

LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION  
MANDATORY LANGUAGE - TIER III

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

The **FORT SAM HOUSTON** water system **PWS 0150116** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are did to correct these situations.

*We are required to monitor your drinking water for lead and copper on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During June 1 – September 30, 2016 we did monitor and complete all testing for lead and copper and therefore can be sure of the quality of your drinking water during that time. Your water is safe to drink. There was an administrative error during the testing of your water that led to TCEQ giving a monitor violation.*

The table below lists the contaminants we did not properly test for during the last year, how often we are supposed to sample for lead and copper, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples will be taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples will be taken
Lead and Copper	3 years	30	Jun-Sept 2016	Jun-Sept 2017

**What is being done?**

We are working to correct the problem. If you have questions regarding this matter, you may contact JBSA-Lackland Bioenvironmental Engineering at 210-671-7061.

We are taking the following actions to address this issue: First, no contaminants have been found in your water. We have corrected the addresses with TCEQ and verified them to assure that we are sampling the correct sample locations. We are also working to establish a mechanism to prevent technical issues in the future. Your water is safe to drink.

*Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by Fort Sam Houston. Public Water System ID#0150116.

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