and not inadvertently jeopardize their military careers."

According to a 2017 study conducted by Marcel Bonn-Miller, a study of 84 CBD products sold online, found that only 31% of product labels accurately reflected the CBD content and 21% contained THC, even when product labels advertised zero THC.


Although the levels may not be significantly high, it can still be enough to result in a positive urinalysis result on a drug test.

**Military members should avoid CBD oil, use is unlawful and could result in a failed drug test**



**Be cautious of foods and vape oils, as they might contain CBD oil**

**Risks associated with CBD are rashes, liver problems and breathing problems**



COURTESY GRAPHIC

Positive urinalysis results can place service members under disciplinary action. Certain federal employees are also subject to random drug testing based on the requirements of their positions and could be subject to discipline.

Products containing THC, even pet products, may qualify as possession of a controlled substance. Possession of a controlled substance is regulated under the Uniform Code of Military Justice, federal law and state laws.

## AFMC hosts Virtual Career Fair Dec. 17

By Marisa Alia-Novobilski  
AIR FORCE MATERIEL COMMAND PUBLIC AFFAIRS

The Air Force Materiel Command, in conjunction with the Air Force Personnel Center, will host a Virtual Career Fair Dec. 17, 8 a.m. to 2 p.m. CST.

The event will focus on filling more than 100 vacancies across the command in career fields to include contracting, financial management, force support, information technology, intelligence, logistics, medical, program management, public affairs, safety and security.

"We are building on the success of our last virtual hiring fair this past April, which drew more than 1,000 attendees and resulted in 30 on-the-spot job offers and more than 60 additional interviews," said Keri Poole, a human resources specialist at AFMC. "By hosting the event online, we can fill a greater number of vacancies in locations across the AFMC footprint faster and smarter than traditional hiring channels."

Subject matter experts will be online for the duration of the event to chat with attendees and answer specific questions related to job openings. If a strong candidate is identified for a specific opening, they will have the opportunity to interview on-the-spot with hiring officials, with the potential of receiving a same-day job offer.

Interested applicants can visit the Air Force Civilian Service website to see a full list of positions and locations. Event registration is required, and applicants will need to upload prescreening documents including a resume no later than Dec. 1.

Invitations with event details will be extended to a limited number of candidates prior to the event. While all registrants will not receive an invitation to attend the virtual event, all resumes will be reviewed by hiring officials to fill immediate an future positions.

For more information on the event and to register, visit [https://afcs.recsolu.com/external/events/W\\_hehE5NRiomVAXLUGzbyg](https://afcs.recsolu.com/external/events/W_hehE5NRiomVAXLUGzbyg).

### JBSA LEGACY

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# Feedback Fridays

By Brig. Gen. Laura L. Lenderman

502D AIR BASE WING AND  
JOINT BASE SAN ANTONIO COMMANDER

Feedback Fridays is a weekly forum that aims to connect the 502d Air Base Wing with members of the Joint Base San Antonio community. Questions are collected during commander's calls, town hall meetings and throughout the week.

If you have a question or concern, please send an email to [RandolphPublicAffairs@us.af.mil](mailto:RandolphPublicAffairs@us.af.mil) using the subject line "Feedback Fridays." Questions will be further researched and published as information becomes available.

## Personnel Issues

**Q.** In past years, sections/departments were allowed to temporarily close operations for "official functions" for holiday luncheons. Does this policy still exist for our wing?

**A.** Thank you very much for your question. I support 100 percent spending time with co-workers, especially during the holiday season, and our wing policy allows us to do just that while also maintaining our critical mission and support to our various mission partners.

If you would like to close your office temporarily during the holidays or for other special events, please route your request through leadership channels and include your plan for ensuring personnel and customers are provided adequate notice. Thank you for the hard work you do every day and Happy Holidays!

**Q.** I have a concern about the Security Forces personnel at the Valley HI gates at JBSA-Lackland. One morning, a young Airman looked at my military ID and told me to "Have a good day, bubba." My wife and I were in shock. I told him that is not the way to address anyone with a military ID. Within minutes, I called the Security Forces shift leader and reported the incident. Customer service skills are lacking on the gates.

**A.** Thank you for bringing this to my attention. I sincerely apologize for your experience at the Valley HI gate as customs and courtesies are foundational to our profession of arms and our Defenders take pride in demonstrating the utmost professionalism.

We have the best Defenders in the

Department of Defense and your feedback is an important reminder that we only have one chance to make a first impression. Our team is committed to demonstrating proper customs and courtesies and treating everyone that comes through our gates with dignity and respect.

**Q.** I have been at JBSA for two years and noticed that individuals count it as a badge of honor to jump the chain of command and go directly to their higher-ups. How can that mindset be changed?

**A.** Thank you for sharing your concern. Rest assured, it should not be considered a badge of honor to jump the chain of command.

As supervisors, it's our responsibility to foster a work environment where there is trust up and down the chain of command so that everyone feels connected, protected and respected. I will continue to work with our leadership team and front line supervisors to ensure our work force is comfortable bringing concerns to the chain of command without any worry of retaliation or reprisal.

## Installation & Facilities

**Q.** The overnight drop box at the Firestone Complete Auto Care store (building 1070) at JBSA-Randolph is old and needs a slight modification so the modern key fobs can fit into the box.

Currently, the top slot is too narrow for the larger fobs to fit. A little sheet metal work would enlarge the slot without compromising security. I discussed this with the Firestone manager on duty and he said my observation is not the first time he has heard that.

It would also be nice to have a bench outside the entrance for those early morning customers to use while queuing up for the store opening.

**A.** Thank you for bringing these issues to our attention. AAFES is currently working to modernize the overnight drop box at Firestone. They are also looking into placing a bench for their customers to use while waiting for their vehicles. They are working to have the bench in place before the end of the month.

If you have additional suggestions to improve services at the Firestone Auto Care store or any of our other AAFES store fronts, the AAFES leadership team can be reached through the Customer Service desk inside the Base Exchange.

**Q.** In the Nov. 8 issue of the JBSA Legacy newspaper, it was stated in the Feedback Fridays column, in regard to confiscation of ID cards at the entry gate: "Another cause is the appearance of the member's

Social Security number; the newly issued cards no longer show the member's social, and when an older card is found, the member must replace it in order to maintain security of the member's identification."

I am not aware of any prior publicity indicating the requirement to replace an otherwise-compliant ID card which still shows the Social Security number. I thought the replacement of such cards is optional. I have entered the base many times with my older card. Can you please clarify?

**A.** Thank you very much for your question, and I do apologize for your inconvenience. You are correct that replacing Social Security number-based identification cards before they expire is optional, per Department of Defense Instruction 1000.30, "Reduction of SSN Use Within DoD."

Personnel may continue to use their ID cards with SSNs on them as long as the card is current. However, we do encourage replacement of ID cards with SSNs as a safety measure for the individual and the installation.

For more information, please call the 502d Security Forces Group Access Control Manager, John Gutierrez, at 210-652-5297.

**Q.** I cannot drive my 1986 Corvette through Growden Gate at JBSA-Lackland anymore because of the spikes. My car is 100 percent original and not modified in any way.

I come to a complete stop at the first speed bump and drive as slow as possible. The spikes drag the bottom of my car from front to back. Is there a reason they are mounted so high? If they were 4 inches high, as they are listed in the manufactures specs, I would not have a problem.

**A.** I sincerely apologize the installed spike strips are impacting your vehicle. Our recent gate projects were designed by an engineering firm using established criteria in both the Department of Defense's Unified Facilities Criteria, or UFC, and guidance published by the Military Surface Deployment and Distribution Command Transportation Engineering Agency.

The characteristics of the requirements for the project were coordinated with the 502d Air Base Wing Civil Engineering staff when the contract was awarded to install or upgrade. Before project acceptance, quality control inspectors ensured the installed equipment was within the contract specifications before government acceptance.

I greatly appreciate the JBSA community's cooperation with these

needed measures in today's threat environment.

## Medical

**Q.** It is extremely difficult to get a timely appointment at the medical group for my wife, who is active duty. I have an easier time getting appointments than she does and I'm a civilian.

Is there a way to improve the appointment wait times, especially for active duty personnel? My wife has been waiting more than three months to get her foot checked out. They kept saying the provider's schedule was not out, so they could not book appointments.

Additionally, the follow-up care is sub-par. I had an MRI a while ago and it took forever to hear anything regarding my results. This is typical of the medical group here to not follow up. I've been here four years and this is the worst care I've ever received in my 15-year active duty/civil service career.

Part of that is because they demand the providers see 20 to 30 patients a day. The care is very impersonal and the providers are being pushed to see more patients, which leaves the patients feeling rushed and not getting the proper care. The San Antonio Military Health System just doesn't seem to work as well as it should.

**A.** Thank you for taking the time to write in and we apologize for the inconvenience. The 59th Medical Wing is committed to providing exemplary patient-centered healthcare to our beneficiaries.

The family health clinic has been hovering around 65 to 70 percent manning for our primary care providers for several months, which has impacted the time it takes to get an appointment.

We have elevated this issue to the San Antonio Military Health System Enhanced Multi-Service Market, and we are working closely with them to potentially hire additional providers in addition to balancing some of our current provider staff across the 59th MDW and Brooke Army Medical Center as necessary.

We are in the processes of realigning our Air Force active duty beneficiary population to active duty-only primary care teams. This reorganization allows the 59th MDW team to ensure today's Airmen are medically-ready to meet our nation's call while still allowing us to balance the care of active duty families, retirees, veterans, and other beneficiaries.

With our PCMs focusing on a category of beneficiaries, we expect to see

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# FEEDBACK FRIDAYS

From page 3

improvements in ease of access and continuity of care. The result will be an even more effective health care system that continues to ensure our beneficiaries receive the highest quality and safest care.

You can also reach your primary care team via secure messaging at [www.tricareonline.com](http://www.tricareonline.com) for non-urgent issues. This allows you to communicate all of your concerns/issues and allows the team the time to adequately prepare and address your needs (sometimes without an appointment).

Additionally, the Nurse Advice Line (1-800-TRICARE, option 1) is available 24/7 to provide triage and home care instructions.

**Q.** I am a retired Air Force officer and was wondering if something can be done about the extended waits at the JBSA-Randolph BX Pharmacy and the crowds of people in the waiting area?

I have observed lately that the crowds in the waiting area of the pharmacy have increased so much that you can hardly walk through the area to get to the BX.

I feel that this is a safety issue in the event the area had to be evacuated quickly which concerns me about the elderly patients waiting. In addition, with the increase of patients, there is an increase of wait times.

For instance, it took close to three hours yesterday to get some new prescriptions filled. I believe that the increase has been a result of “snowbirds” here in this area this time of year and because people are now using base pharmacies because TRICARE Express now charges for prescriptions.

**A.** Thank you for bringing this concern to my attention. As you noted, we have experienced an increase in foot traffic due to the increase in co-pays at off-base pharmacies.

However, we have not yet been able to secure additional pharmacy space and have been running at approximately 70 percent of our authorized manpower. The new pharmacy flight commander arrived in October and has several process improvement ideas that should help reduce the wait time to include an active volunteer program. So be on the lookout for some improvements in the near future!

**Q.** I moved to JBSA-Lackland from a remote assignment, which required me to hold off on seeking care for several medical issues that my previous location was unable to address.

Since arriving, I have experienced long

wait times to get appointments to address the issues and then continued waits because of needing referrals.

I’ve noticed that there are signs up at Wilford Hall Ambulatory Surgical Center and the Dunn Dental Clinic stating there are manning issues, but from speaking with people who have been here for extended periods, these wait times are not something new.

Is there anything being done to address the manning issues so that people are not waiting more than 2-1/2 months to receive effective treatment?  
**A.** Thank you for question. The 59th Medical Wing is committed to providing exemplary patient-centered healthcare to our beneficiaries. Our family health clinic has been hovering around 65-70 percent manning for our primary care providers for several months which has impacted the time it takes to get an appointment.

We have elevated this issue to the San Antonio Military Health System Enhanced Multi-Service Market. We are working closely with them to potentially hire additional providers in addition to balancing some of our current provider staff across 59 MDW and BAMC as necessary.

You can also reach your primary care team via secure messaging on [www.tricareonline.com](http://www.tricareonline.com) for non-urgent issues. This allows you to communicate all of your concerns/issues and allows the team the time to adequately prepare and address your needs (sometimes without an appointment). Additionally, the Nurse Advice Line (1-800-TRICARE, option 1) is available 24/7 to provide triage and home care instructions.

**Q.** Is it not a waste of time when two Air Force master sergeants – in uniform – spend more than 45 minutes in a visit to a clinic? Adding travel time to and from their duty stations, etc., this is easily one hour per master sergeant. My civilian spouse took our children to their assorted appointments, so that I could remain at work. Is one parent not sufficient anymore?

**A.** Thank you for taking the time to write in. A standard pediatric appointment typically takes 45 minutes to one hour, which includes check-in, vitals, exam/treatment, and closure. It could take additional time if other services (labs, immunizations, etc.) are required.

In rare instances, the provider may request for both parents to be present for an appointment; however, that is the exception, not the standard practice.

If you are willing to provide more details so that we can further look into your request, please reach out to our JBSA-Randolph Public Affairs office at

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## FEEDBACK FRIDAYS

From page 4

RandolphPublicAffairs@us.af.mil with your inquiry and they will be able to point you in the right direction.

**Q.** I appreciate being able to use the JBSA-Randolph Pharmacy at the BX, but why do I need to spend two to three hours each time to pick up a refill when it's just sitting on the shelf?

Most of the time, there is only one person on the refill pick-up window. I've also noticed that there are fewer volunteers working.

I'm also wondering if it's time for the fire marshal to come back and require them to do something about the area just packed with people waiting and no seating for them and the blocked hallways and doors. Can something be done about it?

**A.** Thank you very much for sharing your concerns. The 59th Medical Wing is working hard to address the extended wait time at the JBSA-Randolph BX pharmacy.

We have experienced an increase in foot traffic due to the increase in co-pays at off-base pharmacies. However, we have not been yet been able to secure additional pharmacy space and have

been running at approximately 70 percent of our authorized manpower. The new pharmacy flight commander arrived in October and has several process improvement ideas that should help reduce the wait time to include an active volunteer program.

### Miscellaneous

**Q.** Are any of the installations still planning on hosting an air show next year?

**A.** Absolutely! We have a great team that is already planning for the next Air Show scheduled for Nov. 14-15, 2020. We're looking forward to having a wonderful event for everyone to enjoy, and we hope to see you there!

**Q.** I have a question about the various food vendors that sell their food items around JBSA-Randolph. Do these vendors ever get inspected by AAFES, the Base Safety Office or the veterinarian office? I do not see any type of food grade sign in front of their vendor windows.

How do we know that the food items they are preparing and selling for our military and civilian personnel are fit for human consumption? Do we ever go into those vendors food vans/trucks and do a health inspection on them?

**A.** Thank you very much for your question on food safety for our team and

their families.

All food vendors across JBSA receive an initial and periodic inspection by military public health, fire department and veterinary offices, to include ensuring the product is purchased from approved suppliers. AAFES also performs a periodic inspection of all their food vendors, where inspection information is maintained in their trucks.

In addition, per Air Force Manual 10-246, "Food and Water Protection Program," Air Force installations – to include JBSA-Randolph/JBSA-Lackland /JBSA-Fort Sam Houston/JBSA-Camp Bullis – are regularly assessed by the Air Force to improve its food defense posture.

**Q.** The network on JBSA-Randolph is incredibly frustrating. Access to the Internet is as bad if not worse than the days of dial-up. Many times clicking a link will execute the eternal spin along with slowly loaded pages, or will eventually return a "this site cannot be reached" message.

Email is also very unpredictable. It intermittently disconnects and we have experienced periods where it goes down for entire days. As technology advances, our network seems to become progressively dysfunctional.

Maybe our frustrations would be alleviated if we understood why we are

experiencing this steady decline in network comm.

**A.** Thank you for taking the time to contact us. I sincerely apologize for the frustration you experienced due to network latency at JBSA.

For an extended period in October, an enterprise-wide issue impacted the ability of multiple bases (including JBSA-Randolph and JBSA-Lackland) to access the internet.

Members of the 502d Communications Squadron worked with multiple Air Force Network Operations organizations, and other base communications squadrons to troubleshoot the latencies and outages in order to pinpoint the root cause.

While the continued migration to more efficient cloud-based technologies has provided many advantages, it does put a damper on operations when the connectivity to those tools is limited or has been cut off completely.

Our communication teams across the Air Force are working hard to reduce those degradations and identify innovative options to keep us connected.

If you continue to have communications difficulties, please leverage the vESD toolset on your computer or contact the 502 CS at 210-925-2666 directly for assistance.



# FORT SAM HOUSTON

## ARNORTH donates excess computer equipment

By Lori A. Bultman

502ND AIR BASE WING PUBLIC AFFAIRS

In the early morning hours of Nov. 15, U.S. Army North personnel at Joint Base San Antonio-Fort Sam Houston quietly loaded 100 excess laptops and peripherals into a rental trailer, which departed the area headed east. Its final destination was Wilkinson County High School in Woodville, Miss., thanks to the Department of Defense's Computers for Learning program.

"Donating the unneeded systems to underfunded and under-budgeted prekindergarten through 12th grade schools and educational non-profit entities is an excellent opportunity to support communities in need, and it provides good stewardship of the military financial budget," said Col. Laroy Peyton, U.S. Army North communications director.

Peyton discovered the program after an information technology life cycle replacement at his unit. He and his staff members were concerned about the disposition of their excess equipment, which did not meet DOD standards, but was still in good condition. The Computers for Learning program was the answer.

Meanwhile, in rural Mississippi, retired Army Lt. Col. Glen Sutton, the senior Junior Reserve Officer Training Corps instructor at Wilkinson County High School, knew the students at the high school lacked readily accessible computers, and he wanted to help.

After consulting with the school's principal, Sutton submitted the required documents to participate in Computers for Learning, which he learned about when he was preparing to return from an Iraq deployment in 2010. His unit had used the program to donate IT equipment that was no longer needed.

Once approved to participate, Sutton watched for excess equipment on the website and submitted a request when assets became available.

When the school was chosen to receive the U.S. Army North computers, and all requirements were met, Sutton



JERRY WRIGHT

*Army Staff Sgt. Marvin Tyler Nelson and Sgt. 1st Class Eugenio Moya, U.S. Army North, pack computers for transport to Wilkinson County High School in Woodville, Miss.*

jumped at the chance to help his community and drove from Mississippi to San Antonio to pick up the donations.

"The school district covered the cost of the trip," Sutton said, but he was thrilled to make the drive to help his community.

For many of the 319 high school students who attend the remote school, their only opportunity to access information technology is at the school.

"We are in the rural south and most

students have no access to technology outside of school," said Derek Morgan, Wilkinson County High School's principal, who is also a Navy veteran.

Currently, the school has only 25 computers in each of its three labs, which makes it difficult for students to complete computer-based state testing requirements, he said.

"We are so excited, and elated, about receiving these computers from your base," Morgan said. "I would like for

every child, every day to have access to technology, and this donation will definitely increase our students' opportunities and will give them greater learning experiences."

For more information or to apply for Computers for Learning, visit the Defense Logistics Agency website at <https://www.dla.mil/DispositionServices/Offers/Reutilization/CFL/PublicSchools.aspx>.

# Army moves to single entry criteria to enter Warrior care program

By Wesley Elliott

U.S. ARMY MEDICAL COMMAND PUBLIC AFFAIRS

The U.S. Army is restructuring the Warrior Care and Transition Program, or WCTP, to focus on its central mission of complex case management for wounded, ill, and injured Soldiers.

The new program and Warrior Transition Units, or WTUs, will be renamed the Army Recovery Care Program, or ARCP, and Soldier Recovery Units, or SRU.

One of the key parts of the restructure is the implementation of a single entry criteria.

"Since the WCTP's inception in 2007, the program has updated the eligibility criteria to enter a Warrior Transition Unit several times," said Col. Curtis Douglass, deputy chief of staff for Warrior Care and Transition.

Currently, there are two distinct eligibility criteria to enter a WTU. One is specific to the active component and based on a complex care requirement and a six-month treatment timeline. The other is specific to the reserve components and based on a definitive care requirement and 30-day treatment timeline.

According to Douglass, the purpose of the single entry criteria is to concentrate medical and administrative resources on soldiers with complex case management requirements prior to reaching their Medical Retention Determination Point (MRDP).

MRDP is the point in time when a Soldier's progress appears to have medically stabilized, the course recovery is relatively predictable, and where it can be reasonably determined whether that the Soldier will be capable of performing the duties required by their MOS, grade, or rank. MRDP is reached within one year of medical diagnosis but can be reached at any point within that 365 days.

As of August 12, 2019, there were almost 2,500 Soldiers assigned to the WCT. The population was 55 percent active duty, 27 percent National Guard, and 18 percent Reserve.

"We project that 60 percent of Reserve Component Soldiers who currently meet WTU entry criteria would not meet the revised SRU single entry criteria but these medically non-complex Soldiers are eligible for one of two remote management options depending on component," Douglass said.

Non-complex USAR Soldiers will be eligible for Remote Medical Management (RM2) and non-complex ARNG Soldiers will be eligible for the Reserve Component Managed Care (RCMC) Program.

RM2 and RCMC are remote management programs for USAR and National Guard Soldiers that provide accountability, ongoing risk management, and reevaluation of medical case complexity. The programs allow Soldiers to return home on active duty orders to receive non-complex care.

"High risk Soldiers do not qualify for remote management programs and will be placed in an SRU. If a remote management program Soldier shows an increase in complexity level they may warrant a return to a SRU," Douglass said.

SRUs will provide remote case management for Army Reserve Soldiers and the Army National Guard will remotely manage National Guard Soldiers. The remote management option is specifically designed to provide medical and administrative management to Soldiers that do not meet single entry criteria but are entitled to evaluation and treatment while remaining on active duty orders.

Remote management program Soldiers are assigned to a duty site such as a Reserve Center or National Guard Armory which is their place of duty when not attending medical appointments. The duty site will usually be the assigned Reserve unit whenever practical, if that unit is within reasonable commuting distance given the Soldier's circumstances.

The SRU remote management staff ensures accountability by interacting daily with the Soldier and the duty site supervisor, as well as periodic interactions with the local network



COURTESY PHOTO

Currently, there are two distinct eligibility criteria to enter a WTU. One is specific to the active component and based on a complex care requirement and a six-month treatment timeline. The other is specific to the reserve components and based on a definitive care requirement and 30-day treatment timeline.

medical providers to ensure the Soldier attends medical appointments and progresses through the treatment plan.

Non-complex USAR and ARNG Soldiers who entered a WTU prior to the new single entry criteria will remain in the program and follow their existing Comprehensive Transition Plan. Incoming non-complex Reserve and National Guard Soldiers will be assessed into the component appropriate program after January 1, 2020.

SRU-ineligible Reserve Soldiers will remain on, or return to, active duty to complete the medical evaluation and treatment. They will be placed on active duty evaluation orders and will temporarily enter the SRU to conduct a medical evaluation and diagnosis.

"The SRU is open to all Soldiers, regardless of how they are injured or become ill in the line of duty, who meet the entry criteria," Douglass said. "The Army's greatest asset is our people and we are committed to taking care of our Soldiers."

The SRU entry criteria states that a Soldier has, or is anticipated to receive, a profile of more than six months, with duty limitations that prevent the Soldier from training or contributing to unit mission accomplishment. The

complexity of the Soldier's condition requires either clinical case management or the Soldier's psychological condition is evaluated by a qualified licensed medical or behavioral health (BH) provider as posing a substantial danger to self or others if the Soldier remains in the original unit.

Determining what constitutes complex care is primarily a clinical responsibility with medical leadership oversight and the Army defines it as, "A medical professional's aggregate assessment based upon the severity of illness, degree of impairment, required level of comprehensive care management, and commitments of time and resources."

For each Soldier, ARCP leadership will review their application for entry into the SRU with the ARNG and USAR providing recommendations for COMPO 2 and 3 Soldiers. The Army senior commander or a delegate will approve or deny all SRU entry decisions after reviewing the packet.

The new entry criteria is effective in January 2020. WTUs will begin the transition to SRUs in March 2020 and are estimated to be fully operational under the new structure, policy and processes by August 2020.



# U.S. Army IMCOM welcomes new command sergeant major

By Brittany Nelson

U.S. ARMY INSTALLATION  
MANAGEMENT COMMAND  
PUBLIC AFFAIRS

The U.S. Army Installation Management Command welcomed Command Sgt. Maj. Joe Ulloth and bid farewell to Command Sgt. Maj. Melissa Judkins during a ceremony at Joint Base San Antonio-Fort Sam Houston Nov. 19.

Ulloth comes to IMCOM from U.S. Army Sustainment Command in Rock Island, Ill., where he was the command sergeant major. Ulloth has 28 years of service, including four combat tours. Judkins is retiring after 32 years of service to the Army.

During the change-of-responsibility ceremony, Ulloth thanked Judkins for her help during his military career and for the “seamless transition” into IMCOM. No stranger to San Antonio, Ulloth previously



BRITTANY NELSON

*From left: The outgoing command sergeant major of U.S. Army Installation Management Command, Command Sgt. Maj. Melissa Judkins; IMCOM's Acting Commanding General, Maj. Gen. Timothy McGuire; and IMCOM's new Command Sgt. Maj. Joe Ulloth stand during the change-of-responsibility ceremony at Joint Base San Antonio-Fort Sam Houston Nov. 19.*

worked for the Army Environmental Command, an IMCOM subordinate command at JBSA-Fort Sam Houston.

Maj. Gen. Timothy McGuire,

IMCOM acting commanding general, said Ulloth started in the Army as a mechanic, served at various installations and did two tours in Iraq and two in

Afghanistan.

“He has excelled in every leadership position in our Army,” McGuire said. “We are in great hands with Command Sgt. Maj. Ulloth. He is the right leader to take us to the next level.”

Ulloth thanked the IMCOM team for the transition he and his family made to San Antonio.

“As I take on this mantle of leadership, I look forward to working with all of you as well as learning a tremendous amount,” Ulloth said. “I do not take this lightly. I am committed.”

Judkins reflected on her past three years at IMCOM HQ and the accomplishments of the command. She mentioned that good things happened “as a collective.”

“IMCOM is a team of professionals making a difference in Soldiers' lives. We touch them every day,” Judkins said. “No other organization can say that.”

McGuire complimented Judkins and her positive attitude.

“I have always said that a positive attitude is a force multiplier and no one has a more positive spirit than Melissa,” McGuire said. “She also has embraced the mantra of ‘drive change’ and ‘fix your piece of the Army.’”

McGuire praised Judkins and the work she has put in at IMCOM. He mentioned her work with housing, Army barracks management, credentialing for Soldiers and her help with IMCOM G9's Child and Youth Services Employment Assignment Tool and Healthy Army Communities.

Her work with the Better Opportunities for Single Soldiers Program was also noted.

“Her fingerprints are all over the success of this program,” McGuire said. “She brought in the service aspect.”





# Joint Base San Antonio FORCE SUPPORT SQUADRON

## Monthly Events

## December

### Aquatics

#### Patrons lap swim year round

The JBSA-Lackland Skylark Pool is open year-round and patrons are invited to enjoy free lap swim. Pool hours are Monday 11:30 a.m. to 1 p.m. and Tuesday-Friday from 11 a.m. to 1 p.m. For more information, call the Skylark Pool at 210-671-3780.

The JBSA-Fort Sam Houston Aquatic Center remains open for lap swimming during the cooler season. Come by Monday through Friday from 5-8:30 a.m. and 11:30 a.m. to 6:30 p.m. for adult lap swimming. The pool is closed for weekends and holidays. For more information, call 210-221-4887.

#### Customers get out of the house with open swim

Cabin fever in full swing? The JBSA-Lackland Skylark Pool offers open swim during the winter months. Enjoy swimming during winter Monday-Friday from 4-7 p.m. and Saturday from 1-5 p.m. The cost to swim is \$3 per person and \$2 per person for children younger than 10. For more information, call Skylark Pool at 210-671-3780.

### Bowling

#### Party Under the Lights

Get the party started at the JBSA-Fort Sam Houston Bowling Center Dec. 7 and 14, 5-10 p.m. with high tempo pop music, bowling and a glowing light show. The cost is \$3.75 per person, per game. For more information, call 210-221-4740.

#### Patrons bowl with Santa and the Grinch

Come out the JBSA-Randolph Bowling Center Dec. 8 from 10 a.m. to 1 p.m. and bowl with Santa and the Grinch for just \$18 per person (parents bowl free). The price includes one hour of BESx games or Hyper Bowling, rental shoes and goodie bag for the kids. Pictures only will be available from 9-10 a.m. for \$10. For more information, call 210-652-6271.

Visit the JBSA-Lackland Bowling Center Dec. 14 from 11 a.m. to 2 p.m. and bowl with the Grinch and help him get into the holiday spirit. Children 12 and younger get one hour of bowling, rental shoes and a bag of holiday treats for \$5. For more information, call 210-671-1234.

#### Customers bowl over Christmas break

Get out of the house during your Christmas break and have some fun at the JBSA-Randolph Bowling Center. Spend only \$12 per hour (up to six people) and \$3 for shoe rental from 10 a.m. to 4 p.m. Dec. 16-20. For more information, call 210-652-6271.

#### Bowlers celebrate the new year

Come to the JBSA-Randolph Bowling Center Dec. 31

from 10 a.m. to 6 p.m. for the New Years Eve special. All options of cosmic bowling are offered for \$12 per hour, rental shoes are not included.

Celebrate the end of the old year and the beginning of the New Year at the JBSA-Randolph Bowling Center with an adults-only party. The evening includes three games of Colorama in Cosmic with cash prizes. The cost is \$40 per person and includes a complimentary glass of Champagne for each person to toast in 2020 and breakfast afterwards. Reservations are accepted beginning Dec. 1. For more information, call 210-652-6271.

### Canyon Lake

#### Creativity is abundant at the Lake

Join JBSA-Recreation Park @ Canyon Lake Dec. 14 from 10 a.m. to noon for family craft day at Pavilion 5. There will be a craft for everyone to work on and take home to enjoy over the holidays. All ages are welcome. To reserve your spot or for more information, call 210-964-3576 or email jbsalodnginres@gmail.com.

#### Movie Night held at the lake

Come out to JBSA Recreation Park @ Canyon Lake Dec. 28 at 6 p.m. for a free movie night, complete with popcorn and hot chocolate. The movie can be enjoyed by the lake or from the comfort of your car. For more information, call 830-964-3544.

#### Patrons rent boats at a discount

Patrons can rent any boat at the JBSA Recreation Park @ Canyon Lake for half price in November and December. The price includes all required safety equipment such as life vests but does not include fuel. Now is your chance to take advantage of a less crowded lake and save money too. Patrons must have taken the boater's safety course through the State of Texas, at the JBSA Recreation Park at Canyon Lake or the Outdoor Recreation office at any of the three JBSA primary locations. Patrons can also reserve boats through jbsamarinasuper@gmail.com or call us at 210-601-7763 for more information and reservations.

#### Bunkhouses and bungalows are half priced

Customers may rent one of the Bunkhouses or Bungalows for half price during the months of November and December. Enjoy the cool crisp air at the lake during the day and at night bask in the warmth of this cozy one room Bunkhouse or Bungalow. Each unit sleeps up to four people and is equipped with a refrigerator, microwave, air conditioning/heating. Customers need to bring their own linens. JBSA Recreation Park @ Canyon Lake is still a popular place in the fall/winter months so please make reservations early. For more information or to make

a reservation, email jbsalodnginres@gmail.com or call 830-964-3576.

### Clubs

#### Bingo fun is at the club

The JBSA-Randolph Kendrick Club offers bingo every Sunday at 3 p.m. and Monday-Thursday at 7 p.m. in the Ballroom. Admission is free for members and nonmembers pay \$10. Members have the chance to win the full jackpot and nonmembers can try to win a half jackpot. Don't forget to play every Tuesday and Wednesday to qualify for the monthly member prize giveaway.

Bingo Extravaganza takes place Dec. 2 & 16, with \$15,000 in total bingo jackpots, with a complimentary buffet at 5 p.m. and early bird bingo at 6 p.m. Admission is free for members and nonmembers pay \$10. Members have a chance to win full jackpots and nonmembers can try to win a half jackpot.

Birthday Bingo takes place Dec. 10 at 7 p.m. Patrons are invited to celebrate their birthday at the club and receive a complimentary bingo machine and cake. Randolph Club members only. ID card and proof of club membership required. For more information, call 210-652-3056.

#### Celebrate the holidays with a buffet

The JBSA-Lackland Gateway Club is holding a holiday lunch buffet Dec. 5 from 11 a.m. to 7 p.m. Lunch costs \$11.95 per person. For more information, call 210-645-7034.

#### Children eat brunch with Santa

Children of all ages are invited to the JBSA-Randolph Parr Club Dec. 16 from 10 a.m. to 1 p.m. for brunch with Santa. In addition to great food there will be prize drawings photos with Santa and candy canes during the event as Santa listens intently to all the wishes. For more information, call 210-658-7445.

#### December birthdays are celebrated with a buffet

Celebrate December birthdays at the Parr Club Dec. 18 from 11 a.m. to 1:30 p.m. with a complimentary lunch buffet. There is no cost for the birthday member. The cost is \$12 for adult guests and \$6 for their children 6-12 years old. Club members that are not celebrating are invited as well, the cost is \$10 for adults, \$5 for their children 6-12 years old, and kids 5 and younger eat free. Coupons are not accepted. For more information, call 210-658-7445.

#### Guests fly into the Auger

Join the party at the JBSA-Randolph Parr Club Dec. 20 at 5 p.m. for "old school" camaraderie, free light refreshments and great music from the Guilty Party band.



# JBSA FSS

Meet your neighbors, folks from other squadrons and leadership. No cover to join the fun. For more information, call 210-658-7445.

## Community Services

### The Harlequin Theatre puts on a show

The JBSA-Fort Sam Houston award winning Harlequin Theater presents "Somewhere in My Memory" Dec. 5-28. This musical revives fond moments of Harlequin Christmases past and includes music from Bing Crosby, the Andrews Sisters, the Grinch, Judy Garland, Elvis, White Christmas, Frank Sinatra, Peggy Lee, Dean Martin, Frozen and Rosemary Clooney. Make sure the Harlequin is on your Christmas wish list this December.

Cost for military is \$20, Civilians \$22 and students \$18. These shows are sponsored by THE GUNN AUTOMOTIVE GROUP. No federal endorsement of sponsor intended. Make your reservations today. Group rates available and shows are open to the public. To make reservations and for more information on the show, season tickets, Flex Passes and children's tickets, call 210-222-9694.

### Quarterly Flea market held

Find bargains and treasures at the JBSA-Lackland Skylark Community Centers' quarterly flea market Dec. 14 from 8 a.m. to noon. Located in the Skylark Bowling Center's (bldg. 6476) parking lot. Sellers can rent spaces for \$10 and tables for \$5 each. Space reservations and table and chair rentals must be made in person before the day of the event and with cash only. For more information, call 210-671-3191.

### Customers get lunch to go

Every Monday, 11:30 a.m. to 1 p.m., the JBSA-Fort Sam Houston, Sam Houston Community Activity Center raises the bar on food options for lunch on JBSA Fort Sam Houston. If you are tired of the same old lunch, try our Monday lunch with a different entrée each week. The cost is \$8 per person. All lunches are made to take with you and include a beverage. For more information, call 210-808-6262 or 210-808-6263.

### Auto hobby shop keeps cars running year round

The temperatures have changed from extreme heat to cooler weather. Let the technicians at the JBSA-Lackland Auto Hobby help with all your vehicle's mechanical needs. Their full-service department provides quality work at the fraction of the price. They also offer everything from coolant and thermostat repairs to state inspections, brakes and suspension services.

Their self-service side operation gives patrons full range of "do it yourself" options and access to tools that may not be in a home garage. Let the technicians at the Auto Hobby Shop ensure vehicles are up for the challenge for the cool winter weather. For appointments, call 210-671-3549.

## Equestrian Center

### Patrons learn the art of horseback riding

The JBSA-Fort Sam Houston Equestrian Center offers riding lessons by appointment, no experience required. The Equestrian Center offers horseback riding lessons for

beginners and advanced riders in both English and Western style riding. Therapeutic riding lessons are also available and taught by certified instructors. Horses, saddles, helmets and tack for lessons are provided. Patrons must be at least seven years old. The price is \$40 for group lessons, \$50 for semi-private lessons and \$60 for a private lesson. Lessons are available most days of the week and in the evenings. For more information and to schedule a lesson, call 210-224-7202



**CHRISTMAS**  
TREE LIGHTING CEREMONIES

JBSA-RANDOLPH  
DECEMBER 5  
6 - 8 P.M.

Join the festivities at Washington Circle as the holiday tree is lit. The festivities include music, complimentary hot chocolate, cookies (while they last) and visits with Santa.

RBCU 

For more information, call (210) 652-5763.

### Trail rides offered

Come to the JBSA-Fort Sam Houston Equestrian Center and schedule a trail ride. No experience is required, and times are available every Saturday and Sunday at 10 a.m., 12:30 p.m. and 2 p.m. Trail rides are available for patrons age 7 and older for \$30. Adults must accompany children under the age of 13. Riders must be at least 4 feet, 6 inches tall and weigh no more than 200 pounds. Weekday trail rides, group rides and team-building rides are available during the week by appointment for \$40. To make reservations, call 210-224-7207.

### Children go on pony rides

The JBSA-Fort Sam Houston Equestrian Center offers parent led pony rides Saturday and Sunday from 10 a.m. to 2 p.m. Pony rides are \$10 for children age six and younger. Adults must accompany their children and availability is on a first-come, first-served basis. For more information or to coordinate weekday appointments, parties or special events, call 210-224-7207.

## Fitness

### Participants complete an indoor marathon

The JBSA-Randolph Rambler Fitness Center hosts an Indoor Marathon Dec. 2-6. This marathon, where participants try to complete 26.2 miles running or walking within one week, is a self-monitored program based on the honor system. Participants can pick up cards to log mileage at the front desk. This event is sponsored by Randolph-Brooks Federal Credit Union. No federal endorsement of sponsor intended. Fitness Center events are open to all valid Department of Defense ID cardholders. For more information, call 210-652-7263.

### Athletes wear ugly sweaters at a fun run

Runners and walkers are encouraged to wear their ugliest holiday sweater and participate in the JBSA-Fort Sam Houston METC Fitness Center Ugly Sweater fun run and walk, held Dec. 7, 9 a.m. This run is free and pets are invited to participate and wear their own ugly holiday sweater. Prizes are awarded for the ugliest sweater and other categories. For more information, call 210-808-5709.



**Holiday Tree Lighting Ceremony**

**Lackland Gateway Club Lawn**

**Dec 4  
6-8 p.m.**

### Patrons compete in a pushup competition

Come out to the JBSA-Lackland Gateway Fitness Center Dec. 12 and 13 and take part in a push up competition. Contestants have one minute to do as many push-ups as they can. For more information, call 210-977-2353

### Bikers complete 10-Mile Holiday Bike Ride

Join the JBSA-Randolph Rambler Fitness Center for a Holiday 10-mile bike ride Dec. 14, 8 a.m., at Heritage Park. All bikers are welcomed to come and cycle those holiday calories away and challenge themselves to stay in shape. This event is sponsored by Randolph-Brooks Federal Credit



Union. No federal endorsement of sponsor intended. Fitness Center events are open to all valid Department of Defense ID cardholders. For more information, call 210-652-7263.

#### Patrons take on a lifting challenge

Dec. 31 the JBSA-Lackland Warhawk Fitness Center is holding a lifting contest at noon. Participants must complete a series of lifts, which include deadlifts, squats and bench-press. Each contestant gets three attempts for each lift, the third lift being the final score that is recorded. All three of these lifts will need to meet the minimum score (500 lbs. for females and 1000 lbs. for males). Pre-registration is required NLT Dec. 30. This is a free event with an opportunity to earn your "Warhawk Strong" gear. For more information, call 210-671-2016.

#### Taekwondo classes offered

Come to the JBSA-Lackland Chapparal Fitness Center Tuesdays and Thursdays at 6:30 p.m. for taekwondo classes. Whether a beginner, intermediate, or advanced, this class has something to offer. Taekwondo is one of the most systematic and scientific Korean traditional martial arts, that teaches more than self-defense and fighting skills. It is a discipline that shows ways of enhancing our spirit and life through training our body and mind. This class is good for age 6 and older. The cost is \$25 for one month of classes or \$40 for a family up to three. For more information, call 210-671-2401.

#### Core Training classes offered

The JBSA-Lackland Gateway Fitness Center offers core training Classes Tuesdays and Thursdays from 11:30 a.m. to noon. Train your core and improve your strength during this free class. For more information, call the Gateway staff at 210-671-1348.

#### Patrons get in shape with virtual fitness classes

The JBSA-Lackland Kelly Fitness Center offers Wellbeats; the premier on-demand fitness provider Monday-Friday from 6 a.m. to 3 p.m. Instructional classes include TKO Kickboxing, Cycling, Yoga/Pilates, Spinning and an extensive list of other fitness classes. For more information, call 210-925-4848.

#### Customers stay in shape with several classes

The JBSA-Lackland Medina Fitness Center offers several instructional classes throughout the week.

PiYo is offered every Wednesday at 6:30 p.m. and Sunday at 10:30 a.m. PiYo is a total-body fitness system designed to whip you into shape from head to toe. It combines the practices of Pilates and yoga to help you build strength, lose weight, increase flexibility and have a great time doing it. Classes are \$3. For more information, call 210-671-4477.

Zumba is held every Wednesday and Friday at 10 a.m. Dance away the pounds in this fast-paced and fun class. Zumba combines dance rhythms that tone and sculpt the body using principles from aerobic and fitness to achieve cardio and muscle-toning benefits. Classes are \$3. No registration required. For more information, call 210-671-4477.

Yoga classes are offered every Thursday at 9 a.m. Yoga is an ancient art based on a harmonizing system of

development for the body, mind, and spirit. Classes are \$3. For more information, call 210-671-4477.

Battle Rig Circuit Training is held on Mondays and Tuesdays at noon and Thursdays at 3 p.m. Join us for a free workout on the Alpha Warrior Big Rig. Alpha Warrior is a state-of-the-art obstacle course specifically designed to test every aspect of ability, the strength of every muscle group, mental fortitude and the body's ability to keep going. No registration is required. For more information, call 210-671-4477.

## JBSA-FORT SAM HOUSTON HOLIDAY TREE LIGHTING

**Dec. 6  
6-8:30 P.M.**

**JBSA-FORT SAM HOUSTON  
main FLAG POLE**

**FOR MORE INFORMATION,  
CALL (210) 652-5763**



No federal endorsement of sponsors intended.

#### Golf

##### Golfers compete in a scramble

The JBSA-Fort Sam Houston Golf Course Warrior Golf Scramble is held Dec. 6, 12:30 p.m. The cost is \$25 for members and \$35 for nonmembers. The fee includes green fee, golf cart, prize money, and social after the round. For more information, call 210-222-9386.

##### Golfers compete in a championship

Head over to the JBSA-Lackland Golf Course Dec. 7 and 8 for the Gateway Cup Championship. The tournament opens with a shotgun start at 8:30 a.m. and is a two-day individual stroke play championship. Entry fee for the event is \$30 and covers prizes and lunch on the second day of competition. Prizes for both Gross/Net and flights are awarded based on number of entries. This tournament is open to anyone; however, players must have played in at least four events throughout the year to compete for end of year prize payouts. Last day to sign up is Dec. 5. The late entry fee is \$40. For more information, call 210-671-3466.

##### Patrons have brunch with Santa

Bring the family to JBSA-Fort Sam Houston Golf

Course's Backswing Cafe Dec. 7, 10 a.m. to 1 p.m. for Brunch with Santa. Be ready for a day of delicious food, fun activities and a visit from Santa. Brunch is open to all DoD ID cardholders and their family members. The cost is \$15.95 for adults, \$12.95 for children and age three and younger eat free. For more information, call 210-222-9386

##### Customers take advantage of holiday sales

Customers are invited to the JBSA-Lackland Golf Course pro shop Dec. 14 and 15 to find the perfect gift for the golfers on your holiday gift list and receive 15 percent off all merchandise. For every \$150 spent, patrons are entered into a drawing for a free membership. All items must be paid for the day of the sale to be considered for the drawing. For more information, call 210-671-3466.

##### Teams compete in a scramble

Sign up now at the JBSA-Fort Sam Houston Golf Course for the four-person Winter Scramble Dec. 14, 12:30 p.m. The cost is \$25 for members and \$35 for nonmembers and includes green fee, golf cart, prize money and social after the round. For more information, call the Pro Shop at 210-222-9386.

##### Patrons enjoy Mulligan's Grill

Mulligan's Grill at the JBSA-Randolph Oaks Golf Course is open daily from 6 a.m. to 2 p.m. Stop in for a hearty breakfast, daily lunch specials or order from the grill menu. Come enjoy the view and "escape from the base" without leaving the base. For more information, call 210-652-4852.

##### Customers take advantage of a sale

While taking advantage of the savings at the JBSA-Fort Sam Houston Golf Course's holiday sale, customer's are invited to enjoy light refreshments and play games to win prizes. For more information, call the Pro Shop at 210-222-9386.

#### Information, Tickets and Travel

##### Football fans rejoice

The JBSA-Lackland Information, Tickets and Travel invites football fans to come out and get tickets for the Alamobowl game. Tickets are \$28.50 and the game starts Dec. 31 at 6:30 p.m. For more information, call 210-671-3059.

Dallas Cowboys packages are now offered at the JBSA-Lackland Information, Tickets and Travel office. Complete packages start at \$300 per person and include ticket, tailgate party with free food and drinks, one night stay at the Omni Mandalay Hotel and round-trip transportation to game, tailgate party with buffet, beverages and a meet & greet with a Cowboy legend. For more information, call 210-671-3059.

##### Local attraction tickets are available

The JBSA-Randolph Information, Tickets and Travel offers tickets for local San Antonio attractions that operate year round. Stop in for tickets to attractions like Ripley's Believe It or Not®, Louis Tussaud's Waxwork, Haunted Adventure, the Guinness World Records Museum Extreme Escape, Natural Bridge Caverns, Natural Wildlife Park, K1 Speed, Go Rio San Antonio Boat Rides



ZDTs, the San Antonio Zoo and Mirror Maze. For more information and prices, call 210-652-5142.

### Customers swim with the dolphins at Discovery Point

The JBSA-Lackland Information, Tickets and Travel office sells discounted dolphin swims at SeaWorld® San Antonio. Animal trainers introduce small groups of guests to their amazing bottlenose dolphins. Wade into the waters and get to know these marine mammals up close and personal through hugs, kisses and rubdowns. SeaWorld® provides wetsuits and towels to borrow during your adventure. This is a year-round event, whenever the park is open. Reservations are required. Guests 48" tall may participate in the Beluga, Dolphin or Sea Lion Swim. For more information, call 210-671-3059.

### Patrons save money on sports tickets

Visit any of the JBSA Information, Tickets and Travel locations to get discounted Spurs and Rampage tickets. Get ITT's same discounted tickets from the convenience of your home or office.

For JBSA-Randolph visit [www.spurs.com/randolphitt](http://www.spurs.com/randolphitt) and use promo code: RANDOLPH. For more information, call 210-652-5142.

For JBSA-Lackland visit [www.spurs.com/lacklanditt](http://www.spurs.com/lacklanditt) and use promo code: LACKLAND. For more information, call 210-671-3059.

For JBSA-Fort Sam Houston visit [www.spurs.com/fortsamhoustitt](http://www.spurs.com/fortsamhoustitt) and use promo code: FORTSAM. For more information call, 210-808-1378.

## Military & Family Readiness

### One heart, two homes

This three-part workshop helps parents develop strategies for co-parent after a divorce Dec. 3, 10 & 17, 11 a.m. to 1 p.m. Review ways to help a child feel at ease in two homes, how to integrate stepparents into the co-parenting team, and more. Must attend all sessions for credit and may be accepted as an approved co-parenting course by the Texas courts. To reserve a seat, call 671-3722.

### Salary negotiations

Review ways to determine your earning potential, interviewing tactics, what to do once a job offer is received, and participate in a mock salary negotiation scenario, Dec 6, 9-10:30 a.m. To reserve a seat, call 210-652-5321.

### Single Parent Support Group

Long and short-term single parents receive information on resources, network with other parents, and participate in discussions Dec. 11, 11:30 a.m. to 1 p.m. Held at the Youth Center, building 8420. To serve a seat, call 210-671-3722.

### Social Security & You

Learn about changes to social security benefits and how it can affect your retirement Dec. 13, 10 a.m. to 11:30 a.m. Facilitated by a retired Social Security caseworker. To register, call 210-221-2705.

### All is calm, all is bright

JBSA EFMP and Hearts Apart Families are invited to join us for a holiday dinner Dec. 13, 6-9 p.m. with games, gifts and selfies with Santa and Polar Express. This event

is being held at the JBSA-Fort. Sam Houston M&FRC. Call 210-221-2705 for details.

### Smooth Move Relocation

This brief targets E-4 and below, and personnel with overseas assignments Dec. 19, 9-11 a.m. Open to all ranks and their family members. Active duty will be cleared from the Virtual Out-Processing checklist. For more information, call 210-652-5321.

## Outdoor Recreation

### Concealed handgun license class offered

The JBSA-Camp Bullis Rod-N-Gun Recreation Center, bldg. 6215, provides License to Carry classes Dec. 7 and 17, 8 a.m. to 1 p.m. Successful completion of this class is required to apply for a Texas CHL.

To register, go to: <http://www.chlregistration.com> and select "Register for Class" and then select "Dan Willis - Leatherneck Arms." Class details are available on-line at <https://www.jbsatoday.com>.

### Equipment rentals for every occasion

Let the JBSA-Lackland Outdoor Recreation help you with the holiday festivities. Rent a travel camper with all the amenities and accommodate all your guests while keeping them close. Looking to enjoy the holiday bowl games? They also have ice chests, drink dispensers, margarita machines, popcorn machines and keg holders to add fun to any party. For fun and games, they have a large assortment of corn hole sets, horseshoe sets, bouncy houses, flag football, volleyball and a whole plethora of sports equipment. Holiday rates apply for Thanksgiving, Christmas and New Year's Eve. For more information, call 210-925-5532.

### Play paintball in the winter

Winter weather in south central Texas brings great opportunities to play paintball at the JBSA-Lackland Outdoor Recreation paintball field. Gather friends, family and coworkers and come out for a great time. The paintball program is the perfect opportunity for morale functions, team cohesion challenges, squadron events and birthday parties. The paintball field is on a reservation-only basis. Minimum group size needed to participate are 15 players. The group price \$20 per player and includes one mask, one paintball marker, field fees, air refills and one bag of paintballs, 500 count, per player. For more information or to make reservation, call 210-671-5333.

## Youth and Children

### Youth help work in Santa's workshop

Santa's Workshop is conducted for youth age 9-18 at JBSA-Fort Sam Houston W. Ed Parker Youth Programs, bldg. 1630, Dec. 7, 2-4 p.m. This is a great opportunity for youth to make holiday gifts and decorations for parents, grandparents, or any other special people in their life. The cost is \$3 per session and registration is required by the Thursday prior to the event. Join Youth Programs and celebrate the holidays with fun and gifts. For more information, call 210-221-3502.

### Youth skate the night away

Join JBSA-Fort Sam Houston Patch/Chaffee Youth

Programs Dec. 13, 5-7 p.m., for a free fun, family skate night at Bldg. 2515 for youth ages 5 and older. For more information, please call 210-221-3164

### Youth get registered for winter camps

Registration is now open for the 2019 Winter Camp for all three JBSA Youth Programs. Request a slot by logging into MilitaryChildCare.com and select the preferred location. Once a slot is offered, parents need to visit Youth Programs to complete the registration. Fees are based on total family income and all required paperwork must be on file in advance to include immunizations records with a current flu vaccination. Offers are made until camp is full.

JBSA-Lackland Winter Camp is held from Dec. 23 to Jan. 6. There is no camp on Dec. 25 or Jan. 1. For more information, please call 210-671-2388.

JBSA-Fort Sam Houston Winter Camp is held from Dec. 23 to Jan. 6. There is no camp on Dec. 25 or Jan. 1. For more information, please call 210-221-5151.

JBSA-Randolph Winter Camp is held from Dec. 19 to Jan. 6. There is no camp on Dec. 25, 26 or Jan. 1 and 2. For more information, please call 210-652-3298.

### Open Recreation Winter Break

The JBSA-Fort Sam Houston Patch/Chaffee Youth Programs (YP2) is open for Open Recreation Dec. 23, 24, 27, 30, 31 and Jan. 2, 3 and 6, 1-8 p.m. For more information, please call 210-221-3630.

### Parents are offered a break

All JBSA Youth Programs offer to give parents that much needed break through the give parents a break or parents night out programs. The cost is \$25 per child with a sibling discount or free with a give parents a break referral. The last day to register is the Wednesday prior to the event.

JBSA-Fort Sam Houston hosts PNO Dec. 13 from 6-10 p.m. These events take place at the CDC Annex, bldg. 1720, for children ages 6 weeks to 5 years old and at the School Age Program, bldg. 1703, for children (Pre-K) 5 to 12 years of age. To sign up, call CDC Annex 210-221-3835 Main CDC 210-221-5139 or 210-221-5151 for the School Age Program.

JBSA-Lackland hosts PNO Dec. 13 from 6:30-10:30 p.m. For reservations for youth ages 5-12, call 210-671-2388 and for infants/children ages 6 weeks to 4 years, call 210-671-2366.

JBSA-Randolph holds PNO Dec. 13 from 6 to 10 p.m. To register children ages 3-12, call 210-652-3298 and for ages 6 weeks to 2 years, call 210-652-1140.

## STAY CONNECTED

Stay current on Joint Base San Antonio 502d Force Support Squadron events, specials and daily activities.

<https://jbsatoday.com>



# LACKLAND

## Alamo Wing, 502nd OSS support Youth Aerospace Expo

By Staff Sgt.  
Lauren M. Snyder

433RD AIRLIFT WING PUBLIC AFFAIRS

Local youths were celebrated as future aviators and STEM innovators at the Youth Aerospace Expo at the Joint Base San Antonio-Lackland Kelly Field Annex Nov. 16.

The expo was organized to motivate and encourage youths' interest in anything aerospace related.

Event organizers from Port of San Antonio reached out to the 502nd Operations Support Squadron to request static aircraft displays, and to coordinate with local-area Air Force recruiters to share opportunities with young men and women interested in joining the Air Force.

"We were excited to support when the Expo team requested our assistance in coordinating static displays for the event. We worked in coordination with our Air Force Reserve teammates at the 433rd Airlift Wing to get a C-5 put on display, and with the Texas Air National Guard's 149th Fighter Wing for a few F-16s," said Lt. Col. Benjamin Mather, 502nd Operations Support Squadron commander.

"This event was a success for the Air Force. Not only did we show off some of our Air Force assets, but we were able to connect recruiters from the 341st Training Squadron, responsible for training military working dogs with young men and women curious about a future in the Air Force," Mather said.

"We saw a need for a community event that is centered on aviation to get youth involved and excited about the aviation industry and

community," said Dawson Call, Port San Antonio industrial airport intern and the event's organizer. "We reached out to the local aerospace community, robotics, aviation, and military to join and showcase aerospace to youth. Our goal is to bring the community here: to bring the San Antonio community to aviation, to connect the general aviation community here, and to get youth involved."

This goal was reached by many of the expo's attendees.

"I think it's been great," said Mollie Drew, who brought both of her children to the expo. "It's good to get the kids excited. As a high schooler, my son is looking for some connections for internships. We can talk to someone about the jet engines that they work on and build. We got to see some new aircraft. He's just really into all that stuff."

The expo created networking opportunities between youth and those in the aerospace community.

"This event was really fun," said Malachi Drew, 15. "I got to talk to different flight schools and get some information on internships. I want to be an aerospace engineer for my career and fly on the side for recreation. If I did join the military, the C-5 is definitely what I'd want, but I would love to design airframes."

Kids in attendance were also offered a free orientation flight during an Experimental Aircraft Association Chapter 35 Young Eagles for children aged eight to 17.

"I thought it was awesome!" said Allison Wright, 10. "It was so cool to see the rudders turning and talk on the mikes. I thought it was super cool to see SeaWorld and baseball and



STAFF SGT. LAUREN M. SNYDER

Joshua Shappell and Brodie Alvadel listen to Devin Thompson, a StandardAero employee, talk about engine operation during the Youth Aerospace Expo at the JBSA-Lackland Kelly Field Annex Nov. 16.

football fields. This kind of sparked my interest even more!"

Allison's father was at the event supporting his daughter's future as a future aviator.

"She wants to be a pilot," said Jon R. Wright, Allison's parent. "During recess at Randolph Elementary on the base, she'll stop in her tracks and watch the airplanes fly by -- enthralled with it. She was like, 'how cool could it be to be in the Air Force and get to fly?'"

Her heart is set on flying a fighter jet, but the C-5M Super Galaxy on display at the expo caught her attention and would be an acceptable option, Allison said.

"It's important to us to show what we have to offer to the

aviation community, but also to get the youth involved," Call said. "We felt this would be a really important event to bring on our next generation."

In focusing on STEM, the expo was a showcase for military and civilian aviators, robotics, drones, virtual reality and general aerospace.

"The military aviation and civilian Aviation have a common tie: aviation," said Matthew W. Van De Walle, an EEA Chapter 35 escort for the event's Young Eagle flights, Reserve Citizen Airman, 433rd Operations Group deputy commander, and C-5M pilot.

"Sometimes as a Reservist, aviation is a combo that includes civilian and military career paths, but regardless: aviation is science, technology, engineering and math. It

encompasses each of the letters of STEM; STEM and aviation are two integral programs that easily overlap and rely on each other."

The expo helped make the aerospace community a little closer by building bridges between different specialties.

"Today was fantastic; this was a different side of aviation that I didn't expect to see," said Valerie Peak, who was at the expo with her children. "I see corporate aviation every day for my job, but military aviation is totally different, though it still has the same goal. I hope my kids have a future in aviation; I'm trying to get them to decide ... maybe in the Air Force!"

With this being the first of what organizers hope to become a yearly event, the crowd of military, dependents and civilian attendees exceeded initial planning expectations.

Brig. Gen. Laura Lenderman, Joint Base San Antonio and 502nd Air Base Wing commander, witnessed the activities firsthand.

"These are the types of events where we can partner with our community and encourage young men and women in this community to pursue a career in military or commercial aviation," Lenderman said. "I'm confident this hands-on experience helped inspire several future Air Force aircraft maintainers, flight engineers, airborne communications operators and pilots."

*Editor's note: Lemitchel King from the 502nd Air Base Wing Public Affairs office contributed to this article.*



# JBSA hosts Air Installations Compatible Use Zones Open House

By Alex Delgado

502ND AIR BASE WING PUBLIC AFFAIRS

Joint Base San Antonio leadership hosted the 2019 Air Installations Compatible Use Zones, or AICUZ, Open House Nov. 14 at Port San Antonio, where the most recent study was released.

The Department of Defense's Air AICUZ Program balances aircraft operations requirements with community concerns by focusing on the health, safety and welfare of those living and working on or near military installations.

AICUZ studies analyze the effects of aircraft noise, aircraft accident potential, and land development on present and future neighbors of United States Air Force bases.

"The open house was a great forum to discuss not only the challenges associated with flight operations, but how we are working with community leaders to find mutually beneficial solutions," said Col. Scott Thompson, 502nd Installation Support Group commander. "I'm thankful for the

opportunity to speak with members of the community about our mission and to express our appreciation for all the support we have received."

By educating the local community on the AICUZ program it encourages land development that is compatible with aircraft operations by seeking ways to minimize the impacts of aircraft noise and accident potential while not impacting operational requirements and ensuring that potential home buyers are

aware of the impacts of living near a military airport.

"The study enables us to provide accurate information to local community planners for consideration in the development of future plan and projects," said Lt. Col. Benjamin Mather, 502nd Operations Support Squadron commander. "Supporting the community that supports us, strengthens JBSA's mission and makes San Antonio the great 'Military City' that it is."



ANDREW C. PATTERSON

*Col. Scott J. Thompson, right, 502nd Installation Support Group commander, speaks with Joint Base San Antonio organizers and City of San Antonio community members during the JBSA-Lackland 2019 Air Installations Compatible Use Zones Open House Nov. 14 at Port San Antonio.*



# Texas Civil Air Patrol units tour C-5M, units

By Staff Sgt. Lauren Snyder  
433RD AIRLIFT WING PUBLIC AFFAIRS

Cadets and officers from three Civil Air Patrol squadrons ranging in ages from 12 to 17 years old received an introduction into the Alamo Wing mission at Joint Base San Antonio-Lackland Nov. 6.

The 45 Texas Wing CAP members from Texas-187 Alamo Composite Squadron, Texas-351 Pegasus Composite Squadron, and Texas-345 David Lee "Tex" Hill Composite Squadron, toured a C-5M Super Galaxy aircraft, the engine shop and the 733rd Training Squadron's C-5M school house.

"I think today was awesome," said 16-year-old Cadet Lt. Col. Joshua Reed, Texas-187 ACS deputy commander for mission support. "We got to see everything in the C-5, check out the engine mechanics' area



STAFF SGT. LAUREN M. SNYDER

*Lt. Col. Cliff Jackson, right, 68th Airlift Squadron pilot, describes the C-5M Super Galaxy flight engineer station to Civil Air Patrol cadets Nov. 6 at Joint Base San Antonio-Lackland.*

where they help to fix the engines, and the schoolhouse. I think it was great."

"Today was amazing," said 16-year-old Cadet Chief Master Sgt. Gabriela Pfang, Texas-187 ACS first sergeant. "First of all, to be on the base and see

people walking around in uniform and know they're just doing their jobs. It was also great to talk to pilots and see the mechanics at work because I'm training to be an A&P (aircraft and powerplant) mechanic. We could even

touch the aircraft."

Pfang ultimately wants to be a F-22 Raptor fighter pilot.

The CAP, the Air Force's civilian auxiliary and official member of the U.S. Air Force's Total Force, recruits youth who are interested in aviation

and the military. One of the main focus areas for the CAP is science, technology, engineering and mathematics, or STEM, training and education with the kids.

"I want the kids to love flying as much as I love it," said Maj. Dennis Eibe, Texas-351 PCS deputy commander for seniors, health services and recruiting officer. "There's a big emphasis and everything on STEM training and we're trying to get them to educate, to get ROTC scholarships or acceptance in the military service academies, because 10 percent of the Air Force Academy classes are composed of CAP cadets."

According to the CAP website, their mission statement is "Supporting America's communities with emergency response, diverse aviation and ground services, youth development, and promotion of air, space and cyber power."

## Beale ISR mission migrates to 16th AF

By Tech. Sgt. Alexandre Montes  
9TH RECONNAISSANCE WING PUBLIC AFFAIRS

The 9th Reconnaissance Wing at Beale Air Force Base, Calif., used to fall under the 25th Air Force underneath Air Combat Command. The activation of the 16th Air Force at Joint Base San Antonio-Lackland has turned the information warfare NAF into a force of the future, combining the 25th Air Force's intelligence, surveillance and reconnaissance focus with the 24th Air Force's cyber focus.

"It doesn't change what we do here, we're still a reconnaissance wing that collects images, signals, and data that ultimately becomes and intelligence product," said

Col. Andrew Clark, 9th RW commander. "The 16th Air Force is considered an information warfare NAF. It's also an Air Force component for Air Force Cyber and we come in to contribute to the information dominance."

Using high altitude, the wing collects information that is then disseminated to multiple factions within the wing to bring information faster to the decision makers and warfighters. The melding of reconnaissance and cyber defense is another support function that reveals battlespace awareness.

In the future, the wing will



TECH. SGT. ALEXANDRE MONTES

*A U-2 Dragon Lady pilot poses for a portrait inside a pressure suit at Oct. 31 Beale Air Force Base, Calif.*

evolve with the 16th AF and upend the pyramid of support and command, giving the squadrons more responsibility and space to innovate and move forward.

"One good example is our communications squadron," Clark mentioned. "They are going to move away from doing your desktop computer and email, and shift to a

cyber-focus, cyber warfare, cyber defense, and fighting in the cyber domain."

Clark continued with how the 9th RW is using products collected from the U-2 Dragon Lady and the RQ-4 Global hawk to feed the multi-domain command and control, which ultimately integrating into the rest of the Air Force and its platforms.

"We're doing things beyond reconnaissance at this point," Clark said. "We're going to be a huge piece in integration of platforms, beyond simple reconnaissance. As we evolve as an organization with integration, we are moving fast and that has allowed us to move quickly at the squadron level."

Clark mentioned that the wing will only accelerate from here and be the standard for future reconnaissance wings. His vision is to not be "pigeonholed" into one mission set, and set the bar for other wings within the 16th Air Force.

"We will be able to develop quicker and smoother relationships more effectively, because we are aligned against a central mission set which is information warfare," Clark said. "How we fit into that and fit into the battle rhythm is still to be seen."

# RANDOLPH

**“The cadets were extremely professional, eager to learn and excited about their futures from what I could tell. They look like they will be great assets for our future Air Force.”**

**Capt. Nathan Bratka, 902nd Security Forces Squadron operations officer**



SABRINA FINE

*Capt. Nathan Bratka, 902nd Security Forces Squadron operations officer, talks to Texas Christian University ROTC cadets Nov. 14 during a JBSA-Randolph base tour.*

## Cadets gain insight during JBSA-Randolph tour

**By Sabrina Fine**

502ND AIR BASE WING PUBLIC AFFAIRS

Two oversized buses carrying eager college students rolled onto base on the slushy cold morning of Nov. 14.

For some of the 60 Texas Christian University Air Force ROTC cadets, it was the first time seeing a military base in action.

The prospective officers learned about Remote Piloted Aircraft at the 558th Flying Training Squadron and witnessed a military working dog demonstration from the 902nd Security Forces Squadron.

“The cadets were extremely professional, eager to learn and excited about their futures from what I could

tell,” said Capt. Nathan Bratka, 902nd SFS operations officer. “They look like they will be great assets for our future Air Force.”

Freshman Cadet Audrey Doffing came to JBSA-Randolph because she wanted to know about careers beyond looking at job descriptions in an online brochure.

“When you’re actually talking to people you can ask them the best and worst thing about their job, and they will actually tell you,” said Doffing. “The worst thing about it, the worst still doesn’t seem that bad to me.”

Cadet Matthew Flynn, the ROTC detachment’s training squadron commander, organized the trip.

“Touring base shows them that link between career fields that are

interwebbed with each other to create an Air Force that functions on a daily basis,” he said.

Cadets also heard from a panel of four officers in different career fields.

“I always love sitting back with the Q and A sessions with the officers,” said Flynn. “Gives us an opportunity to dig into the career fields and pick their brains.”

Cadet Benjamin Fowler attended to hear perspectives from officers. He wanted to consider career paths and ask questions, because to him the Air Force is not just a job.

“You join the Air Force, it’s a lifestyle,” said Fowler. “There are technical aspects and you’re a people person, too, so I feel like getting a view on how they balance

it is very important.”

Lastly, the future officers toured the 560th Flying Training Squadron and stood in windy, cold, drizzling rain awaiting an opportunity to sit in a T-38 Talon.

Despite the soggy weather, the cadets weren’t deterred. They were even more motivated about what was in forecast for their futures.

“I see myself as a leader, leading and instructing people, and having an impact on people’s lives,” said Doffing. “I want to be in the military to defend my country. To make a difference in the whole U.S. and in people’s lives specifically. I think that there is no greater way to do that than to be an officer.”



# Boxer 22 anniversary honors sacrifice, courage, determination

Enemy soldiers, undeterred by darkness, continued a relentless search for the two airmen

**By Col. Jack C. Stallworth**  
AIR EDUCATION & TRAINING  
COMMAND DIRECTORATE OF  
OPERATIONS AND COMMUNICATIONS

Dec. 5 marks the 50th anniversary of a flying mission that went very wrong during the Vietnam War. On that morning in 1969, two F-4 Phantoms from the 12th Tactical Fighter Wing, assigned to the 558th Tactical Fighter Squadron, launched from Nakhon Phanom Air Base for a bombing mission over Laos. Only one aircraft made it back.

Capt. Ben Danielson piloted the second F-4 — call sign Boxer 22 — with 1st Lt. Woodrow Bergeron Jr. in his back seat. As Danielson lined up his target, enemy anti-aircraft fire tore through the F-4 and immediately set it ablaze.

They had but one choice: eject. Pulling the handles on their ejection seats catapulted them from their burning aircraft and launched what is still today the largest search and rescue mission in Air Force history.

Danielson and Bergeron landed less than 100 yards from each other, separated only by a small river. As they did their best to avoid capture and call in air support using their survival radios, the sky above began swarming with newly-arriving aircraft intent on supporting their downed brothers.

A-1 Skyraiders made countless passes, shooting bullets and rockets at enemy



COURTESY PHOTOS

*Dec. 5 marks the 50th anniversary of a flying mission that went very wrong during the Vietnam War.*

soldiers as they searched for the two Airmen. More F-4s arrived and dropped their bombs, trying to destroy anti-aircraft artillery sites.

Helicopters hovered nearby, making several attempts to pick up the aircrew, but each time getting chased off by heavy gunfire. Airman 1st Class David Davison, a tail gunner on one of the rescue helicopters, was struck by a bullet in the head and killed. The setting sun put an end to rescue efforts that day. Danielson and Bergeron would spend the longest night of their lives in enemy territory.

Sleep never came. Enemy soldiers, undeterred by darkness and now free from

attack from above, continued a relentless search for the two airmen. In the early morning hours, Bergeron heard a distant commotion, with excitement and screaming. There was gunfire. The screaming stopped. He knew his pilot had been found and killed. Danielson was never heard from again.

The second day brought more of the same. Hundreds of aircraft flew over Bergeron, coordinating rescue efforts with him on his radio, but each time the enemy chased them off. Dozens of aircraft were damaged. Bergeron would spend a second night in enemy territory, this one alone.

With enemy soldiers closing

in on his position, Bergeron knew he had to move. Under the cover of darkness, he crawled from his thicket of bushes down a river bank and into the water. He hid under a bush extending over the water until dawn.

The rising sun brought renewed efforts. Bombs and bullets rained down around Bergeron as pilots tried to destroy enemy gunners. The 16th rescue attempt commenced just before noon. Hovering over the river just 50 feet away from enemy soldiers, an HH-53 hoisted Bergeron aboard and announced over the radio "We've got him!"

This story of bravery, survival, and dedication is a



**Capt. Ben Danielson**



**1st Lt. Woodrow Bergeron Jr.**

great example of the rich heritage found at Joint Base San Antonio-Randolph, the 12th FTW and the 558th FTS.

In a ceremony open to the public from 1-3 p.m. Dec. 6 at the Parr Club, retired Lt. Col. Woodrow Bergeron will join some of those who flew the Skyraiders, Phantoms and helicopters over his position during those three days he spent on the ground in Laos. With them will be Danielson's widow and son, who will share their perspective of life with a missing in action husband/father. They will unite to share their stories, but more importantly commemorate the ultimate sacrifice made 50 years ago.