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**JBSA
HOTLINES**



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**JBSA Sexual Assault Hotline
808-SARC (7272)**

**JBSA Domestic Abuse Hotline
367-1213**

**JBSA Duty Chaplain
221-9363**

A PUBLICATION OF THE 502nd AIR BASE WING — JOINT BASE SAN ANTONIO-FORT SAM HOUSTON



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Wounded Soldiers learning to play musical instruments as part of their therapy

By Lori Newman
BAMC Public Affairs

Occupational therapy offers wounded Soldiers assigned to the Warrior Transition Battalion at Joint Base San Antonio-Fort Sam Houston many leisure activities as part of their recovery process, but one activity seems to be a hit.

For a few hours once a week, the small portable building that houses the WTB Rehabilitation Department is transformed into a practice studio where novice performers can learn to play the guitar or piano.

A nonprofit organization provides the instruments and instructors to help the wounded warriors reach their musical goals.

“In the therapeutic music group, Soldiers work on improving their skills by learning to play an instrument,” said Dr. Cynthia Jones, a registered occupational therapist.

The benefits can include increased memory, concentration, planning, communication, leisure exploration, anger and stress management and increased range of motion, Jones said.

While a client may have fun doing a therapeutic activity, there are specific goals targeted at the desired skills occupational therapy is having the client work on.



Photo by Lori Newman

Volunteer instructor Christian Lee (right) works with Spc. Hyson Largo Nov. 12 during a therapeutic music group for Soldiers at Brooke Army Medical Center

“Occupational therapy is an evidence-based profession that achieves health, well-being and participation in life through engagement in occupation,” Jones said.

Occupational therapy assists patients with activities of daily living such as bathing, dressing, money management and education as well as work, leisure and social participation.

“Occupational therapists initially assess client’s competency in skills needed for success in the client’s desired life roles and use activities to improve proficiency in

those needed skills,” Jones said.

For instance, Sgt. 1st Class Kenneth Simmons said he has wanted to learn to play the piano for more than 20 years.

“I really want to learn how to read music and play and understand what I am doing,” Simmons said. “I think it’s very therapeutic. I block everything else out and concentrate on playing the piano.”

“This is one of several leisure activities the Soldiers can participate in,” said Narciso Sorio

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Stage 3 water restrictions implemented across JBSA

By Benjamin Martinez
Joint Base San Antonio
Water Conservation Manager

The 10-day average of the Bexar County index well J-17 and Comal Springs – two of the three official springs/wells monitored for recording groundwater elevations in the San Antonio Pool of the Edwards Aquifer – met Stage 3 levels as of Nov. 14.

The Joint Base San Antonio Base Civil Engineer has declared Stage 3, in accordance with

the current JBSA Critical Period Management Plan and Biological Opinion issued by the U.S. Fish and Wildlife Service.

The biological opinion limits JBSA water consumption from the Edwards Aquifer in order to protect eight endangered species which live in the aquifer and its associated springs.

These species can only survive when aquifer levels and spring flows are adequately maintained.

The changes from

Stage 2 to Stage 3 facing base residents and personnel are substantial in that we must continue to follow and comply with water restrictions.

Stage 3 is a critical stage in that it is continually being observed for rapid changes.

JBSA personnel should not confuse the JBSA water restrictions with the San Antonio Water System restriction levels. The JBSA water restrictions are more stringent and begin sooner than SAWS restrictions.

All the Stage 2 restrictions are still in place.

Water restriction measures are listed in the JBSA Critical Period Management Plan available online at <http://www.jbsa.af.mil/shared/media/document/AFD-130809-013.pdf>

In Stage 3, the watering days are:

- Address/facility number ends in 0 or 1, Monday is the watering day;
- Address/facility number ends in 2 or 3, Tuesday is the watering day;

- Address/facility number ends in 4 or 5, Wednesday is the watering day;
- Address/facility number ends in 6 or 7, Thursday is the watering day;
- Address/facility number ends in 8 or 9, Friday is the watering day.

For more water-saving tips, visit <http://www.WaterUseItWisely.com> (111 ways to conserve) and <http://www.SAWS.org>.

Violations may be reported to 671-5337 or benjamin.martinez.3@us.af.mil.

Holiday mailing deadlines approaching for overseas packages

By Robert Goetz

Joint Base San Antonio-Randolph
Public Affairs

The United States Postal Service is expecting a double-digit increase in package volume this holiday season, so it's advisable to mail those cards and packages as early as possible.

Priority and first-class mail deadlines for ensuring package delivery by Christmas Day to military members stationed or deployed overseas are Wednesday for Air Force/Army Post Offices and Fleet Post Office ZIP codes

in the Middle East and Dec. 10 for all other APO and FPO ZIP codes. Domestic rates apply to all APO/FPO addresses.

"Mail early," said Jeff Sanna, USPS sales and services associate. "The post office is expecting a 19 percent uptick in packages being mailed this holiday season, because more people are shopping online and consumer confidence is higher."

Sanna, who works at the Joint Base San Antonio-Randolph postal facility, said the USPS is forecasting the delivery of up to 470 million pack-

ages during the holidays, so delivery days will be expanding.

"Carriers will be working seven days a week through Christmas Day in major markets and high-volume areas," he said.

The USPS advises special care in sending packages to APO and FPO addresses.

The service member's full name should be included in the address, along with the unit, APO/FPO and nine-digit ZIP code. A return address is also required.

Some items are prohibited, Sanna said.

"People can go online to <http://www.usps.com> to see what they can and can't send," he said.

Among the prohibited items listed on the USPS website are aerosols, alcoholic beverages, cigarettes, explosives, fresh fruits and vegetables and perfumes containing alcohol.

A variety of priority-mail boxes are available to consumers, with postal costs ranging from \$5.95 to \$17.90, he said. If a large box is sent to an APO/FPO address, a \$2 discount is applied, reducing the postal cost to \$15.90.

"All priority supplies are free until you mail them," Sanna said. "You can order supplies from the USPS website and they will be delivered free of charge to your doorstep, as long as you order a reasonable number of items."

The costs to deliver priority-mail boxes are not affected by weight, with one exception, Sanna said.

"It doesn't matter if the box weighs 1 ounce or 70 pounds," he said. "But you cannot alter the original shape of the box, or you'll be charged the full priority cost."

News Briefs

JBSA-Fort Sam Houston Tree Lighting Ceremony

See the lighting of the tree and enjoy a reading of the Texas version of the "Night Before Christmas" at the Joint Base San Antonio-Fort Sam Houston ceremony from 6-8 p.m. Wednesday at the flagpole on Stanley Road. Sip hot refreshments, create

Christmas crafts, play in real snow and watch the kids delight in a visit from Santa and the Grinch. This community event is sponsored by THE GUNN AUTOMOTIVE GROUP. No federal endorsement of sponsor intended. For more information, call 221-1718.

JBSA-Fort Sam Houston Legal Office Hours Change Dec. 1

Effective Dec. 1, the office

hours of the 502nd Force Support Group Judge Advocate Legal Assistance Office will change. Office hours will be extended to 7:30 a.m. to 4:30 p.m. Mondays, Tuesdays and Wednesdays. On Thursdays, office hours are 7:30 a.m. to 3 p.m. On Fridays, office hours are 7:30 a.m. to noon. Powers of Attorney and notaries are available during regular office hours. Legal assistance appointment

times have not changed and are available Monday, Wednesday and Friday mornings and Monday and Wednesday afternoons. Walk-in legal assistance times also remain the same from 8:30-10:30 a.m. Tuesdays for all military I.D. card holders and from 8:30-10:30 a.m. Thursdays for active duty only. For more information or to schedule an appointment, call 808-0169.

Health Benefits Open Season

The Joint Base San Antonio-Fort Sam Houston and San Antonio Military Medical Center Federal Employees Health Benefits Fairs may be over, but Open Season 2014 is ongoing. Employees have until Dec. 8 to select new health benefits providers or make changes to their current health benefit

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TASK FORCE 51 SENIOR LEADER LEAVES LASTING IMPRESSION

Maj. Gen. Charles Gailles stands with his wife, Susan, as Lt. Gen. Perry Wiggins (left) and Command Sgt. Maj. Hu Rhodes (right) present them with awards as part of their farewell tattoo ceremony held Nov. 18 in the Quadrangle at Joint Base San Antonio-Fort Sam Houston. Gailles, a National Guard Soldier originally from Alabama, has been the commanding general of Task Force 51 for the past three years in addition to serving more than 30 years as a law enforcement officer, retiring as a chief of police. Wiggins is the commanding general for U.S. Army North (Fifth Army) and senior Army commander for JBSA-Fort Sam Houston and JBSA-Camp Bullis. Rhodes is his senior enlisted leader.



Photos by Sgt. 1st Class Christopher DeHart

Maj. Gen. Charles Gailles (center), with his wife, Susan, shares a laugh with others attending his farewell tattoo ceremony Nov. 18 in the Quadrangle at Joint Base San Antonio-Fort Sam Houston. Good natured ribbing was also a part of his ceremony as the Tuscaloosa, Ala., native and his family prepares to leave command of Task Force 51 after more than three years. TF51, a part of U.S. Army North (Fifth Army), is a deployable headquarters with a mission to command and control military forces in a domestic emergency. "The honor is all mine," Gailles said. "It was my privilege to serve with those in Army North and TF51."

SPIRIT OF UNITY SHOWN AT NATIVE AMERICAN INDIAN HERITAGE POW WOW

(Right) Lt. Gen. Perry Wiggins greets and speaks with members of the Joint Base San Antonio-Fort Sam Houston Native American Indian Heritage Month Pow Wow during the celebration Nov. 15 at the Jimmy Brought Fitness Center. Wiggins is the commanding general of U.S. Army North (Fifth Army) and senior Army commander for JBSA-Fort Sam Houston and JBSA-Camp Bullis.

This year's theme is "Native Pride and Spirit: Yesterday, Today and Forever" and speaks to how the contributions of the Native Americans and their culture have woven into the fabric of our great nation and made us all a better unified country today.

"What a great chapter, in our history Native Americans have played," Wiggins said. "This is an opportunity to recognize the great Americans who have stood side-by-side throughout history in defense of this great nation and who have great pride in the United States of America." This year's event was sponsored by the JBSA-Fort Sam Houston Equal Opportunity Office.

Photos by Sgt. 1st Class Christopher DeHart



Madison Banda and Dakota Osife, jingle-dress dancers of Navajo descent, take part in the Joint Base San Antonio-Fort Sam Houston Native American Indian Heritage Month Pow Wow celebration.



(Left) Retired Navy Chief Petty Officer Bill Bellinghausen (center) joins Erwin De Luna (right), president of the United San Antonio Pow Wow, for one of the beginning ceremonies during the Joint Base San Antonio-Fort Sam Houston Native American Indian Heritage Month Pow Wow Nov. 15 at the Jimmy Brought Fitness Center.



Community members of all ages took part in the Joint Base San Antonio-Fort Sam Houston Native American Indian Heritage Month Pow Wow.

Army North, Canadian military talk training opportunities

By Staff Sgt. Corey Baltos
Army North Public Affairs

History was made during a planning conference between representatives from the U.S. and Canadian militaries Nov. 18-20 at Joint Base San Antonio-Fort Sam Houston.

The Canadian-U.S.

Training Work Group came into being when Gen. Raymond Odierno, Army chief of staff, and his Canadian counterpart, Lt. Gen. Marquis Hainse, Commander of the Canadian Army, signed an "Army to Army Engagement Strategy" which identified Army North and

the Canadian Army Doctrine Training Center as the commands responsible for designing and integrating training between the two nations.

While the two nations' militaries have a long history of working with each other, this is the first time they

formally came up with a joint training plan.

The conference, attended by planners from U.S. Army North, as well as representatives from various components and commands within the American and Canadian forces, focused on developing a three-year joint training plan supporting both nation's military and defensive objectives.

"The key conduit of this forum is to develop our three-year bi-national training program," said Canadian Army Maj. Kevin Barker, Canada-Bahamas branch chief. Barker currently serves as the Canadian Army liaison officer at Army North.

As part of the con-

ference the attendees will confirm training for 2015, coordinate training for 2016 and identify training opportunities for 2017.

"We have always depended on each other," said Lt. Gen. Perry Wiggins, commanding general of Army North (Fifth Army) and senior Army commander of JBSA-Fort Sam Houston and JBSA-Camp Bullis. "We need to maximize training events so they best meet the needs of both of our countries."

Most of the training opportunities between the two nations will take place via national or regional exercises in the two nations.

"The U.S. Army is planning on sending

about 1,000 Soldiers to the Maple Resolve exercise in May and Canada is going to send troops to participate in next year's Vibrant Response exercise," Barker said.

Maple Resolve is Canada's largest yearly military exercise and Vibrant Response is major disaster response exercise conducted by U.S. Northern Command and led by U.S. Army North.

"We are planning on bringing a company-size group of U.S. Soldiers to participate in Exercise Western Defender," said Capt. Jake MacLean, 3rd Canadian Division. Western Defender is an infantry-focused exercise featuring reserve

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JBSA candidate to host Air Force Installation and Mission Support Center

Air Force officials announced Nov. 19 Joint Base San Antonio; Joint Base Langley-Eustis, Va.; Scott Air Force Base, Ill.; and Wright-Patterson Air Force Base, Ohio, as candidate bases to potentially host the headquarters for the new Air Force Installation and Mission Support Center.

The Air Force evaluated ten installations against the approved criteria before choosing the candidates.

The new AFIMSC aligns Air Force-wide installation support authorities, responsibilities and resources under one accountable commander. The

consolidation will drive standardized processes, eliminate overhead and drive down costs," said Timothy K. Bridges, Deputy Assistant Secretary for Installations. "It makes good business sense to centralize installation support the way we already centralize other support functions such as science and technology, test and sustainment."

Air Force Materiel Command will conduct detailed, on-the-ground site surveys of each candidate base. Site survey teams will use a range of operational and facility requirements to assess each location. Additionally, they will

develop cost estimates to beddown the AFIMSC HQ for each candidate base.

Once the site surveys are completed, the results will be briefed to the Air Force Secretary and Chief of Staff to select preferred and reasonable alternatives. The Air Force plans to announce preferred and reasonable alternatives and continue the Environmental Impact Analysis Process through early 2015.

"The Air Force is committed to a deliberate and open process to address AFIMSC HQ basing," Bridges said. "As

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News Briefs

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plans. Air Force employees can call 808-0205, while Army employees can call 221-9638 or 221-2934. All employees may also go to the OPM website at <http://www.opm.gov/insure/health/index.asp> for additional information. For a summary of benefits on the FEHB and other programs, visit <http://www.opm.gov/insure/health/planinfo/guides/index.asp>.

Texas Transition Information Program

The Texas Transition Information Program is offered from 8 a.m. to 4 p.m. Tuesday at the Joint Base San Antonio-Fort Sam Houston Military & Family Readiness Center, building 2797. This transition workshop is sponsored by the San Antonio Coalition for Veterans and Families to assist service members and families with information to support them upon separating or retiring from the service. Call 221-0918 or 221-2380 to register.

ADAPT Relocates

The Alcohol and Drug Abuse Prevention and Treatment Clinic at the Wilford Hall Ambulatory Surgical Center is now located on the fifth floor. Visitors should proceed to Room 5B29 to check-in. For more information, call 292-4452.

ID Cards/DEERS Office Move

The ID Cards main office formerly at building 367 has relocated to building 2263, on the first floor of 2484 Stanley road. Customers are serviced by appointments only, which can be made by visiting <http://www.samhouston.army.mil/hra/idcard.aspx>. Emergencies are handled on a case-by-case basis. For more information, call 221-0415/2278.

Army In/Out Processing

All Soldiers and their families arriving and departing Joint Base San Antonio-Fort Sam Houston must report to building 2263, room 100A at 2484 Stanley Road. The office recently relocated from building 367. For info call 221-2076/0146.

Air Force Comptroller Office Relocation

Finance personnel services for Air Force military and civilian personnel relocated from building 4196 to building 2263, room 300. For more information, call 221-1415.

Contracting leaders address acquisition topics

By Daniel P. Elkins
MICC Public Affairs

Leaders from throughout Mission and Installation Contracting Command took part in the Acquisition Leadership Conference Nov. 4-6 at Joint Base San Antonio-Fort Sam Houston to discuss key issues impacting the workforce and hear from Army acquisition leaders.

The conference included commanders, directors and senior enlisted members representing all MICC organizations taking part in a variety of briefings, interactive discussions and breakout sessions over three days.

MICC commander Brig. Gen. Jeffrey Gabbert and MICC Command Sgt. Maj. Stephen Bowens opened the conference with welcoming remarks and a briefing on the state of the command.

Leaders from across the command were then provided an update on one of the service's top priorities: the Army Sexual Harassment/Assault Response and Prevention program.

The remainder of the day consisted of discussions on procurement issues led by directors from policy and compliance and contract support integration and updates on special competition, U.S. Army Installation Management Command enterprise strategies, small business, contracting operations tactical center implementation and the MICC 2025 reorganizational plan. George Cabaniss, the deputy to the MICC command-

ing general, also led a session on acquisition workforce professionalism.

The next day included a briefing on command metrics and an update by the command's chief counsel on legal issues before those in attendance divided into small groups to participate in breakout sessions.

Breakout sessions covered a variety of topics including Human Resources Command updates for officers and enlisted; professional development for officers, NCOs and civilians led by the command's top three leaders; preliminary acquisition strategies; organizational inspection program; acquisition workforce development and annual training guidance.

On the second day, conference attendees heard from guest speaker Harry Hallock, the deputy assistant secretary of the Army for procurement, during an evening dinner.

"I'm very impressed with what I've seen today. The MICC is definitely instituting best practices that would serve the Army well if promoted across the enterprise," Hallock said. "It is clear that, within the MICC, accountability means being held responsible for what you are supposed to be doing on a day-to-day basis. One way you are doing this is through the metrics program."

He added the metrics program is nested within, and aligned to, the contracting enterprise review metrics as a means for ensuring excellence in the end-to-



Photo by Ben Gonzales

Harry Hallock speaks with leaders from the Mission and Installation Contracting Command Nov. 5 during a dinner as part of the MICC Acquisition Leadership Conference at Joint Base San Antonio-Fort Sam Houston. Hallock is the deputy assistant secretary of the Army for procurement.

end contracting process.

"The MICC's recent oversight efforts have created additional transparency down to the individual contract action. CTOC is an excellent management tool for contracting office leaders," Hallock added. "One of the most exciting elements of CTOC is the planning tool, which allows for a constant 'blog' of the progress toward award."

He said the type of transparency found in CTOC is in line with priorities identified by DASA(P) and assistant secretary of the Army for acquisition, logistics and technology.

The final day included an overview and requirements for the 2015 Operational Contract Support Joint Exercise, state of command briefs by the MICC's three contracting support brigades and field directorate office, master resilience training, and an open question-and-answer forum.

The Army Contracting Command leadership

team from Redstone Arsenal, Ala., addressed the MICC's vital training role during the conference on the third day.

"You are the most diverse workforce in ACC. Training and education is so critical today, and you've prepared Soldiers to deploy," said Maj. Gen. Ted Harrison, ACC commanding general. "I'm proud of the leadership of the MICC - from the CSBs and FDO to the office directors."

ACC Command Sgt. Maj. David Puig highlighted the MICC's recent deployment of a contingency contracting support team from Fort Campbell, Ky.

"We deployed a team from Fort Campbell a couple of weeks ago on what was basically a no-notice mission to West Africa. Their ability to deploy out and their readiness was only possible because of the civilians at that shop who took the time to train them," Puig said.

"These 51C Soldiers are in West Africa

executing what you trained them to do and that is going to become more commonplace," he added. "If we ramp things back up in Iraq or get involved in other missions and need to send contracting teams out, your fingerprints are on these teams. Your legacy goes with them."

Harrison also lauded the efforts by the MICC in the small business program arena.

"The MICC's accomplishments in reaching their small business goals carried ACC, which in turn, carried AMC and helped the Army reach their goals," he said.

"This is the first time that Department of Defense met all of their small business goals. This is how much of an impact we have on American small businesses," Harrison added. "I appreciate all the hard work everyone in the MICC has done. The MICC continues to do great things for the Army."

AMEDD Center and School hosts 2014 Army Best Medic Competition

By Phil Reidinger
AMEDDC&S Public Affairs

Sixty-six Soldiers from across the Army competed in a grueling, continuous 72-hour two-Soldier team competition that tested competitors physical and cognitive abilities at Joint Base San Antonio-Camp Bullis Nov. 5-7 in order to earn the title of the Army's Best Medic team.

In first place this year was Sgt. 1st Class Vinicios Occhiena and Staff Sgt. Melvyn Mayo from the Pennsylvania National Guard. Second place went to 1st Lt. Kenneth Danos, Company C, 6-101st General Support Aviation Battalion and Spc. David Hull from Headquarters, 2nd Brigade, 502d Infantry Regiment, 101st Airborne Division (Air Assault).

In third place were Spc. Michael Murphy, Headquarters and Head-



Photo by 2nd Lt. Keith Sanders

Soldiers take part in the urban assault course portion during the second day of the Army Best Medic competition at Joint Base San Antonio-Camp Bullis Nov. 5-7. That day's events included day land navigation, military operations in urban terrain, a 12-mile foot march and concluded with the combat medic lanes.

quarters Company 1st Battalion, 27th Infantry Regiment, 2nd Brigade Combat Team and 2nd Lt. Benjamin Martinelli,

Company C, 325th Support Battalion, 25th Infantry Division.

The Command Sgt. Maj. Jack L. Clark Jr. Army Best Medic Competition originally evolved from the Expert Field Medical Badge Challenge and is dedicated to the 13th command sergeant major of the U.S. Army Medical Command. This year's competition was the 20th year the U.S. Army Medical Command has sought to identify the Army's best medics.

The first day of the competition began with a physical fitness challenge, a rope bridge crossing with patient, an obstacle course followed by the M-16 rifle qualification range and M-9 stress shoot. Day one events ended with a night land navigation course de-



Photo by Matthew Hiebel

Staff Sgt. Melvyn Mayo Jr. and Sgt. 1st Class Vinicios Occhiena of the Pennsylvania National Guard accept the first-place trophy for the 2014 Army Best Medic Competition held at Joint Base San Antonio-Camp Bullis Nov. 3-7.

are the same as night land navigation. Upon completion of the day land navigation event, the teams executed an urban assault course followed by military operations in urban terrain, a 12-mile foot march and concludes with the combat medic lanes.

Third day events included a night medic lane during which the teams were also required to provide medical treatment for casualties they

encountered. The final event was a timed buddy run, testing the fortitude and endurance of the competitors.

The Nov. 7 awards ceremony was hosted by Maj. Gen. Jimmie O. Keenan, deputy commander for operations, U.S. Army Medical Command.

Check <https://www.facebook.com/ArmyBest-MedicCompetition> for 2014 Army Best Medic Competition highlights.



Courtesy photo

A Soldier in the Army Best Medic competition fires his weapon during the M-9 stress shoot portion of the first day's challenges. Sixty-six Soldiers from across the Army competed in a grueling, continuous 72-hour two-Soldier team competition that tested competitor's physical and cognitive abilities at Joint Base San Antonio-Camp Bullis Nov. 5-7 in order to earn the title of the Army's Best Medic team.



Photo by 2nd Lt. Keith Sanders

A Soldier taking part in second day of the Army Best Medic competition at Joint Base San Antonio-Camp Bullis gets down and dirty as he executes part of the urban assault course. The completion took place Nov. 5-7 in order to determine the Army's Best Medic team.



Joint Base San Antonio

FORCE SUPPORT SQUADRON

Monthly Event

December

Arts and Crafts

Auto Hobby Shop offers vehicle services

Did you know the JBSA-Lackland Auto Hobby Shop is a full-service facility? Visit them for all your vehicle maintenance and repair needs. Some of the services include vehicle safety inspections for \$14.50 and air conditioning service plus Freon (134A only) for \$30. For more information, call 671-3549.

Professional framing available

Need artwork, memorabilia or photographs framed? The JBSA-Lackland Frame Shop professionals are available to assist patrons in making the best selection for their items. For more information, call 671-5009.

Bowling

Roll into holiday fun with bowling

Save on entertainment budgets at the JBSA-Fort Sam Houston Bowling Center during December. Bowlers that purchase \$7 or more at the snack bar can show the receipt at the front counter to receive two free games and shoe rentals Wednesdays and Thursdays from 4 p.m. until closing. For more information, call 221-3683.

Students stay safe and get deal

Students wearing their reflective belt into the bowling center Saturdays, noon to 5 p.m., receive free shoe rental. For more information, call 221-3683.

Patrons enjoy \$1 bowling games

The JBSA-Fort Sam Houston Bowling Center offers \$1 games and shoe rentals Tuesday through Friday, 11 a.m. to 2 p.m. For more information, call 221-3683.

Enjoy bowling with Santa and the Grinch

Patrons are invited to bring their children to the JBSA-Randolph Bowling Center Dec. 20, 10 a.m. to 1 p.m., to visit with Santa and the Grinch. The cost is \$10 per child and includes two games of bowling, rental shoes, refreshments, goodie bags and photos. This event is sponsored by Randolph-Brooks Federal Credit Union. No federal endorsement of sponsor intended. For more information, call 652-6271.

Families enjoy bowling special

Bring your family to the JBSA-Fort Sam Houston Bowling Center Dec. 14, noon to 4 p.m., and get a bowling lane for one hour, a large pizza, sodas and bowling shoes for just \$40. For more information, call 221-3683.

Families enjoy super bowling special

Bring your family to the bowling center for lots of bowling fun. Families and military students with a group of 2-6 people can get a bowling lane for one hour, a large one topping pizza, sodas and bowling shoes for just \$50. For more information, call 221-3683.

Bowling special gives patrons a break from holiday stress

Have bowling fun during Christmas break at the JBSA-Randolph Bowling Center Dec. 22-26, 10 a.m. to 4 p.m. The cost is \$2.50 per game per person with \$2.50 shoe rental.

Bowling costs \$1.50 per game, per person with \$2.50 shoe rental Dec. 24, noon to 6 p.m., or treat the family to the rent-a-lane Christmas special, 1-6 p.m. This special includes two hours of bowling, a 16-ounce soda for each member and a large pizza for \$40. Shoe rental is not included.

Patrons can also bowl for \$2.50 per game, per person and \$2.50 rental shoes Dec. 26, and Dec. 31, 1-5 p.m., and Jan. 1, 10 a.m. to 6 p.m. For more information, call 652-6271.

Champions tune-up at bowling tournament

The JBSA-Randolph Bowling Center hosts the Military Bowling Championship Tune-Up Tournament Dec. 26, 7 p.m. The tournament is a four-game scratch singles format. The cost is \$30 and prizes are awarded to first, second and third place winners. To sign up, call 652-6271.

Bowl in some fun at New Year's Eve celebration

Celebrate the New Year at the JBSA-Randolph Bowling Center Dec. 31, 8 p.m., at an adults-only party. Enjoy three games of Colorama bowling with cash prizes. The cost is \$30 per person and includes a complimentary glass of champagne for each person to toast in 2015. Breakfast is available afterwards. Make reservations early since the event fills up quickly. For reservations, call 652-6271.

Bowling center holds pro shop sale

The JBSA-Lackland Skylark Bowling Center features 20 percent off all items in the pro shop in December. No other discounts apply. Patrons are encouraged to shop early for the best selection. For more information, call 671-1234.

Clubs

Holiday meals available for takeout

The JBSA-Lackland Gateway Club offers holiday meals for takeout through Dec. 20. Customers may choose a 9-11 pound turkey or 12-14 pound ham with an option to include sides as part of the meal. Meal packages include turkey or ham, stuffing, whipped potatoes with gravy, sweet potatoes, corn, green beans, cranberry sauce and an apple pie. Orders must be placed at least two days in advance. Pricing for meals vary for members and nonmembers starting at \$40. Please add \$15 to pick up freshly prepared hot meals, specifying at time of order. The last day to order is Dec. 18. For more information, call 645-7034.

Kendrick Club offers bingo fun

The JBSA-Randolph Kendrick Club offers bingo fun Sundays at 3 p.m. and Monday-Thursday at 7 p.m. Patrons may play Bingo Extravaganza Dec. 1 with \$15,000 in total

jackpots and Super Bingo Extravaganza Dec. 15 with \$20,000 in total jackpots. Both extravaganza events include a complimentary buffet at 5:30 p.m.

JBSA-Randolph club members celebrating December birthdays get one free bingo machine, cake and champagne Dec. 9, 7-9:30 p.m. For more information, call 652-3056.

Pizza and beer make Tuesday nights easy

Patrons get a 16-inch two-topping pizza and two pints of draft beer at Gil's Pub in the JBSA-Randolph Kendrick Club Dec. 2 and 16, 4:30-8 p.m. The price is \$11.95 per person for members and \$14.50 for nonmembers. For more information, call 652-3056.

Feast on holiday lunch at Gateway Club

The JBSA-Lackland Club features a holiday lunch buffet Dec. 4, 11 a.m. to 3 p.m. Enjoy an all-you-can-eat buffet for \$9.95 per person. The buffet features turkey with wild rice sausage stuffing, cranberry chutney, glazed ham with rum raisin sauce, fried chicken, blackened tilapia, roast beef au jus and assorted sides, salads, desserts and beverages. For more information, call 645-7034.

Club hosts variety night

The JBSA-Lackland Gateway Club hosts variety nights in the Lone Star Lounge, Dec. 5, 12 and 19, 5 p.m. to 1 a.m., featuring Doggin' Dave Productions. Enjoy dancing or listening to a variety of music and drink specials. For more information, call 645-7034.

Santa loves kids, games and food

Kids, ages 12 and younger, play "Bingo with Santa" at the JBSA-Randolph Kendrick Club Dec. 7, 11 a.m. to 12:30 p.m. Kids play five games of bingo for free for chances to win prizes and enjoy a complimentary buffet with chicken tenders, macaroni and cheese, cookies and fruit punch. Adults may enjoy items from the Gil's Pub grill menu. For more information, call 652-3056.

Join the JBSA-Randolph Parr Club for brunch with Santa Dec. 14, 10 a.m. to 1 p.m. Santa will be available for photos, have candy canes for the children and listen intently to all their Christmas wishes. All patrons are invited to enter drawings for gifts. For more information, call 652-4864.

Club members celebrate December birthdays

Club members celebrate December birthdays at the JBSA-Randolph Parr Club Dec. 17, 4:30-7:30 p.m., with a free buffet. The buffet includes salad, two vegetables, two starches, two entrées, soup, cake and ice cream. The cost is \$13.95 for adult guests and \$7.95 for children 6-12. Club members that are not celebrating a birthday are also invited and the cost is \$11.95 for adults, \$5.95 for children 6-12, and children five and younger eat for free. Bring club cards along with a Department of

JBSA FSS

Defense ID cards for verification. For more information, call 652-48664 or 658-7445.

Bingo fans are appreciated

The JBSA-Randolph Kendrick Club hosts an appreciation party Dec. 18, 5 p.m., for bingo players. Patrons dine on a complimentary dinner with roasted turkey, honey-glazed ham, stuffing, mashed potatoes, vegetables and desserts. Door prizes are awarded throughout the night. For more information, call 652-3056.

Mix up the holidays at the club

Celebrate the holiday season at the Christmas Mixx with holiday drink specials, great music and a visit from Santa at the JBSA-Randolph Kendrick Club Dec. 19, 5 p.m. Consider having office gift exchanges during this time at Gil's Pub or the Nite Club. To make table reservations, call 652-3056.

The party starts here

Patrons start the New Year celebration with bingo at the JBSA-Randolph Kendrick Club Dec. 31, 3 p.m. Bingo players that present a bingo receipt enjoy a complimentary champagne and dessert bar. For more information, call 652-3056.

Club hosts New Year's party

Ring in the New Year at the JBSA-Lackland Gateway Club Lone Star Lounge Dec. 31, 8 p.m. to 1 a.m. Doggin' Dave Productions provides music entertainment. For more information, call 645-7034.

Champagne and brunch set the mood for Sundays

Enjoy a champagne brunch at the JBSA-Randolph Parr Club, 10 a.m. to 1 p.m., every Sunday. The brunch costs \$20.75 for members, \$22.75 for nonmembers and \$12.95 for children ages 6-12. For more information, call 652-4864.

Community Programs

Tree lighting ceremonies kick-off the holiday season

Joint Base San Antonio celebrates the beginning of the holiday season at the annual holiday tree-lighting ceremonies.

Santa visits with children at the tree-lighting ceremony at the JBSA-Lackland Gateway Club main entrance Dec. 2, 5:30 p.m. For more information, call 671-2806.

See the lighting of the tree and enjoy a reading of the Texas version of the "Night Before Christmas" at the JBSA-Fort Sam Houston ceremony Dec. 3, 6-8 p.m., at the flagpole on Stanley Road. Sip hot refreshments, create Christmas crafts, play in real snow and watch the kids delight in a visit from Santa and the Grinch. This community event is sponsored by THE GUNN AUTOMOTIVE GROUP. No federal endorsement of sponsor intended. For more information, call 221-1718.

JBSA-Randolph's tree-lighting ceremony takes place Dec. 4, 6 p.m., at the Taj Mahal. The event includes entertainment, light refreshments and a visit from Santa. Washington Circle traffic will be re-routed beginning at 4 p.m. This event is sponsored by Broadway Bank and First Command. No federal endorsement of sponsors intended. For more information, call 565-3993.

Musicals set to highlight the holiday season

Take a journey back to the '50s and '60s at the JBSA-Fort Sam Houston Harlequin Dinner Theatre. "Beach Blanket Christmas" plays through Dec. 20. The cast performs favorite Christmas classics and popular songs of the '50s and '60s. Additionally, there is a special Sunday matinee of "Just Us" which includes favorite holiday songs and a special salute to our military Dec. 7, 14 and 21. Both shows are sponsored by THE GUNN AUTOMOTIVE GROUP. No federal endorsement of sponsor intended. For more information, call 222-9694.

2015 brings opportunities for more casino adventure

Travel to the Grand Casino Coushatta in Kinder, La., with JBSA-Randolph Information, Tickets and Travel. Trips include round-trip motor coach transportation, hotel accommodations, a \$23 voucher from the casino and friendly service from the bus driver and tour guide. The bus departs at 7:30 a.m. and returns at approximately 9 p.m. the next day. Cost is \$65 for double occupancy or \$130 for single occupancy. The 2015 trips are Jan. 13-14, March 17-18, May 12-13, July 14-15, Sept. 15-16 and Nov. 17-18. Choose one or choose them all. For more information, call 652-5142.

Fitness

Cycle away holiday calories

The JBSA-Randolph Rambler Fitness Center invites all bikers to cycle away holiday calories on a 10-mile course at Eberle Park Dec. 6, 8 a.m. This event is sponsored by Randolph-Brooks Federal Credit Union. No federal endorsement of sponsor intended. For more information, call 652-7263.

Marathon completed at participants own pace

The indoor marathon challenge at the JBSA-Randolph Rambler Fitness Center Dec. 8-12, takes place during normal business hours and is a self-monitored program based on the honor system. Participants try to run or walk 26.2 miles within one week. Cards to log mileage are available at the front desk. This event is sponsored by Randolph-Brooks Federal Credit Union. No federal endorsement of sponsor intended. For more information, call 652-7263.

Bench press competition held at Gillum

The JBSA-Lackland Gillum Fitness Center hosts a bench press competition Dec. 8 and 15, 12:30-4:30 p.m. Participants may enter either session. Entry is free. For more information, call 977-2354.

Have fun running through the holidays

Break up the holiday season with a healthy Holiday 5K Run/Walk at the JBSA-Fort Sam Houston Jimmy Brought Fitness Center, Dec. 13, 8 a.m. This free event is open to Department of Defense ID cardholders 18 years and older. For more information, call 221-1234.

Fitness holds 5K run

JBSA-Lackland Fitness and Sports invites all Department of Defense ID cardholders to participate in the Gateway 5K Classic at the Warhawk Fitness Center track Dec. 19, 3:30 p.m. First, second and third place finishers in male and female categories are awarded medals. Children are also encouraged to participate in a one-lap run around the track. Prizes are awarded to the top three youth finishers. The event is free to participate and is sponsored by THE GUNN AUTOMOTIVE GROUP. No federal endorsement of sponsor intended. For more information, call 671-2632.

Start your New Year resolution without delay

Ring in 2015 with a midnight 5K run/walk at the JBSA-Fort Sam Houston Jimmy Brought Fitness Center Dec. 31. Coffee and hot chocolate are available before the run/walk at 11 p.m., snacks and refreshments will be served after the run along with a sparkling cider toast to welcome the new year. T-shirts will be available for purchase as long as supplies last. This 5K is open to all Department of Defense ID cardholders and non-ID cardholders. Register no later than Dec. 18. For more information, call 221-1234.

A New Year's Day Run takes place Jan. 1, 10 a.m., at the JBSA-Fort Sam Houston Pershing Sports Complex. Runners and walkers can choose between a 4-mile race or a 1.5-mile walk. Patrons may register on the day of the event. These events are free and open to all DOD ID cardholders. For more information, call 221-3593 or 221-4887.

Golf

Warrior teams compete for prizes

Golfers are invited to play in the monthly Warrior Four-Person Scramble Dec. 5, 12:30 p.m., at the JBSA-Fort Sam Houston Golf Club. The cost is \$25 for members or \$35 for nonmembers, which includes 18 holes of golf, green fees, golf cart fees and dinner. Gift certificates are awarded for the winners of the longest drive and closest to the pin, and for first-second- and third-place winners place winners of the scramble. For more information, call 222-9386.

Swing analysis and clinics offered to golfers

Need a little personal attention to get your golf swing above par? JBSA golf courses can help.

The JBSA-Lackland Gateway Hills Golf Course offers complimentary swing analysis Dec. 13, 10 a.m. to 1 p.m., with Professional Golf Association teaching professional, Ron Hines. The analysis involves observation and suggestions for swing improvement. For more information, call 671-2517.

The JBSA-Fort Sam Houston Golf Club's weekly Adult Golf Clinic take place Tuesdays, 5:30 p.m. This clinic is designed for beginner and intermediate golfers and teaches the fundamentals of how to be a better golfer. The cost is \$20 per hour. For more information, call 222-9386.

Enjoy the game more and cut a few strokes off your score with help from the JBSA-Randolph golf course "swing doctors." Call to make an appointment to receive the advice and help from the pros. For more information, call 652-4653.

Pro shop hosts holiday open house

The JBSA-Lackland Gateway Hills Golf Course hosts a holiday open house in the pro shop Dec. 18, 4-6:30 p.m. The pro shop features special holiday pricing on all golfing needs, as well as complimentary refreshments. For more information, call 671-2517.

Junior golfers improve game through instruction

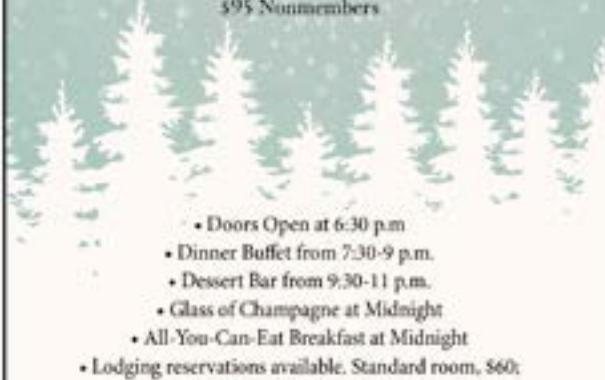
The JBSA-Randolph Oaks Golf Course is conducting two holiday junior golf clinics Dec. 26-30. Classes for ages 8-11 are held daily, 10:30 a.m. to noon. Classes for juniors ages 12-15 meet daily, 1-2:30 p.m. Classes are limited to 10 players each. The \$40-per-person fee includes a rule booklet, balls and instruction by PGA teaching professional, Charles Bishop. For more information and to register, call 652-4653.

JBSA-Randolph
PARR CLUB NEW YEAR'S EVE CELEBRATION

Winter Wonderland

INTERNATIONAL BALLROOM
DECEMBER 31

\$85 Club Members
\$95 Nonmembers



- Doors Open at 6:30 p.m.
- Dinner Buffet from 7:30-9 p.m.
- Dessert Bar from 9:30-11 p.m.
- Glass of Champagne at Midnight
- All-You-Can-Eat Breakfast at Midnight
- Lodging reservations available. Standard room, \$60;
Transportation provided to and from the club.

For details, call 652-4864.
www.myjbsa-fs-mwr.com

J FORCE

Information, Tickets and Travel

Take a holiday tour to the Hill Country

JBSA-Lackland Information, Tickets & Travel holds a Hill Country Holiday Lighting tour Dec. 13, 11 a.m. to approximately 11 p.m. Transportation is provided to Fredericksburg for shopping and dining, to Burnet for the Walk through Bethlehem, to Johnson City for the light show and to Marble Falls for the famous Walk of Lights. The price is \$37 per person. Advance reservations are required. For more information, call 671-3059.

Celebrate the holidays cowboy style

JBSA-Lackland Information, Tickets & Travel invites patrons to celebrate the holidays in an old west theme park Dec. 20 and 21 at Enchanted Springs Ranch in Boerne. Enjoy a live nativity scene, a puppet show, races, caroling, pistol show, tractor rides through a wild animal park, crafts, a visit with Cowboy Santa and more. Food and beverages are available for purchase, plus a variety of vendors sell wares. Discount tickets are \$11 for adults and \$4.50 for children ages 3-11. For more information, call 671-3059.

Valero Alamo Bowl tickets now on sale

JBSA-Lackland Information, Tickets & Travel has a limited quantity of discounted Valero Alamo Bowl tickets for \$28.50, regularly \$51 and higher. Fans are encouraged to purchase tickets early as tickets always sell out. For more information, call 671-3059.

Fun lovers enjoy popular shows at discounted rates

JBSA Information, Tickets & Travel offices have discounted tickets to popular shows and attractions at lower than box office prices. Ticket offices have tickets for

Marvel Universe Live!, Disney on Ice "Frozen," the Alamo Bowl, San Antonio Zoo, San Antonio rodeo, Disneyland and Disneyworld. For more information on pricing and availability, call 808-1378 for JBSA-Fort Sam Houston, call 671-3059 for JBSA-Lackland and call 652-5142 for JBSA-Randolph.

Saving money and entertainment go hand-in-hand

The 2015 Entertainment Books are available for \$30 at the JBSA-Randolph Information, Tickets & Travel in the Community Services Mall. For more information, call 652-5142.

Library

Story times incorporate holiday themes

The JBSA-Lackland Library features a different holiday story and craft during story time Dec. 2, 9 and 16, 10-11 a.m. Story time takes a break for the holidays Dec. 23 and 30 and resumes Jan. 6. For more information, call 671-3610.

Stories, crafts and songs are also part of the weekly story time at the JBSA-Fort Sam Houston Keith A. Campbell Memorial Library, Dec. 4 and 11, 10 a.m. For more information, call 221-4702.

Special musical guest visits the library

The JBSA-Fort Sam Houston Keith A. Campbell Memorial Library welcomes special guest Dr. Owen Duggan Dec. 18, 10 a.m. Duggan is a local singer, musician and composer who has produced two children's music CDs, "The Elephant Never Forgets" and "Puppy Dog Jig," both in the library collection. He sings and plays guitar or banjo for longtime favorites such as "Puff the Magic Dragon," and "The Marvelous Toy," and also performs some of his own compositions. For more information, call 221-4702.

Find holiday cooking recipes at the library

The JBSA-Lackland Library features a display of holiday cookbooks for checkout and perfect for entertaining. For more information, call 671-3610.

Library expands young adult reading

The JBSA-Lackland Library offers a collection of new books for the Young Adult section. The recent addition gives teens more titles to choose from catering to different interests. For more information, call 671-3610.

Learning a new language just became easier

The JBSA-Fort Sam Houston Keith A. Campbell Memorial Library has an innovative way to learn a different language called "Mango Languages," with more than 60 foreign languages and 17 English courses available. Mango's online courses offer flexibility and mobility along with free mobile applications. Come by the library for assistance or log on to <http://www.jbsalibraries.com> and click on the eResources/research tab to begin. For more information, call 221-4702.

Library changes operating hours

The JBSA-Lackland Library operates Monday through Thursday, 9 a.m. to 7 p.m.; Friday, 9 a.m. to 6 p.m.; Saturday, 11 a.m. to 5 p.m. and is closed on Sunday. For more information, call 671-3610.

The content and layout in the Force Support Squadron section of this newspaper was provided by the Joint Base San Antonio FSS Marketing Team. No federal endorsement of sponsors intended.

JBSA FSS

Lodging

Lodging for the holidays

Do you have family or friends visiting for the holidays? Call JBSA-Randolph Lodging to make a reservation. Space available reservations for the Christmas holidays can be made for up to five days, space permitting, by calling 652-1844.

MILITARY & FAMILY READINESS

Successful interviewing takes skill

Don't face a job interview unprepared. The JBSA-Randolph Military & Family Readiness Interview Workshop helps prepare for all upcoming job interviews. The class, Dec. 10, 10 a.m. to noon, focuses on how to research prospective employers, how to answer questions and how to dress. Call 652-5321 today to sign up.

Learn to manage emotions

Participants learn positive and negative effects of anger, signs that anger is escalating and methods for controlling anger at the anger management class at the JBSA-Randolph Military & Family Readiness Center Dec. 12, 3-4 p.m. For more information, call 652-5321.

Patrons learn resumé writing techniques

Patrons learn techniques that help in preparing a non-federal style resumé during a resumé writing class offered by the JBSA-Randolph Military & Family Readiness Center Dec. 15, 9:30-11 a.m. For more information, call 652-5321.

Take away the credit card's control

Struggling with high interest credit card debt and looking for new ways to bring down the balance? The debt management class at JBSA-Randolph Military & Family Readiness Center Dec. 16, 9-10:30 a.m., will demonstrate how to gain control. Call 652-5321 to sign up.

Single parents receive support

Meet other single parents at the JBSA-Randolph Religious Activity Center, building 975, Dec. 18, noon to 1 p.m., who can relate to you and learn about things that matter most to single parents. Bring ideas or suggestions for discussion. No need to sign up. For more information, call 652-5321.

Outdoor Recreation

Get set for the holiday season with outdoor equipment

Rent equipment to get yards in shape for the holiday season from JBSA Outdoor Recreation Centers. They have rakes, wheel barrows and trailers to make yard cleaning a cinch. Start the holiday meals off right by renting a turkey fryer, dutch oven or barbecue smoker. For more information on pricing and availability call any of the ORC offices. For JBSA-Fort Sam Houston, call 295-7529; for JBSA-Lackland, call 925-5532 and for JBSA-Randolph, call 652-5142.

Winter boating is more fun with a discount

Fishing, pontoon and ski boats in various sizes are available at JBSA-Lackland Outdoor Recreation with discounts up to 50 percent through February. For more information, call 925-5532.

Water lovers can rent boats at the JBSA-Recreation

Park at Canyon Lake for half price including all required safety equipment in December on a first come, first serve basis. Participants must complete the Boater's Safety Course through the State of Texas, through the JBSA Recreation Park at Canyon Lake or at any of the JBSA Outdoor Recreation offices. For more information, call 830-226-5357.

Save money for a getaway close to home

Rent a cottage Monday through Thursday for \$75 a night at the JBSA-Recreation Park at Canyon Lake. The cottages include a full kitchen, living room with a TV/satellite and blu-ray player, three bedrooms and bathroom. Each cottage accommodates up to eight people and linens are provided for the bedrooms. For more information, call 830-226-5357.

Holiday costumes available to rent

JBSA-Lackland Outdoor Recreation offers Santa, Mrs. Claus, an elf and Grinch costumes to rent for holiday party entertaining. Be sure to reserve these costumes early due to high demand. For more information, call 925-5532.

Sportsman's Range open for shooting

The Sportsman's Range at JBSA-Camp Bullis is available for shooting and target practice, weather permitting. Call to ensure the range is open before coming out. The cost is \$10 per Department of Defense ID cardholder and \$15 per non-DOD ID cardholder. Cardholders may purchase an annual pass for \$60. Cardholders are allowed to sponsor two non-DOD ID cardholder guests. Guests must be in the same vehicle as the sponsor. For more information, call 295-7577 or 295-7529.

Youth and Children

Parents get a well deserved night off

JBSA-Lackland Youth Programs and the Child Development Program hold "Give Parents a Break/Parents' Night Out" offering childcare Dec. 6, 1-5 p.m. Children are provided with activities, games and snacks. The fee is \$15 per child or free with a GPAB referral. For more information, call 671-2388 for Youth Programs, or call 671-1072 for the Lackland CDP.

JBSA-Randolph hosts "Give Parents a Break" and "Kids Adventure Night" Dec. 12, 6-11 p.m. Register by Dec. 10. The evening takes place at the CDP Annex for children under 2 years old and at Youth Programs for children over 3 years old. It is free for GPAB waiver holders and \$20 per child for all others. To register, call 652-4946.

Crafting fun for the entire family

Youth, ages 5 and older, can have a fun day of creating gifts for the holidays during Winter Craftapalooza at JBSA-Randolph Youth Programs Dec. 6, 11 a.m. to 1 p.m. Sign up no later than Dec. 4 for this free family event. For more information, call 652-3298 or 652-2088.

Winter Ball helps make the holiday special for youth

JBSA-Randolph Youth Programs hosts a Winter Ball Dec. 12, 6-9 p.m. This special holiday event is for youth ages 9-12 and cost \$3 per person. A light snack will be provided. For more information, call 652-3298 or 652-2088.

Youth delight in holiday camps

JBSA-Fort Sam Houston Youth Programs offers holiday camps Dec. 22-30 for children ages 5-10. Activities include arts and crafts, computer lab, outside play, drama, techno games and other fun activities. All children enrolled in after school care can register at building 1703. Children not enrolled need to register at Parent Central, building 2797. Fees are based on total family income. For more information, call 221-5151.

The JBSA-Lackland Youth Program holds registration through Dec. 8 for the Dec. 22-26 holiday camp and through Dec. 15, for the Dec. 29 to Jan. 2 camp. Children ages 5 years (in kindergarten) to 12 years old are provided a full day of supervised fun, games, activities, meals and more. The cost varies according to household income. For more information, call 671-2388.

Registration for JBSA-Randolph Youth Programs holiday camp closes Dec. 12. The camp runs Dec. 22 through Jan. 2. For more information, call 652-3298.

Youth invited to display art

JBSA-Randolph Youth Programs holds the annual Boys and Girls Club Fine Arts Exhibit Jan. 8-9. The deadline for submitting artwork is Dec. 19. For more information, call 652-3298 or 652-2088.

Kids get creative in special classes

Get kids involved in a creative classes at JBSA-Fort Sam Houston Youth Programs.

Youth ages 6-18 can learn to glaze, dry brush, antique and paint using acrylics and other mediums at ceramic classes on Saturdays, 11 a.m. to noon, throughout December. The fee is \$10 per hour with all materials provided.

During the available guitar classes youths ages 8-18 receive instruction emphasizing the fundamentals of scales while fostering an interest and appreciation for different musical styles. These classes take place Tuesdays, 4:45-5:30 p.m. The fee is \$33 per class.

Youth ages 5-18 learn basic tumbling skills with an emphasis on flexibility, strength building and acrobatics that can be applied to gymnastics and cheerleading. Gym attire is required. Classes are held Thursdays, 4:15-5 p.m. The fee is \$45 per class.

Register for all three classes at JBSA-Fort Sam Houston Parent Central. For more information, call 221-3381.

STAY CONNECTED

Stay current on the Joint Base San Antonio 502d Force Support Squadron events, specials and daily activities.

<http://www.myjbsa-fss-mwr.com>



Military members, local community stand down for homeless veterans

By Staff Sgt. Jerilyn Quintanilla
59th Medical Wing Public Affairs

Airmen and Soldiers from Joint Base San Antonio and members of the local community and various agencies came together to support the 17th Annual American GI Forum Veteran's Day Stand Down for Homeless Veterans Nov. 7 in downtown San Antonio.

More than 35 community agencies supported the one-day event providing free products and services to veterans.

Products and services included medical and dental screenings, flu shots, a hot meal, clothing, haircuts, veteran's benefits counseling and a variety of supplies and information.

"The mission of the Veteran's Day Stand Down is to honor and care for our homeless veterans," said Jerry Thayer, National Veter-

ans Outreach Program of the American GI Forum client services director.

"It is a shining example of how the city and community band together to help those who are less fortunate."

According to the U.S. Department of Housing and Urban Development's Point-in-Time count, there were nearly 50,000 homeless veterans across the nation on a single night in January 2014.

The National Veterans Outreach Program estimates they've provided assistance to nearly 800 homeless veterans in the San Antonio area within the last year.

"In one day, we provided goods and services to more than 900 homeless veterans and citizens," said Thayer. "Without the employees at the GI Forum and all our volunteers it wouldn't have been possible."

The more than 110 Air Force and Army volunteers

assisted with registration, organizing and handing out clothing and supplies, serving food, haircuts and event clean up.

Although it was the veterans receiving assistance and care, volunteers like Staff Sgt. Julian Tayag, a pharmacy technician at the 59th Medical Wing on Joint Base San Antonio-Lackland, didn't walk away empty handed.

"This event was a very valuable and unforgettable experience," said Tayag. "It was a privilege to be a part of an event that reaches out and gives back to some of the men and women who once wore the military uniform and served this country."

Although the event has ended, the needs of the nation's homeless veterans still remain. To volunteer at the American GI Forum, call 354-4892.



Photo by Air Force Staff Sgt. Jerilyn Quintanilla

Airmen assigned to the 59th Medical Wing organize boots during the 17th Annual American GI Forum Veteran's Day Stand Down Nov. 7, 2014 in downtown San Antonio. More than 110 Airmen and Soldiers from Joint Base San Antonio volunteered for the event which provides free products and services to homeless veterans and citizens throughout the city.



Photo by Air Force Staff Sgt. Corey Hook

Staff Sgt. Christian Bagtas performs a computed tomography scan at the Wilford Hall Ambulatory Surgical Center, Joint Base San Antonio-Lackland. The scheduling system for radiology services saves the Air Force more than \$1 million and improved patient access to care. Bagtas is a diagnostic imaging technologist assigned to the 59th Radiology Squadron.

59th Medical Wing charter focuses on providing 'The Perfect Patient Experience'

By Staff Sgt. Christopher Carwile
59th Medical Wing Public Affairs

In another step toward building a climate of patient-centered care, the 59th Medical Wing held a seminar Oct. 15 at Joint Base San Antonio-Lackland primarily for patient advocates whose charter is to provide "The Perfect Patient Experience."

"We are passionately dedicated to a culture of patient-centered care," said Maj. Gen. Bart Iddins, 59th MDW commander.

The seminar, led by retired Chief Master Sgts. David Spector and Timmothy Dickens, focused on customer service. After deciding on eight critical areas that impact the overall patient experience, members were broken into groups, each

covering a different area.

"We held the seminar as a way to share General Iddins' vision for customer service in the 59th Medical Wing," said Maj. Janet Blanchard, business innovation chief. "We are trying to educate all of the patient advocates on the expectation of striving for the perfect patient experience."

Blanchard explained that the traditional customer service model left advocates with divided loyalties – wanting to be the voice of patients, but also feeling a need to defend their duty sections' practices, coworkers and supervisors.

"While we applaud them [patient advocates] for their loyalty, we need to reinforce that the patient is at the center. To help with this, the chief master sergeants of the 59th

Medical Wing have enthusiastically joined the 'Perfect Patient Experience' bandwagon. They are ready to assist the patient advocates."

The seminar focused on more than just training, using the critical area discussions to come up with real-world solutions. The discussions were geared to produce recommended changes in the 59th MDW, along with a 90-day implementation plan.

Iddins and the executive staff will be presented with these plans, which will be evaluated for possible implementation.

"Every health care related decision must be centered on the patient," Iddins said. "It is our privilege and honor to serve our nation's veterans and their families."

BAMC from P1

Jr., occupational therapy assistant.

“Learning to play an instrument helps them focus, manage their emotions, relieves anxiety and helps enhance their communication skills.”

Staff Sgt. Thomas Keller, who has been learning to play the guitar, agrees with Sorio.

“It’s a chance to try something new, and music is always relaxing. It helps me relax and clear

my head,” Keller said.

The music lessons are a starting point, explained Sorio, but they also highly encourage the warriors to try other activities such as rock climbing or golf.

“We are trying to help them regain confidence not only in their physical abilities, but also progress emotionally so they can be functionally independent in all aspects of their life,” Sorio said. “It’s about taking care of the whole person.”



The U.S. Army Installation Management Command released "IMCOM 2025 and Beyond," a new campaign plan operationalizing the commanding general's vision for the organization.

Photo courtesy
IMCOM

IMCOM unveils plan for 2025 and beyond

By Jade Fulce

U.S. Army Installation Management Command

The U.S. Army Installation Management Command released "IMCOM 2025 and Beyond," a new campaign plan operationalizing the commanding general's vision for the organization.

This plan provides a roadmap for IMCOM's future and serves as a change management document that focuses the command's collective efforts, prioritizes resources and continues the exchange of information, Lt. Gen. David Halverson, IMCOM commander, wrote in his preface.

What we do must be nested within the U.S. Army senior leaders' priorities, Halverson said.

IMCOM is transforming to support and enable Army Force 2025 and Beyond with services to support and enhance the readiness of a smaller, regionally aligned and globally responsive force.

IMCOM 2025 and Beyond contains three lines of effort are designed to set the conditions for success as the command transforms to support the force of the future: professional installation management workforce, effective base operations support services and infrastructure sustainment and revitalization.

Though this plan begins in Fiscal Year 2015 and covers a seven-year period, the strategy looks past 2025. The plan applies to all IMCOM components: headquarters, regions, Army Environmental Command and garrisons. The document directs garrison commanders to incorporate this strategic framework into their overall installation plan.

The IMCOM 2025 and Beyond Plan is available at: <http://imcom.army.mil/about/campaignplan.aspx>.

Volunteer Memorial Services Detachment unit honored

By Esther Garcia

AMEDDC&S Public Affairs

Members of the volunteer Memorial Services Detachment were honored Nov. 3 for ensuring all veterans interred at the Fort Sam Houston National Cemetery receive proper burial honors.

Members of the detachment and their families gathered at the Fort Sam Houston Golf Course Clubhouse for the annual Memorial Services Detachment unit appreciation banquet Nov. 3. The banquet, which Texas State Representative Ruth McClendon, District 120, has held for 16 years, is held to recognize the MSD's contributions to veterans who are interred at the Fort Sam Houston National Cemetery.

The detachment is composed of retired and former military service members who can be seen at funerals rendering honors with three volleys of rifle fire and the playing of "Taps." The average age of a detachment member is 72 years old, and the MSD also has two female members, one who serves as its chaplain.

"I look forward to this evening every year so I can say, 'Thank You.' Thank you for caring and thank you for passing on your friendship and your respects to those you serve," McClendon said. "We honor all of you for what you have given us and to each other. We honor you for your selfless service of veterans helping veterans, your dedication, your compassion, your commitment and your friendship."

The MSD was formed with the assistance of local veterans organizations, the Fort Sam Houston National Cemetery, the Department



of Defense and the Department of Veteran Affairs. It was chartered as a non-profit organization by the State of Texas in mid-1990 and began rendering honors Dec. 7, 1991. To date, the MSD has rendered honors close to 30,000 funeral services at the cemetery. The MSD's final salute to fellow comrades-in-arms brings solace and comfort to the family members left behind.

of Defense and the Department of Veteran Affairs.

The MSD is divided into five squads that cover Monday through Friday burials. Monday, Tuesday and Wednesday is Army; Thursday is composed chiefly of Marines; Friday is Air Force and the Navy and Seabees are spread throughout the squads.

"(Joint Base San Antonio)-Fort Sam Houston has always had strong ties to the national cemetery; where

its current location has served as the final resting place for American heroes since the first internment in 1926," said Col. Eric Edwards, chief of staff of the U.S. Army Medical Department Center and School at JBSA-Fort Sam Houston. "It is home to thousands of fathers, sons, mothers and daughters including 13 Medal of Honor recipients, 27 Buffalo Soldiers from the 9th and 10th Cavalry, a former U.S. Congressman and Marine Vietnam veteran and a former Sergeant Major of the Army.

"The national cemetery so closely identified with the history of Fort Sam Houston is a remarkable statement that validates the importance of a veteran's service," Edwards added. "For 138 years as an Army post – and for 169 years since the Army first arrived in San Antonio – our history as a military community celebrates the lifelong service of hundreds of thousands of men and women."

Addressing the MSD, Edwards said, "Tonight is about you. You are a remarkable group and how fitting that this banquet was so close to our Veterans Day. From veterans of multiple deployments aboard ships and submarines, on flight lines or air paths and fighting door to door in the worst neighborhoods in a troubled world, you risked everything in your service for our nation.

"Now, regardless of corps, uniform or branch of service, you still stand proud at a moment in time on those hallowed grounds, where you are once again seen by a family as a source of strength. You continue to serve in such an incredibly powerful and most important role," Edwards added.

Newly elected and appointed officers for the Memorial Services Detachment raise their hand and recite their oath of office, delivered by Texas State Representative Ruth McClendon at the 16th Annual MSD Appreciation Banquet. The banquet is in honor of the MSD members and recognizes their contributions to veterans interred at the Fort Sam Houston National Cemetery.



Photos by Esther Garcia

ARNORTH from P4

Soldiers from western Canada.

The inter-nation training will follow a two-year cycle of observing then training. "The first year we will send observers to watch the training," said Lt. Col. Tom Newton, from the Canadian Army Doctrine and Training Centre in Ontario. "The following year we will send officers and non-commissioned officers to participate in the training."

While Canadian forces have frequently observed and participated in U.S. exercises in recent years, there hasn't been as much American participation in Canadian exercises. The members of the working group hope to change that.

"Training opportunities should not always



Photo by Army Staff Sgt. Corey Baltos

American and Canadian officers discuss inter-nation training opportunities for U.S. Soldiers in western Canada Nov. 19. The officers were here for the Canadian-U.S. Training Working Group which met at Joint Base San Antonio-Fort Sam Houston Nov. 18-20. The objective of the group was to plan and coordinate inter-national training opportunities for the two armies.

be about us going south," Newton said. "There are lots of opportunities in Canada."

One of the reasons the two nations are so keen on continuing to train together is because the strength

and security of the two nations depend on each other.

"We have such a long history of working together," MacLean said. "We use the same equipment; have similar standard operating

procedures – we want to keep the knowledge fresh so we don't have to relearn it."

The next CANUS Training Working Group will meet in Ontario, Canada, in November 2015.

AFIMSC from P5

we progress through the basing process, we will share information so interested communities are aware of what to expect."

AFIMSC, which reports to AFMC, will consolidate installation management functions currently being performed at every major command and will serve as the single intermediate-level headquarters for the delivery of installation support capabilities.

On Oct. 1, AFMC became the parent organization for several existing field operating

agencies to include the Air Force Security Forces Center, Air Force Civil Engineer Center, Air Force Installation Contracting Agency, Air Force Cost Analysis Agency's Financial Management Center of Expertise, Air Force Financial Services Center, and the Air Force Personnel Center Services Directorate. These entities are currently attached to AFIMSC (Provisional) and will be reassigned to AFIMSC once it becomes a permanent unit.

(Source: Air Education and Training Command Public Affairs)

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