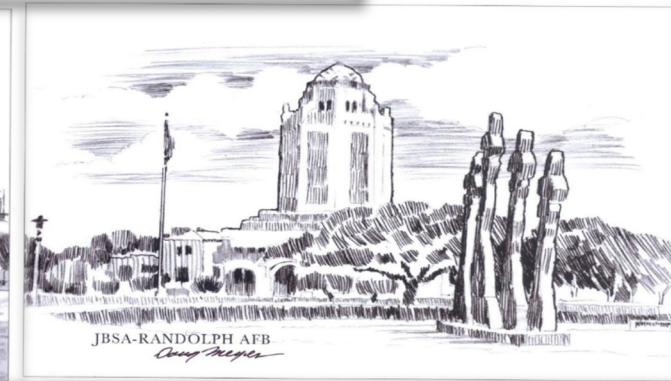
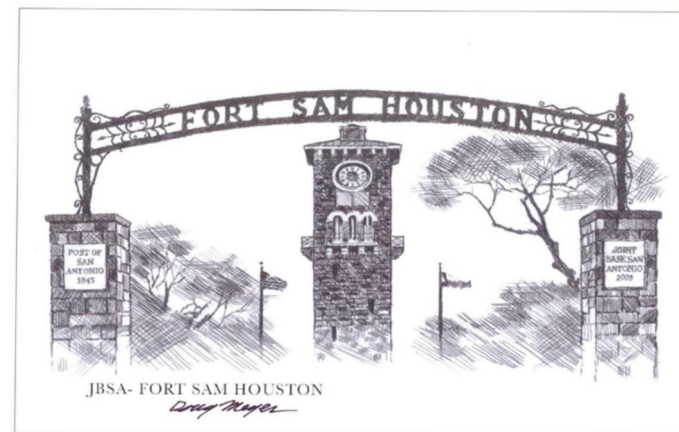




Untamed, Unrivaled

Welcome to JBSA Community Connection



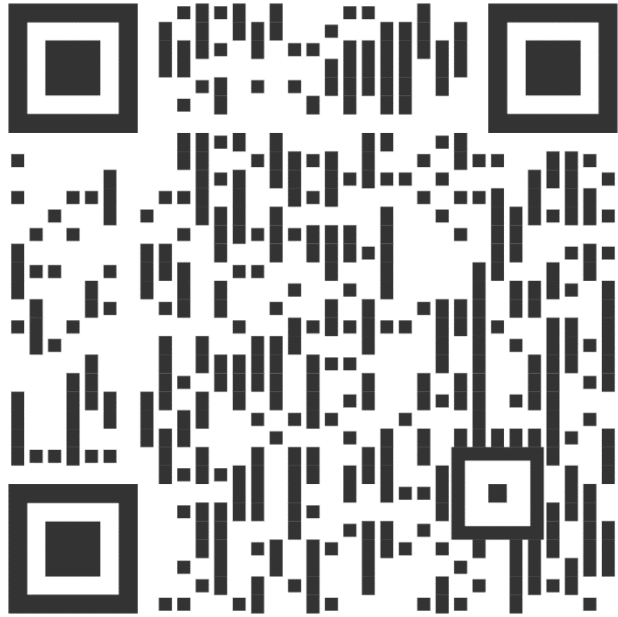
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JBSA Community Connection



Untamed, Unrivaled



**JBSA Community
Connection Slides**

<https://jbsa.mil>



**JBSA Community
Connection Feedback**

<https://ice.disa.mil/index.cfm?fa=card&sp=149485>



Invited

Child & Youth Programs



JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions



Navigating Childcare at JBSA

Untamed, Unrivaled

Child Development Program | JBSA

jbsatoday.com/child-development-program/

CHILD DEVELOPMENT PROGRAM

QUALITY | DEVELOPMENTAL | AFFORDABLE

LACKLAND FORT SAM HOUSTON RANDOLPH

How do I navigate JBSA childcare options?

MilitaryChildCare.com (MCC) is a Department of Defense website for military families seeking child care. This site will allow families to search for and request care from a wide range of military operated and military subsidized child care options across all Services to include Child Development Centers, School Age Programs, and Family Child Care Homes. Additional benefits from Child and Youth Programs (CYP) are standardized procedures for effective waiting list management, expedited placement of children and youth into available programs, and enhanced daily operations for programs.

MilitaryChildCare.com (MCC)

Navigating CYP Options



502 FSS Operations Updates



POC: Andrea Nicholas, 210-380-1101

Untamed, Unrivaled

JBSA CDCs:

FCC serves as waitlist mitigation and alternative hours care options. Currently 11 FCC homes supporting 56 Children.

JBSA Youth Programs Partnership Initiatives:

Pre-K For SA:

Developing MOU to formalize partnership to expand availability of off-installation community childcare.

AFSVC and HAF/A1S coordination required.

Brighton Center:

Developing MOU to allow expedited, direct placement at Brighton Center for children with special needs seeking childcare through support of the Inclusion Action Team (IAT) process and panel decision.

Kids Included Together (KIT):

DAF Pilot Program provides quarterly inclusion training through KIT Academy.

Family Child Care (FCC):

- \$100 per week for each family household member younger than 2, \$75 for ages 2-7
- Become Provider \$300
- Enroll from waitlist – one-time \$200
- Recruit new provider - \$500 after certified for 90 days
- Receive \$1000 for initial accreditation, \$750 re-acc through NAFCC

Visit: militarychildcare.com

Constructing Three New CDCs (NDAA)

- **Fort Sam Houston**
Ground Breaking Ceremony Late Mar 2024
Grand Opening End of 2025
- **Lackland** – FY26
- **Randolph** – FY 27
- 305 Spaces each CDC



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School Liaison Program

DEPARTMENT OF THE AIR FORCE



**SCHOOL LIAISON
PROGRAM**



JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions



JBSA School Liaison Program

Untamed, Unrivaled

JBSA School Liaison Program Managers (SLPM) Contact Information:

JBSA-Fort Sam Houston SLPM (Interim):

Ms. Andrea Black, andrea.black@us.af.mil,
Office: 210-221-5151, Duty Cell 210-823-6500;
2514 Funston Rd, B2515 (FSH School Age Care)

JBSA-Lackland SLPM:

Ms. Dianna Fryer, dianna.fryer@us.af.mil,
Office: 210-671-8388, Duty Cell 210-850-5737;
2310 Kenly Dr, B8210 (LKD Family Child Care)

JBSA-Randolph SLPM:

Ms. Angela Green, angela.green.8@us.af.mil,
Office: 210-652-3081, Duty Cell 210-219-8025;
555 F St West, B693 (RND M&FRC)

“Student Focused.....Partnership Driven”

JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions



ntamed, Unrivald

MWR Highlights



JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions



502 FSS/MWR

March Bowling Specials

www.JBSAToday.com



Untamed, Unrivalled

Tuesdays:

Three for \$7 Bowling, 11 am to 3 pm (FSH)

Three for \$9 Bowling, 11 am to 9 pm (LAK)

Thursdays and Fridays:

After School Bowling Special, 4-7 pm (FSH)

One bowling game, rental shoes and a child's hotdog comb for \$10

Fridays:

Hourly Bowling Special, 11 am to 3 pm (LAK)

Bowl for \$20 per hour per lane for up to 6 guests

Sundays:

Family 4-Pack Bowling, 11 am to 4 pm (LAK)

2 hours of bowling, rental shoes, a large pizza & 4 drinks for \$90

All of March! Single Military, **free** games, 3-7 pm (FSH)

March 31: Permanent Party **free** Bowling Party, 3-7 pm, three games of bowling (FSH)

JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions

502D FORCE SUPPORT SQUADRON PRESENTS
SKYLARK BOWLING EVENTS
AT JBSA-LACKLAND SKYLARK BOWLING CENTER

- Three For \$9 Bowling Special**
Tuesdays • 11 a.m. to 9 p.m.
Bowl three games for only \$9!
Shoe rental is \$4 per person.
- Hourly Bowling Special**
Fridays • 11 a.m. to 3 p.m.
Patrons can bowl for \$20 per hour, per lane for up to six guests. Shoe rental is \$4 per person.
- cosmic Bowling**
Saturdays • 5-10 p.m.
Bowl with the lights turned down, contemporary music & LED lane lighting throughout the center. During Cosmic Bowling, guests can enjoy one hour of bowling for \$15 per lane for up to six guests. Shoe rental is \$4 per person.
- Family Four Pack**
Sundays • 11 a.m. to 4 p.m.
A family of four can enjoy two hours of bowling, a large two-topping pizza & four fountain beverages for just \$90.

1012 L L W 3 RD | Bldg. 6476 | LACKLAND AFB, TX 76225
FSS, LIGHTING THE WAY... EVERYDAY

502D FORCE SUPPORT SQUADRON PRESENTS
PERMANENT PARTY DORM RESIDENTS
FREE BOWLING
at JBSA-Port San Antonio Bowling Center, Bldg. 2571

MARCH 31 • 3-7 p.m.

BOWL 3 GAMES
SHOES INCLUDED

ENERGETIC MUSIC BY OUR DJ

For more information, call (210) 221-4740.

FSS, LIGHTING THE WAY... EVERYDAY



502 FSS/MWR

www.JBSAToday.com



March Fitness Highlights

Untamed, Unrivaled

March 1-29: Two-Mile Cardio Challenge, 9 am to 4 pm,
Gateway Fitness Center (LAK)

March 4-29: Deadlift Contest, Central Post Gym, 6 am to 5 pm,
Mon-Fri, free (FSH)

March 6: Pickleball Tourney, 10 am,
Gateway FC (LAK)

March 19-April 8: NCAA Bracket Mania,
METC FC

March 20: 3-on-3 Basketball Challenge, 11 am to 2 pm,
Warhawk Fitness Center (LAK)

March 23: 3-Point Shootout, 9:30 am,
Jimmy Brought (FSH)

502d Force Support Squadron Presents

LICENSE TO CARRY

CONCEALED HANDGUN LICENSE CLASS - (CHL)

HELD AT
JBSA-CAMP BULLIS

March 9 & 23
and April 13 & 27
8 a.m. to 1 p.m.

\$80
PER PERSON

Successful completion of this class is recommended before purchasing a handgun

Eligible students must:

- Be 21 years old to register for the class unless they are active-duty military
- Be familiar with their firearm
 - no first-time shooters
- Meet federal qualifications to purchase a handgun

TO REGISTER, GO TO
<http://www.LTCregistration.com> and
SELECT "Register for Class" and then
SELECT "Dan Willis - Leatherneck Arms."

For more information, call Mr. Dan Willis at (210) 363-2332 or the Camp Bullis ODR at (210) 295-7577 or (210) 295-7529

JBSA-CAMP BULLIS OUTDOOR RECREATION CENTER
4921 New Lewis Valley Rd., 1 BLDG. 6215
[Facebook.com/JBSA502FSS](https://www.facebook.com/JBSA502FSS)

4th FORT
JBSA Today
JBSA502FSS FSS, LIGHTING THE WAY... EVERYDAY

502d Force Support Squadron Presents

JBSA-FORT SAM HOUSTON CENTRAL POST FITNESS CENTER

DEADLIFT

COMPETITION

MARCH
4 - 29
MON. - FRI.
6 A.M. TO 5 P.M.

- Challenge is to lift the most weight
- Categories for men and women - no weight class
- Staff member must verify each time the weight is pressed/lifted
- Top winners of each category win prize at the end of month
- Open to all DOD ID cardholders

210) 221-3593 JBSA502FSS BLDG. 961 JBSAToday.com

FSS, LIGHTING THE WAY... EVERYDAY

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502 FSS/MWR March Red Cross Life Guard Course



Untamed, Unrivaled

March 9 & 10

8 am to 4 pm, Aquatic Center (FSH)

or

March 8, 9, & 10

8 am to 4 pm, Skylark Aquatic Center (LAK)

Must be at least 15 years old

\$180 a person

**Successful completion results in a 2-year
certification as a lifeguard!**

www.JBSAToday.com

502D FORCE SUPPORT SQUADRON PRESENTS

American Red Cross

LIFEGUARD COURSE

JBSA-FSH AQUATIC CENTER

Earn Lifeguard, First Aid, CPR & AED certification of classes.

\$180 per person

8 a.m. to 4 p.m.

All Course Days Are Mandatory For Each Class

Successful completion of a pretest is required for enrollment. The pre-test will be given the first day of class and must be passed.

To register and for more information, email Joseph.Crews.5@us.af.mil or call (210) 221-4887.

3548 WILLIAMS WAY, BLDG. 3302

JBSATODAY.COM [JBSA502FSS](https://www.facebook.com/JBSA502FSS)

Class #1
February 17, 18 & 19

Class #2
March 2, 3, 9 & 10

Class #3
March 16, 17, 23 & 24

This Red Cross class is for people interested in being certified as a lifeguard and for employment as a GS-2 lifeguard for the summer of 2024. Participants must be 15 or older to sign up for the course. Participants must:

1. Swim 300 yards continuously, demonstrating breath control and rhythmic breathing. Candidates may swim using the front crawl, breaststroke or a combination of both but swimming on the back or side is not allowed. Swim goggles allowed.
2. Tread water for two minutes without using their hands.
3. Complete a timed event within one minute and 40 seconds. Swim goggles are not allowed.
 - Starting in the water, swim 20 yards.
 - Then surface, dive 7-10 feet and retrieve a 10-pound object.
 - Next, swim 20 yards back to start point holding the 10-pound object with face at or near the surface.

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502 FSS/MWR March St. Patrick's Day Events and Specials

www.JBSAToday.com



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March 9: **"Before St. Patrick's Day 5K"**, 7:30 am,
Heritage Park (RND)

March 15: **St. Patrick's Day Party**, 4-11 pm,
Gateway Club (LAK)

March 16: **St. Patrick's Day 5K**, 8 am,
METC FC (FSH)

March 16: **St. Patrick's Day 5K**, 8 am,
Chaparral FC (LAK)

March 17: **St. Patrick's Day 1-Man Golf Scramble**, 8 am start
(FSH) Cost is \$25 per person plus greens and cart rental fees

502d Force Support Squadron Presents

St. Patrick's DAY

March 15, 4-11 p.m. Lone Star Lounge
AT THE Gateway Club

Celebrate St. Patrick's Day at the club and listen to some great music by DJ Tony Style.

The food special of the night is corned beef & cabbage with buttered new potatoes and rolls from 3-9 p.m. The cost of the food special is \$8 for members or \$10 for nonmembers.

JBSA 502FSS FSS, LIGHTING THE WAY... EVERYDAY



502 FSS/MWR March Spring Break Events and Specials



Untamed, Unrivaled

March 8: **Spring Break Party**, 4:30-6 pm, Youth (FSH)

March 8: **90's Music Night**, 5-9 pm, Bowling Center (FSH)

- \$35 per lane for up to six people with rental shoes included

March 9: **Home Alone Class**, 5-6:30 pm, Youth, ages 9-19 (LAK)

March 10: **Free Pokémon Hike** at OP Schnabel Park, 9 am at trailhead (LAK)

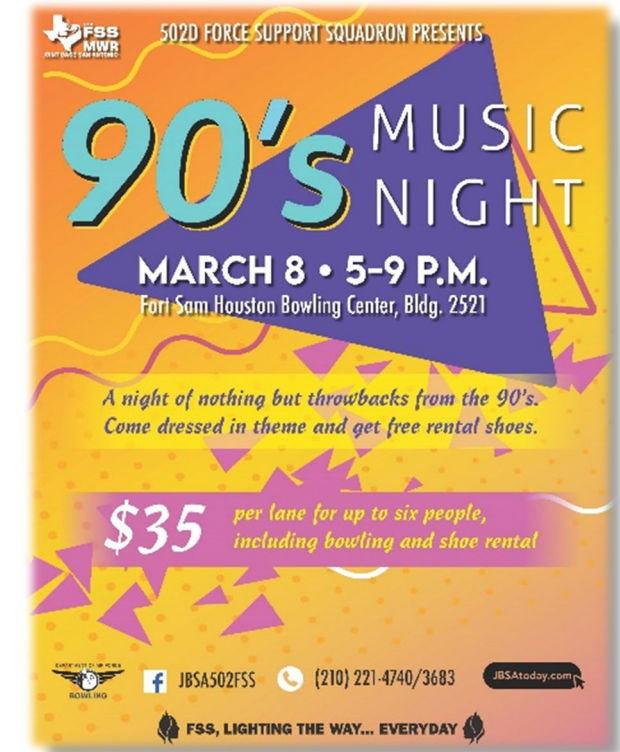
- Free but call (210) 925-5533 to register for the headcount

March 11-15: **Spring Break Junior Golf School**, cost is \$85 (RND)

- Two sessions daily: 11 am to noon, ages 8-11 & 1-2 pm, ages 12-15
- Cost is \$85

March 12-14: **Spring Break Bowling Special**, 1-4 pm (RND)

- \$20 per hour for six players with rental shoes





502 FSS/MWR March Easter Events and Specials



March 1-27: **Easter Meals To Go**, Gateway Club (LAK)
Ham or Brisket; to order, call (210) 645-7034

March 30: **Doggy Easter Egg Hunt**, 11 am to 1 pm, Arnold Hall(LAK)
\$5 per dog to participate in the Easter egg Hunt

March 30: **Underwater Easter Egg Hunt**, Skylark Aquatic Center, cost is \$2 per youth (LAK)
11 am to noon for ages 5-7;
noon to 1 pm for ages 8-10;
& 1-2 pm for ages 11-13

March 31: **Easter Breakfast**, 8:30-10:30 am, Gateway Club (LAK)
To make a reservation, call (210) 645-7034





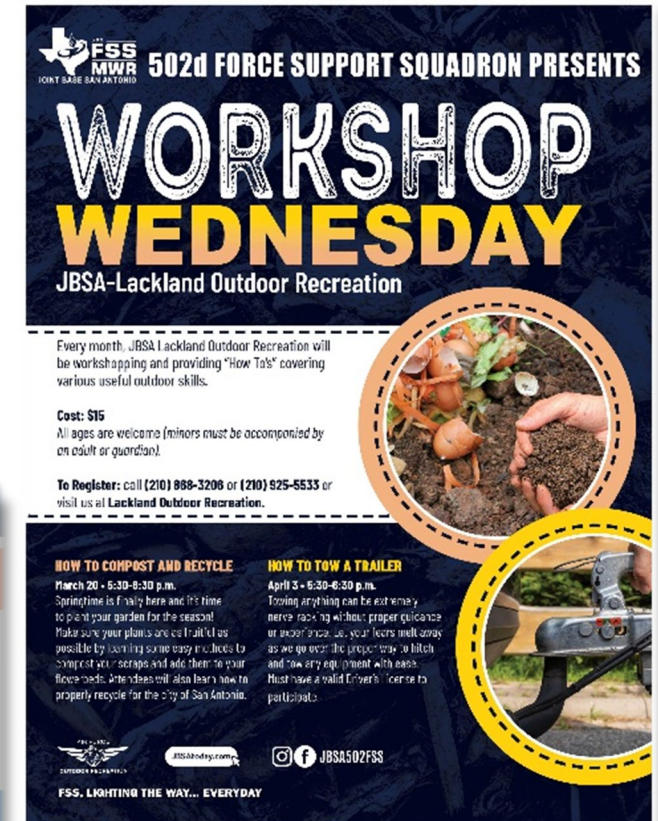
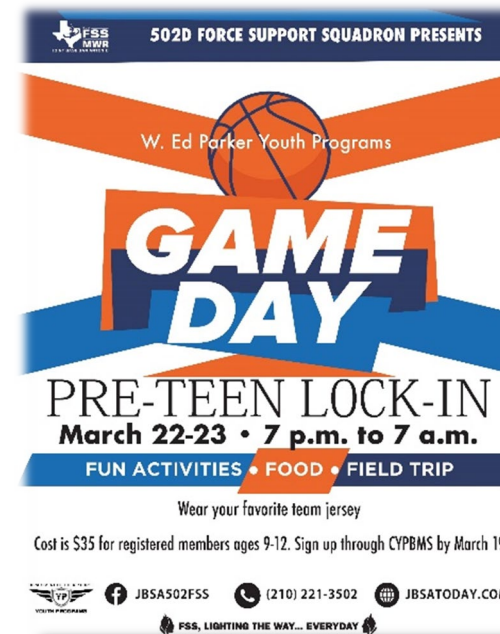
502 FSS/MWR March Upcoming Events/Opportunities

www.JBSAToday.com



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- March 8, 22 & 29: **Variety Night**, 4-10 pm, Gateway Club (LAK)
March 18: **Bingo Extravaganza**, 6 pm, Kendrick Club (RND)
March 9 & 23: **License to Carry** Classes, 8 am to 1 pm, Camp Bullis
March 12: **Travel Talk**, 11:30 am (Facebook Live)
March 15: **Cookie & Milk Shake Day**, 4:30 pm, Youth (RND)
March 16: **Star Gazing Class**, 9-10 pm,
Rec Park @ Canyon Lake
March 20: **Learn to Compost & Recycle**, cost is \$15,
5:30-6:30 pm, ODR (LAK)
March 21: **Culinary Club Dine-In**, 4:30-6 pm, Youth
(LAK); Register by March 18
March 22-23: **Pre-teen Lock-In**,
7 pm to 7 am, Youth (FSH)
March 22: **Glow in the Dark Dodgeball**,
7-9 pm, Youth (RND)
March 29: **Family Skate Night**, 5-7 pm,
Youth Programs (FSH)



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502 FSS/MWR March Upcoming Events/Opportunities

www.JBSAToday.com



Untamed, Unrivaled

“You’re a Good Man Charlie Brown”

March 22, 23, 24, 29, 30

FSH Sam Houston Theater

Shows open at 7:30 pm on March 22, 23, 29 & 30

Shows open at 2 pm on March 24

Cost is \$20/military, \$22/civilians,
\$18/students & \$10/children 13 & younger

Give Parents a Break/Parents Night Out

Youth LAK: March 23, 6-10 pm

FSH: March 23, 1-5 pm

RND: March 22, 6-10 pm

March 23: SA Missions Bike Tour

8:30 am to 3 pm, ODR (LAK)

Cost is \$30, to register

call (210) 925-5533 by March 18

502d Force Support Squadron Presents

San Antonio Missions Bike Tour

March 23 • 8:30 a.m. to 3 p.m.
Lackland Outdoor Recreation

We are all familiar with “Remember the Alamo,” but did you know San Antonio is home to four other historical missions? Join us as we bike along the 14-mile trail through the heart of the city. We will stop at each mission a 14-mile trail through the heart of the city. We will stop at each mission a 14-mile trail through the heart of the city. We will stop at each mission a 14-mile trail through the heart of the city.

The cost of this program is \$30, and it includes roundtrip transportation from Lackland Outdoor Recreation, bikes, and safety equipment. Deadline to sign up is March 15, or when filled. To register, please call (210) 925-5533 or (210) 868-1206.



502d FORCE SUPPORT SQUADRON PRESENTS

HARLEQUIN PRESENTS

YOU'RE A GOOD MAN CHARLIE BROWN

MARCH 22 - APRIL 7

BASED ON THE COMIC STRIP PEANUTS BY CHARLES M. SCHULTZ
BOOK, MUSIC AND LYRICS BY CLARK GERNER

SHOWTIME - 7:30 P.M.
March 22, 23, 29 & 30
April 5 & 6

SHOWTIME - 2 P.M.
March 24 & April 7

TICKETS:

- \$22 - Civilians
- \$20 - Military
- \$18 - Students
- \$10 - Children ages 13 & younger

facebook.com/JBSA502FSS
instagram.com/JBSA502FSS

JBSAToday.com

facebook.com/TheHarlequinSA
instagram.com/TheHarlequinSA

FSS, LIGHTING THE WAY... EVERYDAY



502 FSS/MWR March Upcoming Events/Opportunities

www.JBSAToday.com



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Never miss a 502 FSS
event again!

Like, follow or subscribe to our
social media channels



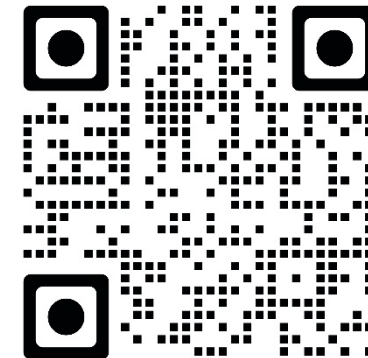
@JBSA502FSS



@JBSA502FSS



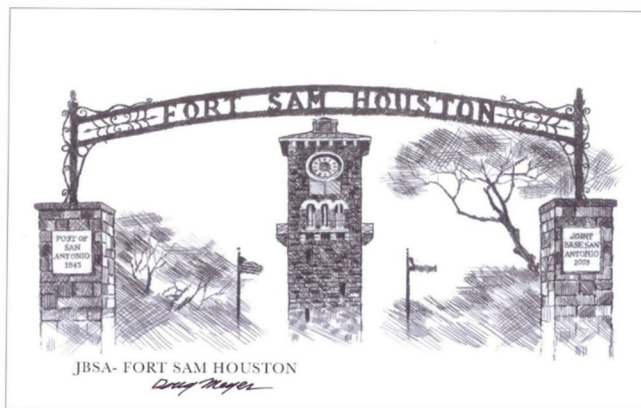
@502FSSSocialMedia



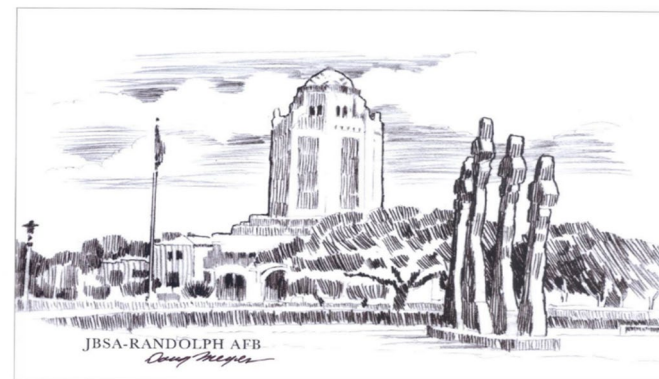
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Services



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Personnel Services



Untamed, Unrivaled

802d FSS Military Personnel Flight (MPF)

Customer service hours:

- **LACKLAND MPS:**

- ID Cards: Mon-Wed (Appt & Walk-Ins): 0730-1500; Fri: 0730-1200
- Military Personnel Section: Mon-Thurs: 0730-1500; Fri: 0730-1200

- **RANDOLPH MPS**

- ID Cards: Mon-Thurs: 0730-1500; Fri: 0730-1200
- Military Personnel Section: Mon-Thurs: 0730-1500; Fri: 0730-1200

- **FT SAM HOUSTON JPPC:**

- MPD ID Cards: Mon, Tues, Weds, Friday: 0730-1500; Thurs: 0730-1200
- MPD (Army): Mon, Tues, Weds, Friday: 0730-1500; Thurs: 0730-1200
- PSD (Navy): Mon, Tues, Weds, Friday: 0730-1500; Thurs: 0730-1200
- MPS (Air Force): Mon-Thurs: 0730-1500; Fri: 0730-1200



802d Military Personnel Flight
WWW.JBSA.MIL

Three locations to support our military community



Online ID Card Renewal



Untamed, Unrivaled

Sponsors can renew eligible dependent ID cards online and have the new card mailed to them directly!

- Dependent must already be enrolled in DEERS
- Sponsor cannot replace their own ID Card (just the dependents)
- Dependents **17 years** and under need a **photo less than 12 years old** in DEERS
- Dependents **18 years** and over **two forms of ID** and **photo less than 12 years old** in DEERS

Instructions:

Sponsors follow the below instructions to order their dependent's ID Card:

- Search <https://idco.dmdc.osd.mil/idco/> (or scan QR code)
- Select the "Family ID Cards" hyperlink
- Select DS login or CAC
- Enter your information
- Select "Request New ID" next to the desired dependent
 - System will notify you if you meet new requirements
 - If approved, DMDC will process and mail the ID to the address on file in DEERS (two week turn around)
 - The local ID card office ***IS NOT*** involved in this process at all
 - Please do not request a dependent's ID at an ID Card office if you began this process online



RAPIDS ID Card Office Online



802 FSS M&FRC (RND)



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Joint Base San Antonio Military & Family Readiness Centers

JBSA-Fort Sam Houston
3060 Stanley Rd., Bldg. 2797
210-221-2705

JBSA-Lackland
1550 Wurtsmith St., Bldg. 5725
210-671-3722

JBSA-Randolph
555 F Street West, Bldg. 693
210-221-2705



POC: Coral Ramirez Camacho- coral.ramirez_camacho@us.af.mil

POC: Brandy Wright- brandy.wright.3@us.af.mil

LEARN MORE



M&FRC Facebook
www.Facebook.com/mfrcjbsa



M&FRC Calendar of Events
www.Jbsa.mil/resources/military-family-readiness

(210) 652-5321



802 FSS M&FRC (LAK)

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Joint Base San Antonio Military & Family Readiness Centers

LEARN MORE



M&FRC Facebook
www.Facebook.com/mfrcjbsa



M&FRC Calendar of Events
www.Jbsa.mil/resources/military-family-readiness

(210) 671-3722

JBSA-Fort Sam Houston
3060 Stanley Rd., Bldg. 2797
210-221-2705

JBSA-Lackland
1550 Wurtsmith St., Bldg. 5725
210-671-3722

JBSA-Randolph
555 F Street West, Bldg. 693
210-221-2705

EFMP Presents
Positive Behavior Support
for the Home

This session provides tools and strategies that enable and empower the family to clearly define, confidently teach, and consistently support their behavior expectations.

28 March 2024
2:00-3:00pm
To Register,
please call 210-671-3722

Military & Family Readiness Center
Exceptional Family Member Program
Joint Base San Antonio-Lackland

POC: Samantha Carey - samantha.carey@us.af.mil

FUNDAMENTALS OF FINANCE

26 March 2024
8 am to 10 am

Discuss the importance of SMART goals, track expenses and build a spend plan, savings & Investing, prioritizing debt, and credit maintenance. *Mode: In-Person.*

POC: Christine Williams - christine.wiliams.16@us.af.mil

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802 FSS M&FRC (FSH)



Untamed, Unrivaled

Joint Base San Antonio Military & Family Readiness Centers

JBSA-Fort Sam Houston
3060 Stanley Rd., Bldg. 2797
210-221-2705

JBSA-Lackland
1550 Wurtsmith St., Bldg. 5725
210-671-3722

JBSA-Randolph
555 F Street West, Bldg. 693
210-221-2705

LEARN MORE



M&FRC Facebook
www.Facebook.com/mfrcjbsa



M&FRC Calendar of Events
www.Jbsa.mil/resources/military-family-readiness

(210) 221-2705

Joint Base San Antonio **VOLUNTEER** *Awards* **CEREMONY**

APRIL 17 • 1 PM

JBSA-FORT SAM HOUSTON THEATRE
2472 STANLEY RD, FORT SAM HOUSTON, TX 78234

Join us to honor JBSA Volunteers as we present them with awards to recognize and thank them for their countless hours of service and the significant positive impact they have within our community.

M&FRC HOSTS QUARTERLY EMPLOYER SHOWCASE

MARCH 14 11 AM TO 1 PM

Grab your lunch and join community partners in Healthcare and IT to learn about current trends, hiring practices, tips and tools for your job search/career change. Limited seating available. Call to register.

Fort Sam Houston-Military & Family Readiness Center
3060 Stanley Rd. Bldg. 2797

210-221-2705

POC: Alma Guivas– alma.guivas@us.af.mil

POC: Senaida Silva – senaida.silva@us.af.mil

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802 FSS Civilian Personnel



Untamed, Unrivalled



Upcoming Recruiting Events (Mar – Apr 24)

3/13/2024: Ask-A-Lawyer Legal Clinic, 0900-1200, VA ALM, 7400 Merton Minter, 3rd Floor

3/13/2024: UTSA Coffee with Vets, 0900-1100, UTSA Veteran Lounge John Peace Library

3/15/2024: Veterans Coffee Hour, 0900-1000, 1701 Austin Highway San Antonio, TX 78218

3/21/2024: Fort Sam Houston Military & Family Career Fair, 1000-1400
Location: 1395 Chaffee Road San Antonio, TX 78234

4/03/2024: JBSA Hiring Event, 0900-1500, Norris Conference Center
Location: 618 NW Loop 410, San Antonio, TX 78216

4/10/2024: UTSA Coffee with Vets, 0900-1100, UTSA Veteran Lounge John Peace Library

4/10/2024: Ask-A-Lawyer Legal Clinic, 0900-1200, VA ALM, 7400 Merton Minter, 3rd Floor

4/25/2024: Job Fair Fort Sam Houston DAV Recruit Military, 1300-1700
Location: Sam Houston Community Center, Corporal Johnson Rd.



Five & Thrive

Untamed, Unrivaled



The Thrive Guide is an educational and inspirational guide for today's Air Force & Space Force spouse. Created for spouses by spouses, the Thrive Guide serves as a comprehensive resource to support spouses at all levels.

How to access the guide:

Scan the QR code above with your phone camera then click the pop up or visit www.af.mil then scroll down and click the Support for Families tab.

“Five and Thrive, created by Sharene Brown - Spouse of the 22nd Chief of Staff of the Air Force, is an invaluable resource to new Spouses! Their **Thrive Guide** book has extremely useful information, including the meanings for all of those pesky AF acronyms, explanations of what different resources we have available are, rank structure, what is OPSEC, Spouse Support resources, and so much more!”



NEW TO THE MILITARY? NEW TO JBSA?
IN NEED OF RESOURCES?

-  **CHILDCARE**
-  **EDUCATION**
-  **HEALTHCARE**
-  **HOUSING**
-  **SPOUSE EMPLOYMENT**

FIND SUPPORT HERE!

Local Resources



Military Family
Readiness Center

National Resources



Five & Thrive Guide



Five & Thrive
Landing Page

Five & Thrive is for spouses, by spouses. It is not part of the Department of Defense or any of its components and it has no governmental status.

JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions



Shipping Household Goods This Summer?



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#1. CREATE A SHIPMENT REQUEST

Upon receipt of orders, visit DPS website to create shipment request. Access link at <https://www.militaryonesource.mil/movingpcs/movingpersonalproperty/>

Request dates at least 3 weeks in advance and provide a 7 day spread window for scheduling a pick-up date. In addition to a government move, you may create another request a Personally Procured Move (PPM).

#2. SCHEDULE A BRIEFING

Call local PPPO to schedule for a MANDATORY briefing. For JBSA LAK, call or sign-up using our link <https://teamup.com/Rsffq2p8zqwa94yal>

Out-processing personal property briefing is held every Tuesdays & Thursdays at 0900.



#3. PREPARE YOUR HOME/ BELONGINGS

Tidy up your residence; remove items from the walls; disconnect washer/dryer; disassemble and clean outdoor and gym equipment. (The carrier can refuse service for unsanitary or not accessible). Create your own inventory and obtain appraisals for antiques.

#4. VERIFY YOUR INVENTORY

Confirm all items are accounted for and the condition is annotated. Include pro-gear and gun safes, during pickup and delivery. Note any inaccuracies before signing.

#5. CHECK FOR DAMAGES/MISSING ITEMS

Report any damage to your residence to the pick-up/delivery servicing agent. You have 180 days to notify your moving company about lost or damaged items. Visit DPS to submit a claim for reimbursement.

#6. COMPLETE THE CUSTOMER SATISFACTION SURVEY

CSS will be sent out via email and text message to obtain your feedback to make future moves better for military families. Please complete within 7 days after delivery.



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Legal Services



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The JBSA-Lackland Legal Office is the only Air Force legal office in JBSA with walk-in legal assistance hours Wednesdays from 0830-0930

- At these appointments eligible members can obtain assistance with personal civil legal issues.

Estate Planning Services

- Estate planning services are conducted by appointment only.
- For retirees, the JBSA-Lackland legal office provides estate planning through a "Retiree Will Day" every other month.

Contact the Lackland Legal Office at 210-671-3362 or 210-671-3363 with any questions.



Furniture, Cardboard, Appliances, and Electronics
ARE NOT ALLOWED IN OR NEAR
Government Disposal Containers at JBSA.



Contact 502 CES Service Contracts or
your Recycle Center for proper disposal information.



PCSing and ARRIVING at JBSA?

Recycle your cardboard boxes.

Don't put them in the trash!

DEPARTING JBSA and doing a

DITY move? Your JBSA Recycle

Centers can help you with moving boxes!

Lackland (210) 671-4800 | Randolph (210) 889-1282

Ft. Sam Houston (210) 221-4888



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JBSA Construction



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802 CES

FSH - Wilson Rd Repair



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Phase	Planned Phase Milestone Dates		Days
	Start	Stop	
1	12-FEB-2024	15-FEB-2024	4
2	20-FEB-2024	04-MAR-2024	42
3	05-MAR-2024	05-APR-2024	31
4	08-APR-2024	10-MAY-2024	32
5	13-MAY-2024	05-JUN-2024	23
6	06-JUN-2024	01-JUL-2024	25
7	02-JUL-2024	02-AUG-2024	31
8	05-AUG-2024	28-AUG-2024	23
9	29-AUG-2024	23-SEP-2024*	25

Current Status:

- Currently in Phase 2
- Contractor progressing through critical path for Phase 2
 - Demo existing asphalt and base course
 - Place/stabilize base course
 - Place Asphalt
- Reminder: Please avoid entering the construction area



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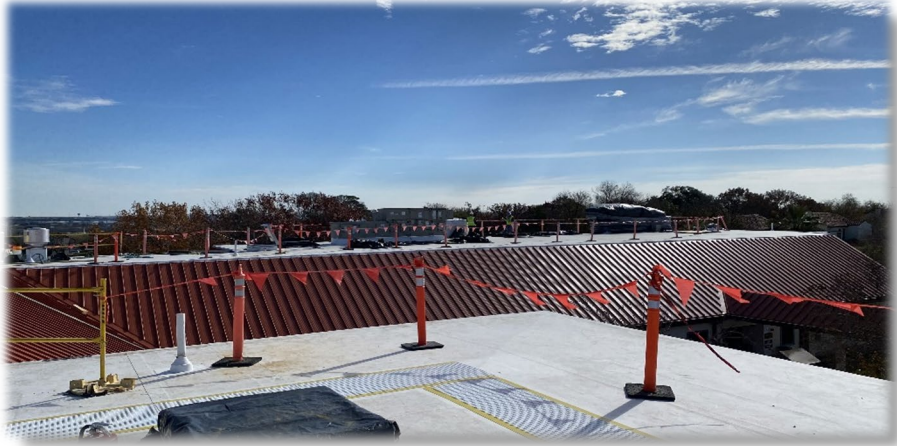


802 CES

FSH - B2530 CDC – Repair HVAC and Roof



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New Roof Being Installed



New Wall Screen for HVAC Chiller



New HVAC Unit Being Installed



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JBSA Gate Hours



JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions



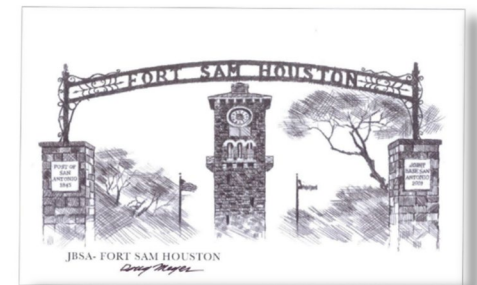
JBSA – Fort Sam Houston



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JBSA – Fort Sam Houston Gate Hours:

- **24/7 Gates and Pedestrian Portal**
 - Camp Bullis, Harry Wurzbach East, SAMMC/I-35, Walters, Quadrangle Pedestrian Portal (**DBIDS enabled**)
- **Restricted Gates (Closed Holidays and Army DONSA Days)**
 - Schofield Gate: 0600 – 1800, Monday – Friday
 - BAMC Beach Gate: 0600 – 1800, Monday – Friday
 - **Schofield/Beach: DONSA closures may fluctuate to accommodate BAMC schedule**
 - Winans Gate: 0600 – 2100, Monday – Friday and 0600 – 1800 Saturday – Sunday
 - New Braunfels Gate: 0600 – 1800, Monday – Friday
 - Jadwin Commercial Gate: 0600 – 1300, Monday – Friday
 - BAMC/I-35 Commercial Gate: 0600 – 1300, Monday – Friday
- **Closed Gates**
 - Wilson Gate, Harry Wurzbach West Gate
- **Visitor Control Centers**
 - BAMC/I-35 VCC: 24/7
 - Walters VCC: 0600 – 1700, Monday – Friday





JBSA – Lackland

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JBSA – Lackland Gate hours:

- **24/7 Gates:** Luke East, Valley High, General McMullen, Chapman Annex
- **Restricted Gates:**
 - ❑ Selfridge West:
 - ❑ 0500 – 0800 & 1500 – 1700, Monday, Tuesday, Thursday, Friday (Inbound/Outbound)
 - ❑ 0500 – 1700, Wednesday's only (Inbound /Outbound) (Closed holidays)
 - ❑ Security Hill: 0600 – 1800, Monday – Friday (Closed Holidays)
 - ❑ Growdon Commercial Gate: 0500 – 1700, Daily (Inbound/Outbound) (Closed Holidays)
 - ❑ Selfridge East: 0500 – 0800, Monday - Friday (Inbound/Outbound)
- **Closed Gates:** Luke West

JBSA – Lackland Visitor Control Center hours:

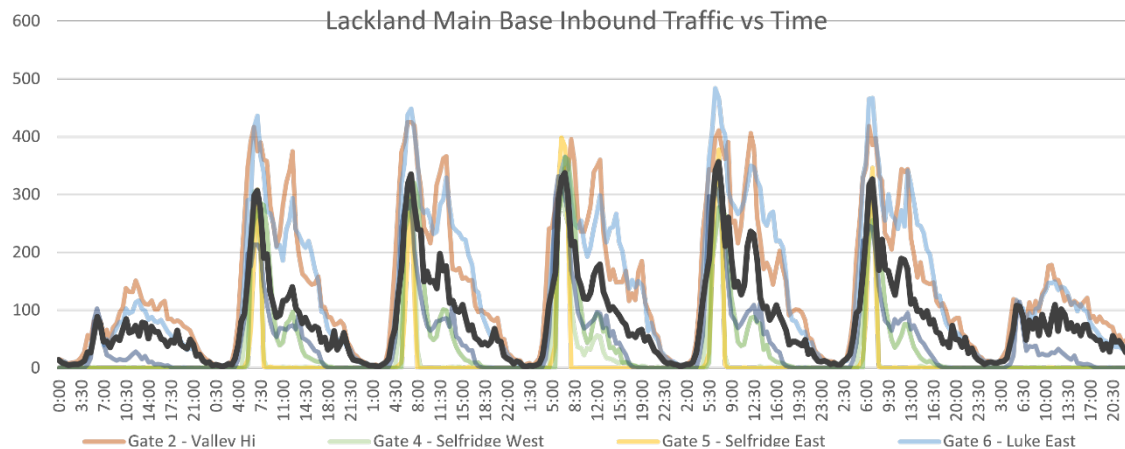
- Luke East VCC: 24/7
- Growden VCC: 0500 – 1700, Daily (Closed Holidays)





JBSA – Lackland Gate Data

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- Morning Rush peak occurs at **0700**
- **~17-19** cars per minute at Big 3 IACPs (additional capacity exists at Security Hill and Both Selfridge Gates)
- Graduation is a **12%** increase (**~3000 vehicles**)
 - Visitors slow traffic and increase traffic by **5%**; Valley Hi **4% (14)** & Luke East **8% (15)**
- IACP Changes in hours & access privileges
 - Reduced traffic wait and queuing by **30 to 40 minutes**
 - Whole of squadron approach (Staff, Early Reporting, Data Collection)
 - Reduced average turn arounds **5%** = time savings of 3 min per vehicle



JBSA - Randolph



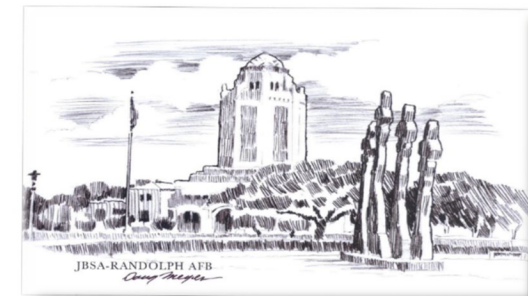
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JBSA – Randolph Gate hours:

- **24/7 Gates:** Lindsey Gate
- **Restricted Gates:**
 - ❑ West Gate: 0600 – 1400 (Monday – Friday)
1400 – 1800 (Outbound only Monday – Friday)
(Closed Holidays)
 - ❑ South Gate (Commercial Gate): 0600 – 1800 Monday – Friday
Two lanes inbound only from 0600-0800 (Monday – Friday)
 - ❑ High School Gate: Opened only on Sanctioned RFISD Events
- **Closed Gates:**
 - ❑ East Gate: **Opened inbound only 0600 – 0800 (Monday – Thursday) and outbound only (1500 – 1700)**

JBSA – Randolph Visitor Control hours:

- Lindsey Gate VCC: 0700 – 1600 Monday – Friday
(Closed Weekends and Holidays)





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Access to Care



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Your Avenues for Care & Support



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Your Avenues of Care & Support
Quick reference chart of the most popular and sought after sources.

GENERAL QUESTIONS	PATIENT RECORDS	ROUTINE APPOINTMENTS	EMERGENCY CARE	SAME DAY / URGENT CARE
MHS GENESIS Patient Portal	PAD Patient Administration (210) 221-3523	CAMO Consult Appointment Management Office (210) 916-9900	ER Emergency Room	CAMO Consult Appointment Management Office (210) 916-9900
Patient Experience Office	MHS GENESIS Patient Portal	MHS GENESIS Patient Portal	911 CALL 911	Nurse Advice Line Military Health System
Nurse Advice Line Military Health System	Nurse Advice Line Military Health System		988 SUICIDE & CRISIS LIFELINE	Humana DOCTOR ON DEMAND APP
			Urgent Care Centers	
				MHS GENESIS Patient Portal

Facebook Links:

- <https://www.facebook.com/59mds>
- <https://facebook.com/JBSARandolphClinic>
- <https://facebook.com/BrookeArmyMedicalCenter>

MHS GENESIS PATIENT PORTAL: schedule, reschedule, cancel & review appointments, look up lab results, renew prescriptions, review medical history/shot records, and direct message your provider team.

<https://my.mhsgenesis.health.mil>

Consult Appointment Management Office (CAMO): 210-916-9900

Option 1: To make an appt with Radiology, Primary Care or Specialty Care

Option 2: To cancel or verify an appointment, except Mental Health or Dental

Option 3: To speak with the Nurse Advice Line (NAL)

Option 4: To receive authorization for care while traveling outside the local area

Option 5: To schedule a Follow-Up after an Inpatient stay or ER visit

Nurse Advice Line (NAL): 1-800-TRICARE (874-2273)

59 MDW Facebook page: <https://www.facebook.com/59mdw/>

559 MDS Facebook page: <https://facebook.com/JBSARandolphClinic>

Wilford Hall Website: <https://wilfordhall.tricare.mil>

Randolph Website: <https://wilfordhall.tricare.mil/Clinics/Randolph-Clinic>



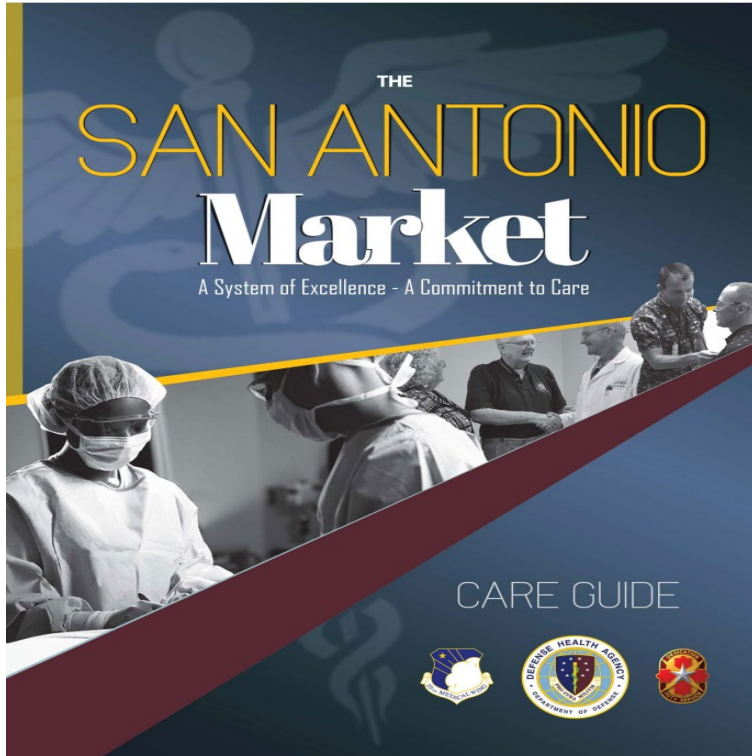
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Additional Care Resources

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TELEHEALTH OPTIONS:

Dr. on Demand: Urgent Care + Behavioral Health providers (**Active duty patients require a referral*) <https://doctorondemand.com/microsite/humanamilitary/>

Telemynd: Comprehensive tele-behavioral health care (**Active duty patients require a referral*) www.telemetrynd.com/humanamilitary.com

PHARMACY SERVICES:

Refills: 210-292-9995 (need prescription number—can be from any MTF pharmacy)

New Prescriptions Only: use Q-Anywhere Text numbers (specific to installation)

Randolph Pharmacy: Text “Get in Line” to 1-833-258-0792 (*new prescriptions only*)

BAMC Pharmacy: Text “Get in Line” to 1-833-517-4408 (*new prescriptions only*)

WHASC/Bulverde: Text “Get in Line” to 1-833-256-3632 (*new prescriptions only*)

Express Scripts Home Delivery: <https://militaryrx.express-scripts.com/>

Urgent Care Centers: TRICARE Prime family members and retirees do not require a referral for in-network Urgent Care Centers. (**Active duty patients require a referral*)

NEW ACCESS TO CARE GUIDE:

<https://bamc.tricare.mil/Portals/143/documents/Resources/Access-to-Care-Brochure.pdf>





Additional Care Resources

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 SAN ANTONIO MARKET

PATIENTS IN NEED OF CONTRACEPTION

PINC



WALK-IN CONTRACEPTIVE SERVICES

The San Antonio Market offers walk-in contraceptive services for beneficiaries on the following days & times:

Moreno Patients in Need of Contraception (PINC) Clinic

- Wednesdays | 1200-1400
- Active Duty Permanent Party Only
- Please check-in at the Adolescent & Young Adult Clinic Front Desk

McWethy TMC

- Tuesdays | Patients check in at 0530
- FSH Trainees Only

Reid Clinic

- Tuesdays & Thursdays
- Patients check in at 0630
- BMT/Tech Trainees Only

WHASC PINC Clinic

- Tuesdays & Thursdays | 0730 - 1100
- All Beneficiaries (AD/Family Members)

Randolph Clinic

- Daily expedited birth control clinic appts available
- All Beneficiaries (AD/Family Members)
- Call 210-652-1836 or message through the MHS GENESIS Portal



DOWNLOAD THE
DECIDE + BE READY APP
AS A GUIDE IN BIRTH
CONTROL OPTIONS



- Along with walk-in contraceptive services, beneficiaries can also make an appointment by calling CAMO at 210-916-9900 or visiting the MHS GENESIS Portal and messaging their Primary Care or OB/GYN clinic; NO referral needed for contraceptives.
- Plan B is available as a no-cost, over-the-counter, walk-in pharmacy item.

For additional information, visit <https://newsroom.tricare.mil/Articles/Article/3174941/tricare-offers-contraceptive-care-to-support-you-your-family-and-your-readiness>

Walk-in Contraceptive Services (PINC):

Available to Active-Duty and family members

Mental and Behavioral Health Services

Randolph: 210-652-2448

BAMC: 210-539-2273

WHASC: 210-292-7361

TRICARE Beneficiary Services/TRICARE for Life

Randolph: 210-652-2169/210-419-2169

BAMC: 210-916-3586

WHASC: 210-292-7848

Patient Experience Officers/Patient Advocates

Randolph: 210-652-1399 or 210-652-2169

Email: usaf.jbsa.559-mds.mbx.patient-advocate@health.mil

BAMC: 210-916-2330

Email: usarmy.jbsa.medcom-bamc.list.bamc-patient-advocacy-center@health.mil

WHASC: 210-292-6688/7827 or 216-7715

Webpage: <https://wilfordhall.Tricare.mil/Patient-Resources/Patient-Advocate>



TRICARE



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Stateside Regional Contractors

- TRICARE East Region Humana Military
1-800-444-5445
HumanaMilitary.com www.tricare-east.com
- TRICARE West Region
Health Net Federal Services, LLC
1-844-866-WEST (1-844-866-9378)
www.tricare-west.com

More Resources

- TRICARE Website www.tricare.mil
- Publications www.tricare.mil/publications
- milConnect <https://milconnect.dmdc.osd.mil>





Civilian Health Promotion Services (CHPS)



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- CHPS is a mobile worksite wellness program offering free in-person and virtual health and wellness services to Air Force, Space Force, and Army civilian employees. Please contact us if you want to set up a health education class and/or wellness screening in your office!
- CHPS offers:
 - Wellness Screenings
 - Cardiac Risk Profile (CRP), Blood Pressure, Body Composition
 - Health Education Classes
 - Health and Wellness Consultations
 - Wellness Challenges
 - Health Awareness Campaigns
 - Wellness Web Portal – USAFwellness.com
- Open Office Hours – No Appointment Needed
 - RND: Tuesdays 0730 – 1200
 - FSH: Upon Request
 - LAK: Monday 0730-1000 & Friday 0730-1000
- Appointments also available upon request

JBSA CHPS

Ally Hensley, Health Promotion Coordinator

Email: allison.hensley.ctr@us.af.mil



Locations:

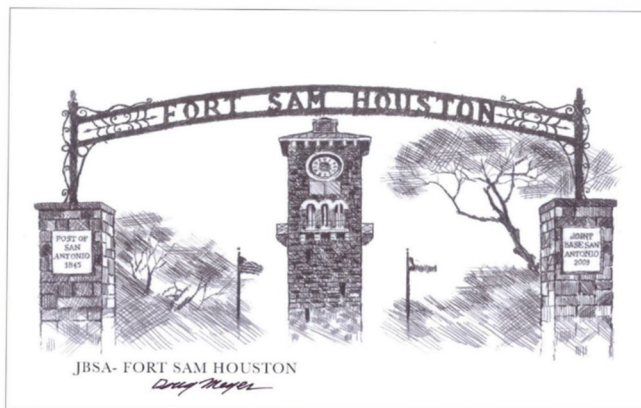
Lackland: Warhawk Fitness Center, 1951, Biggs Ave. Bldg 2418

Fort Sam Houston: Vogel Resiliency Center, 2490 Stanley Rd., Bldg. 367, Rm. 136

Randolph: Building 220, 355 B St. West (Post Office Building), Ste 6,



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Installation Events



JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions



The Great Texas Airshow



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<https://www.jbsa.mil/Information/JBSA-AIRSHOW/>

FEATURING

- USAF Thunderbirds
- F-22 Demo
- Wings of Blue
- CSAR Demo – A-10, HH60, CV-22
- Kelly C-5 Demo
- E/A-18 Growler Demo (tentative)
- F-35 Demo (ANG variety ... tentative)
- B-1 /B-2 Fly-bys
- Multiple civilian aircraft performers

Weekend Line Up

- 5 April 2024; Military Appreciation Day
 - STEM - 0900 – 1630
 - Gates - 1200 – 1630
 - Practice - 1300 – 1600
 - STEM/Recruiting/JROTC/Gold Star Families/Wounded Warriors/DoD ID Card Holders
- 6-7 April 2024; The Great Texas Airshow
 - Gates - 0900 – 1800
 - Airshow - 1100 – 1700

Air Show Leads

- Maj Marlyse Williams (**Director**)
(210) 808-4230
Email: marlyse.williams.1@us.af.mil
- Mr. Gerald Gooding (**Deputy**)
(830) 359-8271
Email: gerald.gooding.2@us.af.mil



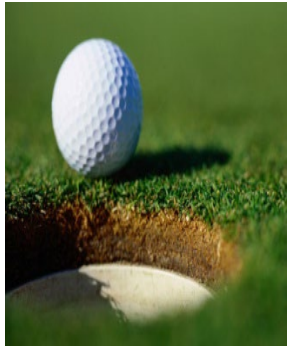
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April - Sexual Assault Awareness & Prevention Month (SAAPM)



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"DRIVE OUT SEXUAL ASSAULT" – GOLF SCRAMBLE

OPEN TO ALL JBSA

APRIL 12, 1030 Check-In, 1130 Tee-Off
RND Golf Course

Registration: Contact 210-808-8975 or email
william.hall.6@us.af.mil



"TAKE BACK THE NIGHT" AWARENESS WALK

OPEN TO ALL JBSA

APRIL 18, 1745

LAK, 37 TRW Headquarters, Bldg 2474

Contact Charlotte Moerbe at 210-808-0110,
charlotte.moerbe-dimmitt@us.af.mil or Dan Katka at
210-808-0177, daniel.katka.2@us.af.mil



"WET PAINT PROJECT" – SELF CARE ART ACTIVITY

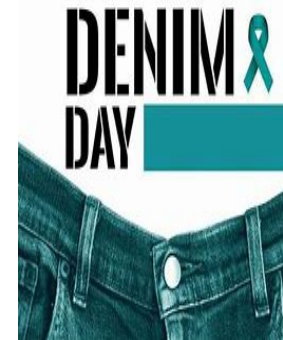
OPEN TO ALL JBSA

FSH – APRIL 23, 1300, M&FRC

LAK – APRIL 25, 1300, SAPR Classroom

Contact 210-652-4386 for more info

Registration: [Wet Paint Project - Home \(dps.mil\)](http://WetPaintProject-Home.dps.mil)



"DENIM DAY" – EVENT TO SUPPORT SURVIVORS

ONLY PARTICIPATING COMMANDS – CHECK WITH

YOUR SUPERVISOR

APRIL 24 – All Day

Contact Charlotte Moerbe at 210-808-0110,
charlotte.moerbe-dimmitt@us.af.mil or Dan Katka at
210-808-0177, daniel.katka.2@us.af.mil



TEAL TREE DISPLAYS

Lighted trees will be displayed in common areas around JBSA to help bring awareness to sexual violence.



Civilian Health Promotion Services (CHPS)

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- CHPS is a mobile worksite wellness program offering free in-person and virtual health and wellness services to Air Force, Space Force, and Army civilian employees. Please contact us if you want to set up a health education class and/or wellness screening in your office!
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JBSA CHPS

Ally Hensley, Health Promotion Coordinator

Email: allison.hensley.ctr@us.af.mil



Locations:

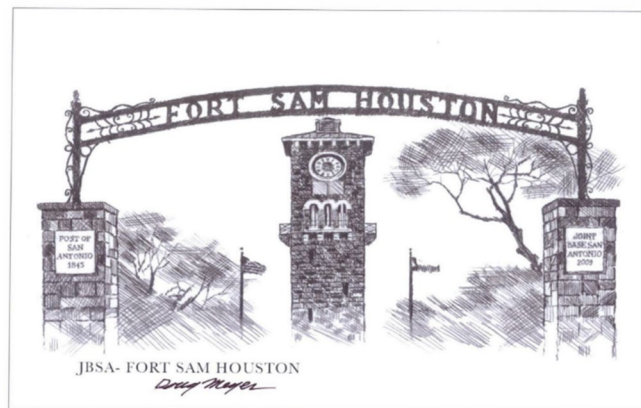
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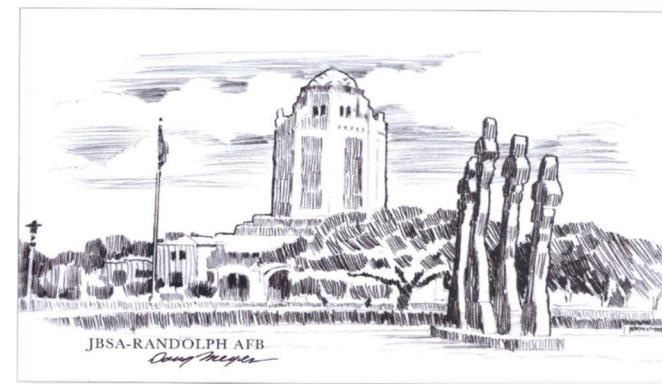
Randolph: Building 220, 355 B St. West (Post Office Building), Ste 6,



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Installation OPORDs



JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions



Event OPORD Status



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For access to JBSA Operations Orders and JBSA Plans Library go to:
https://intelshare.intelink.gov/sites/502-ABW-XP/_layouts/15/start.aspx#/

Pending	FY24 OPORDs		
Number	Title	Comment	
24-010801	502 ABW Support to MEDCOM Operation Armadillo (6-10 May 24)	In Coordination	
24-012201	Energy Resilience Readiness Exercise - FSH	In Coordination	
24-020701	502 ABW Support to SWTW Team Tough Event (20 April 24)	In Coordination	
24-020801	Sexual Assault Awareness and prevention Month	In Coordination	
In execution	Title	Effective Dates	Comment
24-112701	JBSA Tax Center Operations	29 Jan – 15 Apr 2024	Distributed via A5 org email
24-122101	502 ABW Community Connection Events - March	4 - 7 March 2024	Distributed via A5 org email
24-010801	IDRMP Assessment	24 Jan – 31 July 2024	Distributed via A5 org email
24-011001	502 ABW Safety Fair	8 March 2024	Distributed via A5 org email
24-112002	Airshow Full Scale MARE	28 Feb 2024	Distributed via A5 org email



PROJECTED OPORDS



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2Q '24 Jan-Mar

- Airshow (ROC Drill, MARE, Full Scale)
- 433d Readiness Exercise – Dragon Den
- AF Assistance Fund Campaign
- Operation Lights Out
- Month of the Military Child
- SAPR Month
- Community Connection Events
- Court Martial and Discharge Board
- Army NDMS Operation Armadillo (6-10 May 24)

3Q '24 Apr-Jun

- Hurricane Season WARNO
- AT/FP Exercise
- Base Clean Up

4Q '24 Jul-Sep

- NDRE
- 9/11 Remembrance Ceremony
- Base Clean-Up
- Active Shooter TTX
- Suicide Prevention Month



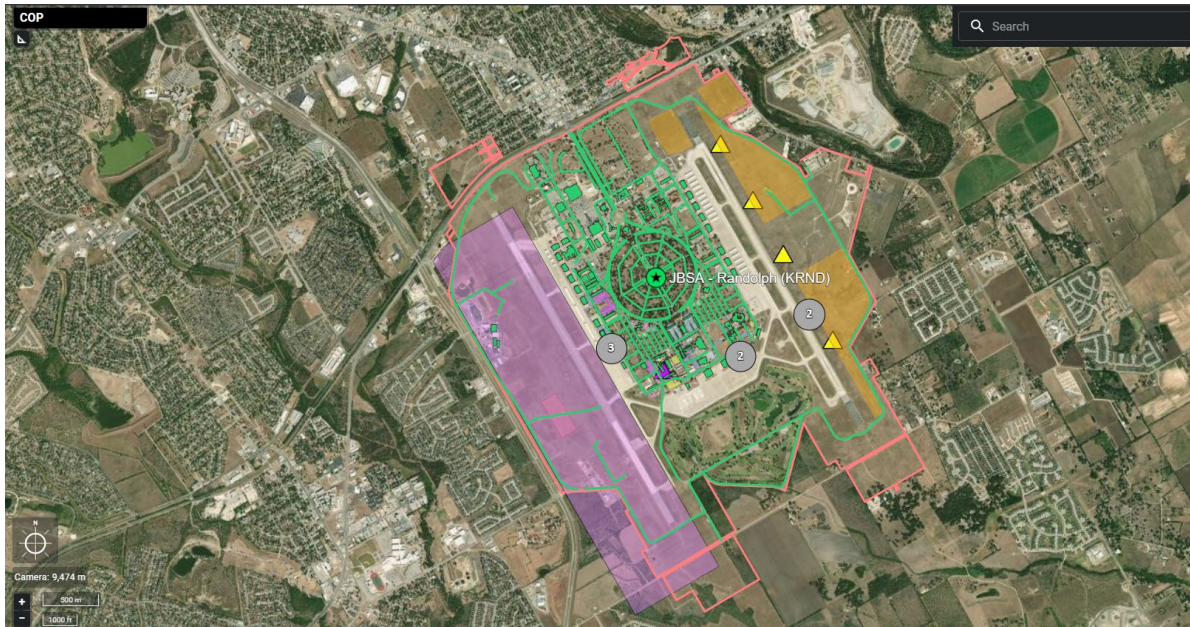
C2IMERA



Untamed, Unrivaled

The **C**ommand and **C**ontrol **I**ncident **M**anagement **E**mergency **R**esponse **A**pplication, pronounced ki-mera, is a Government-owned installation level command and control application intended to provide standardized, near real-time situational awareness of incident & event management as well as operational air power information.

- Replacing WebEOC and will be the system of record for JBSA by 1 October 2023
- Will be used as a daily information tool to provide mission partners with installation statuses
- Web based system that is CAC enabled so all services can use the system



- System Training Site:
<https://www.milsuite.mil/book/groups/c2imera>
- System Overview Video:
<https://www.milsuite.mil/video/watch/video/58657>
- System POC: 502 ABW/A3/5
502ABW.XP5.Plans@us.af.mil
- Live Site Link:
<https://c2imera.cce.af.mil/jbsa/#!/u/Home>

As of: 27 Oct 23



WELCOME TO LACKLAND AIR FORCE BASE
GATEWAY TO THE AIR FORCE

