

# FORT SAM HOUSTON News Leader

MAY 2, 2014  
VOL. 56, NO. 17



## JBSA HOTLINES



**DOD Safe Helpline**  
877-995-5247  
**JBSA Sexual Assault Hotline**  
808-SARC (7272)  
**JBSA Domestic Abuse Hotline**  
367-1213  
**JBSA Duty Chaplain**  
221-9363

A PUBLICATION OF THE 502nd AIR BASE WING — JOINT BASE SAN ANTONIO-FORT SAM HOUSTON



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**JOINT BASE SAN ANTONIO FIESTA**

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## ARMY CHIEF OF STAFF HOSTS TOWN HALL, VISITS WOUNDED WARRIORS, AWARDS PURPLE HEART



Army Chief of Staff Gen. Raymond Odierno hosted a town hall session April 23 in the Fort Sam Houston Theater. The town hall was open to all Soldiers and civilians within any of the Army commands and organizations on Joint Base San Antonio-Fort Sam Houston. Odierno talked about the current situation within the Army, particularly on topics such as the draw-down, budget cutbacks, retirement and the Army profession overall. For more photos, see Page 3.

Photo by Army Sgt. 1st Class Christopher DeHart

## ARSOUTH, Brazil discuss working dogs before World Cup, Olympics

By Eric R. Lucero  
Army South Public Affairs

Over the next two years, millions of people from all over the globe will descend on Brazil to attend both the 2014 World Cup and the 2016 Summer Olympic Games.

With them, they will bring several different languages and hundreds of dizzying dialects that will make communication an arduous task for the civil and military law enforcement agencies charged with maintaining order throughout the two major world events.

Speaking Portuguese instructions to a Romanian tourist, who may not realize he has crossed a boundary, has the potential to lead to a conflict the Brazilian authorities want to avoid.

One tool the Brazilians plan to employ is a sort of universal translator ... a dog's bark.

To assist the Brazilian army during their security preparations leading up to the World Cup, U.S. Army South conducted a military working dog training exchange with the Brazilian army and the Brazilian Federal Police April 1-4

at the Batalhao de Policia do Exercito de Brasilia (Brasilia Military Police Battalion) in Brasilia, Brazil.

"This exchange allows both armies to discuss the capabilities and the potential of the military working dog so that we understand how their dogs are used and they can understand how we use our dogs," said Master Sgt. Kirby West, the U.S. Army South military working dog program manager.

The purpose of the exercise was to share information that would

See ARSOUTH, P15

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# Legal matters: When should you file a claim?

By Army Capt. Robert A. Taylor  
Claims Judge Advocate



At the Joint Base San Antonio-Fort Sam Houston Claims Office, we get a lot of inquiries that sound like this:

"I returned to the barracks last night after going out to dinner and then parked and locked my car in the parking lot. When I went out to the car the following morning to go to work, I noticed glass in the back seat. Someone broke the rear passenger window and stole my cell phone and \$18 from the front seat. Can I file a claim?"

In the case of vehicle damage or vandalism, the security forces must be notified immediately.

Do not move the vehicle before they arrive – unless it poses a safety hazard – as Security Forces must investigate the incident to substantiate that the incident occurred on JBSA-Fort Sam Houston. If you move the vehicle, you jeopardize the investigation.

Claims for theft from a privately owned vehicle require that it be properly located on the installation. This means the vehicle must be properly registered and insured in accordance with the local regulation.

The claimant must provide clear and convincing evidence that the theft occurred on the installation and this is done through the police report.

Also considered is whether the claimant's behavior contributed to his or her loss. If the

claimant was negligent, i.e., failed to exercise the degree of care expected under the circumstance, the claim may be denied.

A common example of individual negligence is leaving items of value in the passenger compartment or trunk of the vehicle.

Department of the Army Pamphlet 27-162 paragraph 11-5c(4) (h) states, "although an experienced car thief can often enter a locked vehicle without leaving signs, claimants are expected to lock car doors and windows. Neither the passenger compartment nor the trunk of a vehicle is a proper place for the long-term storage of property unconnected with the use of the vehicle.

Except for maps, child car seats, a reasonable number of audio tapes or compact discs and similar items kept in the passenger compartment for immediate use, claimants are expected to remove their property when exiting the vehicle.

A claimant is expected to lock such items in the trunk or, for longer periods, remove the property from the vehicle altogether."

Leaving items of value, other than those previously listed, in a parked vehicle for a short time

or overnight, is insufficient protection for the safekeeping of that item and is considered negligence.

Temporary placement in a trunk while going from point A to point B, with short stops in between, is reasonable, but longer storage is not.

When on temporary duty or a permanent change of station move, possessions must not be left in the passenger area or the trunk of a vehicle. All belongings must be carried into the guesthouse or hotel room overnight, regardless of the time or effort required. Most accommodations have dollies or luggage carriers for patrons' use.

The pamphlet also states items that are not factory installed, such as tape and compact disc players, speakers and similar accessories are expected to be bolted in. These items are not secured merely by mounting them on a slide. The removable faceplate of a car radio should be removed when exiting the vehicle. Barring unusual circumstances, failure to take the faceplate would prohibit payment if the radio were stolen.

Loss of car covers and car bras are payable only if these items are bolted or secured to the vehicle with a wire locking device. Individuals must use all means necessary to safeguard their property.

Military members, Department of Defense civilians and others should understand that the Army claims system is not in-

tended to be a universal government insurance policy; it is very limited as to what it can pay. It is vital that military and civilian personnel take measures to protect their own property against the ordinary hazards of daily life and work, whether on post or elsewhere.

Although losses like the incidents described above may be compensated under Army Regulation 27-20, Chapter 11, the Personnel Claims Act, the importance of having private insurance to cover these losses and others cannot be over-emphasized.

In many cases where a claim is not payable in whole or in part under the PCA, private insurance will pay the claim.

If you have private insurance, you must first make a claim with your insurance company. The Claims Office may only pay, in most instances, the amount of the insurance deductible when the claimant has private insurance.

For more information, stop by the JBSA-Fort Sam Houston Claims Office in building 153, call 221-1973 or visit [http://www.samhouston.army.mil/sja/claims\\_div.asp](http://www.samhouston.army.mil/sja/claims_div.asp).

## AIR FORCE ASSISTANCE FUND, ARMY EMERGENCY RELIEF



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JBSA-Lackland assistant IPO: 925-4883

JBSA-Randolph AFAP IPO: 652-6849

JBSA-Randolph assistant IPO: 925-3438

JBSA-Fort Sam Houston AFAP IPO: Vacant

JBSA-Fort Sam Houston assistant IPO: 295-4985

JBSA-Fort Sam Houston Army Emergency Relief director:  
221-1612

Soldiers and families not near an Army installation can also receive AER assistance at the nearest Air Force, Navy, Marine Corps or Coast Guard installation with the respective military aid society, or from the American Red Cross call center at 877-272-7337.



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<http://www.jbsa.af.mil>  
<http://www.samhouston.army.mil/pao>

## News Briefs

### *Holocaust National Days Of Remembrance*

Brooke Army Medical Center sponsors a Holocaust Remembrance Day event at noon today at the Military & Family Readiness Center, 3060 Stanley Road, building 2797. The theme is "Confronting the Holocaust: American Responses." The guest speaker is Rose S. Williams, a Holocaust survivor.

### *Flea Market, Yard Sale Saturday*

The Joint Base San Antonio-Fort Sam Houston Flea Market and Yard Sale allows the military community the opportunity to sell their personally owned household items. The yard sale is held biannually and gives patrons living on post the option of selling from their living quarters. Only Department of Defense ID cardholders are allowed to sell at the flea market. The flea market is open to the public for purchasing at 7 a.m. Those selling items should arrive by 6 a.m. to begin setting up. Space and equipment rentals are first-come, first-serve. Sales run from 7 a.m. to 1 p.m. For more information, call 221-5225 or 221-5224.

### *IMCOM Marketing Research Seeks Volunteers For Web Study*

The marketing research branch of the U.S. Army Installation Management Command is seeking volunteers to participate in a web application testing session Monday through Thursday at Joint Base San Antonio-Fort Sam Houston. Volunteers will be asked to participate in a 20-minute session. A cross section of active duty (married and single), spouses, civilian employees and retirees is desired. For more information, call 466-1763.

### *Hardee Road Closure*

Phase II construction on Hardee Road will require the closure of the intersection of Stanley and Hardee Roads. Access to the Army Medical Department parking lot will be through the intersection of Scott and Hardee Roads. Motorists are encouraged to follow the detour route to Schofield Road. The AMEDD parking lot north of Hardee Road will remain open and accessible from the Scott Road side. Construction should be completed by July 7.

### *Scott Road Closure From Taylor Road to Schofield Road*

Scott Road between Taylor Road

See NEWS BRIEFS, P6

# Army chief of staff hosts town hall, visits wounded warriors, awards Purple Heart



Photo by Army Staff Sgt. Steve Cortez

Army Sgt. Matthew Krumweide (left) receives a visit from U.S. Army Chief of Staff Gen. Raymond Odierno at Brooke Army Medical Center on Joint Base San Antonio-Fort Sam Houston April 23.



Photo by Army Sgt. 1st Class Christopher DeHart

Army Chief of Staff Gen. Raymond Odierno speaks during a town hall session for the Fort Sam Houston community April 23 in the Fort Sam Houston Theater. The town hall was open to all Soldiers and civilians within any of the Army commands and organizations on the installation and Odierno gave out a lot of information on the current situation within the Army, particularly on topics such as the drawdown, budget cutbacks, retirement and the Army profession overall.



Photo by Army Staff Sgt. Steve Cortez

Staff Sgt. Robert Drebenstedt (right) receives a Purple Heart medal from Gen. Raymond Odierno, Army chief of staff, April 23 at the Warrior Family Support Center during a ceremony inside the Purple Heart Garden. Drebenstedt was injured Aug. 1, 2012, when he was struck by an unknown bulk explosive during a dismounted patrol in Afghanistan. At the time, Drebenstedt was serving with the 1433rd Engineer Company, 223rd Engineer Battalion. This is his second Purple Heart.

## SECRETARY OF DEFENSE LEARNS ABOUT BEYOND THE HORIZON-GUATEMALA



Master Sgt. Kevin Collier (right) from Joint Forces Headquarters Missouri National Guard talks to U.S. Defense Secretary Chuck Hagel (left) about a three-classroom building being constructed as an addition to the Los Limones school as part of Beyond the Horizon-Guatemala April 25. Beyond the Horizon 2014 is an exercise deploying U.S. military engineers and medical professionals to Guatemala and the Dominican Republic for training, while providing humanitarian services to rural communities. The annual exercise is part of U.S. Army South and U.S. Southern Command's humanitarian and civic assistance program. Working closely with host-nation forces and civilian organizations, BTH teams will provide medical, dental and engineering support.

Photo by Miguel A. Negron

# Sailors work together to wipe out graffiti during Fiesta

By Navy Chief Petty Officer  
L.A. Shively  
NMETC Public Affairs

Removing graffiti from a local neighborhood was quick work for a team of Navy volunteers as part of the Fiesta San Antonio celebration April 11.

This year marks Fiesta San Antonio's 124th anniversary, making it the third longest running festival in the U.S. behind Mardi Gras in New Orleans and the Festival of Roses in Southern California. Fiesta is also the 10th largest annual event in the nation, averaging more than 3.5 million participants per year.

Fiesta is also a golden opportunity for Navy volunteers to reach out to their communities, offering Sailors a chance for

face-to-face contact with residents in a land-locked city far from fleet concentration areas.

Sailors from the Master-at-Arms "A" School at the Naval Technical Training Center at Joint Base San Antonio-Lackland and the Navy Medicine Training Support Center at JBSA-Fort Sam Houston gave up an early morning to help out a local community recently.

"More than 35,000 square feet of a graffiti-vandalized fence bordering a residential neighborhood was painted over," explained Chief Petty Officer J.P. Odasz, the leading chief petty officer and master training specialist coordinator for NTTC.

Odasz planned and executed the mission for his ten volunteers who met at

JBSA-Lackland and traveled to the site together. The team took only two to three hours to complete the graffiti clean-up.

Typically, Odasz and his team clean up graffiti once a month for the last three years through a city program known as "Graffiti Wipeout." Individuals and groups volunteer through a city sign-up page. The city provides paint, supplies and a location for the volunteers to clean up.

"The presence of graffiti often gives a negative connotation to a neighborhood and is a costly nuisance to both the general public and the businesses that have been affected," said Lisa Mackenzie, neighborhood services coordinator/graffiti within the city's Code Enforcement Services



Photo by Chief Petty Officer J.P. Odasz

Sailors from the Master-at-Arms "A" School at the Naval Technical Training Center at Joint Base San Antonio-Lackland and the Navy Medicine Training Support Center at JBSA-Fort Sam Houston gave up an early morning to help remove graffiti that marred the appearance of a fence in a local neighborhood near JBSA-Lackland.

Department, during an interview in an online news article.

"It costs the United States more than \$8 bil-

lion per year to clean up graffiti," Mackenzie said.

"It's vandalism and it is illegal," Odasz said, adding that it is important for

him and his Sailors to be involved and lend a hand to neighbors. "Giving back to the city feels satisfying," he said.

# Local water experts recommend well 'wellness' checks

By Jane Gervasoni  
U.S. Army Public Health Command  
Public Affairs

Groundwater is essential for human and animal health and well-being.

The U.S. Army Public Health Command Water Resources Program helps preserve groundwater quality and protect Army communities from the adverse health effects of water pollution.

"The Army often asks about the health of supply wells and the condition of the aquifer or water-bearing rock below ground that holds the water," said William Fifty, USAPHC WRP manager. "Our scientists and engineers regularly test these military water supplies to ensure that installations are in compliance with the federal Safe Drinking Water Act and local applicable codes."

But safe drinking water is not just an Army concern. "Forty-four percent of the

U.S. population depends on groundwater for its drinking water," said Mark Farro, WRP ground water engineering services chief. "Drinking water comes from wells on military installations and at people's homes, and few people know about the condition of their wells."

People schedule annual physical exams, change the batteries in their smoke detectors and regularly maintain their cars – but "well" wellness checks rarely get completed on a regular basis as recommended by WRP experts.

"Owners should physically inspect their wells every year. They should make sure that the well head is intact and that the surrounding area is free of contamination and standing water," according to Barrett Borry, groundwater section chief.

"Nearby storage tanks, such as home heating oil tanks, and excessive use of lawn

fertilizer, pesticides and herbicides near the well should be avoided."

USAPHC experts also recommend periodic (every three to five years) well-water quality tests – more frequently if a change in the water is recognized. The quality tests, at a minimum, should include testing for coliform bacteria. Changes in water color, clarity, odor or taste, unexplained or chronic illnesses and chemical spills near the well are indications that the well water should be tested more often.

Interested Army organizations can contact the USAPHC for assistance. Help for homeowners with wells is available from other organizations.

"Individuals can contact their local government health agency or the Environmental Protection Agency for information about private wells," Farro said. "We recommend regular well 'wellness' checks to help ensure the health of our population."



Photo by Clint Logan

Mark Farro, U.S. Army Public Health Command Ground Water Engineering Services chief, performs an inspection of a well's sanitary seal and surrounding area.

## News Briefs

### Continued from P3

and Schofield Road will be closed to traffic from Tuesday through June 27 to remove and overlay the existing asphalt pavement with new asphalt pavement and replace damaged curbs. Motorists are encouraged to follow the signs posted for detour route. Set up of traffic control devices/signs begins Tuesday.

#### ***Intuitive eating research study***

Participants are needed for a 10-week intuitive eating research study in person or as an online program.

The study will focus on intuitive eating, a new way of looking at weight, health and why we eat. Participants will receive nutrition advice and education, a free nutrition assessment and use an innovative activity monitor to improve fitness. To participate, candidates must be enrolled in TRICARE, be 18 years of age or older, have a body mass index of 25 or greater, Internet access, a text-capable phone and plan to be in the San Antonio area for nine months. For more information, call 221-7780 or 253-968-1148.

#### ***Volunteers Needed As Patients For Medical Readiness Training***

The 937th Training Support Squadron's Medical Readiness Training Center at Joint Base San Antonio-Camp Bullis needs volunteers to serve as patients for medical readiness training. Patients are needed from 10 a.m. to 3 p.m. Wednesdays and 8 a.m. to 3 p.m. Thursdays from May 14-15, June 11-12, June 25-26, July 30-31, Sept. 17-18 and Sept. 24-25. Volunteers can assist for one hour or an entire day. Volunteers will be moulaged to have fake injuries, such as gunshot wounds, stab wounds, etc. Volunteers can be in civilian or military clothing, although it is preferable to wear old civilian clothing as the materials used for simulated injuries may stain. Call 808-3406 or 808-3410.

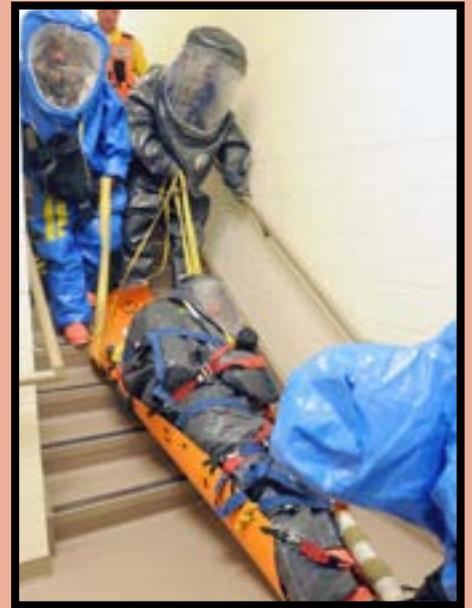
#### ***Hip and Knee Replacements***

The San Antonio Military Medical Center Orthopedic Service announces that hip and knee replacements are available to all TRICARE beneficiaries, including patients over the age of 65. Ask your primary care provider for a referral to the orthopedic clinic if you are a candidate for hip or knee replacement surgery. Call 916-6386.

## ARMY NORTH CIVIL SUPPORT TRAINING ACTIVITY ASSISTS IN NATIONAL GUARD TRAINING



Army Sgt. 1st Class Marcia Hento (left) rehearses the process of decontaminating a camera used by Air Force Tech. Sgt. Dustin Clement, both members of the South Dakota National Guard's 82nd Civil Support Team, during a training exercise April 22 at Camp Rapid in Rapid City, S.D. The exercise, facilitated by U.S. Army North's Civil Support Training Activity, is designed to test the unit's ability to respond to a chemical, biological, radiological or nuclear incident. The CSTA is based out of Joint Base San Antonio-Fort Sam Houston.



Members of the South Dakota National Guard's 82nd Civil Support Team carry out an "injured" teammate during a training exercise April 22 at Camp Rapid in Rapid City, S.D. The exercise, facilitated by U.S. Army North's Civil Support Training Activity, is part of the 82nd CST's evaluation conducted every 18 months to test how well the team responds to a hazardous incident. Training exercises of this type are conducted year-round to maintain readiness for those units designated to support the Defense Support of Civil Authorities mission should a major incident occur, natural or man-made.

Members of the South Dakota National Guard's 82nd Civil Support Team move mock injury patient Army Spc. Robert Clausen through the decontamination process during a training exercise April 22 at Camp Rapid in Rapid City, S.D. The exercise, facilitated by U.S. Army North's Civil Support Training Activity, is designed to test the unit's ability to respond to a chemical, biological, radiological or nuclear incident. The CSTA is based out of Joint Base San Antonio-Fort Sam Houston.



**Photos by Sgt. 1st Class  
Theanne Tangen**

# Air Force opens additional force management windows

The Air Force will open two new fiscal year 2014 force management temporary early retirement authority application windows, and a new voluntary separation pay application window, Air Force Personnel Center officials said April 14.

Commonly referred to as the 15-year retirement, TERA eligibility will be based on the updated matrices posted on myPers, and will apply to Airmen who have between 15 and 20 years of active service.

## April 15 - May 13 TERA window

The first window, planned through May 13, is for Airmen who

were unable to apply during the original application window that ended March 26 due to unwaiverable active-duty service commitments, or ADSC, deployment status or a short tour assignment.

"Some Airmen who were interested in applying were unable to do so because their service commitment couldn't be waived," said Col. Joe Atkins, the AFPC operations division chief. "AFPC was recently granted expanded ADSC waiver authorities after the first TERA window closed. Opening a second window helps ensure that those Airmen are treated equitably."

Air Force officials also reviewed and revised the policy affecting Airmen whose deployment or short tour return dates were after the original required separation or retirement date. The revised policy makes an exception for those Airmen, allowing them to apply and, if approved, have the ability to separate or retire based on their circumstances.

"A deployed Airman could request a retirement date up to four months after returning to their home station," Atkins said. "For an Airman on a short tour assignment, their requested retirement date must correspond with their date

eligible to return from overseas."

Eligible Airmen must apply through the Virtual Military Personnel Flight application, of vMPF, accessible via the Air Force Portal or the myPers website at <http://mypers.af.mil>. Approved Airmen not on a deployment or short tour mentioned earlier, must be retired by Sept. 1, 2014.

Detailed instructions on this new TERA window were published this week to ensure information was available by the April 15 opening.

## May 22 - June 30 TERA/VSP window

Another TERA window opens May 22 through

June 30 for officers eligible to meet the October reduction in force board. At the same time, a second voluntary separation pay window will be open for these RIF-eligible officers.

These TERA and VSP windows ensure all officers who may be subject to the involuntary board in October have an opportunity to apply and be considered for a voluntary program.

These opportunities have adjusted retirement or separation dates allowing time for affected Airmen to plan and prepare.

Eligible officers approved for the RIF-only TERA must retire by Jan. 1, 2015, and if approved

for the RIF-only VSP, must separate by Dec. 31.

Detailed instructions on the TERA and VSP windows for RIF-eligible officers will be published in early May.

For full application instructions and eligibility requirements, go to the myPers website at <http://mypers.af.mil> and enter "Active Duty: FY14 Force Management Programs" in the search window, select the link to the program page, and select the officer or enlisted force management programs link.

*(Information courtesy of Air Force Personnel Center Public Affairs)*

## Did you know?

One of the best things about ICE is that people can let service providers know when they do a great job, not just for poor service. It takes 5 minutes or less to submit a comment at <http://ice.disa.mil>.



# All service members required to get hepatitis B virus immunization

The Department of Defense recently updated its immunization guidelines, requiring all service members to receive the hepatitis B virus immunizations. Hepatitis B is a potentially fatal liver disease spread by contaminated blood or body fluids.

The military services administer the vaccination to new recruits. Most deploying service members and health care workers have also received the vaccination. However, about 10 percent of the active-duty force has not yet been vaccinated.

The hepatitis B vaccine is given in 3 doses.

- Dose 1 is given.
- Dose 2 must be given at least 30 days after dose 1.
- Dose 3 must be given at least 60 days after dose 2 and at least 120 days after dose 1.

The Aeromedical Services Information Management System has been updated to comply with this requirement. The requirement for a hepatitis B vaccination began appearing on service members' individual



medical readiness lists on March 28. Members have 365 days to complete the three-shot series before they are flagged for non-compliance.

Commanders should ensure their unit health monitors notify members of this requirement. Immediate action is recommended because it takes at least four months to complete the series.

Hepatitis B immunizations are available to all active duty Soldiers on a walk-in basis at the Brooke Army Medical Center Military Medical Readiness Clinic, 2535 Garden Ave., building 1102 at the corner of Garden Avenue and Taylor Road on Joint base San Antonio-Fort Sam Houston.

The clinic is open Mondays through Fridays from 6 a.m. to 3 p.m. and closes Thursdays at noon for training. The

clinic is closed on weekends, federal holidays and command-designated training holidays.

The hepatitis B immunization is available at the Wilford Hall Ambulatory Surgical Center Immunizations Clinic on the first floor at JBSA-Lackland. The clinic is open Monday through Wednesday and Friday from 7:30 a.m. to 4 p.m., and on Thursdays from 7:30 a.m. to 3 p.m. The clinic is closed weekends, federal holidays and on family down days.

Air Force members can check their individual medical readiness status online by visiting the Air Force Surgeon General's web site at <https://imr.afms.mil/imr/MyIMR.aspx>. Soldiers can check their status at the Medical Protection System website at <https://medpros.mods.army.mil/MEDPROSNew/>.

Sailors wanting to view their medical readiness status can visit <https://www.bol.navy.mil> and select the IMR Status link under the BOL Application Menu.

*(Sources: Wilford Hall Ambulatory Surgical Center and Brooke Army Medical Center)*

# Eight reasons to switch to TRICARE Home Delivery for medications

By Maj. Brian Sydnor  
San Antonio Military Health System

Looking for a more convenient way to fill your prescriptions?

With TRICARE Pharmacy Home Delivery, patients can order medications online or over the phone and have their prescriptions sent right to their door.

If you have used your TRICARE benefit to fill prescriptions at a civilian retail pharmacy, you likely have enjoyed the convenience factor these for-profit pharmacies can offer.

This convenience, however, does come at a cost – co-pays, and an increased cost of over \$100 million annually to the taxpayer.

With TRICARE Pharmacy Home Delivery, you can enjoy significantly lower copays

while also lowering costs to the taxpayer, and sustaining our amazing healthcare benefit for future service members and their families.

The typical cost for a 90-day supply at a retail pharmacy is \$51, compared to \$13 for Home Delivery.

Here are a few more advantages of TRICARE Pharmacy Home Delivery:

- Registration is extremely simple, and can be completed online at <http://www.TRICARE.mil/homedelivery> or by phone at 877-882-3335, which takes you directly to a live representative.
- If you want to transfer your retail prescription online to Home Delivery, just find that prescription in your online profile and click the “transfer” button next to it.
- You can schedule automatic refills so you never run

out of your medication.

- When you are out of refills, the TRICARE Home Delivery staff will contact your provider to request a prescription renewal, if desired.

- You can add several addresses in your profile, to ensure your prescriptions get delivered to your current location.

- A smartphone app is available for both Apple and Android devices. It can be found here <http://www.express-scripts.com/mobile/>

- A convenient E-prescribing option is available for your provider.

Visit <http://www.TRICARE.mil/homedelivery> to learn more.

If you get your prescriptions filled for free at a military pharmacy, you may continue to do so.

## Exchange online pet photo contest to get tails wagging

By Christopher Ward  
Exchange Public Affairs

Military shoppers who think their pet is the cat's meow can take a shot at a \$500 grand prize in the Army & Air Force Exchange Service's online “Just Say Treat” Pet Photo Contest.

From today through May 24, authorized Exchange shoppers can send in photos of their household or outdoor pets for a chance at the grand prize – a \$500 Exchange gift card. Two second-place winners will each be awarded a \$100 gift card and four third-place winners will each take home \$50 Exchange gift cards.

“From loyal pups to cuddly kittens to scaly reptiles, pets are important members of the family,” said Col. Tom Ockenfels, Exchange chief of

staff. “Exchange shoppers can win big just by showing off a photo of their pride and joy.”

To complete an entry form, Exchange shoppers can visit <http://shopmyexchange.com/patriotfamily> or the Exchange's Facebook page at <http://www.facebook.com/AAFES.BX.PX>. Contestants can also email their pet's photograph plus a description of the pet in 50 words or less to [PatroitFamily@aafes.com](mailto:PatroitFamily@aafes.com).

In the email, entrants must include their name, address, closest Exchange, daytime phone number, rank and branch of service or their sponsor's. Pet information, such as name, breed and type of pet must also be included.

“Just Say Treat” winners will be named on or about June 6.



Photo by Sgt. Lee Ezzell

Lt. Gen. Perry Wiggins and his wife, Annette, along with Wiggins' executive officer, Lt. Col. Gary Cunningham (seated left), and driver, Sgt. 1st Class Sergio Colunga (seated right), make their way downtown April 25 waving at the crowds gathered for the Battle of Flowers parade, one of the main Fiesta events. Wiggins is the commanding general for U.S. Army North (Fifth Army) and senior Army commander for Joint Base San Antonio-Fort Sam Houston and JBSA-Camp Bullis.



Photo by Maj. Ali Johnson

Soldiers from Joint Base San Antonio-Fort Sam Houston model Army uniforms from throughout history at the The Army at the Alamo event April 23, which featured a concert by the 323rd Army Band, "Fort Sam's Own."

Air Force Ambassadors Staff Sgt. Kathryn North (left) and Tech. Sgt. Daniel Anderson (right) sample some of the namesake shellfish April 11 at the 2014 Oyster Bake at St. Mary's University. The Oyster Bake became an official Fiesta San Antonio event in 1974, but has been in existence since 1916.



Photo by Kathy Salazar

# Joint Base San Antonio Celebrates Fiesta 2014



Photo by Sgt. 1st Class Christopher DeHart

Military members, veterans and other community members came together to honor those serving and who have served in the U.S. military for the All Veterans Memorial Service Sunday at Veteran's Memorial Square in downtown San Antonio. The All Veterans Memorial Service was one of the final events of Fiesta San Antonio, concluding the annual celebration which began April 10. Wreaths and flowers were laid at the foot of the memorial at the conclusion of the ceremony.



Photo by Army Staff Sgt. Corey Baltos

Soldiers from the U.S. Army Soldier Show perform at Alamo Plaza April 23 during "Army Day at the Alamo." The 323rd Army Band "Fort Sam's Own," part of U.S. Army North (Fifth Army), also entertained the public with patriotic and contemporary music. "Army Day at the Alamo" was one of the events taking place during Fiesta San Antonio, which ran through Sunday. The Army used the Alamo as a quartermaster depot when it first came to San Antonio in 1846.



Photo by Navy Chief Petty Officer L.A. Shively

Marines from Headquarters and Service Company, 4th Reconnaissance Battalion, wave to the crowd along the San Antonio River while demonstrating their amphibious capabilities and operations and leading the procession of floats for this year's Texas Cavaliers River Parade April 21 during Fiesta San Antonio.



Photo by Navy Chief Petty Officer L.A. Shively

Sailors from the Joint Base San Antonio-Fort Sam Houston Navy Operational Support Center Navy Funeral Honors detail give a flag-folding demonstration to the audience during Navy Day at the Alamo April 24. The event gave the audience a look at Navy heritage and traditions.



Photo by Kathy Salazar

Marine Ambassador Sgt. Dustin Johnson (left) greets a Marine veteran during a visit to the Audie L. Murphy Veteran Administration Hospital for the Fiesta De Los Veteranos 14th Annual Motorcycle Ride and Rally at the Audie L. Murphy Memorial Veterans Hospital April 19.



Photo by Esther Garcia

Maj. Gen. Steve Jones (left) and Command Sgt. Maj. Gerald Ecker (right) ride in a World War I ambulance in the 2014 Flambeau Night Parade Saturday. Walking alongside the ambulance is Sgt. 1st Class Rafael Colon wearing a WWII-era Army Medic's uniform. Jones is commander of the Army Medical Department Center & School at Joint Base San Antonio-Fort Sam Houston and Ecker is the AMEDDC&S command sergeant major.



Photo by Johnny Saldivar

Air Force Gen. Robin Rand (right), commander of Air Education and Training Command, and James Fenimore (left), Alamo Chapter 366 Vietnam Veterans of America commissioner, escort former retired Army Vietnam veteran Staff Sergeant Condarario Trevino, a Purple Heart and Bronze Star with Valor recipient, to lay a wreath and flowers at the base of the Vietnam Memorial Battle of Hill 881 South during the Fiesta 2014 All Veterans Memorial Service Floral Tribute Procession in Veterans Square Sunday.



# Re-designed website aids in Air Force civilian self-development

Every Air Force employee is responsible for their own self-development, but finding the necessary tools to enhance an employee's skills can be challenging in a dynamic, cost-conscious environment.

The Air Force, however, developed an effective tool for employees' self-development that creates learning opportunities and helps chart career paths regardless of where they are in their personal development journey.

The Civilian Development Resource Center, formerly the Supervisor Resource Center, provides access to a robust topical search engine in the Air Force e-Learning collection of self-development resources.

E-Learning self-development resources allows users to quickly find thousands of no-cost courses, books and interactive learning tools for new hires, developing journeyman employees, individual leaders, new and seasoned supervisors.

It expands self-development opportunities to all Air Force civilians using an existing platform within current resources. Military counterparts, who are developed via a separate process, may also use its resources.

Employees can also receive credit for learning program completions.

These resources can be accessed any time and any place from a desktop computer; on-line books

can be downloaded to mobile devices to save valuable work time.

Course preparation for some professional certifications is one of the most popular tools. Learning opportunities are offered for skill development in the Air Force Institutional competencies, which focus on core proficiencies expected of every Airman.

The CDRC continues the legacy first created by the SRC that focused primarily on the development of Air Force supervisors. The CDRC website has been re-engineered to help users quickly locate resources tailored to a particular skill level and individual goals.

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See **WEBSITE, P14**

# INSIDE THE GATE

## Federal Resume Writing

Monday, 9 a.m. to noon, Military & Family Readiness Center, building 2797. Your federal resume will either result in "Not Qualified" or "Best Qualified" and "Referred." Learn how to write a competitive federal resume with keywords and accomplishments. Call 221-0516 or 221-2705.

## Friday Night Jazz Returns

Tickets for the next Friday Night Jazz concert at the Fort Sam Houston Theater May 23 are on sale. Featured artists include the Jeff Lorber Fusion, with special guests Jimmy Haslip of the Yellowjackets and saxophonist. This event is open to authorized Department of Defense ID card holders and guests. For more information, call 466-2020. Tickets on sale at [http://outhousetickets.com/Venue/Fort\\_Sam\\_Houston\\_Theater/](http://outhousetickets.com/Venue/Fort_Sam_Houston_Theater/).

## Volunteer Sports Officials Needed

The Joint Base San Antonio

sports and fitness programs are seeking volunteers to officiate intramural sport games at JBSA-Fort Sam Houston, JBSA-Lackland and JBSA-Randolph. Volunteer officials need to be a certified in the sport they officiate. Certifications may be obtained through local official associations and chapters, and must remain current by attending a yearly rules clinic. Volunteer officials should be willing to officiate at least once a week and officiate all games on that day. In addition, showing up 30 minutes before and staying 30 minutes after will ensure the intramural program runs smoothly. Officials will be required to attend a rules meeting prior to season start. For more information, call 221-1367.

## Army Substance Abuse Program

The Army Substance Abuse Program is located at 1835 Army Blvd., building 2007, and serves all branches of the military, including active duty service members, trainees, Reservists on active duty and those in the Warrior Transition Battalion. The program office is open 7:30 a.m. to 4 p.m. Monday, Tuesday, Wednesday and Friday. Call 295-4094.

## New Squadron Commanders and First Sergeants Program

JBSA Family Advocacy Program is required to provide new squadron commanders and first sergeants a desk-side briefing within 90 days of their arrival or assumption of command per DD 6400.1, even if temporary or as an additional duty. The briefing includes information on FAP services/classes to assist in promoting mission and family readiness. Call 292-5967.

## JBSA-Fort Sam Houston Ticket Office

The ticket office located in the Sam Houston Community Center, building 1395, Chaffee Road, is open 9 a.m. to 4 p.m. Tuesday through Friday. Call 808-1378.

## JBSA Travel

The Force Support Squadron's Information, Tickets and Travel office has a new website catering to the military community's travel needs at <http://www.jbsatravel.com>. It's a one-stop location for booking air, hotel and car rentals. Patrons who need more information can fill out a travel request online and a leisure travel agent will contact you with all the information to make your vacation dreams a reality.

Call 671-3133.

## Horseback Riding Lessons

The Equestrian Center offers both private and group lessons for Western and English style. Therapeutic riding lessons are also available and taught by certified instructors. Horses, saddles and tack for lessons are provided, if needed. Patrons must be at least 7 years old. Call 224-7207.

## Theater Arts Program

Children, ages 4 and up, can take the stage in the Theater Arts Program at School Age Services, building 1705. Cost is \$80 for a month of biweekly classes. Classes are 4-5 p.m. for ages 4-6; 5-6 p.m. for ages 7-10; and 6-7 p.m. for ages 11 and up. Call 221-3381.

## Library Story Time

Preschool children are invited to the weekly story time at 10 a.m. Thursdays, at the Keith A. Campbell Memorial Library, building 1222 on Harney Path. Call 221-4702.

## Game Time at the Library

Gamers can play Xbox, Wii, PS3 and classic board games at 5 p.m. the second Friday of each month at the Keith A. Campbell Memorial

Library, building 1222 on Harney Path. Call 221-4702.

## Green to Gold Program Briefing

The 5th Brigade Army ROTC conducts a Green to Gold Program brief at 2 p.m. the second Monday of each month, excluding training/federal holidays, at the Post Education Center, building 2248, room

207C. The purpose of the brief is to educate active duty Soldiers on the benefits, options and qualifications of the Army Green to Gold Program. Call the University of Texas in San Antonio recruiting officer at 458-5607, St. Mary's University recruiting officer at 436-3415 or the 5th Brigade at 295-2005 or 295-0429.

## Weekly Weather Watch

	May 2	May 3	May 4	May 5	May 6	May 7
San Antonio Texas	 81° Partly Cloudy	 87° Partly Cloudy	 93° Sunny	 96° Mostly Sunny	 97° Partly Cloudy	 93° Isolated T-Storms
Kabul Afghanistan	 79° Partly Cloudy	 77° Mostly Cloudy	 77° Showers	 78° Partly Cloudy	 81° Mostly Sunny	 78° Partly Cloudy

(Source: The Weather Channel at [www.weather.com](http://www.weather.com))

## FIRE SAFETY IS EVERYONE'S BUSINESS

### Portable fireplace safety

There is nothing like sitting by an open fire on a cool night. Indoor and outdoor portable ethanol burning fireplaces have become more popular in recent years. While these products provide ambiance and a little warmth, keep in mind the fuel, device and an open flame can be dangerous.

### Fireplace safety

- A portable ethanol burning fireplace, and the fuel, should only be used by adults.
- Clean up any fuel spillage and be sure all liquid has evaporated before lighting the fireplace.
- Light the fireplace using a utility lighter or long match.
- An adult should always be present when a portable fireplace is burning.
- Place the fireplace on a sturdy surface away from table edges.
- It's a good idea to crack a window open for fresh supply of air.
- Never try to move a lit fireplace or one that is still hot.
- Don't pour ethanol fuel in a device that is lit or not completely cool. It may result in a fire or injury.
- Allow the device to cool down for at least 15 minutes before refueling.
- Extinguish the flame when you leave the room, home or go to sleep.

### General fire safety

- Keep anything that can burn as well as, children and pets at least 3 feet from the fireplace.
- Store lighters and matches out of reach of children, in a locked cabinet.

### Ethanol Fuel Smarts

- Ethanol is a plant-based product that does not release new carbon dioxide into the air.
- Store ethanol fuel in a closed container, away from the fireplace and out of reach of children.
- It may not be easy to see the ethanol fuel flame.
- Always close the lid or use a snuffer to be sure extinguished

(Source: National Fire Prevention Association Safety Tip Sheet at <http://www.nfpa.org/education/>.)

# OUTSIDE THE GATE

## Philippine Scouts 30th National Reunion

The Philippine Scouts Heritage Society holds its 30th National Reunion today and Saturday at the La Quinta Inn & Suites Convention Center, 303 Blum St., in San Antonio. Guest speaker is retired Army Lt. Gen. Stephen Speakes, the president of the Alamo chapter of the Association of the U.S.

Army. The society preserves the history, heritage and legacy of the Philippine Scouts, especially those who died in Bataan and Corregidor during World War II. For more information, call 667-0460, 674-7007, 787-0558 or 573-8036 or visit <http://www.philippine-scouts.org/>.

## 'Standing Their Ground: Tejanos at the Alamo'

Through June 6, an exhibit titled "Standing Their Ground: Tejanos at the Alamo" is featured at the Alamo, 300 Alamo Plaza. Fans of Texas history can learn about the Tejano contributions to the Alamo and Texas history. The exhibit is

free and open to the public from 9 a.m. to 5:30 p.m. every day. For more information, visit <http://www.thealamo.org>.

## Scout Strong Patriot Run

The annual Flag Day 5K Race and Kids' 1K Fun Run honoring the Armed Forces has partnered with the Boy Scouts of America and Scout Strong initiative to promote a healthy, active lifestyle for the Scouts, families and communities. The Scout Strong Patriot Run will be June 14, starting at the Blue Bonnet Palace at 17630 Lookout Road in Selma. Check in is 7 a.m., race begins at 8 a.m. and there is an awards ceremony at 9 a.m.

There are varying levels of sponsorship for teams and individual levels for participants. Registration is also open online at [www.AlamoAreaBSA.org/ScoutStrongPatriotRun](http://www.AlamoAreaBSA.org/ScoutStrongPatriotRun). Call 385-8248 for more information.

## Van Autreve Sergeants Major Association

The SMA Leon L. Van Autreve Sergeants Major Association meets at 5 p.m. on the third Thursday of each month at the Longhorn Café, 1003 Rittiman Road. All active duty, Reserve, National Guard and retired sergeants major are invited and encouraged to attend. Call 539-1178.

## WEBSITE from P13

User feedback and ongoing qualitative and quantitative data is collected to continuously improve the site.

Navigation has also been simplified to help

employees quickly identify the right development track for individual professional development needs.

The CDRC is accessible from the AF Portal. At the main Portal page, select the "Life and

Career" tab followed by the "Force Development (FD)" pull down. On the left navigation, select "Civillian Development Resource Center."

Air Force leaders are encouraged to access the site and use the many

resources it offers for personal professional development as well as to foster the growth of future Air Force leaders.

(Source: 802nd Force Support Squadron, Force Development Flight)



A Brazilian military working dog and his handler assigned to the Batalhao de Policia do Exercicio de Brasilia (Brasilia Military Police Battalion) apprehend a role-playing protestor during a riot control demonstration at the battalion's headquarters in Brasilia, Brazil April 1.

## ARSOUTH from P1

assist the Brazilians in narcotics and explosives detection, while also allowing the U.S. Soldiers to learn more about Brazil's working dog breeding program.

The Brazilian civil and military policemen that will work the World Cup and Olympics indicate that military working dogs are a crucial component in the effort to host major sporting events.

During this summer's World Cup, Brazil will be home to 64 separate games in 12 different cities. Of those games, the nation's capital, Brasilia, will host seven games; a fact that remains the focus for Brazilian Maj. Alexandre Cirne de Paula, the BPEB military working dog program chief.

"In Brazil, we utilize our working dogs mainly to support crowd control in our capital," de Paula said. "With the major sporting events approaching, we will depend on our military working dogs to assist us in other areas such as searching for explosives and narcotics."

He knows his working dogs and handlers will have a major part in the screening of hundreds of

thousands of individuals at both the stadium and the surrounding venues.

The Estadio Nacional, where the soccer games will be played in Brasilia, holds more than 68,000 spectators and while Brasilia boasts a population of nearly 2.5 million people, that number is sure to swell once the World Cup games start in June.

"The use of K-9 units is critical, especially with the major events coming to Brazil," de Paula said. "We saw during this exchange, that the use of K-9 units can save military and civilian lives. I can assure you in these events, the K-9 units will have a very important role."

The ability to effectively screen thousands of individuals in a relatively quick manner makes the working dogs a force multiplier for the soldiers and policemen working the events this summer.

"I think the information we shared in regard to our combat experiences with working dogs in Iraq and Afghanistan gave them some techniques they will hopefully be able to use in providing a safe environment with the major sporting events

that are coming up," West said.

In addition, both sides discussed lessons learned in the selection, health and nutrition of working dogs. The two sides also compared the differences in breeding programs to include attrition rates of dogs before being selected for training, the age of which each country begins training dogs and the care of the dogs prior to and during training.

"It's important to have a healthy and well-fed dog to be able to achieve its full potential," said Brazilian Lt. Felipe Borges Soares, a veterinarian assigned to the BPEB.

"The training methodology we use is different," de Paula said. "We hope the information we provided in the way we breed and train our dogs at an early age will assist the U.S. with their working dog program."

West believes the



Photos by Eric R. Lucero

Master Sgt. Kirby West (second from right), the U.S. Army South military working dog program manager, and Brazilian Maj. Alexandre de Paula (second from left), the Batalhao de Policia do Exercicio de Brasilia (Brasilia Military Police Battalion) military working dog program chief, and others discuss leash techniques for military working dogs at the BPEB headquarters in Brasilia, Brazil April 2.

week-long exchange will provide immediate dividends for both armies as Brazil prepares for this summer and the United States looks to improve its programs.

"The importance of an

exchange like this is to provide a forum for us to strengthen each other's programs that will allow those dogs to be utilized properly, which enhances each army's capabilities overall," West said. "This

was a complete exchange between our two nations that will allow each of our working dog programs to be used to their maximum potential to protect our people."

# Volunteers honored for service to local community

By Lori Newman  
Military and Family Readiness Center  
Marketing Specialist

Volunteers, both young and old, were honored during a ceremony April 22 at the Joint Base San Antonio-Fort Sam Houston Military & Family Readiness Center.

The annual Volunteer of the Year Awards ceremony pays tribute to the thousands of volunteers who contribute more than 100,000 hours of service each year to help JBSA and local communities.

Judith Markelz, director of the Warrior and Family Support Center, emceed the event honoring 52 individuals and groups nominated for awards this year.

Volunteers of the Year were selected in five categories – individual, youth, family, small group and large group and four Volunteer Excellence Awards were presented. One of the VEA recipients, Eva Larison, was not able to attend the ceremony.

The VEA is a lifetime achievement award authorized by the U.S. Air Force chief of

staff that recognizes persons who perform outstanding volunteer community service of a sustained, direct and consequential nature.

A “Volunteer of Excellence” wall dedicated to Nora Falls was also unveiled during the ceremony. Falls volunteered at Army Community Service for more than 33 years.

“It’s an honor and a privilege to be here today to highlight the accomplishments of a few spectacular givers among a much larger population of outstanding volunteers,” said

Col. Steven Toft, 502nd Force Support Group commander.

“Volunteers provide services to multiple organizations from our healthcare facilities, museums and libraries to all of our support programs that provide critical services to members of our armed forces and their families.”

Robert R. Naething, deputy to the commanding general, U.S. Army North (Fifth Army) agreed.

“Many programs could not survive without the help of volunteers,” Naething said. “It’s

not just a matter of making [these programs] better, now it’s a matter of the volunteers making [them] happen.”

“I am amazed at the breadth and the scope of what everybody does. It’s just amazing, the reach of these volunteers.”

Anyone interested in volunteer opportunities can attend a volunteer orientation 10 a.m. to noon May 28 at the JBSA-Fort Sam Houston Military & Family Readiness Center, building 2797, or call 221-2705 for more information.

Photos by Olivia Mendoza

## VOLUNTEER EXCELLENCE AWARD

### ROY WRATISLAW

Roy Wratislaw (center), gift coordinator volunteer, Visitors Bureau, Brooke Army Medical Center is presented with a Volunteer Excellence Award by Col. Steven Toft (left), 502nd Force Support Group commander and Robert R. Naething (right), deputy to the commanding general, U.S. Army North (Fifth Army). Wratislaw has volunteered for more than 16 years managing and distributing more than \$1 million worth of donated gifts to wounded warriors.



## VOLUNTEER EXCELLENCE AWARD

### HAGUETTE PAGE

Huguette Page (center), Wilford Hall Ambulatory Surgical Center, receives the Volunteer Excellence Award for serving 14 years and accumulating 5,498 volunteer hours equating to \$121,725.72 of savings for WHASC.



## VOLUNTEER EXCELLENCE AWARD

### CHRISTA BIENKO

Christa Bienko (center), Wilford Hall Ambulatory Surgical Center, is presented the Volunteer Excellence Award for volunteering for 22 years, accruing 7,771 hours, saving WHASC \$172,050.



## VOLUNTEER OF EXCELLENCE WALL DEDICATION

### NORA FALLS

Nora Falls (center) stands with Toft and Naething during the Volunteer of the Year Awards ceremony April 22 at the JBSA-Fort Sam Houston Military & Family Readiness Center. A Volunteer of Excellence wall dedicated to Falls was unveiled during the ceremony. Falls volunteered at Army Community Service for more than 33 years.



**INDIVIDUAL WINNER VOLUNTEER**  
**JOY KELLNER**



Joy Kellner (center), president of the Spouse's Club of the Fort Sam Houston Area, was the winner of the Volunteer of the Year Award in the individual category. Kellner contributed more than 730 hours volunteering as the club's president and working at the Thrift Shop.

**YOUTH VOLUNTEER**  
**LEAH KROMPECHER**



Leah Krompecher (center) is presented the Youth Volunteer of the Year Award. Krompecher is an honor roll student, student athlete, student council and junior honor society member. She volunteers with her Girl Scout troop and the Fort Sam Houston Chapel. Her initiative for environmental conservation awareness and action resulted in success of the water conservation project, "Rain Barrels for Fort Sam Houston and the San Antonio Community."

**FAMILY**  
**VOLUNTEERS**  
**WHITE FAMILY**



The Volunteer of the Year Award in the family category went to the White family, who – along with their service canine, Jake – volunteer at the Fisher House and the San Antonio Military Medical Center, contributing more than 380 volunteer hours to the community.

**LARGE GROUP VOLUNTEERS**  
**INTERSERVICE PHYSICIAN ASSISTANT STUDENT SOCIETY**

The large group Volunteer of the Year Award went to members of the Interservice Physician Assistant Student Society, 187th Medical Battalion. IPASS helped support several organizations throughout the JBSA-Fort Sam Houston area and San Antonio community including the Fort Sam Houston Equestrian Center, Fisher House, the Church Under the Bridge and Wreaths Across America.



**SMALL GROUP**  
**VOLUNTEERS**  
**COUGAR CUB**  
**PARENT TEACHER**  
**ORGANIZATION**



The small group Volunteer of the Year Award went to members of the Cougar Cub Parent Teacher Organization for contributing more than 1,200 documented volunteer hours to support the staff, students and families of Fort Sam Houston Elementary School.