



# WINGSPREAD

JOINT BASE SAN ANTONIO-RANDOLPH



**Fitness assessor  
ensures Airmen  
readiness**



Kim Rennert, 502nd Force Support Squadron Fitness Assessment Cell lead, encourages an Airman during a physical training test Aug. 27 at Joint Base San Antonio-Randolph's Rambler Fitness Center.

Courtesy photo



Photo by Airman 1st Class Stormy Archer

Chapel volunteers, page 7



Courtesy graphic

FSS schedule of events, pages 9-12



Photo by Joel Martinez

CMSAF #13 inspires NCOs, page 13

## SEXUAL ASSAULT AWARENESS AND PREVENTION MONTH

# JBSA members urged to do their part to eliminate sexual assault

By David DeKunder

Joint Base San Antonio-Randolph Public Affairs

On April 1, Joint Base San Antonio leaders will host a Sexual Assault Awareness and Prevention Month proclamation signing ceremony at the JBSA-Fort Sam Houston Academic Support Building beginning at 1:30 p.m.

The theme for this year's Sexual Assault Awareness and Prevention Month activities is "Eliminate sexual assault. Know your part, Do your part."

The proclamation signing will be the first of several activities to be held throughout April hosted by the JBSA SAPR Program in the on-going effort to stop sexual assaults and support sexual assault survivors.

Signing the proclamation will be Brig. Gen. Robert LaBrutta, 502nd Air Base Wing and JBSA commander; Lt. Gen. Perry Wiggins, commanding general of U.S. Army North (Fifth Army) and senior Army commander of JBSA-Fort Sam Houston and JBSA-Camp Bullis; Rear Adm. Rebecca McCormick-Boyle, commander, Navy Medicine Education and Training Command; and representatives from both the Coast Guard and the Marines.

The ceremony will also include a speech from Wiggins and remarks from LaBrutta and McCormick-Boyle. In addition, a sexual assault survivor will share their experience and members of the JBSA Sexual Assault Prevention and Response Program will be recognized for their service. The public is invited to attend.

Sergio Perez, Army sexual assault response coordinator at JBSA-Fort Sam Houston, said active-duty service members and civilians need to do their part to stop sexual assaults from occurring.

"If you see a crime or inappropriate behavior unfolding, we need to step in to prevent it," Perez said.

Allen Blair, JBSA-Randolph SAPR sexual assault response coordinator, said JBSA locations are participating in the "Stop 107" campaign, which emphasizes to active-duty service members and civilians who witness a possible sexual assault to take action to stop it.

"In the U.S., every 107 seconds, a sexual assault takes place," Blair said. "If somebody stepped in at that 106th second, that sexual assault would have never occurred. When you see something, say or do something instead of just standing



Courtesy photo

Beginning April 1, Joint Base San Antonio-Randolph's iconic landmark building, the "Taj," will be flooded with teal light in observance of Sexual Assault Awareness and Prevention Month.

there and not doing anything."

"The Hunting Ground," a documentary on rape and sexual assault crimes at college campuses from the perspectives of sexual assault survivors, will be shown April 7 at the JBSA-Randolph dorms day-room from 6 to 8 p.m., with a discussion to follow the film. The documentary will also be shown April 23 at Evans Theatre on JBSA-Fort Sam Houston from 12:30 to 2:30 p.m.

The film showing at JBSA-Fort Sam Houston is open to the public, while the showing at JBSA-Randolph is only for active-duty service members who live in the dorms.

Blair and Bernadette Villa-Morris, JBSA-Randolph SAPR victim advocate, will facilitate the film discussion at the JBSA-Randolph dorms.

Villa-Morris said the purpose of showing "The Hunting Ground" is to create an open dialogue with younger service members about sexual assault prevention.

"The video will essentially provoke thought," Villa-Morris said. "It highlights various prominent universities. It highlights certain aspects about their sexual

assault programs into today's society, some things that they did well and some things that they didn't do well."

Monika Korr, who survived being raped after she was kidnapped in 2009, will speak to the public April 15 at the BAMC Auditorium, JBSA-Fort Sam Houston, at 2 p.m. Her talk is titled "Kill the Silence: A Survivor's Life Reclaimed."

On April 21, author and activist Dr. Jackson Katz will talk about "Gender Violence as a Leadership Issue" to JBSA SAPR personnel at Blesse Auditorium, JBSA-Fort Sam Houston, at 10:30 a.m. In his remarks, Katz will discuss issues of sexism and gender violence.

Throughout April, the JBSA SAPR Program will provide information tables at JBSA locations with facts about sexual assault, sexual assault prevention tips and services for sexual assault survivors.

For more information, call the JBSA-Randolph SARC office at 652-4386, the JBSA-Lackland office at 671-7273 or the JBSA-Fort Sam Houston office at 808-8990.

For a complete list of SAAPM events, see page 3.

## WINGSPREAD

Joint Base San Antonio-Randolph

Editorial Staff

**Brig. Gen. Bob LaBrutta**

502nd Air Base Wing/JBSA Commander

**Todd G. White**

502nd ABW/JBSA Public Affairs Director

**Karla L. Gonzalez**

JBSA-Randolph Public Affairs Chief

**Senior Airman Alexandria Slade**

Photojournalist Journeyman

**Airman 1st Class Stormy Archer**

Photojournalist Journeyman

**Robert Goetz, David DeKunder**

Staff Writers

**Maggie Armstrong**

Graphic Designer

### Wingspread Office

1150 5th Street East

JBSA-Randolph, Texas 78150

Phone: 210-652-4410

### Wingspread email

randolphpublicaffairs@us.af.mil

### Wingspread Advertisement Office

#### EN Communities

P.O. Box 2171

San Antonio, Texas 78297

210-250-2052

This newspaper is published by EN Communities, a private firm in no way connected with the U.S. Air Force, under exclusive written contract with Joint Base San Antonio-Randolph, Texas. This commercial enterprise Air Force newspaper is an authorized publication for members of the U.S. military services. Contents of the Wingspread are not necessarily the official views of, or endorsed by, the U.S. government, the Department of Defense, or the Department of the Air Force.

The appearance of advertising in this publication, including inserts or supplements, does not constitute endorsement by the Department of Defense, the Department of the Air Force or EN Communities, of the products or services advertised.

Everything advertised in this publication shall be made available for purchase, use or patronage without regard to race, color, religion, sex, national origin, age, marital status, physical handicap, political affiliation, or any other nonmerit factor of the purchaser, user or patron.

Editorial content is edited, prepared and provided by the Public Affairs Office of JBSA-Randolph. All photos, unless otherwise indicated, are U.S. Air Force photos.

The deadline for submissions is noon Wednesday the week prior to publication. All submissions can be emailed to [randolphpublicaffairs@us.af.mil](mailto:randolphpublicaffairs@us.af.mil).

# Joint Base San Antonio Sexual Assault Awareness, Prevention Month Events

## April 1

Sexual Assault Awareness and Prevention Month Proclamation Ceremony, Academic Support Building, building 1467, Joint Base San Antonio-Fort Sam Houston, 1:30 p.m. Senior leaders from each service branch will come together to mark April as Sexual Assault Awareness and Prevention Month for the Joint Base San Antonio community. Open to the public. Register at <https://einvitations.afit.edu/inv/anim.cfm?i=279672&k=0064B0F7C55>.

## April 7

"The Hunting Ground"

Dormitory dayroom, 525 C Street East, JBSA-Randolph, 6-8 p.m. "The Hunting Ground" viewing and discussion. An expose of rape crimes on U.S. college campuses, the viewing of the film will be followed by interactive discussion. Refreshments and/or small giveaways may be provided. For more information, call 652-4386 at JBSA-Randolph or 875-1284 at JBSA-Fort Sam Houston.

## April 8

"Strike Out Sexual Assault" Bowling Event

JBSA-Fort Sam Houston Bowling Center, 2521 Schofield Road, noon. Join in the fun at this year's "Strike Out Sexual Assault" bowling event. Awards and door prizes to be given. Open to all Department of Defense ID cardholders and dependents. To register, call 336-4532 (Army), 513-309-0142 (Navy) and 919-344-2254 (Air Force). Bowlers must pay for ticket at registration.

## April 9

Second Annual Student Poetry Slam

Medical Education and Training Campus Student Activity Center

basement, JBSA-Fort Sam Houston, 6 p.m. In honor of Sexual Assault Awareness and Prevention Month, this poetry competition will feature original works by METC students while their peers judge from the audience. Army, Air Force and Navy students are all welcome. Free food, drinks and door prizes. For more information, call 542-4115.

## April 15

"Kill the Silence. A Survivor's Life Reclaimed" Brooke Army Medical Center Auditorium, JBSA-Fort Sam Houston, 2 p.m. Guest speaker Monika Korra is the founder and chief executive officer of The Monika Korra Foundation. After she was kidnapped and raped in 2009, she decided she would not live her life defined as a victim. She has grown into a national speaker and author since her trauma, empowering others who hear her. Open to the public.

## April 16

Color Run SAAPM 5K Run/Walk, Aquatics Center, JBSA-Fort Sam Houston, 9 a.m. A SAAPM 5K "Paint the Post TEAL!" color run/walk to raise public awareness and spread the message about the prevention of sexual violence. Free race, food, drinks and door prizes; must register online at <https://www.athleteguild.com/running/fort-sam-houston-tx/2016-saapm-5k>.

## April 20

"Netsmartz"

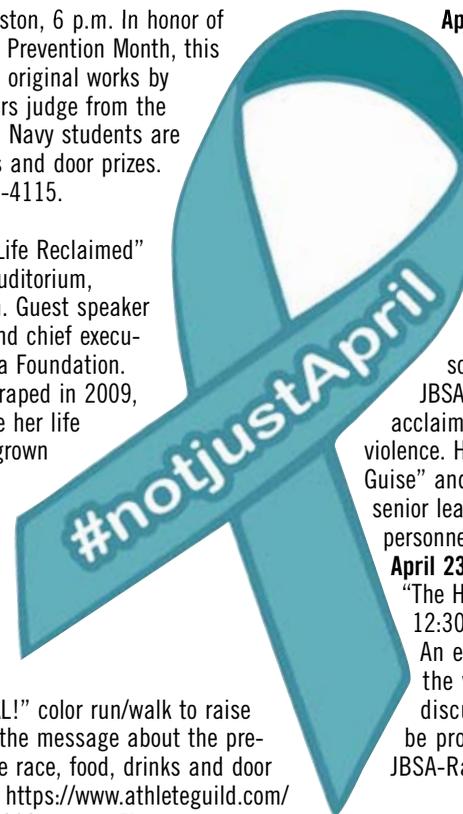
Military & Family Readiness Center, building 2797, JBSA-Fort Sam Houston, 10 a.m. and 1:30 p.m. Provided by the Texas Office of the Attorney General Criminal Investigations Unit, session will cover human trafficking, exploitation, online privacy, reputations, cyberbullying, sexting and online predator situations. Sponsored by the 106th Signal Brigade. Call 221-1919 for more information.

## April 21

"Gender Violence as a Leadership Issue" by Jackson Katz, Ph.D. Blesse Auditorium, building 2841, JBSA-Fort Sam Houston, 10:30 a.m. Katz is a nationally acclaimed speaker and activist against sexism and gender violence. His works include the award-winning film "Tough Guise" and book titled The Macho Paradox. He will speak to senior leaders, SAPR/SHARP program personnel and other personnel who work in the area of violence prevention.

## April 23

"The Hunting Ground" viewing and discussion. 12:30-2:30 p.m. - Evans Theatre, JBSA-Fort Sam Houston. An expose of rape crimes on U.S. college campuses, the viewing of the film will be followed by interactive discussion. Refreshments and/or small giveaways may be provided. For more information, call 652-4386 at JBSA-Randolph or 875-1284 at JBSA-Fort Sam Houston.



See SAAPM EVENTS P14

## JBSA Sexual Assault Prevention, Response

To report a sexual assault, call the 24/7 Joint Base San Antonio Sexual Assault Prevention and Response Hotline at 808-7272 or the Department of Defense Safe Helpline at 877-995-5247.

## JOINT BASE SAN ANTONIO FRONT AND CENTER

# JBSA-Randolph Fitness Assessment Cell leader focuses on performance

By Senior Airman Alexandria Slade

Joint Base San Antonio-Randolph Public Affairs

Since 2012, Kim Rennert, Joint Base San Antonio-Randolph Fitness Assessment Cell lead, has ensured the proper training of new physical training leaders and FAC augmentees, which has resulted in accurate and fair test results for thousands of Airmen.

Individuals interested in becoming physical training leaders for their unit must take a basic three hour course taught by Rennert. Augmentees take a 2½ day course and spend 45-90 days working as part of the FAC under her leadership.

“We do physical training tests every day by recording a person’s height and weight, the number of pushups and sit-ups they can accomplish with proper form within one minute, as well as their 1½ mile run time or two kilometer walk,” Rennert said.

“We log individual’s score sheets, notify Unit Fitness Program Managers of any unsatisfactory test results and build PT test schedules.”

Though counting the amount of pushups one can do in a minute may sound simple to some, Rennert said it’s not as easy as it looks.

“Within our team, we have each other’s backs,” she said. “If one of my trainees miscounts while someone is performing their pushups or sit-ups, I am there to tell him what number he is on. These are official tests for people’s careers, and we want to ensure they receive the most fair and accurate test possible.”

Despite giving demonstrations on the correct form of exercises beforehand, FAC members sometimes receive negative reactions from military members who fail to meet Air Force fitness standards.

“I feel bad when someone does not pass their test for whatever reason,” Rennert said. “I’ve had people blame their failures on me, when I’m simply holding fast to Air Force standards. I can’t give people what they don’t earn.”

As the Air Force PT testing system has become more challenging over the years, Airmen have been held accountable to a higher standard to improve readiness across the Air Force. The PT program at JBSA-Randolph is no exception.

“The job of the FAC members lets commanders know where their Airmen are at, and the program has helped a lot of people improve their fitness,” Rennert said. “It keeps them within the



Photos by Senior Airman Alexandria Slade

standards and accountable, which I think helps them toward their career as a whole. It makes us a stronger Air Force.”

Though Rennert has a reputation for her strict training and high standards for her team, she enjoys seeing those who are testing succeed.

“It’s an awesome feeling when people who have struggled before to pass their PT test finally reach their goal,” she said. “There have been times I’ve traded high fives or hugs with those people. Seeing someone train and accomplish a pass is great.”

After all is said and done, Rennert said her team is what makes her look good.

“I hold my team to a very high standard and I have a reputation, but I don’t mind, because I know I’m doing my job correctly,” Rennert said. “They make us shine. My supervisor and mentor, Marlin Richardson, has also played an important part in our success. I’m not successful, my team is successful.”

To learn more about Air Force Fitness Program rules and standards, visit <http://www.afpc.af.mil/affitnessprogram/index.asp>.

Kim Rennert, 502nd Force Support Squadron Fitness Assessment Cell lead, holds a military member’s feet and counts their sit ups during a physical training test Aug. 27, 2015, at Joint Base San Antonio-Randolph’s Rambler Fitness Center.



Kim Rennert (left), 502nd Force Support Squadron Fitness Assessment Cell lead, counts laps for Tech. Sgt. Blake Manuel, 341st Recruiting Squadron recruiter, during his physical training test Aug. 27, 2015, at Joint Base San Antonio-Randolph’s Rambler Fitness Center.

# IRSA 'Investing in You' at base-wide expo April 13

From Joint Base San Antonio Public Affairs

Joint Base San Antonio and the 502nd Air Base Wing hosts an installation-wide expo to showcase the benefits of living and working in the JBSA community from 9 a.m. to 3 p.m. April 13 at JBSA-Lackland's Gateway Club.

The "Investing in You: The Live\*Work\*Play Expo – Reimagine Your Future" event aims to highlight the benefits of a civilian career at JBSA and also with the 502nd ABW, while allowing civilian and military personnel to learn about the wide array of quality of life services available across the joint base's 11 operating locations.

"JBSA is a great place to serve and live, not just for our active duty, Guard and Reserve, but for our civilians as well," said Brig. Gen. Bob Labrutta, 502nd ABW and JBSA commander. "It's important to us to ensure we recruit and retain our experienced and professional workforce."

A variety of military and civilian career development and mentoring seminars will also be held during the expo, including information on helping people explore how to move forward in their careers and move up the organizational ladder. A full listing of the seminars will be made public the first part of April.

"The goal of the expo is to reinforce the great benefits of working at JBSA to the participants, while at the same time, going into detail the ways our military and civilians can develop their careers and work their way up in their respective organizations," said Lt. Col. Tammy McElhaney, 502nd Installation Support Group deputy commander. "Showing our outstanding people how they can seek out and promote within their own organizations is one of our top priorities."

Military personnel who are thinking about or in the process of separating from the service could also benefit by attending the seminars.

"For transitioning service members, the opportunity to learn more about the civilian opportunities available at JBSA comes at a perfect time," McElhaney said. "San Antonio is a great place to live and work and we hope our veterans consider staying here and working with us."

Several base agencies, including the 502nd ABW safety and chapel staffs and 502nd/802nd FSS, will be on-site manning information booths and associated attractions.

**Participants:**

- JOINT BASE SAN ANTONIO
- MICARE
- JBSA CHAPEL
- JBSA
- AAFES

**JOINT BASE SAN ANTONIO**

**Investing in You:**

**The "Live \*Work\* Play" Expo**

**Reimagine Your Future**

**April 13 9 a.m. - 3 p.m. JBSA-Lackland Gateway**

**"Open to civilians and military members"**

**Workshops Offered:** ♦ Transition Services ♦ Education Seminars ♦ Resume Writing Assistance  
♦ Civilian Career Development ♦ Civilian Mentoring

Graphic by Tommy Brown

There will also be various 59th Medical Wing areas conducting cholesterol and other medical screenings.

The Force Support Squadrons will also be part of the services fair, with booths for the Civilian Personnel Office (to include non-appropriated fund personnel), family child care, the Military & Family Readiness Centers, Exceptional Family Member Program, Education Office, School Liaison Office and more.

Both the Army and Air Force Exchange Service and Defense Commissary Agency will also partici-

pate with an information and job booth on site. Private organizations such as Armed Forces Against Drunk Driving will be present and the Thrift Shops will also have space at the expo.

Maintaining an experienced and professional workforce is "mission critical" according to the general.

"I couldn't be more proud of our diverse JBSA workforce, both military and civilians," Labrutta said. "These professionals make our mission happen and are the reason why JBSA and our wing rocks."

## JBSA-Randolph road closure

Joint Base San Antonio-Randolph's Crossover Road will be closed April 1 at approximately 2 p.m. It will reopen April 2 at approximately 3 p.m. The airfield and roadway will undergo a restriping operation. Motorists are advised to find alternative routes during this time.

# Service members have alternatives to predatory lenders

By Robert Goetz

Joint Base San Antonio-Randolph Public Affairs

For military members, financial preparedness is one of the pillars of mission readiness, but it can often be undermined by the predatory lending practices of some financial institutions.

These practices include charging high interest rates on loans, assessing fees that are higher than normal and selling unnecessary products.

One of the most insidious forms of predatory lending is the so-called “payday loan,” a cash advance typically characterized by exorbitant interest rates and excessive fees.

“Payday loan places are notorious for predatory practices,” said Bob Williams, Joint Base San Antonio-Randolph

*“There’s a lot we try to give our customers so they can be mission-ready. Part of that is being financially ready. Our goal is to provide assurance to our military and family members that they can be mission ready, no matter what the need.”*

**Bob Williams**

*Joint Base San Antonio-Randolph Military & Family Readiness Center community readiness consultant*

Military & Family Readiness Center community readiness consultant. “Their interest rates can exceed 700 percent. In many cases, a person would never be able to pay that off.”

According to the Consumer Financial Protection Bureau, a payday loan is a short-term loan, generally for \$500 or

less, that is typically due on the borrower’s next payday and includes a finance charge ranging from \$10 to \$30 for every \$100 borrowed.

Young Airmen with limited or no credit history and a modest income are especially vulnerable because these loans only require personal identification, a check-

ing account and income from a job or government benefits, Williams said. The borrower may lack the financial resources to pay the loan when it is due, resulting in installments paid over a longer period of time that only satisfy interest requirements and far exceed the loan amount.

A similar loan that is common this time of year is the tax refund anticipation loan, a short-term cash advance against a borrower’s expected income tax refund that is offered at high interest rates.

Fortunately, military members are afforded some protection against predatory loans such as payday loans, tax refund anticipation loans and car title loans, which also have extremely high annual interest rates that trap borrowers in a cycle of debt, Williams said.

**See PREDATORY LENDING P8**

# Leaders present fiscal year 2017 budget request

By Staff Sgt. Alyssa C. Gibson

Secretary of the Air Force Public Affairs Command Information

The military services’ secretaries and chiefs presented their respective branch’s fiscal year 2017 budget plan March 16 on Capitol Hill.

Air Force Secretary Deborah Lee James and Air Force Chief of Staff Gen. Mark A. Welsh III testified on the Air Force’s fiscal 2017 national defense authorization budget request, and explained how it directly supports the branch’s top three priorities.

“When we testified before you last year, I outlined our three priorities: taking care of people, balancing readiness and modernization, and making every dollar count,” James told members of the House Armed Services Committee. “These priorities haven’t changed. What has changed since last year are the threats and challenges faced by our nation.”

James went on to say that since last year, more than 55,000 sorties have been flown in support of Operation Inherent Resolve, while adversaries have conducted illegal weapons testing and rocket launches. She also addressed growing threats in both space and cyberspace.

“The Air Force is fully engaged in every region of the world, in every mission area and across the full spectrum of military operations,” James said. “Plainly, in my opinion, we’ve never been busier on such a sustained, global basis. And we are doing all this with 200,000 fewer people and 79 fewer fighter squadrons than we had at the time of Operation Desert Storm.

“The constant downsizing over the past years has been stressful to the Air Force’s most important resource – its Airmen and their families,” James said. “This has to stop.”



Photo by Scott M. Ash

Air Force Secretary Deborah Lee James (left) and Air Force Chief of Staff Gen. Mark A. Welsh III testify before the House Armed Services Committee March 16 along with other Defense Department leaders on their budget proposal for fiscal year 2017 in Washington, D.C.

A balance of capacity, capability and readiness was required in the fiscal 2017 budget submission in order to successfully confront current challenges, she said.

The Air Force made “tough” choices when it submitted this year’s budget, including the deferral of five F-35 Lightning IIs and three C-130J Super Hercules aircraft,

as well as some upgrades to some missile warning and radio systems and infrastructure improvements.

According to the budget proposal, more growth will be needed in fiscal 2017, specifically in critical career fields such as intelligence, surveillance and reconnaissance, cyber, maintenance and battlefield Airmen. To meet present mission requirements, Guard and Reserve personnel are performing more cyber, command and control, mobility and space missions.

“I plan to take a judicious approach to incrementally increase our total force beyond the current level, provided we can attract the right talent,” James said.

In response to world changes, both James and Welsh agreed adjustments must be made, to include re-phasing of the A-10 Thunderbolt II and EC-130H Compass Call retirements, and being able to provide the combatant commander’s number one demand of the Air Force – ISR. In terms of readiness, the service aims to fund flying hours to the maximum executable level, invest in weapons system sustainment and ensure combat exercises like Red and Green Flag remain strong. Additionally, the Air Force’s senior leaders seek to modernize the force with ongoing investments in support of nuclear deterrence, space and cyberspace priorities.

Welsh also testified that all three legs of the nuclear triad – strategic bombers, intercontinental ballistic missiles and submarine-launched ballistic missiles – remain vital to national security.

“I believe the triad has been very effective over time,” Welsh said. “I think nuclear deterrence has been the security wallpaper for this country since we stood up our nuclear capability, and I think it should continue. I believe without all three legs of the triad you expose seams in that nuclear deterrence posture to certain enemies.”

# Volunteers ensure smooth operation of chapel services, programs

By Robert Goetz

Joint Base San Antonio-Randolph Public Affairs

Like clockwork, a retired Air Force chief master sergeant arrives at 6 a.m. every Sunday at Joint Base San Antonio-Randolph's Chapel 1 and prepares the historic facility for the 8:15 a.m. Protestant service.

The first person at the chapel every Sunday morning, he ensures everything is in order – prayer books, hymnals and bulletins in their proper places, the floors and grounds free of litter, doors unlocked at the right time.

When congregants arrive a few hours later, he's still there, greeting them and helping them to their places in the chapel's pews.

Chuck Roberson is the lead usher at the early Protestant service on Sundays and one of more than 300 volunteers whose selfless dedication keeps the JBSA-Randolph Chapel's services and programs humming.

"If we didn't have volunteers, the chapel couldn't function," said Anna Gary, Protestant parish coordinator. "We wouldn't be here without them."

Volunteers contributed some 42,000 hours of service to the chapel last year – the highest number of all volunteer groups at JBSA-Randolph, Gary said. They serve as receptionists, religious education teachers, behind-the-scenes workers at a variety of events, scripture readers, ushers and vacation Bible school team members. Volunteers help wherever – and whenever – help is needed.

"There's never a shortage of opportunities for volunteers," said Chaplain (Capt.) Garrell Calton, a Protestant minister. "Some volunteers will come in and do things like clean all the children's toys. Our volunteer team is really a well-oiled machine."

Roberson's the dean of JBSA-Randolph volunteers with more than 40 years of service – dating back to his active-duty days at Air Force Personnel Center. But many other volunteers bring institutional knowledge as well.

"They help us in so many ways with the continuity of the chapel," Calton said. "They bring a lot of knowledge to the chapel and to JBSA."

Many volunteers, like Roberson, are military retirees, but there are also active-duty members, military spouses, civilian employees and students as young as middle school age.

Tech. Sgt. Erika Castro, AFPC deployment manager, has volunteered at the chapel since 2012 and has worked with Gary since 2013.

"I assist mostly with setting up and cleaning up various events such as Hearts Apart when it is hosted by the chapel, the parish socials and the annual Ecumenical Women's Retreat," she said. "For the monthly Airmen's dinners, along with setup and cleanup, I create the advertisement fliers, ensure there are points of contact listed for each month and set up the entertainment that occurs during the Airmen's dinner."

Castro, who also serves as a Eucharistic minister, said she volunteers at the chapel as a way to give back to her



Photo by Airman 1st Class Stormy Archer

Joint Base San Antonio-Randolph Chapel volunteers serve a Lent luncheon March 9 at the JBSA-Randolph Chapel. Volunteers contributed 42,000 hours of service to the chapel last year, the highest number of all volunteer groups at JBSA-Randolph.

community, which has become her "extended family."

"I also want to set positive examples for everyone around me, as my daughter is now of age and is a new altar server in the church because she wanted to help like I do," she said. "I enjoy the ministry of volunteering because it also connects me to a community of people I can talk to when things get hard or I can be that ear when they are going through trials of their own."

Col. Roger Witek, Air Education and Training Command Joint Strike Fighter coordination and training office chief, serves as Catholic Parish Advisory Council chairman.

"Most of my work is much like my current job," he said. "I manage people and projects under the supervision of our 'contract' priest, Father Phil Mahalic, and the JBSA-Randolph chaplain, Maj. Shawn Menchion. We all work as a team to primarily meet the spiritual needs of our active-duty personnel and their families. It's a blessing that the retiree and civil service parishioners also benefit."

Witek said his volunteer position makes him stronger in his faith.

"It makes me act as a better Catholic because I am constantly surrounded by outstanding individuals who are much stronger in their faith and are better examples of a good Catholic – especially my family," he said.

Witek's wife, Cyndi, is a Eucharistic minister and their daughter, Leigh, is a lector who sometimes plays trumpet in the choir.

Patti Schnaubelt has been a chapel volunteer since

2003, serving as a religious education teacher and Eucharistic minister and helping wherever needed. Her husband, Edward, is a retired major assigned to AETC from 1995 to 1998 who sometimes lends a hand, but is always supportive of her efforts.

"When we retired, we decided to go to the chapel and see how the programs work," she said. "We liked the priest, the religious education program and the volunteer opportunities."

Schnaubelt said she helps with confirmation retreats, Lenten luncheons and soup suppers, picnics and other activities. She also serves as a vacation Bible school preschool teacher.

"I do whatever needs to be done," she said. "That's what we're supposed to do."

With more than 40 years of service at the chapel behind him, Roberson said he's seen a lot of chaplains come and go. He also has a lot of stories to tell – including one about President George W. Bush's attendance at a Protestant service in 2005 during the time of Hurricane Katrina.

"Our chaplain thought I was joking when I told him the president was here," Roberson said. "Like everyone else, he had to go through screening at the chapel door."

Roberson, who also worked at AFPC as a computer specialist for 12 years following his Air Force retirement in 1989, said he's met a lot of good people while serving as a volunteer, including his fellow ushers.

"We all work great together," he said. "I've never worked with a better group of guys."

# Carter outlines security challenges, warns against sequestration

By Lisa Ferdinando

DoD News, Defense Media Activity

The United States is facing five global strategic challenges, while at home sequestration poses a great risk to the funding of critical investments, Defense Secretary Ash Carter told lawmakers here today.

"Today's security environment is dramatically different from the last 25 years, requiring new ways of investing and operating," Carter said at a hearing of the Senate Armed Services Committee on the fiscal year 2017 defense budget request.

He testified with the chairman of the Joint Chiefs of Staff, Marine Corps Gen. Joseph F. Dunford Jr., and Defense Department Comptroller Mike McCord.

Carter listed Russia, China, North Korea, Iran, and terrorism as the five evolving strategic challenges that are driving the DOD's planning and budgeting, he told the panel.

The defense budget request totals \$582.7 billion – \$523.9 billion in the base budget and \$58.8 billion in the overseas contingency operations fund. The funding request takes the "long view" of current and evolving security threats, Carter said.

## Sequestration Poses Risk

Last year's bipartisan budget act gave the Defense Department "much-needed stability after years of gridlock and turbulence," Carter said. But he warned the greatest risk to the department is losing that predictably and having uncertainty and sequester in future years.

Avoiding sequestration would prevent \$100 billion in automatic cuts and allow the department to maintain stability and sustain critical investments, he said.

## Challenges from Russia, China

Addressing the challenges from Russia, China, North Korea, Iran and terrorism requires new investments, new posture in some regions, and also new and enhanced capabilities, the secretary said.

"All the while, we're continuing to help protect our homeland," Carter said. "We're accelerating our over-



Photo by Senior Master Sgt. Adrian Cadiz

Defense Secretary Ash Carter testifies on the Defense Department's proposed fiscal year 2017 budget March 17 during a posture hearing before the Senate Armed Services Committee in Washington, D.C.

all counter-ISIL campaign. We're backing it up with increased funding for 2017 – requesting 50 percent more than last year."

Key to the approach is being able to deter advanced competitors, he said.

"We must have and be seen to have the ability to ensure that anyone who starts a conflict with us will regret doing so," Carter said. "In our budget, our capabilities, our readiness, and our actions, we must and will be prepared for a high-end enemy – what we call full-spectrum."

He described Russia and China as the most "stress-

ing competitors" that have both developed and continue to advance military systems that seek to threaten U.S. advantages in specific areas.

The Defense Department is taking a "strong and balanced approach to deter Russian aggression" in Eastern Europe, Carter said.

"The other challenge is in the Asia-Pacific, where China is rising, which is fine, but behaving aggressively, which is not," he said.

The U.S. military is continuing its rebalance to the Asia-Pacific region to maintain the stability the U.S. has underwritten for the past 70 years, allowing many nations to rise and prosper, Carter said. He described the region as the "single most consequential region for America's future."

## Counter-ISIL Momentum

The U.S. is seeking a lasting defeat of the Islamic State of Iraq and the Levant, Carter said. He outlined momentum against the "parent tumor" in Iraq and Syria, as well as other areas where it is "metastasizing," including Africa and Afghanistan.

"Notably, the Iraqis retook Ramadi, and are reclaiming further ground in Anbar province," he said.

The U.S. and its partners have supported capable and motivated local forces in Syria to retake the eastern Syrian town of Shaddadi, Carter said. That is the last major northern artery between Raqqa and Mosul – between ISIL in Iraq and ISIL in Syria, he pointed out.

Coalition partners have committed to increase contributions to help defeat ISIL, strikes on ISIL-held cash depots and oil revenues have increased, and there have been strikes against ISIL in Libya as well, he noted.

## North Korea, Iran

Forces on the Korean Peninsula remain ready to "fight tonight," he said, noting North Korea poses a threat to regional security and stability.

Iran is demonstrating "reckless and destabilizing behavior," Carter said. The United States, he said, seeks to counter Iran's aggression, counter its malign influence, and uphold our "ironclad commitments" to regional allies, notably Israel.

## PREDATORY LOANS from P6

"Under the Military Lending Act of 2007, military members can be charged no more than 36 percent interest," he said, which is far less than triple-digit interest rates paid by civilian borrowers.

The act also prohibits rollover loans unless the new loan results in more favorable terms, mandatory waivers of consumer protection laws, mandatory arbitration and prepayment penalties.

However, there are better ways to secure funds in times of emergency than a loan with a 36 percent interest rate ceiling, Williams said.

"That's where the Air Force Aid Society steps in – to assist military members and their families who face financial crises such as funeral expenses, illnesses, dental or eye care and vehicle repairs," he said. "We encourage people to see us. In many instances, we can help."

AFAS officers are typically found at installation military and family readiness centers.

The AFAS' Falcon Loan is an interest-free loan that provides borrowers up to \$750 for emergency situations, Williams said. Other no-interest loans are also available.

Other alternatives include loans from banks and credit unions, including those that are located on military installations, and lower-interest credit cards, he said.

Education plays an important role in the Air Force's efforts to help service members become financially adept and avoid predatory lending practices, Williams said.

"We have a First Term Airman Center class for our new first-duty-station enlisted personnel the second Monday of every month and the First Duty Officers Financial Class for first-duty-station officers the third Tuesday of every month," he said. "These mandatory

classes are scheduled every month and they cover a wide area of financial information to include predatory lending."

The armed services also dedicate one full week each year to a range of financial education topics during Military Saves Week, and military and family readiness centers offer financial education classes and one-on-one counseling to Department of Defense ID cardholders throughout the year. During counseling sessions, military members and their families as well as DOD ID cardholders learn how to set budgets so they can save money for emergencies.

"There's a lot we try to give our customers so they can be mission ready," Williams said. "Part of that is being financially ready. Our goal is to provide assurance to our military and family members that they can be mission ready, no matter what the need."



# Joint Base San Antonio FORCE SUPPORT SQUADRON

## Monthly Events

April

### Bowling

#### Military children honored with a bowling special

The JBSA-Randolph Bowling Center celebrates Month of the Military Child with child discounts Sundays, 1-4 p.m. Children 12 years and younger bowl for free when accompanied by an adult, 18 years and older, who bowls the same number of games. This special does not include rental shoes. For more information, call 652-6271.

#### Bowlers reflect on safely

Wear a reflective belt while in uniform to the JBSA-Lackland Bowling Center Saturdays, noon to 3 p.m., and rental shoes are free. For more information, call 671-1234.

#### Healthy options available

The JBSA-Fort Sam Houston Bowling Center has introduced a new, healthier menu option in support of the Air Force Kids Live Well® initiative. The goal of this initiative is to help parents and children select healthy menu options while dining out. A particular interest is to increase fruit, vegetable, lean protein, whole grain and low-fat dairy consumption while decreasing unhealthy fats, sugars and sodium. For more information, call 221-3683.

### Clubs

#### Chef cooks up a special dinner

The chef at the JBSA-Lackland Gateway Club creates a special evening dining experience in the Mesquite Dining Room Fridays, 5-8 p.m., with satisfying menus for all. Cost is \$16.95 for members and \$18.95 for nonmembers. The April 1 menu features a bacon-wrapped filet mignon, stuffed jumbo shrimp, duchess potatoes, broccoli, house salad and dessert. April 8, enjoy a porterhouse steak topped with sautéed mushrooms, baked potato, grilled corn on the cob, a house salad and dessert. The April 15 menu includes a 16-ounce portion of prime rib au jus, baked potato, asparagus spears with red peppers, a house salad and dessert. April 22, feast on a New York strip steak, fried shrimp, seasoned steak fries, broccoli, a house salad and dessert. The April 29 menu features a lobster tail, bacon-wrapped filet mignon, parsley red potatoes, roasted asparagus spears, a house salad and dessert. For more information, call 645-7034.

#### Domino players compete for the title

Sign up for the Domino King Tournament April 1-18 at the JBSA-Randolph Kendrick Club. Partners are available to be assigned and the tournament is held April 23, at noon. This is a 200-point game and if a tie occurs, participants replay. There are no five-point spinner games. Rules of play are provided at sign up and participants can use their own dominos or borrow dominos from the Club; however,

participants must bring their own domino holders. Trophies are provided for the first-, second- and third-place winners. For more information, call 652-3056.

#### Sky Lounge hosts live entertainment

Stop by the Sky Lounge in the JBSA-Randolph Parr Club for musical entertainment provided by the Tobias Band April 1 and by Bugz Garza and the Alliance April 15, 6:30-10:30 p.m. Enjoy hors d'oeuvres 5-6 p.m. Admission is \$3 for members and \$5 for nonmembers. For more information, call 658-7445.

#### Bingo events at the Club

Join the JBSA-Randolph Kendrick Club for Bingo Extravaganza April 4 and 18. Enjoy \$15,000 in total jackpots with a complimentary buffet at 5:30 p.m. and Early Bird bingo at 6 p.m.

The JBSA-Randolph Kendrick Club celebrates April birthdays with Birthday Bingo April 12. Birthday members receive a free machine, cake and champagne. This event is for Randolph club members. ID and club card are required.

Bingo players are invited to the JBSA-Randolph Kendrick Club for Bingo Appreciation night April 28, 5 p.m. Enjoy a complimentary meal and Early Bird bingo at 6 p.m. Participants must have proof of bingo packages, cards purchased or a ticket to receive a complimentary dinner. Door prizes include two 32-inch smart TVs, two printers and more. Participants must be a club member to play or win and guests of club members can play for \$5. For more information, call 652-3056.

#### Mother's Day reservations start now

Prepare to join the JBSA-Randolph Parr Club for Mother's Day brunch May 8. Members may begin making reservations April 5 and nonmembers may begin April 12. Seating times begin at 10 a.m. are every thirty minutes. The last seating time is 2:30 p.m. Cost is \$24.95 per adult member, \$27.95 per adult nonmember, \$12.50 for members' children, 6-12 years, and \$14.50 for nonmembers' children, 6-12 years. Children 5 years and younger eat for free. All mothers and grandmothers are entered into a drawing for a chance to win a spa treatment gift certificate. Reservations and prepayments are required. Refunds are issued up to 48 hours prior to the event. For more information, call 658-7445.

#### Meals are prepared to go

The JBSA-Randolph Parr Club offers adult and child portions of meals to go. Staff is staged outside of the main entrance in the drive-through driveway to greet customers, take orders and provide meals. Meals are available 4-5 p.m., while supplies last. The April 11 dish includes baked lasagna made from scratch with layers of noodles, marinara

sauce, ground beef, Italian sausage, cheese and a side of garlic toast. Cost is \$9.95 for nonmembers, \$7.95 for members and nonmembers' children and \$5.95 for members' children. For more information, call 658-7445.

#### April birthdays are celebrated with a buffet

The JBSA-Randolph Parr Club offers a complimentary buffet every month for members with birthdays in that month. Members with April birthdays are honored April 19 and the buffet includes salad, two vegetables, two starches, two entrées, soup and birthday cake. This is free for birthday members. Cost is \$11.95 for members without a birthday in April, \$5.95 for members' children, 6-12 years, \$13.95 for nonmembers and \$7.95 for nonmembers' children, 6-12 years. Children 5 years and younger eat for free. For more information, call 652-4864.

#### Discounts offered to professionals

Bring the office to Gil's Pub in the JBSA-Randolph Kendrick Club and receive \$5 off the entire ticket April 27, 11 a.m. to 1:30 p.m. \$35 or more must be spent after the discount. For more information, call 652-3056.

### Community Programs

#### The Harequin Dinner Theatre puts on a show

Visit the JBSA-Fort Sam Houston Harlequin Dinner Theatre now to April 16 and view "London Calling," a high-energy musical revue featuring breakout artists from the United Kingdom such as The Beatles, Dusty Springfield, Rod Stewart, Elton John, Shirley Bassey, Adele and more.

The JBSA-Fort Sam Houston Harlequin Dinner Theatre invites guests to a showing of "The Gingerbread Lady" April 29 to May 28. Eva Meara, a cabaret singer, has lost her career, marriage and health due to alcohol addiction. After completing a 10-week stint in rehab to overcome her dependency, Eva returns home to the welcome of friends with their own problems.

Make reservations today. Group rates are available. These shows are sponsored by THE GUNN AUTOMOTIVE GROUP. No federal endorsement of sponsor intended. For more information, call 222-9694.

#### Flea market available for buyers and sellers

Head to the JBSA-Randolph Child Development Program, building 1072, parking lot April 16, 8 a.m. to 1 p.m., for a flea market. The Outdoor Recreation Center in the Community Services Mall, building 895, rents spaces for \$10 and tables for \$4 each. Reservations and prepayments are required. The selling of firearms, animals, arts and crafts, food and beverages are not permissible. For more information, call 652-5142.

## Fitness

### Customers are appreciated

The JBSA-Randolph Rambler Fitness Center hosts Customer Appreciation Day April 1, 11 a.m. to 1 p.m., to thank customers for choosing the Rambler Fitness Center for workouts. Tours of the facility are available for guests to become more familiar with various workout areas. For more information, call 652-7263.

### Easter eggs are hunted underwater

The JBSA-Lackland Skylark Aquatic Center hosts a special Easter Egg Hunt for youth 5-11 years April 2, 11 a.m. to 2 p.m. Cost is \$3 per participant, lifeguards are on duty and the Easter Bunny has prizes for each guest. Youth 5-7 years participate 11 a.m. to noon; youth 8-10 years participate noon to 1 p.m.; youth 11-13 years participate 1-2 p.m. For more information, call 671-3780.

### Intramural softball is underway

The JBSA-Randolph Rambler Fitness Center collects letters of intent for intramural softball until April 2. Prepare for the first outdoor sport of spring and participate as a unit. For more information, call 652-7272.

### Circuit training gets the heart pumping

Join the JBSA-Fort Sam Houston Jimmy Brought Fitness Center for circuit training April 7, 11:30 a.m. to 1:30 p.m. Get the heart rate up and strengthen muscles at the same time. This event is open to all Department of Defense ID cardholders and participants may sign up the day of the class. For more information, call 221-1234.

### Color is back

Participate in a color run with the Fitness Center on the JBSA-Fort Sam Houston Medical Education and Training Campus April 16, 9 a.m. This event is free and open to all Department of Defense ID cardholders. Walking is allowed and pets may join. For more information, call 808-5709.

### Teams show group strength

Teams are invited to sign up for a tug-of-war contest at the JBSA-Lackland Gillum Fitness Center April 22, 7 a.m. Teams have a 1,400-pound limit and must have at least one female participant. Sign up no later than April 21, noon, to join this free event. For more information, call 977-2353.

### Soccer players prepare for play

Letters of intent to participate in coed intramural soccer through the Fitness Center on the JBSA-Fort Sam Houston Medical Education and Training Campus are due no later than April 22. For more information, call 808-5709.

### Men and women show their strength

The Fitness Center on the JBSA-Fort Sam Houston Medical Education and Training Campus hosts a lifting challenge April 23, 10 a.m. Men lift 1,000 pounds and women lift 500 pounds by combining bench press, squat and dead lift. Participation is free and all Department of Defense ID cardholders, 16 years and older, may participate. Registration ends April 16. For more information, call 808-5713.

The 2016 Force Support Squadron proudly presents  
**FIESTA & FIREWORKS** APRIL 17 1-10 P.M.  
**JBSA FORT SAM HOUSTON MACARTHUR PARADE FIELD**  
 LIVE ENTERTAINMENT & CARNIVAL RIDES  
 FIESTA & FOOD VENDORS  
 MILITARY CEREMONY & GOLDEN KNIGHTS AT 4 P.M.  
 GOLDEN KNIGHTS NIGHT JUMP FOLLOWED BY FIREWORKS FINALE  
**OPEN TO THE PUBLIC**  
 FOR MORE INFORMATION, CALL 652-6742.  
 THE GUNN AUTOMOTIVE GROUP is giving away a 2016 GMC Sierra Texas Edition customized by BlackBolt Speed Shop.  
 To register to win, go to [Gunn-JBSA.com](http://Gunn-JBSA.com). Must be present at event to win.  
 Sponsors: GunnAuto.com, AirForce, MyJBSA-FSS-MWR.com, FORCE.

## Golf

### Membership drive continues

Register at any of the JBSA golf courses now to May 1 to become a JBSA golf member. Membership benefits include preferred advance tee times, no daily green fees excluding cart rental, five free rounds of golf at each of the other two JBSA golf locations, 10 percent discount off all merchandise purchased in the pro shops except for Ping products, priority for club storage and locker rental, free handicap service, discounted entry fees for all JBSA-sponsored tournaments, access to member-only tournaments and events, 5 percent discount for catered events at the clubhouse, membership referral program with one month free dues for every new member referred, annual membership appreciation day with a tournament and food and prorated membership for Snowbirds. For more information, call the JBSA-Fort Sam Houston Golf Course at 222-9386, the JBSA-Lackland Gateway Hills Golf Course at 671-2517 and the JBSA-Randolph Oaks Golf Course at 652-4653.

### Golfers compete in a scramble

Golfers are invited to play in the monthly JBSA-Fort Sam Houston Golf Course Warrior four-person scramble April 1 with a 12:30 p.m. shotgun start. Cost is \$25 for members, \$35 for nonmembers and includes 18 holes of golf, green fees, golf cart, dinner and gift certificates for the winners of longest drive and closest to the pin. The first-, second- and third-place winners also receive gift certificates. For more information, call 222-9386.

### Masters golf tournament held

The JBSA-Lackland Gateway Hills Golf Course hosts the Gateway Hills Masters Golf Tournament April 2-3, with 8 a.m. tee times. Partners are drawn from the competitors making the cut in the 2016 Masters Golf Tournament. The cost for this individual stroke play tournament is \$30 plus green and cart fees. For more information, call 671-3466.

### Blind draw tournament combines scores

Head to the JBSA-Randolph Oaks Golf Course for the Masters Blind Draw Tournament and JBSA Cup qualifying tournament April 9, with 7-9 a.m. tee times. This is an individual, low-net, low-gross tournament. Scores are combined with a Professional Golfers Association pro from the Masters. Entry fee is \$10 per person plus green fees and cart rental. For more information, call 652-4653.

## Information, Tickets and Travel

### Visit Universal Orlando for a discounted price

There is still time to take advantage of the buy-one, get-two free special for Universal Orlando through JBSA-Lackland Information, Tickets and Travel. Purchase a one-day park-to-park ticket and get two days free. Tickets must be purchased by May 18 and completely used by May 31, with no black out dates. This offer is valid for active duty, retirees and Department of Defence Appropriated Fund or Non appropriated Fund civilians and family. An eligible member must activate the tickets at the park gate and accompany guests. There are no limits for the number of guests. Adult tickets are \$147 and tickets for children, 3-9 years, are \$142. For more information, call 671-3059.

**JBSA LIP SYNC CHALLENGE**  
 Take the stage at the JBSA Lip Sync Challenge. Bring props, music, family, friends and perform. Prize money is awarded to the top two participants at each location and the top two winners at the finale. The deadline to register is April 18. For more information, call JBSA Community Programs at 652-5763.  
**Randolph**  
 Parr Club  
 April 28 • 6-9 p.m.  
**Fort Sam Houston**  
 Golf Club  
 May 5 • 6-9 p.m.  
**Lackland**  
 Gateway Club  
 May 12 • 6-9 p.m.  
**Finale**  
 Parr Club  
 May 20 • 6-10 p.m.  
 Sponsors: GunnAuto.com, RBFCU, JBSA, FirstCommand, FORCE.

## Disney® sells tickets for less to military

Walt Disney World® in Florida and Disneyland® in California are extending the Hero Salute program for 2016. The program runs until Dec. 19 and eligible active-duty and retired members may purchase up to six tickets during the program period and must be present at the gate to activate all the tickets. Four-day park-hopper tickets are \$194.50, four-day base tickets with water parks and more are \$194.50 and four-day park hopper plus water parks and more are \$228. For Disneyland®, a three-day hopper is available for \$140. Availability is subject to change without notice. Disney® also offers up to 40 percent off all Disney® resort properties with the Hero Salute program. Enjoy perks, including free transportation to all Disney® parks, early entrance, optional dining plans and more. For more information, call 671-3059.

## Leisure travel offers vacation packages

Plan for an early summer vacation with the JBSA-Lackland Leisure Travel office. Choices include a Carnival seven-day exotic western Caribbean trip May 29 to June 5 with rates from \$687 to \$1,017, a trip to Las Vegas June 6-9 with rates starting at \$415 and a London To Rome Highlights group tour June 16-26 with rates starting at \$3,800. Non-refundable deposits and a \$10 service fee are required at booking. All prices are subject to change. For more information, call 671-7111.

## Library

### Libraries offer story time

Enjoy a story or two and an activity at the JBSA libraries. Story time is hosted at the JBSA-Fort Sam Houston Keith A. Campbell Memorial Library Thursdays, 10 a.m., the JBSA-Lackland Library Tuesdays, 10 a.m. and the JBSA-Randolph Library Wednesdays, 10 a.m. Story time helps reinforce a lifelong love of learning in children and includes stories, songs, rhymes and movement activities. A parent or caregiver is to remain in the library during story time. Registration is not required. For more information, call the JBSA-Fort Sam Houston Keith A. Campbell Memorial Library at 221-4702, the JBSA-Lackland Library at 671-2673 and the JBSA-Randolph Library at 652-5578.

### Library extends hours

The JBSA-Fort Sam Houston Keith A. Campbell Memorial Library is open Saturdays, 10 a.m. to 5 p.m. For more information, call 221-4702.

## Military & Family Readiness

### Parents prepare for baby

Participate in the Bundles for Babies workshop April 1, 8:30 a.m. to 12:15 p.m., at the JBSA-Randolph Military & Family Readiness Center or April 20, 1-4:30 p.m., at the JBSA-Lackland M&FRC. Active-duty expecting parents receive information on financial planning from conception to college, support programs offered within the community and parenting skills. For more information, call the JBSA-Randolph M&FRC at 652-5321 or the JBSA-Lackland M&FRC at 671-3722.

JBSA-Lackland Gateway Club  
**Customer Appreciation Night**  
 April 26 • 5 - 8 p.m.  
 Members: \$10.50 • Nonmembers: \$12.50  
 Entertainment by DJ Doggin' Dave Productions  
 Menu: Tortilla Soup, Chicken Mole, Beef Fajitas, Shrimp Fajitas, Tilapia with Mango Salsa, Pork Tamales, Cheese Enchiladas and more  
 671-0771 • Bldg 2490

### Fair presents volunteer opportunities

Current and future volunteers are invited to attend a Volunteer Appreciation Community Fair at the JBSA-Lackland Arnold Hall Community Center, April 5, 9:30 a.m. to 12:30 p.m. and at the JBSA-Randolph Military & Family Readiness Center April 7, noon to 1:30 p.m. JBSA mission partners and representatives from local community agencies are on site to discuss available volunteer opportunities. The JBSA-Randolph M&FRC is also hosting a résumé writing workshop for volunteers April 13, 10-11:30 a.m. For more information, call the JBSA-Lackland M&FRC at 671-3722, or JBSA-Randolph M&FRC at 652-5321.

### Workshop reviews role reversal caregiving

A "Role Reversal, Caring for Those Who Cared for You" workshop is slated for April 6, 9 a.m. to noon, at the JBSA-Randolph Military & Family Readiness Center. Representatives from the Alamo Area Council of Governments Bexar Area Agency on Aging and M&FRC provide participants with information on secondary dependency, family care plans, accessing services, long distance caregiving and more. For more information, call 652-5321.

### Workshop focuses on child grief

The JBSA-Lackland Military & Family Readiness Center offers a How Children Grieve workshop, April 6, 1-2:30 p.m., at the Wilford Hall Ambulatory Surgical Center Annex, building 4600. Participants receive information to help navigate the grieving process with children, including those impacted by divorce. Topics include stages of child grief, perceptions and beliefs and common emotional and behavioral responses in children and adolescents. For more information, call 671-3722.

### Transition guidance available for service members

Transitioning service members are invited to attend a two-day workshop to receive guidance in selecting a technical training school and technical fields, April 7 and 8, 8 a.m. to 4 p.m. at the JBSA-Randolph Military & Family Readiness Center. Review the application process for accredited career technical training institutions, identify requirements, Veterans Affairs education benefits and more. Participants must have already completed the Transition Assistance Program Goals, Plans, Success workshop before registering for the Career Technical Training Track. For more information, call 652-5321.

### Leaders understand personality theory

The JBSA-Fort Sam Houston Military & Family Readiness Center offers a Four Lenses Discovery™ workshop that teaches participants to identify temperament styles and discover how each style measures self-worth in similar ways April 8, 9 a.m. to noon. This interactive workshop exposes attitudes and the probable motivation behind behavior. Learn to map out the strengths of an entire team, work more effectively with natural talents and embrace diversity by appreciating and tolerating the differences in others. Registration is required. For more information, call 221-2705.

### Families are provided an opportunity to reconnect

Join the JBSA-Military & Family Readiness Centers for an overnight campout April 9-10 at the JBSA-Recreation Park @ Canyon Lake. Key spouses, Family Readiness Groups, Ombudsman, Hearts Apart, Warriors in Transition and their families disconnect from electronic devices and reconnect as a family with team building activities, games, a nature hike and more. Registration is required. For more information, call 221-2418.

### Information for transitioning with children provided

The JBSA-Lackland Military & Family Readiness Center provides information on moving schools and tools to ease the transition, April 12, 10 a.m. to noon. Review possible responses children have when changing schools, the enrollment process, maintaining immunizations and records, transcripts, special needs and more. For more information, call 671-3722.

### Ceremony recognizes volunteers

The annual JBSA Volunteer of the Year Award and Volunteer Excellence Award is slated for April 13, 1 p.m. at the JBSA-Fort Sam Houston Military & Family Readiness Center. The annual award ceremony pays tribute to the thousands of volunteers who contribute countless hours of service each year to help JBSA and local communities and honors individuals who exemplify the role of the volunteer, as well as those who make a significant positive impact on the lives of others. With the exception of the VEA, volunteer services must have been performed during 2015. For more information, call 221-2418.

### New spouses are introduced Joint Base San Antonio

Military spouses new to Joint Base San Antonio are welcomed to the Spouse Information Fair, April 14, 9 a.m. to noon at the JBSA-Fort Sam Houston Military & Family Readiness Center. Meet and connect with over 20 different

military agencies to learn about services offered. For more information, call 221-2705.

## Spouses are invited to quarterly orientation

Military spouses are invited to attend the quarterly spouse orientation, Heart Link, at the JBSA-Lackland Military & Family Readiness Center, April 19, 8:30 a.m. to 2:30 p.m. or at the JBSA-Randolph M&FRC, April 22, 8:30 a.m. to 2 p.m. Receive information about resources, programs located on JBSA and the surrounding area, military customs, courtesies, ranks and acronyms. For more information, call the JBSA-Lackland M&FRC at 671-3722 or JBSA-Randolph M&FRC at 652-5321.

## Workshop focuses on children's needs

The JBSA-Fort Sam Houston Military & Family Readiness Center hosts a two-day workshop, April 20 and 27, noon to 4 p.m., that focuses on how parents can meet the needs of children growing up between two households. This workshop meets the Texas court-mandated requirements. For more information, call 221-2418.

## Outdoor Recreation

### Fishing boats are half price

Rent a fishing boat for half price at the JBSA-Recreation Park @ Canyon Lake during April. Bring a favorite fishing pole or purchase equipment during business hours. Also enjoy a live-bait machine that offers live minnows, worms, catfish dough bait or chicken livers. Boat renters must have completed the boater's safety course to operate any boats from the marina. This course is available at guest reception at the lake for \$2 per person. Please allow at least 90 minutes to review the video and test. For more information, call 800-208-3466.

### Concealed handgun licence class offered

The JBSA-Camp Bullis Rod-N-Gun Recreation Center provides concealed handgun license classes April 2 and 16, 8 a.m. to 1 p.m. Successful completion of this class is required for a Texas CHL. To register for a class, visit <http://www.chlregistration.com>. Once on the website, select "register for class." Then select "Dan Willis-Leatherneck Arms." For more information, call 363-2332.

### Bikers hit the road

Join JBSA-Lackland Outdoor Recreation for a spring ride through the Texas Hill Country April 16. Depart Kelly Field Club, building 1676 at Port San Antonio, at 10 a.m. and travel to Leakey, Texas. Gas and lunch are at the rider's expense on this 200-mile round trip. The ride is open to the public, Department of Defense ID cardholders, retirees and active duty. For more information, call 925-5533.

### Outdoor exposition offered

The JBSA-Camp Bullis Rod-N-Gun Recreation Center offers an outdoor exposition April 23, 10 a.m. to 2 p.m., to promote various outdoor recreation activities available on Camp Bullis. This event is designed for youth and adults to experience various outdoor sporting activities. For more information, call 295-7577.

### Archery takes on another dimension

The JBSA-Camp Bullis Rod-N-Gun Recreation Center hosts a three-dimensional archery competition April 23-24,

8 a.m. to 1 p.m. Registration is 8-10 a.m. and the course must be completed by 1 p.m. The fun shoot is \$15, the competition shoot is \$20 and children 12 years and younger participate for \$5. For more information, call 295-7529.

## Youth and Children

### Parents register youth for summer camp

JBSA-Fort Sam Houston Youth Programs, JBSA-Lackland Youth Programs and JBSA-Randolph Youth Programs summer camp registration packets are available to download April 1 at <https://www.myjbsa-fss-mwr.com>. Registration is held 9 a.m. to 2 p.m. Priority one may register April 5-8 and includes single or dual active-duty military assigned to JBSA. Priority two registers April 12-15 and includes active-duty military or Department of Defense employees assigned to JBSA; both parents must be employed or a full-time student. Priorities three through six may register April 20 until registration is full. Camp runs June 6 to Aug. 22. For more information, call 652-2088.

### T-ball registration is ongoing

Register youth, 3-5 years old, for Little Renegades t-ball at JBSA-Randolph Youth Programs April 1-30. This is a parent-child program that helps build confidence in children while enabling them to have fun and learn basic baseball skills. Participants must be 3 years old by May 1. Cost is \$35 per child and the program runs for 6 weeks beginning in May. Youth Sports is sponsored by THE GUNN AUTOMOTIVE GROUP. No federal endorsement of sponsor intended. For more information, call 652-2088.

### Youth tour college campus

The JBSA-Fort Sam Houston Youth Programs invites high school youth to join in a guided tour of a local college April 2, 10 a.m. to 5 p.m. Check out what campus life is like. This event is free and seating is limited to the first 13 students to sign up. For more information, call 221-3502.

### Youth are invited to participate for free

There is no membership needed to participate in the JBSA-Randolph Youth Programs clubs, activities or open recreation during April 3-8. Check out the preteen game room, teen zone, club meetings and activities. This program does not include instructional classes, league sports or School Age care programs. Stop by for a monthly calendar of events to see what is offered during these weeks. Membership cards cost \$36 per year. For more information, call 652-3298.

### Month of the Military Child is celebrated

Celebrate baseball opening day with JBSA-Fort Sam Houston Youth Programs April 9, 9 a.m., at the Youth Sports Complex in Dodd Field. This event is in conjunction with the JBSA-Fort Sam Houston Month of the Military Child Celebration. Enjoy music, information booths, food, games and fun. For more information, call 221-3502.

The JBSA-Randolph Youth Programs hosts Famaganza April 9, 10 a.m. to 2 p.m., in celebration of the Month of the Military Child. All Department of Defense ID cardholders can bring their families to this spring festival to enjoy activities including face painting, inflatables, games, arts and crafts, entertainment, information booths, giveaways,

demonstrations and more. This is a free event and lunch is served. This event is sponsored by THE GUNN AUTOMOTIVE GROUP, Randolph Brooks Federal Credit Union and First Command. No federal endorsement of sponsor intended. For more information, call 652-3298.

### Parents are offered a break

JBSA-Lackland Youth Center offers Give Parents a Break or Parents' Night Out April 15, 6:30 -10:30 p.m. This program is intended to offer parents free time while their children are entertained with activities and games. Snacks are provided and children must be between 5, and in kindergarten, to 12 years old to participate. Cost is \$25 per youth with multiple child discounts or free with a GPAB referral. Preregistration is required and late pickup is subject to a \$5 fee for first five minutes and a \$3 fee for each additional minute. For more information, call 671-2388.

### Military kids are special

Families are invited to celebrate the Month of the Military Child at the JBSA-Lackland Youth Programs Celebrate Kids Fair April 16, 10 a.m. to 2 p.m. Enjoy a day of free games and fun. Learn a new game or skill with an adventure around the world highlighting various cultural activities and events. For more information call 671-2388.

### Basketball is played at midnight

Play midnight basketball April 16, 7 p.m. to midnight, with the JBSA-Fort Sam Houston Youth Programs. This program is free and youth 11 years and older may participate. Youth in sixth to eighth grade play until approximately 9 p.m. and youth in ninth to 12th grade play until midnight. A healthy snack is provided during the games. For more information, call 221-3502.

### Preteens gather for spring

Youth, 9-12 years, are invited to join JBSA-Lackland Youth Programs for a Preteen Spring Social April 22, 7-9 p.m. Enjoy a scavenger hunt, cookie decorating, springtime games and activities. Cost is \$3 per person. For more information, call 671-2388.

### Caregivers are needed

JBSA-Lackland Family Child Care is looking for individuals interested in caring for children in the Extended Child Care program, special needs children with chronic health problems including HIV, asthma, allergies, cerebral palsy, physical impairments etcetera. All start-up materials and training is provided by the FCC Office. Providers are also needed to care for in the evenings, weekends, swing and midnight shifts and extended duty hours. For more information, call 671-4987.

## STAY CONNECTED

Stay current on Joint Base San Antonio 502d Force Support Squadron events, specials and daily activities.

<http://www.myjbsa-fss-mwr.com>



## 12th Flying Training Wing commander makes pledge to AFAF

From left: Capt. Jordan, 12th Flying Training Wing instructor pilot; Col. Matthew Isler, 12th FTW commander; and Maj. D.J. Benzing, 12th Operations Support Squadron assistant director of operations; gather to sign their Air Force Assisantance Fund pledges Monday at Joint Base San Antonio-Randolph. The annual fundraising event raises money for four Air Force charities – the Air Force Aid Society, Air Force Enlisted Village, Air Force Villages Charitable Foundation and the Gen. and Mrs. Curtis E. LeMay Foundation. The 2016 AFAF Campaign at Joint Base San Antonio runs through April 29.

Photo by Airman 1st Class Stormy Archer



## Former Chief Master Sergeant of the Air Force offers advice to JBSA NCOs

By Jeremy Gerlach

Joint Base San Antonio-Lackland Public Affairs



Photo by Joel Martinez

Retired Chief Master Sgt. Frederick Finch, the 13th Chief Master Sergeant of the Air Force, speaks to NCOs about career advancement March 15 during the Lackland 5/6 luncheon at Joint Base San Antonio-Lackland.

A group of Joint Base San Antonio-Lackland NCOs lunched with former Chief Master Sergeant of the Air Force Frederick “Jim” Finch at Arnold Hall March 15, picking up career advice in an informal Q&A session.

Finch, who held the highest non-commissioned rank in the Air Force from 1999-2002, is now retired and lives in San Antonio. He’s remained active in the Air Force community during retirement and said he enjoyed mingling with service members who are just entering the prime of their careers.

“The key is to develop these people so they can be the next level of senior NCOs,” Finch said. “They’re going to be the next generation of chief master sergeants, so you want them exposed to as many issues that they can be, so they know how to solve problems.”

Finch urged the officers to treat even stressful situations as learning experiences.

“Frankly, there are challenges they are going through as mid-level NCOs right now that will shape them and their perceptions of the Air Force even 10, 15 years from now,” he explained. “These challenges, even the frustrations that they feel, will drive them to make better decisions later on.”

Finch also fielded questions about how mid-level officers can continue to advance up the ranks, recommend-

ing that officers show initiative when presented with volunteer opportunities – even ones that others might have passed over.

“Officers want to know how to be successful here at JBSA-Lackland and most importantly, they want to know how to leave their positions better than they found them by grooming successful replacements,” Finch noted. “It’s about getting involved in all of the things that are going on. It takes a lot to run an Air Force base, and breadth of experience is a serious issue, just as much as developmental experience.”

Finch, who as CMSAF was in charge of directing the enlisted corps and representing their interests to the secretary of the Air Force, also noted that NCOs shouldn’t think of their career arcs any differently than commissioned personnel.

“I don’t put a lot of stock in the difference between enlisted and commissioned officers,” he said. “There’s no difference in terms of commitment or loyalty, hard work or intelligence ... and I’m very proud of what our NCO core is doing today, and proud of many of the decisions that have been made since I retired.”

Before heading out, Finch offered a last bit of advice to all service members at JBSA-Lackland.

“Stay positive – you’re doing wonderful things here,” he said. “I’m always impressed to come back to JBSA-Lackland, to see people working hard, doing their best and making a difference.”

**SAAPM from P3****April 29****The fourth annual "Drive Out Sexual Assault" golf tournament**

Gateway Hills Golf Club, JBSA-Lackland, 1 p.m. shotgun start time. The tournament is an event to heighten awareness and show support to those affected by sexual assault. The format is a four person scramble with prizes for first-, second and third-place finishers, longest drive and closet to pin. Golf goodies and chances to win prizes. To register, email 502abw.cvk.ola@us.af.mil or call 671-7273. Preregistration ends April 22 and will be accepted the day of the event.

**Throughout April at All JBSA Locations**

Sexual assault awareness information will be distributed on base at various locations throughout April.

Staff will share info about sexual assault realities, victim services and prevention tips.

**Sexual assault awareness ribbon, flag displays**

Teal is the color representing Sexual Assault Awareness Month. All JBSA locations will have teal ribbons and flags or special teal lighting to demonstrate support to those JBSA survivors recovering from sexual assault.

The Department of Defense 2016 SAAPM theme is "Eliminate Sexual Assault: Know Your Part. Do Your Part."

The JBSA SAPR hotline number is 808-7272. Additionally, the other JBSA numbers are 808-8990 for JBSA-Fort Sam Houston, 671-7273 for JBSA-Lackland, and 652-4386 for JBSA-Randolph. Soldiers can call 221-0598, while Navy personnel can call 221-1496.

**Joint Base San Antonio-Randolph News Briefs****Professional development seminar**

A professional development and benefits seminar is from 11:30 a.m. to 12:30 p.m. Thursday at the Gaylor Professional Development Center. This session is for non-Air Force Sergeants Association members. For details, call 652-2525.

**RESC spouse scholarships**

The Randolph Enlisted Spouses' Club is accepting scholarship applications for enlisted military spouses in the amount of \$1,000 per recipient. Applications are available at the Joint Base San Antonio-Randolph Education Center and the Military & Family Readiness Center. Applications must be postmarked no later than April 1. Questions or requests to receive an application by email should be sent to [Randolphesc@hotmail.com](mailto:Randolphesc@hotmail.com).

**Public speaking seminar**

The next public speaking seminar is 8:30 a.m. to 4 p.m. April 7 at the Gaylor Professional Development Center. The course is open to all enlisted, officers, NAF/GS employees and contractors. To register, visit <https://cs3.eis.af.mil/sites/OO-ED-AE-15/default.aspx>.

**Retiree Appreciation Day**

A Joint Base San Antonio-Randolph Retiree Appreciation Day takes place 9 a.m. to noon April 23, at the Kendrick Club. There will be representatives from government agencies, veteran organizations and local organizations attending. Attendees will have an opportunity to meet with fellow retirees and obtain valuable information. For more information, call the JBSA-Randolph Retiree Activities Office at 652-6880 or 877-282-2441.

**Child safety seat class**

Almost 75 percent of all car seats are installed incorrectly and car crashes are the leading cause of preventable death in children. A car seat safety clinic is April 18, May 16 and June 20 at Joint Base San Antonio-Randolph. Prior to taking part in the car seat safety clinic, participants must complete the Car Seat 101 class at one of the JBSA locations. For more information, call 221-0349 or 652-6308.

**White House Communications Agency recruiting event**

A member of the White House Communications Agency will be at JBSA-Lackland's Wilford Hall Auditorium April 12 to recruit interested active-duty members from all services, E-4 through E-8. Members assigned to WHCA provide direct service to the mission in Washington D.C., or on a travel team. For more information call 202-757-6063.

**Street construction planned**

The 502nd Civil Engineer Squadron is conducting a re-pavement project on 5th Street West, including replacement of existing pavement, curbs and sidewalks from F Street West to C Street West. Demolition and construction will occur in various phases and will require street and parking closures on 5th Street West for the time periods below:

- Feb. 29 – April 1: 5th Street West will be closed from E Street to D Street.
- April 4 – May 13: 5th Street West will be closed from D Street to C Street.
- Repaving, May 21: 5th Street West will be closed from F Street to C Street for paving. Detour routes will be marked. For more information, call 652-1224.

# Crimes and Punishment at Joint Base San Antonio

From the 502nd Air Base Wing Legal Office

During the month of February, JBSA Air Force commanders administered 28 non-judicial punishment actions under Article 15 of the UCMJ.

The punishments imposed reflect the commander's determination of an appropriate punishment after considering the circumstances of the offense and the offender's record. Officers may not be reduced in rank as a punishment.

A suspended punishment does not take effect unless the offender engages in additional misconduct or fails to satisfy the conditions of the suspension. The suspension period usually lasts for six months unless a lesser amount is specified. Administrative discharge may also be an option for commanders after the conclusion of an Article 15, depending on the circumstances.

The following are some of the non-judicial punishment actions that closed out in February. Decisions regarding discharge are not included.

**Destroying/damaging nonmilitary property x 5:** A staff sergeant was observed ripping off the door handles of three vehicles, scratching one vehicle and ripping off

the rear windshield wiper blade of another vehicle. The member received a reduction to senior airman, forfeitures of \$1,241 pay per month for two months (suspended for six months) and a reprimand.

**Wrongful use of marijuana:** A senior airman wrongfully used marijuana. The member received a reduction to airman first class, forfeitures of \$1,027 pay per month for two months and a reprimand.

**Wrongful use of marijuana:** An airman in technical training tested positive (urinalysis) for marijuana. The member received a reduction to airman basic, forfeitures of \$783 pay per month for two months, 30 days extra duty, 30 days restriction and a reprimand.

**Wrongful use of a controlled substance x 3:** An airman basic wrongfully used codeine, hydrocodone and hydromorphone. The member received 21 days restriction, forfeitures of \$783 pay per month for two months (one month suspended) and a reprimand.

**Dereliction of duty x 2 – willful:** An airman failed to refrain from having a visitor in her dormitory who was not an airman from the same group and also failed to refrain from having a visitor in her dormitory after accountability. The member received 14 days restriction,

forfeitures of \$250 pay per month for two months (1 month suspended) and a reprimand.

**Dereliction of duty – willful:** An airman first class consumed alcohol while underage. Punishment consisted of a reduction to the grade of airman, forfeiture of \$878 pay (suspended for six months) and a reprimand.

**Dereliction of duty – willful:** An airman first class in technical training unlawfully possessed, consumed and distributed alcohol to a minor. The member received forfeitures of \$923 pay per month for two months (one month suspended), 14 days extra duty, 30 days restriction and a reprimand.

**Dereliction of duty x 2 – willful:** An airman basic in technical training failed to return to the dormitory for accountability and allowed a member from outside of the squadron and of the opposite gender inside a dormitory room. The member received forfeitures of \$783 pay per month for one month (one month suspended), 14 days extra duty, 14 days restriction and a reprimand.

**Larceny:** An airman basic in technical training stole a cosmetic brush from the base exchange. The member received forfeitures of \$783 pay per month for two months, 20 days restriction and a reprimand.

## Serious scalding injuries can happen in mere seconds

By Ricardo Campos

Joint Base San Antonio Fire Emergency Services  
Fire Prevention office

According to the American Burn Association Repository's 2011 report, approximately 450,000 burn injuries require medical treatment each year. The National Fire Prevention Association reports there were 70,800 scalding non-fire burn injuries reported to hospital emergency rooms in 2012, up from 68,700 in 2011.

A scald injury can happen at any age. Hot liquids from bath water, hot coffee and even microwaved soup can cause devastating injuries. Scald burns are the second leading cause of all burn injuries.

**The NFPA provides the following safety tips to prevent scalding injuries:**

- Teach children that hot things can burn. Install anti-scald devices on tub faucets and shower heads.
- Always supervise a child in or near a bathtub.
- Test the water at the faucet. It should be less than 100 degrees Fahrenheit
- Before placing a child in the bath or getting in the bath yourself, test the water.
- Test the water by moving your hand, wrist and forearm through the water. The water should feel warm – not hot – to

the touch.

- Place hot liquids and food in the center of a table or toward the back of a counter.
- Have a “kid-free zone” of at least three feet around the stove and areas where hot food or drinks are prepared or carried.
- Open microwaved food slowly, away from the face.
- Never hold a child while you are cooking, drinking a hot liquid or carrying hot foods or liquids.
- Never heat a baby bottle in a microwave oven. Heat baby bottles in warm water from the faucet.
- Allow microwaved food to cool before eating.
- Choose prepackaged soups with containers that have a wide base or, to avoid the possibility of a spill, pour the soup into a traditional bowl after heating.

**Treatment:**

- Treat a burn right away.
- Cool the burn with cool water for 3-5 minutes.
- Cover with a clean, dry cloth.
- Get medical help if needed.

Microwavable soups are a frequent cause of scald burn injuries (especially noodle soups) because they can easily tip over, pouring hot liquid (and noodles)

**2 seconds**  
of exposure to **148°F**  
liquid causes burns  
serious enough to  
require surgery.

Coffee is often served at  
**175°F**, making it high-risk  
for causing  
**severe burns.**

**NATIONAL SCALD PREVENTION CAMPAIGN**  
WWW.FLASHSPASH.ORG  
Illustration courtesy of National Scald Prevention Campaign

on the person.

For more information about scalding prevention, visit the NFPA website at <http://www.nfpa.org/education>, the National Scald Prevention Campaign

website at <http://www.flashsplash.org> or contact the fire prevention offices at JBSA-Fort Sam Houston at 221-2727, at JBSA-Lackland at 671-2921 or at JBSA-Randolph at 652-6915.

## Top 3 Award

Senior Airman Lauren Naranjo, Joint Base San Antonio-Randolph Clinic pharmacy technician, is an integral part of the pharmacy team. She displayed outstanding leadership by filling in as interim NCO in charge for eight days. She directed an eight-member team in processing 1,946 prescriptions with a 99 percent accuracy rate.

Additionally, Naranjo established living quarters for incoming Airmen and oriented them to the base and local area. She ensured new Airmen attended in-processing appointments and trained them on 45 tasks vital to mission accomplishment.

She also created a 190-count medication dosage guide, slashing edits by 50 percent and decreased work stoppage. She is instrumental to the success of the 98 percent compliance of the medical group TeamSTEPPS course by educating 12 new personnel on patient safety practices.

Naranjo has demonstrated unparalleled mentorship by devoting four hours to Livingway Church mentoring nine youths on being responsible citizens. Naranjo is deserving of this award due to her dedication to duty.

**Courtesy photo**

Master Sgt. Kelli Jackson (left), Joint Base San Antonio-Randolph Top 3 Recognitions chief, presents the Top 3 Award to Staff Sgt. Taquoya Parrott, standing in for, and supervisor of, Senior Airman Lauren Naranjo, JBSA-Randolph Clinic pharmacy technician, for outstanding dedication to duty.



## JBSA-Randolph Chapel Easter Schedule

### PROTESTANT Easter Services

**March 25 – Good Friday service**

3:30 p.m., Chapel 1

**March 27 – Easter Sunday service**

7:30 a.m., Chapel 1 and 11 a.m., Religious Activity Center

### CATHOLIC Good Friday and Easter Services

**March 25 – Good Friday; 11:30 a.m., Chapel 1**

**March 26 – Holy Saturday, Easter Vigil; 7:30 p.m., Chapel 1**

**March 27 – Easter Sunday; 8:30 a.m., RAC (building 975)**

11:30 a.m., Chapel 1

**Fridays – Stations of the Cross; 5:30 p.m., Chapel 1**



To advertise in the Wingspread, call 250-2052.

# Air Force Medical Service improving access to care

By Kevin M. Hymel

Air Force Surgeon General Public Affairs

Over the last year, the Air Force Medical Service has been working to improve patient access to care.

"We've always focused on and provided high-quality and safe care," Lt. Col. Donald Lofton, Air Force Surgeon General Medical Support Division access to care director, said. "Now access is getting a lot of attention."

Patients have always been highly satisfied with their clinic or hospital care, but getting to the right clinician in a timely manner has sometimes been a challenge.

"We've heard people say, 'Once I'm in the door, I love it,'" Lofton said. "But we need to be getting the right patient to the right place faster."

A 2014 Secretary of Defense Military Health System review reported that the AFMS was doing well regarding access to care, but uniformed and civilian leaders know it could be better.

"Our leadership basically told us: 'Patients who were calling in were being told to call back too often. We need to fix that,'" Lofton said.

The AFMS, working with the other service's medical branches at the Defense Health Headquarters, laid the foundation to move forward on improved patient access to care. Here are the top 10 things the AFMS is doing to improve access:

**1. Simplified Appointments.** Instead of appointment clerks using 10 different appointment categories for patients, there are now only two. In the past, if someone called in with a cold, and all the acute category slots had been filled, the patient wouldn't necessarily be seen in the clinic that day. Meanwhile, other slots potentially went unfilled. The system has changed from a symptom-based schedule to a time-based schedule.

"Our goal is to see patients when they need to be seen, rather than forcing them into our previous

symptom-based appointing construct," Lofton said. "You're now either in a 24-hour slot for things you need to be seen for in the next 24 hours, or a future slot for things you want to be seen for at some time beyond the next 24 hours."

**2. More Same-Day Appointments.** The AFMS is pushing to have more same-day appointments on the schedule each day, providing more patients the opportunity to be seen within 24 hours of calling for an appointment.

**3. No Call Back Policy.** To prevent appointment clerks from telling people calling for an appointment to call back the next day, the AFMS has created a new policy where, if no slots are open, the appointment clerk can directly contact a nurse in the clinic. If they are unable to reach a nurse, the clerks send an electronic note to a nurse, who will call the patient back within two hours. The AFMS is also working towards greater enrollment in MiCare, where patients can use a secure server to make appointments, request refills or ask a nurse questions, saving time and money.

**4. Direct Access Physical Therapy.** To save active-duty Airmen from going through their doctor to see a physical therapist, they may now book an appointment directly with a physical therapist for certain issues.

**5. Embedded Pharmacy Clinics.** A new pilot program places pharmacists in primary care clinics to better support patients with poly-pharmacy issues.

**6. Clinical Support Staff Protocols.** Clinical nurses and technicians are being utilized to treat a variety of common symptoms, such as sore throats. This maximizes the high level of training and competency these staff members have and helps get the patients to the right level of care for their issues and needs.

**7. Nurse Advice Line.** The AFMS is leveraging the Defense Health Agency's Nurse Advice Line, a toll-free service where people can speak to a nurse who provides

self-care advice, determines if the patient needs to see a doctor or needs to go to an emergency room. The nurse can also activate emergency services and will remain on the line until the assistance is rendered. The nationwide service can be reached by dialing 1-800-TRICARE and pressing 1.

**8. Improving DART.** The AFMS continues to refine and improve the Direct Access Reporting Tool, or DART, a system that enables clinic administrators to better manage schedules and patient access. It refreshes data every two to 30 minutes, so it allows for timely, tactical decision making to better meet patient demand for appointments.

**9. TRICARE Online.** The AFMS has worked with the other Services and the DHA to improve TRICARE Online, making it easier for patients to book appointments online. This system allows patients to book primary care appointments 24 hours a day, seven days a week, from the convenience of their home or office.

**10. TOL has also expanded its Blue Button service, which allows a patient to review and track their medical history.** Patients can check on their allergy tests, follow their immunizations and track their cholesterol, among other things. Visit <http://www.tricareonline.com> for more information.

While some improvements have been incremental, Lofton sees them all working together to increase access to care.

"I see it getting better," Lofton said. "We made a promise to our Air Force family; we'll take care of you."

It's a promise Lofton and the AFMS team intend to keep.

"Good things are coming but nothing happens overnight," Lofton said. "We continue to make strides because we want to ensure timely access to the high quality and safe care that we provide in the AFMS."

## AFSVA gets ready for 2016 youth camps

By Steve Warns

Air Force Civil Engineer Center Public Affairs

Teenagers looking to cure those summertime blues will have various camps to choose from this year, thanks to central funding from the Air Force Services Activity, also known as AFSVA.

Teen family members of active-duty military assigned to or working or living on an Air Force led/joint installation; retired Airmen; Air Force civilian employees; Air National Guard; or Air Force Reserve are eligible.

### Teen Aviation Camp

The camp is offered June 17-24. Youth entering their sophomore or junior year of high school in fall 2016 can apply to attend the Teen Aviation Camp at the U.S. Air Force Academy in Colorado Springs, Colorado.

This isn't your ordinary summer camp, said Kevin Hansen, AFSVA youth specialist.

"It's extremely competitive," Hansen said. "There are 36 spaces available, and on average 150 youth apply."

During the application process, academics and extracurricular activities are evaluated. Once accepted, Hansen said attendees experience a week in the life of a cadet, from sleeping in prep dorms to briefings on the workload and expectations. There are also rigorous physical training elements.

But it's not all work at the camp, Hansen said. There are exciting elements, such as a whitewater rafting trip and a tour of the U.S. Olympic Training Center.

The deadline to submit an application is April 22. Selections will be announced May 6.

### Space Camp

For youth who want to explore the final frontier, Space Camp at the U.S. Space and Rocket Center in Huntsville, Ala., might whet their appetite.

Beginning July 31 and ending Aug. 5, youth ages 12-14 can apply for the Space Academy, Robotics Academy or Aviation Challenge Mach II. Youth ages 15-18 may apply to attend the Advanced Space Academy.

A common theme throughout the camp is the ap-

plication of science, technology, engineering and math, or STEM principles.

There are 80 positions available. The deadline to submit an application is April 22. Selections will be announced May 20.

### Leadership summits

Teen family members of Air National Guard and Air Force Reserve are eligible to attend leadership summits.

Youth interested in becoming tomorrow's leaders can decide to attend one of two leadership summits: the Classic Summit in Dahlonga, Ga., July 17-22; or the Adventure Summit in Estes Park, Colo., Aug. 9-14.

Each summit can accommodate up to 120 youth.

Since the Adventure Summit borders Rocky Mountain National Park, activities aren't confined to the camp.

Interested teens of AFR and ANG parents can apply at <http://www.georgia4h.org/AFRANGTeenSummit/>. The deadline for application is May 1, with selections announced June 1.